



Your Partner in Insurance





Consolidated  
Interim Financial  
Statements

for the first  
three months  
of 2014

**BRUSSELS**

14 May 2014

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All amounts in the tables of these Consolidated Interim Financial Statements are denominated in millions of euros, unless stated otherwise.


Income Statement	First three months 2014	First three months 2013	First three months 2012	First three months 2011
Gross Inflow	2,789.6	2,628.1	2,820.7	3,166.0
Total income	3,417.4	3,499.7	4,042.8	3,124.4
Net result attributable to shareholders	30.1	293.0	( 83.8 )	( 153.6 )
- of which Insurance	144.8	157.2	154.8	134.5
- of which General (incl. Eliminations)	( 114.7 )	135.8	( 238.6 )	( 288.1 )

Statement of financial position <sup>1)</sup>	31 March 2014	31 December 2013	31 December 2012	31 December 2011
Total assets	97,149.1	94,782.6	97,085.7	90,602.2
Technical Insurance liabilities	77,392.7	76,022.7	76,318.3	70,599.6
Shareholders' equity	8,996.2	8,525.1	9,799.4	7,760.3
Non controlling interests	824.7	804.9	871.5	607.4
Total equity	9,820.9	9,330.0	10,670.9	8,367.7

Share information (in EUR)	First three months 2014	First three months 2013	First three months 2012	First three months 2011
Basic Earnings per share <sup>2)</sup>	0.13	1.27	( 0.35 )	( 0.06 )
Return on equity <sup>3)</sup>	1.4%	12.0%	( 4.2% )	( 8.1% )
Return on equity (Insurance) <sup>3)</sup>	7.4%	7.7%	9.9%	9.8%
Number of shares (in millions) <sup>2)</sup>	225.0	229.2	238.9	258.3

Other data	First three months 2014	First three months 2013	First three months 2012	First three months 2011
Combined ratio	102.6%	98.9%	101.9%	102.6%
Cost life ratio	0.48%	0.50%	0.51%	0.51%
Solvency ratio Insurance	209.1%	202.1%	206.0%	203.8%
Solvency ratio Group	212.8%	228.9%	235.7%	246.1%
Employees (FTE)	12,480	12,797	12,727	12,000

- 1) As of 2013, a revised IAS 19 'Employee Benefits' became effective. The most significant change in the revised standard is the immediate recognition in equity of 'unrecognised actuarial gains and losses' as of the effective date, instead of using the so called corridor approach. The comparative figures for 2012 have been restated accordingly.
- 2) The figures for 2011 and 2010 have been changed for comparison purposes, taking into account the ten for one reverse stock split in 2012 (see note 3 Outstanding shares and earnings per share).
- 3) Based on an annualised net result divided by the average shareholders' equity of 1 January and 31 March.
- 4) The comparative figures for 2013 have been changed due to the change in consolidation method of Tesco Insurance (see also Note 1 Summary of accounting policies). From 1 January 2014 onwards, Tesco Insurance is included in the consolidation scope as an equity associate instead of being fully consolidated.



Report of the  
Board of Directors  
of Ageas

### Results for the first three months of 2014

The Group net profit for the first three months of 2014 amounted to EUR 30 million compared to a net profit of EUR 293 million in the first three months of 2013. The decrease is mainly explained by a net loss of the General Account of EUR 115 million because of an increase of the RPN(I) liability with EUR 104 million (versus a net profit of EUR 136 million in the first three months of 2013 mainly due to one-offs from financial legacies)

Total shareholders' equity increased from EUR 8.5 billion or EUR 37.65 per share at the end of 2013 to EUR 9.0 billion or EUR 39.99 per share at the end of March. This increase is almost entirely attributable to the EUR 430 million higher unrealised gains on the total investment portfolio following lower interest rates on the bond portfolio.

The Insurance and Group solvency ratios amounted to 209% and 213% respectively, with Group available capital at EUR 4.6 billion above the minimum capital requirements.

### Insurance

The net Insurance profit for the first quarter amounted to EUR 145 million, compared to EUR 157 million last year.

#### Life

The Life activities contributed EUR 129 million, 19% up on last year and mainly explained by better operating margins on Guaranteed products in Belgium, lower taxes in Belgium and Continental Europe and a higher net result in China.

In Belgium, the net result amounted to EUR 75 million compared to EUR 64 million last year, marked by a solid overall operating margin of 85 bps vs. 73 bps last year and a lower effective tax rate.

In Continental Europe, the first quarter result was EUR 6 million up at EUR 19 million. A positive tax credit in France more than compensated for the lower operating result in Portugal and the lower contribution from the Luxembourg partnership.

In Asia, the net result increased from EUR 32 million to EUR 35 million with solid results in China and Thailand more than

offsetting the results in Malaysia. A better business mix sold through the agency channel drove the net result in China while strong organic growth in profitable products and continued cost containment underpinned the net result in Thailand. The net result in Hong Kong suffered from lower persistency in the Unit-linked portfolio.

#### Non-Life

The net result of the Non-Life activities decreased to EUR 12 million (vs. EUR 46 million) with lower results in all segments except Continental Europe.

In Belgium the net result contribution fell to EUR 12 million (vs. EUR 16 million), mainly due to a weak performance in Accident & Health and Other Lines, the latter related to the Third Party Liability business.

In the UK, the net result turned negative at EUR 10 million (vs. a net profit of EUR 20 million). The bad weather affected mainly Household and Other Lines, especially the Commercial business, while Motor suffered from a number of individual large claims.

In Continental Europe, net profit amounted to EUR 5.4 million (vs. EUR 4.5 million) with a positive contribution from all Non-Life entities and despite an adverse currency impact in Turkey.

In Asia, the net result decreased to EUR 4 million due to adverse currency evolution and lower investment income.

The Group combined ratio amounted to 102.6% compared to 98.9% in 2013 with higher combined ratios across all the business lines, but turning negative especially in Belgium and the UK (101.4% and 106.1% respectively). The overall prior year reserve releases amounted to 2.7% compared to 4.1% last year. The deterioration was restricted mainly to Household and Other Lines, and impacted predominantly by the severe weather in the UK. The total impact of the latter on the Group combined ratio is estimated at around 3.8%.

Other Insurance, which includes the UK's Retail operations, reported total income of EUR 69 million, up 11% including EUR 6 million from a legal settlement.

The net result for all Other Insurance activities amounted to EUR 4.5 million (vs. EUR 3.6 million), including EUR 4.7 million regional headquarter costs (vs. EUR 3.9 million) and including the aforementioned net positive impact from the legal settlement.

#### General Account

The General Account net result amounted to EUR 115 million negative of which EUR 104 million relates to an increase in the RPN(I) liability. At the end of March, this liability stood at EUR 474 million, impacted by a further increase in the market price of the related CASHES financial instrument.

#### RPN(I)

The increase of the reference amount from EUR 370 million at the end of 2013 to EUR 474 million on 31 March 2014 is predominantly explained by a price increase in the CASHES from 67.88% to 77.80% during the first quarter 2014, only partially compensated by the increase of Ageas's share price from EUR 30.95 to EUR 32.35 over the same period.

As from 1 April 2014, the State guarantee on Ageas's interest payments to BNP Paribas Fortis SA/NV has been removed and the pledge of 14% of the AG Insurance shares in favour of the Belgian State is replaced by a pledge of maximum 7.3% of AG Insurance shares in favour of BNP Paribas Fortis SA/NV.

The total cost for Ageas remains at 3-month EURIBOR plus 90 basis points over the reference amount.

For further details on the reference amount and the valuation of the RPN(I), we refer to note 16.

#### Other items

Net interest income amounted to EUR 3 million positive vs. EUR 2 million negative. The improvement is related to the restructuring of debt in the course of 2013.

Staff and other operating expenses for the first 3 months decreased slightly from EUR 11 million to EUR 10 million.

#### Net cash position General Account

The net cash position of the General Account at the end of March amounted to EUR 1.8 billion. The net cash position declined slightly from EUR 1.9 billion at the end of 2013 reflecting outflows related to the financing of the 2013 share buy-back programme and the acquisition of long-term bonds.

#### Contingent Liabilities

Please refer to note 26 for the entire section of 'Contingent liabilities related to the legal proceedings'.

Brussels, 13 May 2014

**Board of Directors**



Consolidated  
interim financial  
statements for  
the first three  
months of 2014

## Consolidated statement of financial position

(before appropriation of profit)

	Note	31 March 2014	31 December 2013
<b>Assets</b>			
Cash and cash equivalents	6	2,939.7	2,156.6
Financial investments	7	63,377.5	61,667.7
Investment property	7	2,345.0	2,354.5
Loans	8	5,463.2	5,784.4
Investments related to unit-linked contracts		14,498.8	14,097.5
Investments in associates	9	1,585.4	1,530.2
Reinsurance and other receivables		2,126.4	2,020.0
Current tax assets		54.6	73.9
Deferred tax assets	15	70.0	80.1
Accrued interest and other assets		2,187.5	2,516.2
Property, plant and equipment		1,101.9	1,088.9
Goodwill and other intangible assets		1,399.1	1,412.6
<b>Total assets</b>		<b>97,149.1</b>	<b>94,782.6</b>
<b>Liabilities</b>			
Liabilities arising from Life insurance contracts	11.1	26,727.1	26,262.7
Liabilities arising from Life investment contracts	11.2	29,156.4	28,792.8
Liabilities related to unit-linked contracts	11.3	14,571.8	14,170.0
Liabilities arising from Non-life insurance contracts	11.4	6,937.4	6,797.2
Debt certificates	12	33.3	68.4
Subordinated liabilities	13	1,970.9	1,971.0
Borrowings	14	2,404.9	2,363.7
Current tax liabilities		131.2	70.7
Deferred tax liabilities	15	1,263.7	1,124.0
RPN(I)	16	473.8	370.1
Accrued interest and other liabilities		2,354.8	2,162.0
Provisions	17	28.9	45.0
Liability related to written put option on NCI	18	1,274.0	1,255.0
<b>Total liabilities</b>		<b>87,328.2</b>	<b>85,452.6</b>
Shareholders' equity	3	8,996.2	8,525.1
Non-controlling interests		824.7	804.9
<b>Total equity</b>		<b>9,820.9</b>	<b>9,330.0</b>
<b>Total liabilities and equity</b>		<b>97,149.1</b>	<b>94,782.6</b>

The comparative figures for 2013 have been changed in all tables shown in these Consolidated Interim Financial Statements due to the change in consolidation method of Tesco Insurance (see also Note 1 Summary of accounting policies). From 1 January 2014 onwards, Tesco Insurance is included in the consolidation scope as an equity associate instead of being fully consolidated.

# Consolidated income statement

	Note	First three months 2014	First three months 2013
<b>Income</b>			
- Gross premium income		2,346.3	2,240.6
- Change in unearned premiums		(139.4)	(103.4)
- Ceded earned premiums		(90.3)	(88.8)
Net earned premiums	19	2,116.6	2,048.4
Interest, dividend and other investment income	20	716.0	737.2
(Un)realised gain (loss) on Call option BNP Paribas shares			(90.0)
Unrealised gain (loss) on RPN(I) (incl. settlement on RPN(I)/CASHES)		(103.7)	10.0
Result on sales and revaluations	21	78.3	63.5
Investment income related to unit-linked contracts		418.9	308.8
Share of result of associates		36.2	272.0
Fee and commission income		96.0	103.5
Other income		59.1	46.3
<b>Total income</b>		<b>3,417.4</b>	<b>3,499.7</b>
<b>Expenses</b>			
- Insurance claims and benefits, gross		(2,128.8)	(2,021.7)
- Insurance claims and benefits, ceded		47.1	39.2
Insurance claims and benefits, net	22	(2,081.7)	(1,982.5)
Charges related to unit-linked contracts		(419.2)	(311.0)
Financing costs	23	(39.6)	(65.0)
Change in impairments	24	(5.1)	(10.9)
Change in provisions	17	(0.6)	(3.6)
Fee and commission expenses		(329.2)	(311.9)
Staff expenses		(205.0)	(200.3)
Other expenses		(224.9)	(216.5)
<b>Total expenses</b>		<b>(3,305.3)</b>	<b>(3,101.7)</b>
<b>Result before taxation</b>		<b>112.1</b>	<b>398.0</b>
Tax income (expenses)		(39.3)	(64.1)
<b>Net result for the period</b>		<b>72.8</b>	<b>333.9</b>
Attributable to non-controlling interests		42.7	40.9
<b>Net result attributable to shareholders</b>		<b>30.1</b>	<b>293.0</b>
<b>Per share data (EUR)</b>			
Basic earnings per share	3	0.13	1.27
Diluted earnings per share	3	0.13	1.27

Gross inflow (sum of gross written premiums and premium inflow from investment contracts without discretionary participation features) can be calculated as below.

	Note	First three months 2014	First three months 2013
Gross premium income		2,346.3	2,240.6
Inflow deposit accounting (directly recognised as liability)		443.3	387.5
<b>Gross inflow</b>	19	<b>2,789.6</b>	<b>2,628.1</b>

## Consolidated statement of comprehensive income

Other comprehensive income	First three months 2014	First three months 2013
<u>Items that will not be reclassified to the income statement:</u>		
Remeasurement of defined benefit liability	(66.5)	
Related tax	19.2	
Remeasurement of defined benefit liability	(47.3)	
<b>Total Items that will not be reclassified to the income statement:</b>	<b>(47.3)</b>	
<u>Items that are or may be reclassified to the income statement:</u>		
Change in amortisation of investments held to maturity	7.8	7.5
Related tax	(2.0)	(1.8)
Change in investments held to maturity	5.8	5.7
Change in revaluation of investments available for sale <sup>1)</sup>	744.1	(207.3)
Related tax	(217.4)	71.4
Change in revaluation of investments available for sale	526.7	(135.9)
Share of other comprehensive income of associates	26.9	(71.9)
Related tax		
Share of other comprehensive income of associates	26.9	(71.9)
Change in foreign exchange differences	5.0	23.5
Related tax		
Change in foreign exchange differences	5.0	23.5
<b>Total Items that are or may be reclassified to the income statement:</b>	<b>564.4</b>	<b>(178.6)</b>
<b>Other comprehensive income for the period</b>	<b>517.1</b>	<b>(178.6)</b>
Net result for the period	72.8	333.9
<b>Total comprehensive income for the period</b>	<b>589.9</b>	<b>155.3</b>
Net result attributable to non-controlling interests	42.7	40.9
Other comprehensive income attributable to non-controlling interests	123.4	(21.0)
<b>Total comprehensive income attributable to non-controlling interests</b>	<b>166.1</b>	<b>19.9</b>
<b>Total comprehensive income attributable to shareholders</b>	<b>423.8</b>	<b>135.4</b>

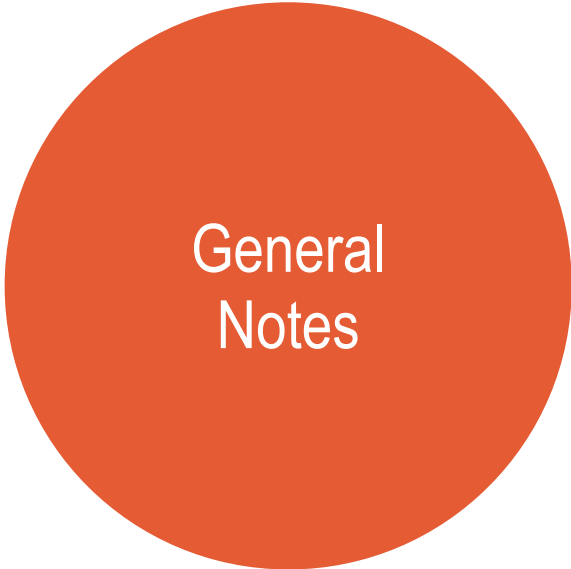
1) The Change in revaluation of investments available for sale, gross includes the revaluation of cash flow hedges and is net of currency differences and shadow accounting.

## Consolidated statement of changes in equity

	Share capital	Share premium reserve	Other reserves	Currency translation reserve	Net result attributable to shareholders	Unrealised gains and losses	Share holders' equity	Non-controlling interests	Total equity
<b>Balance at 1 January 2013</b>	<b>2,042.2</b>	<b>2,968.1</b>	<b>1,950.2</b>	<b>173.6</b>	<b>743.0</b>	<b>1,922.3</b>	<b>9,799.4</b>	<b>757.2</b>	<b>10,556.6</b>
Net result for the period					293.0		293.0	40.9	333.9
Revaluation of investments						(181.0)	(181.0)	(21.0)	(202.0)
Foreign exchange differences				23.5			23.5		23.5
<b>Total non-owner changes in equity</b>				<b>23.5</b>	<b>293.0</b>	<b>(181.0)</b>	<b>135.5</b>	<b>19.9</b>	<b>155.4</b>
Transfer			743.0		(743.0)				
Dividend								(21.7)	(21.7)
Treasury shares			(65.0)				(65.0)		(65.0)
Share-based compensation		0.3					0.3		0.3
Impact written put option on NCI			(65.6)				(65.6)	8.6	(57.0)
Other changes in equity			(5.4)				(5.4)		(5.4)
<b>Balance at 31 March 2013</b>	<b>2,042.2</b>	<b>2,968.4</b>	<b>2,557.2</b>	<b>197.1</b>	<b>293.0</b>	<b>1,741.3</b>	<b>9,799.2</b>	<b>764.0</b>	<b>10,563.2</b>
<b>Balance at 1 January 2014</b>	<b>1,727.8</b>	<b>2,854.1</b>	<b>2,080.4</b>	<b>(2.7)</b>	<b>569.5</b>	<b>1,296.0</b>	<b>8,525.1</b>	<b>804.9</b>	<b>9,330.0</b>
Net result for the period					30.1		30.1	42.7	72.8
Revaluation of investments						429.7	429.7	129.7	559.4
Remeasurement IAS 19			(41.0)				(41.0)	(6.3)	(47.3)
Foreign exchange differences				5.0			5.0		5.0
<b>Total non-owner changes in equity</b>			<b>(41.0)</b>	<b>5.0</b>	<b>30.1</b>	<b>429.7</b>	<b>423.8</b>	<b>166.1</b>	<b>589.9</b>
Transfer			569.5		(569.5)				
Dividend								(34.2)	(34.2)
Treasury shares			(47.2)				(47.2)		(47.2)
Share-based compensation		0.7					0.7		0.7
Impact written put option on NCI			93.4				93.4	(112.4)	(19.0)
Other changes in equity			4.9			(4.5)	0.4	0.3	0.7
<b>Balance at 31 March 2014</b>	<b>1,727.8</b>	<b>2,854.8</b>	<b>2,660.0</b>	<b>2.3</b>	<b>30.1</b>	<b>1,721.2</b>	<b>8,996.2</b>	<b>824.7</b>	<b>9,820.9</b>

## Consolidated statement of cash flow

	Note	First three months 2014	First three months 2013
<b>Cash and cash equivalents as at 1 January</b>	<b>6</b>	<b>2,156.6</b>	<b>2,033.5</b>
Result before taxation		112.1	398.0
<i>Adjustments to non-cash items included in result before taxation:</i>			
Call option BNP Paribas shares	10		90.0
Remeasurement RPN(I)	16	103.7	(10.0)
Result on sales and revaluations	21	(78.3)	(63.5)
Share of results in associates		(36.2)	(272.0)
Depreciation, amortisation and accretion		190.1	184.5
Impairments	24	5.1	10.9
Provisions	17	0.6	3.6
Share-based compensation expense		0.7	0.3
Total adjustment to non-cash items included in result before taxation		297.8	341.8
<i>Changes in operating assets and liabilities:</i>			
Derivatives held for trading (assets and liabilities)	7	0.7	35.9
Loans	8	320.3	(549.4)
Reinsurance and other receivables		(94.7)	(31.3)
Investments related to unit-linked contracts		(401.7)	(359.8)
Borrowings	14	41.2	(8.8)
Liabilities arising from insurance and investment contracts	11.1 & 11.2	942.7	423.5
Liabilities related to unit-linked contracts	11.3	407.5	358.9
Net changes in all other operational assets and liabilities		(417.4)	146.9
Dividend received from associates		2.8	
Income tax paid		(31.4)	(15.0)
Total changes in operating assets and liabilities		770.0	0.9
<b>Cash flow from operating activities</b>		<b>1,067.8</b>	<b>342.7</b>
Purchases of financial investments		(3,537.8)	(4,082.6)
Proceeds from sales and redemptions of financial investments		3,372.8	3,741.3
Purchases of investment property		(15.3)	(129.3)
Proceeds from sales of investment property		10.4	6.7
Purchases of property, plant and equipment		(32.6)	(14.9)
Proceeds from sales of property, plant and equipment		2.1	4.9
Acquisition of subsidiaries and associates (including capital increases in associates)	2	(0.7)	(87.4)
Divestments of subsidiaries and associates (including capital repayments of associates)	2		0.1
Purchases of intangible assets		(3.3)	(2.7)
Proceeds from sales of intangible assets		3.4	0.2
<b>Cash flow from investing activities</b>		<b>(201.0)</b>	<b>(563.7)</b>
Redemption of debt certificates	4, 12 & 14	(35.0)	(26.2)
Proceeds from the issuance of subordinated liabilities	13		420.2
Redemption of subordinated liabilities	13		(163.6)
Proceeds from the issuance of other borrowings	14	1.4	0.7
Payment of other borrowings		(2.5)	(10.3)
Purchases of treasury shares	3 & 4	(47.2)	(65.0)
Dividends paid to shareholders of the parent companies	4		(2.3)
Dividends paid to non-controlling interests	4	(2.3)	(21.8)
<b>Cash flow from financing activities</b>		<b>(85.6)</b>	<b>131.7</b>
Effect of exchange rate differences on cash and cash equivalents		1.9	(9.1)
<b>Cash and cash equivalents as at 31 March</b>	<b>6</b>	<b>2,939.7</b>	<b>1,935.1</b>
<b>Supplementary disclosure of operating cash flow information</b>			
Interest received	20	991.7	1,022.3
Dividend received from financial investments	20	13.6	12.1
Interest paid	23	(38.0)	(61.9)



# General Notes

# 1 Summary of accounting policies

The Ageas Consolidated Interim Financial Statements for the first three months of 2014 comply with International Financial Reporting Standards (IFRS) as at 1 January 2014, as issued by the International Accounting Standards Board (IASB) and as adopted by the European Union (EU) as at that date.

## 1.1 Basis of accounting

The accounting policies are consistent with those applied for the year ended 31 December 2013. Amended IFRS effective on 1 January 2014 with importance for Ageas (and endorsed by the EU) are listed in paragraph 1.2. The accounting policies mentioned here are a summary of the complete Ageas accounting policies, which can be found on <http://www.ageas.com/en/about-us/supervision-audit-and-accounting-policies>.

The Ageas Consolidated Interim Financial Statements are prepared on a going concern basis and are presented in euros, which is the functional currency of the parent company of Ageas.

Assets and liabilities recorded in the statement of financial position of Ageas have usually a duration of more than 12 months, except for cash and cash equivalents, reinsurance and other receivables, accrued interest and other assets, accrued interest and other liabilities and current tax assets and liabilities.

The most significant IFRS for the measurement of assets and liabilities as applied by Ageas are:

- IAS 1 for presentation of financial statements;
- IAS 16 for property, plant and equipment;
- IAS 23 for loans;
- IAS 28 for investments in associates;
- IAS 32 for written put options on non-controlling interests;
- IAS 36 for the impairment of assets;
- IAS 38 for intangible assets;
- IAS 39 for financial instruments;
- IAS 40 for investment property;
- IFRS 3 for business combinations;
- IFRS 4 for the measurement of insurance contracts;
- IFRS 7 for the disclosures of financial instruments;
- IFRS 8 for operating segments;
- IFRS 10 for consolidated financial statements;
- IFRS 12 for disclosure of interests in other entities;
- IFRS 13 for fair value measurements.

## 1.2 Changes in accounting policies

The following new or revised standards, interpretations and amendments to standards and interpretations have become effective on 1 January, 2014 (and are endorsed by the EU):

### IFRS 10 Consolidated Financial Statements

IFRS 10 Consolidated Financial Statements introduces amendments to the criteria for consolidation. IFRS 10 redefines control as being exposed to variable returns and having the ability to affect those returns through power over the investee.

In accordance with IFRS 10, Ageas, as of 1 January 2014, no longer consolidates Tesco Insurance, but report its interest as an equity associate, including a restatement of the 2013 figures. The change in consolidation method has no impact on equity and profit or loss.

### IFRS 11 Joint Arrangements and the related amendments

IFRS 11 Joint Arrangements and the related amendments to IAS 28 Investments in Associates and Joint Ventures eliminate the proportionate consolidation method for joint ventures. Under the new requirements, all joint ventures will be reported using the equity method of accounting. Ageas is already accounting for Investments in associates based on the equity method. The implementation of IFRS 11 did not have impact on Shareholders' equity and/or Net result.

### IFRS 12 Disclosure of Interests in Other Entities

IFRS 12 Disclosure of Interests in Other Entities introduces extended disclosure requirements for subsidiaries, associates, joint ventures and structured entities. The disclosures of Ageas are already in agreement with these requirements.



#### Offsetting Financial Assets and Financial Liabilities (Amendments to IAS 32)

In addition to the new disclosure requirements under IFRS 7, the IASB also decided to separately provide additional application guidance for offsetting in accordance with IAS 32.

This guidance clarifies the meaning of 'currently has a legally enforceable right of set-off'; and requires disclosure of information about recognised financial instruments subject to enforceable master netting arrangements and similar agreements even if they are not set off under IAS 32.

#### Amendments to IAS 36 Recoverable amount disclosures for non-financial assets

The IASB, as a consequential amendment to IFRS 13 Fair Value Measurement, modified some of the disclosure requirements in IAS 36 Impairment of Assets regarding measurement of the recoverable amount of impaired assets. The amendments resulted from the IASB's decision in December 2010 to require additional disclosures about the measurement of impaired assets (or a group of assets) with a recoverable amount based on fair value less costs of disposal.

#### Amendments to IAS 39 'Novation of Derivatives and Continuation of Hedge Accounting'

Under the amendments there would be no need to discontinue hedge accounting if a hedging derivative was novated, provided certain criteria are met.

#### Upcoming changes in IFRS EU in 2014

There are no new standards becoming effective for Ageas as at 1 January 2015 that will have a material impact on Shareholders' equity and/or Net result.

#### Accounting estimates

The preparation of the Ageas Consolidated Interim Financial Statements in conformity with IFRS, requires the use of certain estimates at the end of the reporting period. In general these estimates and the methods used have been consistent since the introduction of IFRS in 2005. Each estimate by its nature carries a significant risk of material adjustments (positive or negative) to the carrying amounts of assets and liabilities in the next financial year.

The key estimates at the reporting date are shown in the next table.

31 March 2014	
Assets	Estimation uncertainty
Financial instruments	
- Level 2	- The valuation model - Inactive markets
- Level 3	- The valuation model - Use of non market observable input - Inactive markets
Investment property	- Determination of the useful life and residual value
Loans	- The valuation model - Maturity - Parameters such as credit spread, maturity and interest rates
Associates	- Various uncertainties depending on the asset mix, operations and market developments
Goodwill	- The valuation model used - Financial and economic variables - Discount rate - The inherent risk premium of the entity
Other intangible assets	- Determination of the useful life and residual value
Deferred tax assets	- Interpretation of complex tax regulations - Amount and timing of future taxable income
<b>Liabilities</b>	
Liabilities for Insurance contracts	
- Life	- Actuarial assumptions - Yield curve used in liability adequacy test
- Non-life	- Liabilities for (incurred but not reported) claims - Claim adjustment expenses - Final settlement of outstanding claims
Pension obligations	- Actuarial assumptions - Discount rate - Inflation/salaries
Provisions	- The likelihood of a present obligation due to events in the past - The calculation of the best estimated amount
Deferred tax liabilities	- Interpretation of complex tax regulations
Written put options on NCI	- Estimated future fair value - Discount rate

## 1.4 Segment reporting

### Operating segments

Ageas's reportable operating segments are based on geographical regions; the results are based on IFRS. The regional split is based on the fact that the activities in these regions share the same nature and economic characteristics and are managed as such.

The operating segments are:

- Belgium;
- United Kingdom (UK);
- Continental Europe;
- Asia;
- General Account.

Since Ageas's structure is based on regions, Ageas concluded that the appropriate way of reporting operating segments under

IFRS is per region being Belgium, United Kingdom, Continental Europe and Asia.

Activities not related to Insurance are reported separately from the Insurance activities in the fifth operating segment: General Account. The General Account comprises activities not related to the core Insurance business, such as group finance and other holding activities. In addition, the General Account also includes the investment in Royal Park Investments, the call option on BNP Paribas shares (settled in 2013), the liabilities related to CASHES/RPN(I), the written put option on NCI and the claims and litigations related to events from the past.

Transactions or transfers between the operating segments are entered into under normal commercial terms and conditions that would be available to unrelated third parties. Eliminations are reported separately.

### 1.5 Consolidation principles

The Ageas Consolidated Interim Financial Statements include those of ageas SA/NV (the 'parent company') and her subsidiaries. Investments in associates over which Ageas has significant influence, but which it does not control are accounted for using the equity method. .

### 1.6 Foreign currency

The following table shows the exchange rates of the most relevant currencies for Ageas.

1 euro =	Rates at end of period		Average rates	
	31 March 2014	31 December 2013	First three months 2014	First three months 2013
Pound sterling	0.83	0.83	0.83	0.85
US dollar	1.38	1.38	1.37	1.32
Hong Kong dollar	10.70	10.69	10.63	10.24

## 2 Acquisitions and disposals

The following significant acquisitions and disposals were made in 2014 and 2013. Details on acquisitions and disposals, if any, which took place after the date of the statement of financial position, are included in note 29 Events after the date of the statement of financial position.

### 2.1 Acquisitions and disposals in 2014

There were no material acquisitions nor disposals during the first three months of 2014.

### 2.2 Acquisitions in 2013

#### DTH Partners LLC

On 26 April 2013, AG Real Estate acquired through a capital contribution of USD 103 million (EUR 79 million) a 33% equity stake in DTH Partners LLC. This equity stake is included in the line Investments in associates.

The following additional agreements are related to this acquisition:

- a Mezzanine Loan Agreement between DTH Partners LLC and AG Insurance for an amount of USD 117.5 million;
- a bridge loan agreement between EBNB 70 Pine Development and AG Real Estate (North Star NV) for USD 23 million. This amount is part of a total bridge facility of USD 50 million by the shareholders of DTH to pre-finance a tax-credit structure to be executed with Chevron, which has been delayed by the US Internal Revenue Service approval process.

At year-end 2013, the purchase accounting was completed. No goodwill or badwill was recognised as part of the valuation.

#### Other acquisitions

In December 2013, the subsidiaries North Light and Pole Star were deconsolidated due to the disposal of 60% of their shares. A capital gain of EUR 53 million was realised on this transaction, the capital gain is accounted for in the income statement in the line Result on sales and revaluations. At the same moment, two new equity associates entered the consolidation perimeter based on the 40% of the two companies retained.

In addition to the before mentioned transaction, some small acquisitions in the normal course of real estate business were done in 2013.

### 2.3 Disposals in 2013

In the third quarter of 2013, Louvresse Développement (assets: EUR 81 million) was sold resulting in a capital gain of EUR 25 million (classified under Result of sales and revaluations).

In December 2013, the subsidiaries North Light and Pole Star have been deconsolidated due to the disposal of 60% of their shares.

### 3 Outstanding shares and earnings per share

The following table shows the number of outstanding shares.

in thousands	Shares issued	Treasury shares	Shares outstanding
Number of shares as at 1 January 2013	243,121	( 11,290 )	231,831
Cancelled shares	( 9,635 )	9,635	
Balance (acquired)/sold		( 5,397 )	( 5,397 )
Number of shares as at 31 December 2013	233,486	( 7,052 )	226,434
Balance (acquired)/sold		( 1,479 )	( 1,479 )
Number of shares as at 31 March 2014	233,486	( 8,531 )	224,955

#### 3.1 Shares issued and potential number of shares

In accordance with the provisions regulating ageas SA/NV, to the extent law permits, and in the interest of the Company the Board of Ageas was authorized for a period of three years (2013-2016) by the General Shareholders' meeting of 30 April 2014 to increase the share capital with a maximum amount of EUR 170,200,000 for general purposes.

Applied to a fraction value of EUR 7.40 this enables the issuance of up to 23,000,000 shares, representing approximately 10% of the total current share capital of the Company. This authorisation also enables the Company to meet its obligations entered into in

the context of the issue of the financial instruments. Shares can also be issued due to the so-called alternative coupon settlement method (ACSM), included in certain hybrid financial instruments (for details see note 26 Contingent liabilities).

Ageas has issued options or instruments containing option features, which could, upon exercise, lead to an increase in the number of outstanding shares.

The table below gives an overview of the shares issued and the potential number of shares issued as at 31 March 2014.

in thousands	
Number of shares issued as at 31 March 2014	233,486
Number of shares cancelled per Shareholders' meeting of 30 April 2014	2,490
Shares that may be issued per Shareholders' meeting of 30 April 2014	23,000
In connection with option plans	2,043
Total potential number of shares as at 31 March 2014	261,019

#### 3.1.1 Share buyback programme 2013

Ageas announced on 2 August 2013 that, based on the shareholder authorisation granted at the end of April 2013, the Board of Directors decided to initiate a new share buy-back programme of its outstanding common stock for an amount of EUR 200 million.

Ageas started the share buy-back programme on 12 August 2013 up to 5 August 2014.

The bought back shares will be held as treasury shares until such time a decision to cancel these securities is formally approved by the shareholders. Since the start of the share buy-back programme until 31 March 2014, Ageas has bought back 3,969,268 shares for a total amount of EUR 123,601,566. The General Shareholders' meeting of 30 April 2014 agreed to cancel 2,489,921 own shares.

#### 3.1.2 Share buyback programme 2012

Ageas launched a programme to buy back its outstanding ordinary shares for a maximum amount of up to EUR 200 million as of 13 August 2012.

On 24 April 2013, the General Meeting of Shareholders approved the cancellation of 9,165,454 shares. The Extraordinary General meeting of Shareholders in September 2013 approved the cancellation of the remaining shares (469,705).

### 3.1.3 Reduction of capital

The Extraordinary General Meeting of Shareholders of ageas SA/NV of 16 September 2013 approved besides the before mentioned cancellation of the ageas SA/NV shares, a second reduction of capital, by means of reimbursement to shareholders resulting in a distribution of EUR 1.00 per share. This distribution took place on 13 December 2013. The total amount paid was EUR 222 million.

### 3.2 Treasury shares

Treasury shares are issued ordinary shares which are bought back by Ageas. The shares are deducted from Shareholders' equity and reported in Other reserves.

The total number of treasury shares (8.5 million) consists of shares held for the FRESH (4.0 million), the restricted share programme (0.5 million) and the remaining shares resulting from the share buyback programme (3.5 million, see below). Details of the FRESH securities are provided in note 13 Subordinated liabilities.

### 3.3 Shares entitled to dividend and voting rights

The table below gives an overview of the shares entitled to dividend and voting rights as at 31 March 2014.

in thousands	
<b>Number of shares issued as at 31 March 2014</b>	<b>233,486</b>
<b>Shared not entitled to dividend and voting rights:</b>	
Shares held by ageas SA/NV	4,515
Shares related to the FRESH (see Note 13)	3,968
Shares related to CASHES (see Note 26)	4,644
<b>Shares entitled to voting rights and dividend</b>	<b>220,358</b>

BNP Paribas Fortis SA/NV (the former Fortis Bank) issued a financial instrument called CASHES in 2007. One of the features of this instrument is that it can only be redeemed through conversion into 12.5 million Ageas shares.

BNP Paribas Fortis SA/NV acquired all necessary Ageas shares to redeem the CASHES (consequently they are included in the number of shares outstanding of Ageas). The shares held by BNP Paribas Fortis SA/NV related to the CASHES are not entitled to dividend nor do these have voting rights (see note 13 Subordinated liabilities and note 26 Contingent liabilities).

In 2012, BNP made a (partially successful) cash tender on the CASHES. On 6 February 2012, BNP Paribas Fortis SA/NV converted 7,553 of the tendered CASHES securities out of 12,000 CASHES securities outstanding (62.9%) into 7.9 million Ageas shares. At this moment, 4.6 million Ageas shares relate to the CASHES.

### 3.4 Return on equity

Ageas calculates Return on equity on the basis of an annualised 12-months result and the net equity average of the beginning and the end of the year. The Return on equity for the first three months of 2014 and 2013 is as follows.

	First three months 2014	First three months 2013
Return on equity Ageas group	1.4%	12.0%
Return on equity Insurance	7.4%	7.7%

### 3.5 Earnings per share

The following table details the calculation of earnings per share.

	First three months 2014	First three months 2013
Net result attributable to shareholders	30.1	293.0
Amortisation of costs of restricted shares	0.7	0.3
<b>Net result used to determine diluted earnings per share</b>	<b>30.8</b>	<b>293.3</b>
Weighted average number of ordinary shares for basic earnings per share (in thousands)	225,765	230,097
Adjustments for:		
- restricted shares (in thousands)	512	288
<b>Weighted average number of ordinary shares for diluted earnings per share (in thousands)</b>	<b>226,277</b>	<b>230,385</b>
Basic earnings per share (in euro per share)	0.13	1.27
Diluted earnings per share (in euro per share)	0.13	1.27

In the first three months of 2014, weighted average options on 2,064,018 shares (first three months of 2013: 2,410,735) with a weighted average exercise price of EUR 20.75 per share (first three months of 2013: EUR 19.85 per share) were excluded from the calculation of diluted EPS because the exercise price of the options was higher than the average market price of the shares.

During 2014 and 2013, 4.0 million Ageas shares arising from the FRESH were excluded from the calculation of diluted earnings per

share because the interest per share saved on these securities was higher than the basic earnings per share.

Ageas shares totalling 4.64 million (31 December 2013: 4.64 million) issued in relation to CASHES are included in the ordinary shares although they are not entitled to dividend nor do they have voting rights (see also note 26 Contingent Liabilities).

## 4 Supervision and solvency

At the Ageas consolidated level, the National Bank of Belgium (NBB) supervises Ageas. The regulators in the countries in which the subsidiaries are located supervise the subsidiaries of Ageas in those countries, using their own solvency measures and based on local accounting principles.

Based on the rules and regulations for Insurance Groups applicable in Belgium, Ageas reports on a quarterly basis to the NBB its available regulatory capital and required solvency. This prudential supervision includes quarterly verification that Ageas, on a consolidated basis, meets the solvency requirements.

The reconciliation of the Shareholders' capital to the available regulatory capital and resulting solvency ratios is as follows.

	31 March 2014	31 December 2013
Share capital and reserves	7,244.9	6,659.6
Net result attributable to shareholders	30.1	569.5
Unrealised gains and losses	1,721.2	1,296.0
Shareholders' equity	8,996.2	8,525.1
Non-controlling interests	824.7	804.9
Total equity	9,820.9	9,330.0
Subordinated liabilities	1,970.9	1,971.0
Prudential filters		
Local required equalisation reserves for catastrophes	(231.2)	(241.3)
Pension adjustment	(0.1)	(18.0)
Revaluation of investment property, net of tax (at 90%)	765.1	764.1
Adjustment valuation of available for sale investments	(2,189.1)	(1,706.1)
Cash flow hedge	13.9	36.2
Goodwill	(859.2)	(857.6)
Other intangible assets	(341.1)	(347.6)
Proposed dividend	(308.0)	(308.0)
Regulatory capital	8,642.1	8,622.6
Solvency ratio's		
Solvency requirements	4,060.4	4,026.2
Solvency excess	4,581.7	4,596.4
Solvency ratio	212.8%	214.2%



## 4.2 Ageas capital management

Ageas considers a strong capital base in the individual insurance operations a necessity, on one hand as a competitive advantage and on the other hand as being necessary to fund the planned growth.

The General Account comprises the group functions, financing transactions, as well as the so-called legacy related issues. Ageas uses for the General Account the notion of 'net cash' as the indicator for the freely available capital at group level as long as it is lower than the available capital at group level.

Ageas targets a minimum aggregate solvency ratio of 200% of the minimum regulatory requirements at the total Insurance level. Ageas will review the minimum targets at the latest at the time of the introduction of Solvency II.

### Capital position Insurance

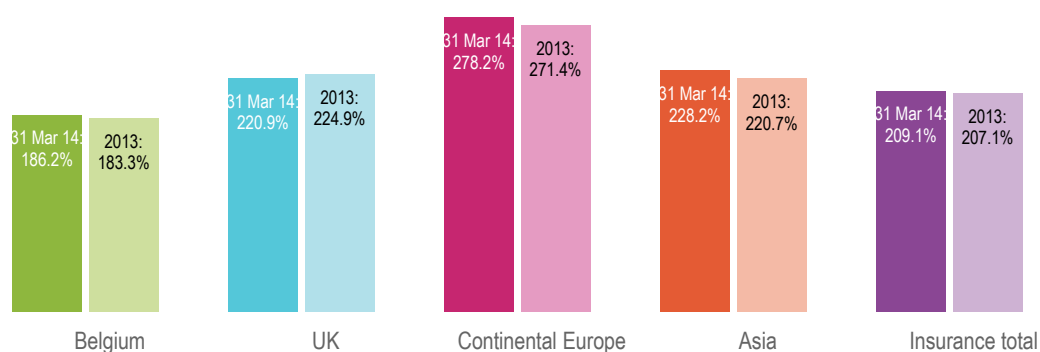
At 31 March 2014, the total available capital of the insurance operations stood at EUR 8.5 billion (31 December 2013: EUR 8.3 billion), 209.1% of the required minimum (31 December 2013: 207.1%).

31 March 2014	Belgium	UK	Continental Europe	Asia	Consolidation Adjustments	Insurance total	General (incl. elim)	Total Ageas
Total available capital	4,589.7	917.9	1,597.0	1,382.8	2.6	8,490.0	152.1	8,642.1
Minimum solvency requirements	2,465.0	415.5	574.0	605.9		4,060.4		4,060.4
Amount of total capital above minimum	2,124.7	502.4	1,023.0	776.9	2.6	4,429.6	152.1	4,581.7
Total solvency ratio	186.2%	220.9%	278.2%	228.2%		209.1%		212.8%

31 December 2013	Belgium	UK	Continental Europe	Asia	Consolidation Adjustments	Insurance total	General (incl. elim)	Total Ageas
Total available capital	4,493.0	901.5	1,552.6	1,330.2	59.6	8,336.9	285.7	8,622.6
Minimum solvency requirements	2,450.7	400.8	572.0	602.7		4,026.2		4,026.2
Amount of total capital above minimum	2,042.3	500.7	980.6	727.5	59.6	4,310.7	285.7	4,596.4
Total solvency ratio	183.3%	224.9%	271.4%	220.7%		207.1%		214.2%

The solvency calculation as at period end takes into consideration the dividends approved by the respective Boards prior to the date of the financial statements.

The solvency position per Insurance segment and for Insurance total can graphically be shown as follows.



### Net cash position General Account

Based on the rules and regulations of the NBB the available regulatory capital of the General Account (including eliminations) amounted to EUR 0.2 billion at 31 March 2014 (31 December 2013: EUR 0.3 billion).

For a holding not only the available regulatory capital is relevant but also the financial flexibility to use this capital. Ageas therefore also monitors the Net Cash position of the General Account.

The Net cash position consists of the available Cash and cash equivalents as well as short term investments that can be

liquidated at short notice and limited cost, currently primarily bank deposits and netted for the debt securities that are due.

The net cash position stood per 31 March 2014 at EUR 1.8 billion and was negatively impacted compared to year-end 2013 by:

- the General Account paid EUR 47 million in relation to the share buyback programmes;
- the General Account paid EUR 35 million for the redemption of debt certificates;
- investments in bonds maturing over one year for EUR 60 million.

	31 March 2014	31 December 2013
Cash and cash equivalents	1,173.7	781.3
Due from banks	330.0	900.0
Due from banks short term	40.0	(0.2)
Treasury Bills	270.0	300.0
Debt certificates	(33.3)	(68.4)
<b>Net cash position</b>	<b>1,780.4</b>	<b>1,912.7</b>


## 5 Related parties

In April 2013, Ageas closed a transaction comprising the acquisition of a 33% stake in DTH Partners LLC. DTH Partners LLC is a company affiliated with Ronny Brückner, who was until his decease in August 2013, a member of the Ageas Board of Directors.

In 2013, a transaction took place between ageas SA/NV and one of its independent Board Members, Mr Guy de Selliers de Moranville. The transaction relates to the renting by ageas SA/NV of a property belonging to Mr Guy de Selliers de Moranville. This property is regarded an appropriate venue to host VIP-guests of the Board and Executive Management and is rented against an annual rent of EUR 50,000.

Under IFRS rules, transactions and commitments like this are regarded as a related party transaction and need as such to be disclosed.

Management considers the transactions with DTH Partners and Mr Guy de Selliers de Moranville to be concluded at arm's length, although these are unique circumstances.



Notes to the  
Consolidated  
statement of  
financial  
position

## 6 Cash and cash equivalents

Cash includes cash on hand, current accounts and other financial instruments with a term of less than three months from the date on which they were acquired.

The composition of cash and cash equivalents as at 31 March is as follows.

	31 March 2014	31 December 2013
Cash on hand	2.2	2.6
Due from banks	2,632.0	1,883.1
Other	305.5	270.9
<b>Total cash and cash equivalents</b>	<b>2,939.7</b>	<b>2,156.6</b>

## 7 Financial investments

The composition of Financial investments is as follows.

	31 March 2014	31 December 2013
Financial investments		
- Held to maturity	4,990.4	4,986.2
- Available for sale	58,246.9	56,564.6
- Held at fair value through profit or loss	303.9	296.6
- Derivatives held for trading	20.0	14.4
<b>Total, gross</b>	<b>63,561.2</b>	<b>61,861.8</b>
Impairments:		
- of investments held to maturity	(11.8)	(11.8)
- of investments available for sale	(171.9)	(182.3)
<b>Total impairments</b>	<b>(183.7)</b>	<b>(194.1)</b>
<b>Total</b>	<b>63,377.5</b>	<b>61,667.7</b>

### 7.1 Investments held to maturity

	Government bonds	Corporate debt securities	Total
Investments held to maturity at 1 January 2013	4,884.4	169.7	5,054.1
Maturities	(65.9)	(29.5)	(95.4)
Amortisation	18.4	9.1	27.5
Impairments		(11.8)	(11.8)
Investments held to maturity at 31 December 2013	4,836.9	137.5	4,974.4
Maturities		(3.0)	(3.0)
Amortisation	5.1	2.1	7.2
Investments held to maturity at 31 March 2014	4,842.0	136.6	4,978.6
<b>Gross value excluding impairments at 31 December 2013</b>	<b>4,836.9</b>	<b>149.3</b>	<b>4,986.2</b>
<b>Gross value excluding impairments at 31 March 2014</b>	<b>4,842.0</b>	<b>148.4</b>	<b>4,990.4</b>
<b>Fair value at 31 December 2013</b>	<b>5,720.9</b>	<b>144.5</b>	<b>5,865.4</b>
<b>Fair value at 31 March 2014</b>	<b>6,033.4</b>	<b>136.6</b>	<b>6,170.0</b>

In the following table the government bonds that are classified as Held to maturity are detailed by country of origin as at 31 March.

31 March 2014	Historical/ amortised cost	Fair value
Belgian national government	4,361.2	5,417.5
Portuguese national government	480.8	615.9
<b>Total</b>	<b>4,842.0</b>	<b>6,033.4</b>

31 December 2013	Historical/ amortised cost	Fair value
Belgian national government	4,361.9	5,159.4
Portuguese national government	475.0	561.5
<b>Total</b>	<b>4,836.9</b>	<b>5,720.9</b>

The fair value of Investments held to maturity (Government bonds) is based on quoted prices in active markets (level 1) and on unobservable inputs (counterparty quotes (corporate debt securities) (level 3).

## 7.2 Investments available for sale

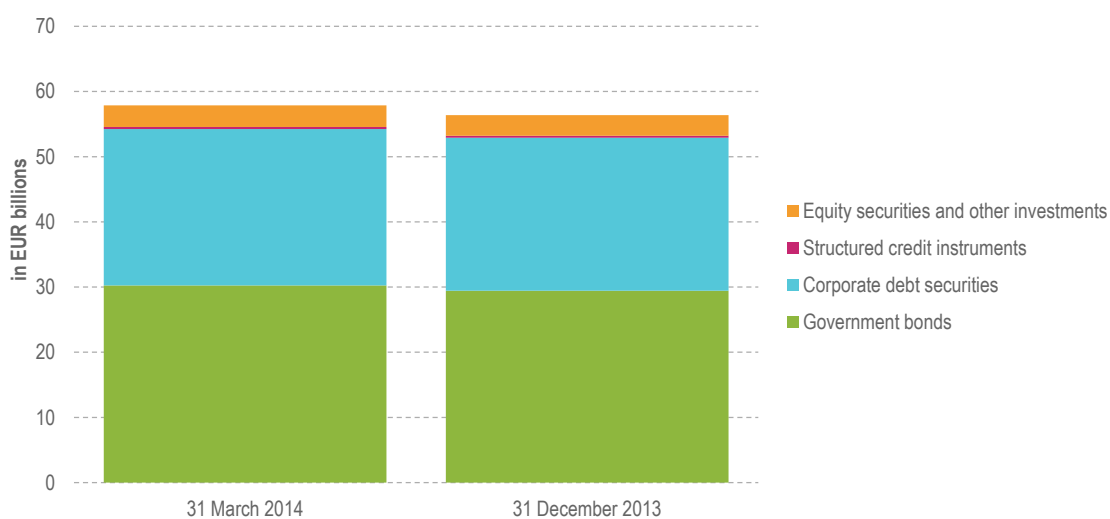
The fair value and amortised cost of Investments available for sale including gross unrealised gains, gross unrealised losses, and impairments are as follows.

31 March 2014	Historical/ amortised cost	Gross unrealised gains	Gross unrealised losses	Total gross	Impairments	Fair value
Treasury bills	479.9		(0.1)	479.8		479.8
Government bonds	26,658.0	3,326.5	(0.7)	29,983.8		29,983.8
Corporate debt securities	22,475.8	1,578.0	(67.6)	23,986.2	(0.1)	23,986.1
Structured credit instruments	313.5	15.1	(3.0)	325.6	(2.3)	323.3
Available for sale investments in debt securities	49,927.2	4,919.6	(71.4)	54,775.4	(2.4)	54,773.0
Private equities and venture capital	56.6	7.8	(5.9)	58.5		58.5
Equity securities	2,894.5	528.3	(14.7)	3,408.1	(169.5)	3,238.6
Other investments	4.9			4.9		4.9
Available for sale investments in equity securities and other investments	2,956.0	536.1	(20.6)	3,471.5	(169.5)	3,302.0
<b>Total investments available for sale</b>	<b>52,883.2</b>	<b>5,455.7</b>	<b>(92.0)</b>	<b>58,246.9</b>	<b>(171.9)</b>	<b>58,075.0</b>

31 December 2013	Historical/ amortised cost	Gross unrealised gains	Gross unrealised losses	Total gross	Impairments	Fair value
Government bonds	27,143.5	2,345.9	(39.7)	29,449.7		29,449.7
Corporate debt securities	22,285.7	1,304.2	(126.6)	23,463.3	(0.1)	23,463.2
Structured credit instruments	289.5	13.5	(3.0)	300.0	(2.3)	297.7
Available for sale investments in debt securities	49,718.7	3,663.6	(169.3)	53,213.0	(2.4)	53,210.6
Private equities and venture capital	50.6	0.3		50.9		50.9
Equity securities	2,822.4	497.8	(24.8)	3,295.4	(179.9)	3,115.5
Other investments	5.3			5.3		5.3
Available for sale investments in equity securities and other investments	2,878.3	498.1	(24.8)	3,351.6	(179.9)	3,171.7
<b>Total investments available for sale</b>	<b>52,597.0</b>	<b>4,161.7</b>	<b>(194.1)</b>	<b>56,564.6</b>	<b>(182.3)</b>	<b>56,382.3</b>

An amount of EUR 1,513.3 million of the Investments available for sale has been pledged as collateral (31 December 2013: EUR 1,180.7 million).

The portfolio of the Investments available for sale can graphically be shown as follows at 31 March.



The valuation of Investments available for sale is based on:

- Level 1: quoted prices in active markets;
- Level 2: observable inputs from active markets;
- Level 3: unobservable inputs (counterparty quotes).

The valuation is as follows.

31 March 2014	Level 1	Level 2	Level 3	Total
Treasury bills	479.8			479.8
Government bonds	29,983.8			29,983.8
Corporate debt securities	23,284.8	701.3		23,986.1
Structured credit instruments	199.1	46.9	77.3	323.3
Equity securities, private equities and other investments	2,359.9	795.8	146.3	3,302.0
<b>Total Investments AFS</b>	<b>56,307.4</b>	<b>1,544.0</b>	<b>223.6</b>	<b>58,075.0</b>

31 December 2013	Level 1	Level 2	Level 3	Total
Government bonds	29,449.7			29,449.7
Corporate debt securities	22,748.9	713.1	1.2	23,463.2
Structured credit instruments	156.2	44.5	97.0	297.7
Equity securities, private equities and other investments	2,264.9	767.8	139.0	3,171.7
<b>Total Investments AFS</b>	<b>54,619.7</b>	<b>1,525.4</b>	<b>237.2</b>	<b>56,382.3</b>

The changes in level 3 valuation are as follows.

	31 March 2014	31 December 2013
<b>Balance as at 1 January</b>	<b>237.2</b>	<b>108.5</b>
Maturity/redemption or repayment	(20.5)	
Acquired	7.2	87.0
Proceeds from sales	(0.1)	(22.2)
Impairments		(0.5)
Unrealised gains (losses)	(0.2)	2.6
Transfers between valuation categories		61.8
<b>Closing balance</b>	<b>223.6</b>	<b>237.2</b>



## Government bonds detailed by country of origin

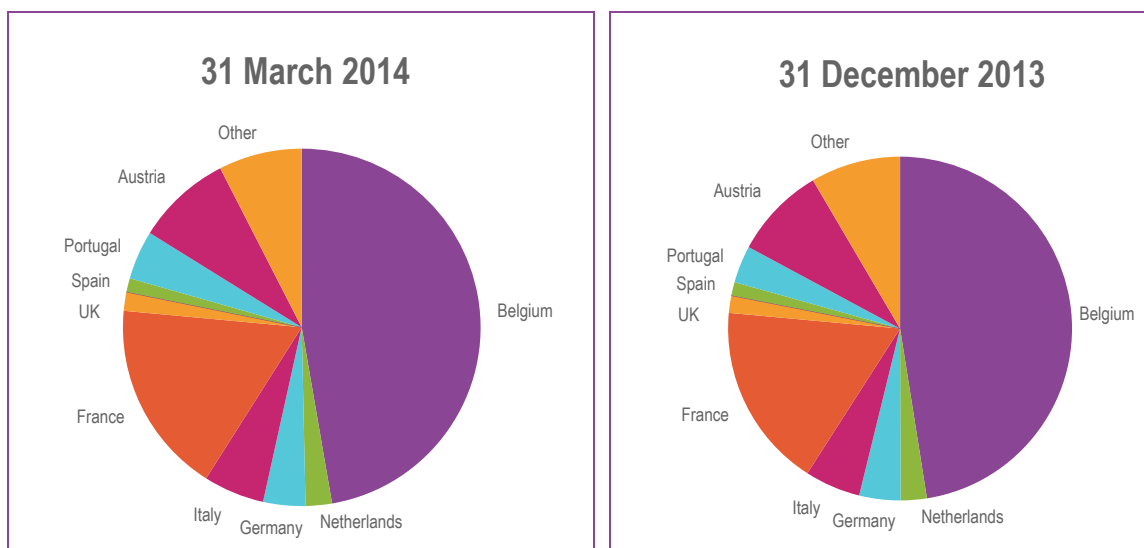
Government bonds detailed by country of origin as at 31 March are as follows.

31 March 2014	Historical / amortised cost	Gross unrealised gains (losses)	Fair value
Belgian national government	12,596.7	1,579.9	14,176.6
Dutch national government	659.7	51.9	711.6
German national government	929.9	214.6	1,144.5
Italian national government	1,478.3	172.7	1,651.0
French national government	4,686.1	560.4	5,246.5
British national government	496.2	12.1	508.3
Spanish national government	338.7	35.8	374.5
Portuguese national government	1,221.1	107.7	1,328.8
Austrian national government	2,271.1	310.2	2,581.3
Finnish national government	203.6	23.3	226.9
Irish national government	552.2	67.7	619.9
Slovenian national government	1.9	0.1	2.0
Czech Republic national government	243.3	31.1	274.4
Slovakian national government	309.9	36.5	346.4
US national government	270.4	42.3	312.7
Other national governments	398.9	79.5	478.4
<b>Total</b>	<b>26,658.0</b>	<b>3,325.8</b>	<b>29,983.8</b>

31 December 2013	Historical / amortised cost	unrealised gains (losses)	Fair value
Belgian national government	12,813.9	1,175.9	13,989.8
Dutch national government	682.4	40.8	723.2
German national government	965.6	174.9	1,140.5
Italian national government	1,473.8	67.4	1,541.2
French national government	4,751.1	369.7	5,120.8
British national government	472.6	9.8	482.4
Spanish national government	357.3	11.9	369.2
Portuguese national government	1,041.4	( 6.6 )	1,034.8
Austrian national government	2,328.2	232.6	2,560.8
Finnish national government	201.1	18.7	219.8
Irish national government	552.3	51.7	604.0
Slovenian national government	49.1	0.9	50.0
Czech Republic national government	243.4	29.7	273.1
Slovakian national government	333.4	34.0	367.4
US national government	276.5	28.0	304.5
Other national governments	601.4	66.8	668.2
<b>Total</b>	<b>27,143.5</b>	<b>2,306.2</b>	<b>29,449.7</b>

There were no impairments on government bonds in the first three months of 2014 and the full year 2013.

The share per country in the investment portfolio of government bonds based on fair value can graphically be shown as follows.



The table below provides the Net unrealised gains and losses on Investments available for sale included in equity (which includes debt securities, equity securities and other investments). Equity securities and other investments also includes private equities and venture capital.

	31 March 2014	31 December 2013
Available for sale investments in debt securities:		
Carrying amount	54,773.0	53,210.6
Gross unrealised gains and losses	4,848.2	3,494.3
- Related tax	(1,585.0)	(1,159.0)
Shadow accounting	(1,459.3)	(808.6)
- Related tax	444.5	247.6
<b>Net unrealised gains and losses</b>	<b>2,248.4</b>	<b>1,774.3</b>

	31 March 2014	31 December 2013
Available for sale investments in equity securities and other investments:		
Carrying amount	3,302.0	3,171.7
Gross unrealised gains and losses	515.5	473.3
- Related tax	(66.8)	(65.5)
Shadow accounting	(124.6)	(100.5)
- Related tax	41.0	32.6
<b>Net unrealised gains and losses</b>	<b>365.1</b>	<b>339.9</b>

**Impairments of Investments available for sale**

The following table shows the breakdown of impairments of Investments available for sale.

	31 March 2014	31 December 2013
Impairments of investments available for sale:		
- on debt securities	(2.4)	(2.4)
- on equity securities and other investments	(169.5)	(179.9)
<b>Total impairments of investments available for sale</b>	<b>(171.9)</b>	<b>(182.3)</b>

The changes in impairments of Investments available for sale are as follows.

	31 March 2014	31 December 2013
<b>Balance as at 1 January</b>	<b>182.3</b>	<b>190.5</b>
Increase in impairments	2.8	22.7
Reversal on sale/disposal	(13.2)	(26.9)
Foreign exchange differences and other adjustments		(4.0)
<b>Closing balance</b>	<b>171.9</b>	<b>182.3</b>

**7.3 Investments held at fair value through profit or loss**

The following table provides information as at 31 March about the Investments held at fair value, for which unrealised gains or losses are recorded through profit or loss.

	31 March 2014	31 December 2013
Corporate debt securities	200.7	214.4
Structured credit instruments	50.3	50.3
<b>Debt securities</b>	<b>251.0</b>	<b>264.7</b>
Equity securities	52.9	31.9
Equity securities and other investments	52.9	31.9
<b>Total investments held at fair value through profit or loss</b>	<b>303.9</b>	<b>296.6</b>

Investments held at fair value through profit or loss include primarily investments related to insurance liabilities where cash flows are linked to the performance of these assets, either contractually or on the basis of discretionary participation and whose measurement incorporates current information. This measurement significantly reduces an accounting mismatch that would otherwise arise from measuring assets and liabilities and the related gains and losses on different bases.

The amortised cost of the debt securities held at fair value through profit or loss as at 31 March 2014 is EUR 250.8 million (31 December 2013: EUR 263.4 million).

The valuation of Investments held at fair value through profit or loss is based on:

- Level 1: quoted prices in active markets;
- Level 2: observable inputs from active markets;
- Level 3: unobservable inputs (counterparty quotes).

The valuation can be shown as follows.

31 March 2014	Level 1	Level 2	Level 3	Total
Corporate debt securities	20.2	180.5		200.7
Structured credit instruments			50.3	50.3
Equity securities		52.9		52.9
<b>Total Investments held at fair value through profit or loss</b>	<b>20.2</b>	<b>233.4</b>	<b>50.3</b>	<b>303.9</b>

31 December 2013	Level 1	Level 2	Level 3	Total
Corporate debt securities	31.7	182.7		214.4
Structured credit instruments			50.3	50.3
Equity securities		31.9		31.9
<b>Total Investments held at fair value through profit or loss</b>	<b>31.7</b>	<b>214.6</b>	<b>50.3</b>	<b>296.6</b>

The changes in level 3 valuation are as follows.

	31 March 2014	31 December 2013
Balance as at 1 January	50.3	49.0
Unrealised gains (losses)		1.3
<b>Closing balance</b>	<b>50.3</b>	<b>50.3</b>

The level 3 positions are mainly sensitive to a change in the general level of credit spreads. If the general level of credit spreads increases by 1 basis point, it is estimated that the market value of these positions decreases by 3 basis points. This would translate into a loss of value by approximately EUR 0.2 million.

#### 7.4 Derivatives held for trading (assets)

The following table provides a specification of the derivatives held for trading (assets).

	31 March 2014	31 December 2013
Over the counter (OTC)	19.9	14.4
Exchange traded	0.1	
<b>Total derivatives held for trading (assets)</b>	<b>20.0</b>	<b>14.4</b>

The Derivatives held for trading mainly relate to interest rate and equity options and interest rate swaps. Derivatives held for trading are in 2014 and 2013 based on a level 2 valuation (observable inputs from active markets). See also note 27 Derivatives for further details.

#### 7.5 Real estate

The fair value of Real estate, held as investment as well as for own use, is set out below.

Fair value:	31 March 2014	31 December 2013
Investment property	3,333.3	3,330.5
Land and buildings held for own use	1,300.5	1,306.9
<b>Total fair value</b>	<b>4,633.8</b>	<b>4,637.4</b>
Carrying amount:		
Investment property	2,345.0	2,354.5
Land and buildings held for own use	971.3	967.4
<b>Total carrying amount</b>	<b>3,316.3</b>	<b>3,321.9</b>
Gross unrealised gain / loss	1,317.5	1,315.5
Taxation	(430.9)	(430.2)
<b>Net unrealised gain / loss (not recognised in equity)</b>	<b>886.6</b>	<b>885.3</b>

## 8 Loans

The composition of Loans is as follows.

	31 March 2014	31 December 2013
Government and official institutions	2,081.6	1,875.2
Residential mortgages	1,532.7	1,547.4
Commercial loans	563.1	547.2
Interest bearing deposits	377.1	957.9
Loans to banks	670.4	624.1
Policyholder loans	218.3	210.9
Corporate loans	41.0	41.4
<b>Total</b>	<b>5,484.2</b>	<b>5,804.1</b>
Less impairments	(21.0)	(19.7)
<b>Total Loans</b>	<b>5,463.2</b>	<b>5,784.4</b>

### 8.1 Commercial loans

The composition of Commercial loans is as follows.

	31 March 2014	31 December 2013
Consumer Loans	9.8	9.3
Real Estate	198.2	199.8
Infrastructure	113.7	101.6
Other	241.4	236.5
<b>Total Commercial Loans</b>	<b>563.1</b>	<b>547.2</b>

The line Real Estate under Commercial loans includes the Mezzanine loan of USD 117.5 million to DTH partners LLC (see also notes 5 and 9) whereas the bridge loan (USD 23 million) between EBNB 70 Pine Development and AG Real Estate (North Star NV) is included in the line Other under Commercial loans. Ageas has granted credit lines for a total amount of EUR 276 million (31 December 2013: EUR 321 million) (see also Note 28 Commitments)

### 8.2 Loans to banks

Loans to banks consists of the following.

	31 March 2014	31 December 2013
Loans and advances	498.4	457.0
Other	172.0	167.1
<b>Loans to Banks</b>	<b>670.4</b>	<b>624.1</b>

## 9 Investments in associates

The main investments in associates consist of our share in our participations in Tai Ping Life Insurance, Mayban Ageas, Muang Thai Group, Cardiff Lux Vie, Aksigorta,, DTH Partners LCC (see Notes 2 and 5), RPI and Tesco Insurance.

### RPI

The net profit of RPI for the first three months of 2014 amounted to EUR 0 million compared to EUR 233 million for the first three months of 2013. The gain in 2013 was due to the sale of the investment portfolio of RPI.

After the disposal of the assets, and settlement of the liabilities the remaining activity of RPI is essentially limited to the management of the litigations initiated on a number of US assets.

### Tesco Insurance

In accordance with IFRS 10, Ageas no longer consolidates Tesco Insurance, as of 1 January 2014, but reports its interest as an equity associate, including a restatement of the 2013-figures.

The result of Tesco Insurance for the first three months of 2014 amounted to EUR 5 million negative (31 March 2013: EUR 1.5 million).

The impact of the change in consolidation method for Tesco Insurance on the Statement of financial Position for year-end 2013 can be explained as follows:

### Assets

The total assets decreased with EUR 953 million from EUR 95,735 million to EUR 94,783 million. This decrease can mainly be explained by the following changes:

- Financial investments decreased with EUR 889 million to EUR 61,668 million;
- Investments in associates increased with EUR 92 million due to the inclusion of Tesco Insurance;
- Reinsurance and other receivables decreased with EUR 67 million;

### Liabilities

The total liabilities decreased with EUR 861 million from EUR 86,314 million to EUR 85,453 million. The decrease can mainly be explained by the following changes:

- Liabilities arising from Non-life insurance contracts decreased with EUR 798 million to EUR 6,797 million;
- The subordinated liabilities decreased with EUR 41 million to EUR 1,971 million;
- Accrued interest and other liabilities decreased with EUR 22 million to EUR 2,162 million.

### Equity

Although shareholders' equity was not impacted, Total equity decreased with EUR 92 million to EUR 9,330 million. This decrease is explained by the fact that the non-controlling interest in Tesco Insurance is no longer consolidated.

### Income statement

The impact on the Income statement of the change in consolidating method for Tesco Insurance for the first three months of 2013 was nil on the Net result attributable to shareholders as the result remained the same for Tesco Insurance. The main impact on the lines of the Income statement is:

- Net earned premiums decreased with EUR 157 million to EUR 2,048 million;
- Insurance claims and benefits net decreased with EUR 122 million;
- Share of result of associates increased with EUR 1.5 million to EUR 272 million.

## 10 Call option BNP Paribas shares

Under the agreement signed on 12 May 2009, Ageas was granted a cash-settled call option by the Federal Holding and Investment Corporation (Société Fédérale de Participations et d'Investissement/Federale Participatie- en Investeringsmaatschappij – SFPI/FPIM) that allows Ageas to benefit from any appreciation in the value of 121,218,054 BNP Paribas shares held by the SFPI/FPIM. These shares were acquired by the SFPI/FPIM in return for selling 75% + 1 share of Fortis Bank. This option entitles Ageas to the difference between the strike price of EUR 66.672 and the market price of the BNP Paribas shares at the time of exercise, or the selling price of the underlying BNP Paribas shares, at the discretion of SFPI/FPIM.

The options are recorded at fair value, with subsequent revaluations recorded in the income statement under unrealised gain (loss) on Call option BNP Paribas shares.

On 27 April 2013, Ageas agreed to sell back to the SFPI/FPIM the option granted for EUR 144 million (representing EUR 0.64 per Ageas share). The sale was settled before the end of the first half year of 2013.

## 11 Insurance liabilities

### 11.1 Liabilities arising from Life insurance contracts

The following table provides an overview of the liabilities arising from Life insurance contracts as at 31 March.

	31 March 2014	31 December 2013
Liability for future policyholder benefits	25,689.5	25,527.1
Reserve for policyholder profit sharing	298.5	297.7
Shadow accounting	743.1	441.8
<b>Before eliminations</b>	<b>26,731.1</b>	<b>26,266.6</b>
Eliminations	(4.0)	(3.9)
<b>Gross</b>	<b>26,727.1</b>	<b>26,262.7</b>
Reinsurance	(237.8)	(208.2)
<b>Net</b>	<b>26,489.3</b>	<b>26,054.5</b>

### 11.2 Liabilities arising from Life investment contracts

The following table provides an overview of the liabilities arising from Life investment contracts as at 31 March.

	31 March 2014	31 December 2013
Liability for future policyholder benefits	28,237.0	28,205.3
Reserve for policyholder profit sharing	78.5	183.7
Shadow accounting	840.9	403.8
<b>Gross</b>	<b>29,156.4</b>	<b>28,792.8</b>
Reinsurance		
<b>Net</b>	<b>29,156.4</b>	<b>28,792.8</b>

### 11.3 Liabilities related to unit-linked contracts

The liabilities related to unit-linked contracts are broken down into insurance and investment contracts as follows.

	31 March 2014	31 December 2013
Insurance contracts	1,828.7	1,795.4
Investment contracts	12,743.1	12,374.6
<b>Total</b>	<b>14,571.8</b>	<b>14,170.0</b>

### 11.4 Liabilities arising from Non-life insurance contracts

The following table provides an overview of the liabilities arising from Non-life insurance contracts as at 31 March.

	31 March 2014	31 December 2013
Claims reserves	5,340.1	5,284.6
Unearned premiums	1,586.6	1,441.4
Reserve for policyholder profit sharing	10.7	7.4
Shadow accounting		63.8
<b>Gross</b>	<b>6,937.4</b>	<b>6,797.2</b>
Reinsurance	(513.2)	(505.1)
<b>Net</b>	<b>6,424.2</b>	<b>6,292.1</b>



## 12 Debt certificates

The following table shows the types of debt certificates (EMTN) issued by Ageas and the amounts outstanding as at 31 March.

	31 March 2014	31 December 2013
Held at amortised cost		34.9
Held at fair value through profit or loss	33.3	33.5
<b>Total debt certificates</b>	<b>33.3</b>	<b>68.4</b>

Due to the changes in the composition of the former Fortis group in October 2008 there is no curable breach of a debt covenant and as a result, all debt securities are in default and directly callable by the security holder at nominal value (there are no other breaches of debt covenants). Therefore the debt securities held at fair value through profit or loss are valued at minimal of the nominal value.

The nominal value of debt securities held at fair value through profit or loss was EUR 32.8 million as at 31 March 2014 (31 December 2013: EUR 32.8 million). The valuation of debt securities held at fair value through profit or loss is based on level 2. Ageas has not pledged any assets against outstanding debt certificates.

## 13 Subordinated liabilities

The following table provides a specification of the subordinated liabilities as at 31 March.

	31 March 2014	31 December 2013
FRESH	1,250.0	1,250.0
Hybrone	225.3	225.7
Fixed Rate Reset Perpetual Subordinated Notes	393.2	392.9
Fixed to Floating Rate Callable Subordinated Notes	99.4	99.3
Other subordinated liabilities	3.0	3.1
<b>Total subordinated liabilities</b>	<b>1,970.9</b>	<b>1,971.0</b>

### 13.1 FRESH

On 7 May 2002, Ageasfinlux S.A. issued undated Floating Rate Equity-linked Subordinated Hybrid capital securities (FRESH) for a total principal amount of EUR 1,250 million and with a denomination of EUR 250,000 each. Coupons on the securities are payable quarterly in arrears, at a variable rate of 3 month Euribor + 135 basis points.

The FRESH was issued by Ageasfinlux S.A., with ageas SA/NV acting as co-obligor. The principal amount of the securities will not be repaid in cash. The sole recourse of the holders of the FRESH against the co-obligor with respect to the principal amount are the 4.0 million Ageas shares that Ageasfinlux S.A. pledged in favour of such holders. Pending the exchange of the FRESH against Ageas shares, these Ageas shares do not have any dividend rights or voting rights (the reported number of outstanding Ageas shares as at 31 March 2014 already includes the 4.0 million Ageas shares issued for the purpose of such exchange).

In the event that dividends are not paid on the Ageas shares, or that the dividends to be declared are below a threshold with respect to any financial year (dividend yield less than 0.5%) and in certain other exceptional circumstances, payment of coupons will be made in accordance with the so-called Alternative Coupon Settlement Method (ACSM). The ACSM implies that new Ageas shares will be issued and delivered to the holders of the FRESH. To date all coupons have been paid in cash. If the ACSM is triggered and there is insufficient available authorised capital to enable ageas SA/NV to meet the ACSM obligation, the coupon settlement will be postponed until such time as the ability to issue shares is restored. Because of these characteristics the FRESH is treated as part of Ageas's regulatory qualifying capital.

The FRESH have no maturity date, but may be exchanged for Ageas shares at a price of EUR 315 per share at the discretion of the holder. The FRESH will automatically be converted into Ageas shares if the price of the Ageas share is equal to or higher than EUR 472.50 on twenty consecutive stock exchange business days.

### 13.2 Hybrone

In 2006, Ageas incorporated a special purpose company named Ageas Hybrid Financing SA (hereafter AHF), which issued perpetual deeply subordinated and pari passu ranking securities, and invested the proceeds thereof in instruments issued by (former) Ageas operating companies which qualified as solvency for those entities. The securities issued by AHF have the benefit of a support agreement and a subordinated guarantee entered into by ageas SA/NV.

Under the support agreement ageas SA/NV is obliged to contribute to AHF such funds as necessary to allow it to pay the coupon in any year that Ageas declares a dividend or, alternatively, to pay the coupon through the ACSM if the entities which received the proceeds fail to pay the coupons on their on-loans in cash due to a breach of the applicable regulatory minimum solvency levels. In the event that Ageas fails to achieve the regulatory minimum solvency level or if consolidated assets are less than the sum of liabilities, excluding liabilities not considered senior debt, or if AHF so elects, the cash coupon will be replaced by settlement through the ACSM.

AHF issued EUR 500 million of securities called 'Hybrone' in 2006, at an interest rate of 5.125% until 20 June 2016 and 3 month Euribor + 200 basis points thereafter. The proceeds of these securities were on-lent to AG Insurance. In March 2013, AHF launched a tender on the outstanding securities at a price of 91%; the final acceptance amount of this tender amounted to EUR 163.6 million. The on-lent-loan to AG Insurance was reduced for the same amount. Some Ageas affiliates invested in Hybrone securities; together with the tender this leads to a reported outstanding held by external holders of EUR 225.3 million as at 31 March 2014. The remaining Hybrone securities have a first call date on 20 June 2016.

### 13.3 Fixed Rate Reset Perpetual Subordinated Notes

On 21 March 2013, AG Insurance issued USD 550 million Fixed Rate Reset Perpetual Subordinated Notes at an interest rate of 6.75%. The Notes constitute direct, unsecured and subordinated obligations of AG Insurance, ranking at the same level with the other subordinated liabilities within AG Insurance. The Notes are listed on the Luxembourg Stock Exchange. The Notes may be redeemed at the option of AG Insurance, in whole but not in part, on the first call date (March 2019) or on any interest payment date thereafter.

### 13.4 Fixed-to-Floating Callable Subordinated Notes

On 18 December 2013, AG Insurance issued EUR 450 million Fixed-to-Floating Callable Subordinated Notes due 2044.

The Notes will have an interest rate of 5.25% per annum, payable annually, up to their June 2024 first call date and will from such first call date bear interest at a floating rate of 4.136% per annum above 3-month Euribor, payable quarterly.

The Notes provide for a quarterly optional call by AG Insurance as from June 2024 and for the optional or mandatory deferral of interest under certain circumstances. The Notes will qualify as available solvency margin under the prevailing European regulatory capital regime for insurers (Solvency I).

The Notes are subscribed by ageas SA/NV (EUR 350 million) and BNP Paribas Fortis SA/NV (EUR 100 million) and are listed on the Luxembourg stock exchange.

## 14 Borrowings

The table below shows the components of Borrowings as at 31 March.

	31 March 2014	31 December 2013
Repurchase agreements	1,228.0	1,184.7
Loans	757.3	762.1
<b>Due to banks</b>	<b>1,985.3</b>	<b>1,946.8</b>
Funds held under reinsurance agreements	84.8	81.0
Finance lease agreements	22.1	22.8
Other borrowings	312.7	313.1
<b>Total borrowings</b>	<b>2,404.9</b>	<b>2,363.7</b>

Ageas has pledged debt securities with a carrying amount of EUR 1,513.3 million (31 December 2013: EUR 1,256.5 million) as collateral for Repurchase agreements. In addition, property has been pledged as collateral for Loans and other with a carrying amount of EUR 391.5 million (31 December 2013: EUR 391.5 million).

The carrying value of the borrowings is a reasonable approximation of their fair value as contract maturities are less than one year (repurchase agreements) and/or contracts carry a floating rate (loans from banks). Accordingly, the fair value is based upon observable market data (level 2).

## 15 Current and deferred tax assets and liabilities

Deferred taxes are recognised for temporary differences between the IFRS book value and the tax book values as well as for tax losses carried forward to the extent that it is probable there will be sufficient future taxable profit against which the deferred tax asset can be utilised.

The components of deferred tax assets and deferred tax liabilities are shown below.

	Statement of financial position		Income statement	
	31 March 2014	31 December 2013	First three months 2014	First three months 2013
<b>Deferred tax assets related to:</b>				
Financial investments (available for sale)	(14.7)		6.9	(92.1)
Investment property	20.4	20.5	(0.1)	6.2
Property, plant and equipment	36.3	36.3		(2.6)
Intangible assets (excluding goodwill)	6.1	5.9	0.1	(0.1)
Insurance policy and claim reserves	612.2	428.8	(4.1)	(72.7)
Provisions for pensions and post-retirement benefits	152.9	139.9	0.1	(1.7)
Other provisions	11.0	12.6	(1.7)	0.3
Accrued expenses and deferred income	0.2	0.2		(1.5)
Unused tax losses	129.3	141.8	0.1	(2.0)
Other	49.6	48.4	1.2	29.9
<b>Gross deferred tax assets</b>	<b>1,003.3</b>	<b>834.4</b>	<b>2.5</b>	<b>(136.3)</b>
Unrecognised deferred tax assets	(80.1)	(99.4)	6.5	0.3
<b>Net deferred tax assets</b>	<b>923.2</b>	<b>735.0</b>	<b>9.0</b>	<b>(136.0)</b>
<b>Deferred tax liabilities related to:</b>				
Derivatives held for trading (assets)	0.4	0.1	(0.3)	0.3
Financial investments (available for sale)	1,534.5	1,172.6	(6.9)	91.4
Unit-linked investments	1.2	1.9	0.6	0.2
Investment property	84.0	82.1	(1.2)	(17.8)
Loans to customers	1.7	1.5	(0.1)	
Property, plant and equipment	183.2	184.2	1.0	1.2
Intangible assets (excluding goodwill)	126.3	128.0	1.7	1.6
Other provisions	6.5	7.8	1.4	
Deferred policy acquisition costs	44.4	47.0	2.8	3.2
Deferred expense and accrued income	1.4	1.4		(1.8)
Tax exempt realised reserves	63.3	64.3	1.0	0.6
Call option BNP Paribas shares				30.6
Other	70.0	88.0	10.8	23.0
<b>Total deferred tax liabilities</b>	<b>2,116.9</b>	<b>1,778.9</b>	<b>10.8</b>	<b>132.5</b>
<b>Deferred tax income (expense)</b>			<b>19.8</b>	<b>(3.5)</b>
<b>Net deferred tax</b>	<b>(1,193.7)</b>	<b>(1,043.9)</b>		

Deferred income tax assets and liabilities are offset when there is a legally enforceable right to offset current tax assets against current tax liabilities and when the deferred income taxes relate to the same taxation authority. The amounts in the statement of financial position after such offsetting are as follows.

	31 March 2014	31 December 2013
Deferred tax asset	70.0	80.1
Deferred tax liability	1,263.7	1,124.0
<b>Net deferred tax</b>	<b>(1,193.7)</b>	<b>(1,043.9)</b>

## 16 RPN (I)

The RPN(I) is a financial instrument that results in quarterly payments being made to, or received from, BNP Paribas Fortis SA/NV.

BNP Paribas Fortis SA/NV issued CASHES securities in 2007 with Ageas SA/NV as co-obligor. CASHES are convertible securities that convert in Ageas shares at a pre-set price of EUR 239.40 per share. BNP Paribas Fortis SA/NV and Ageas SA/NV, at that point in time both parts of the Fortis group, introduced a Relative Performance Note, designed to avoid accounting volatility on the Ageas shares on the at fair value valued CASHES in the books of BNP Paribas Fortis SA/NV. At the break up of Fortis in 2009, BNP Paribas Fortis SA/NV and Ageas agreed to pay interest over a reference amount stated in this Relative Performance Note. The quarterly interest payment is valued as a financial instrument and referred to as RPN(I).

The RPN(I) exists to the extent that CASHES securities remain outstanding in the market. Originally, 12,000 CASHES securities were issued in 2007. Ageas reached an agreement with BNP Paribas in February 2012, whereby Ageas paid a EUR 287 million indemnity to BNP Paribas when BNP Paribas tendered CASHES at a price of 47.5% and converted the 7,553 CASHES securities tendered into its underlying Ageas shares, triggering the pro-rata cancellation of the RPN(I) liability. After this conversion 4,447 CASHES remain outstanding.

### Reference amount and interest paid

The reference amount is calculated as follows:

- the difference between EUR 3,000 million par issuance and the market value of the CASHES as quoted by the Luxembourg stock exchange, less
- the difference between EUR 2,350 million and the market value of 12.53 million Ageas shares in which the instrument converts, multiplied by
- the number of CASHES securities that remain outstanding (4,447/12,000 = 37.06%).

Quarterly interest payments amount to 3-month EURIBOR plus 20 basis points over the average reference amount in the quarter. If the reference amount is positive BNP Paribas Fortis SA/NV pays interest to Ageas; if it is negative, Ageas pays interest to BNP Paribas Fortis SA/NV.

### State guarantee and cancellation of this guarantee

Up to 31 March 2014 the Belgian state guaranteed Ageas interest payment towards BNP Paribas Fortis SA/NV. Ageas paid the Belgian State a fee for this guarantee, amounting to 70 basis points per annum over the reference amount, while the Belgian state held a pledge on 14% of the shares of AG Insurance as a recourse, in case Ageas would default on its interest payment.

With an objective to cancel the State guarantee the involved parties rearranged the agreement on 1 April 2014. The pledge in favour of the Belgian State was replaced by a pledge of AG Insurance shares directly in favour of BNP Paribas Fortis SA/NV, whereby the number of pledged shares was reduced from 14% to 7,3% of the total AG Insurance shares outstanding; to reflect the higher credit risk the interest rate applicable over the reference amount changed from 3-month EURIBOR plus 20 basis points into 3-month EURIBOR plus 90 basis points; at the same date the fee obligation from Ageas towards the Belgian State ceased to exist.

### Valuation

Ageas applies a transfer notion to Fair Value the RPN(I) liability. 'Fair value' is defined in IFRS 13 as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The definition is explicitly described as an exit price, linked with the price 'paid to transfer a liability'. When such pricing is not available and the liability is held by another entity as an asset, the liability needs to be valued from the perspective of a market participant that holds the asset. Ageas values its liability at the reference amount.

The RPN-reference amount moves subject to the CASHES price and Ageas share price: each 1% increase of the CASHES price, expressed in a percentage of its par value, leads to an increase of the reference amount with EUR 11 million, while each EUR 1.00 increase of the Ageas share price decreases the reference amount with EUR 5 million.

The increase of the reference amount from EUR 370 million at year end 2013 to EUR 474 million on 31 March 2014 is predominantly explained by a price increase of the CASHES from 67,88% to 77,80% during the first quarter 2014, only partly compensated by the increase of the Ageas share price from EUR 30,95 to EUR 32.35 over the same period.

## 17 Provisions

The provisions mainly relate to legal disputes and reorganisations and are based on best estimates available at period-end based on management judgement and in most cases supported by the opinion of legal advisors. The timing of the outflow of cash related

to these provisions is by nature uncertain given the unpredictability of the outcome and the time involved in concluding litigations/disputes.

Changes in provisions during the year are as follows.

	31 March 2014	31 December 2013
Balance as at 1 January	45.0	69.1
Increase in provisions	1.2	(2.3)
Utilised during the year	(17.3)	(21.5)
Foreign exchange differences		(0.3)
Closing balance	28.9	45.0

## 18 Liability related to written put option on AG Insurance shares held by BNP Paribas Fortis SA/NV

Ageas concluded on 12 March 2009 an agreement on the sale of 25% + 1 share of AG Insurance to Fortis Bank (now named BNP Paribas Fortis SA/NV) for an amount of EUR 1,375 million. This agreement was approved by the Shareholder's meetings of Ageas of May 2009. As part of this transaction, Ageas granted to Fortis Bank a put option to resell the acquired stake in AG Insurance in the six-month period starting 1 January 2018 to Ageas.

Ageas concluded that the exercise of the put option is unconditional. In accordance with IAS 32 Ageas is therefore obliged to recognise a financial liability against the present value of the estimated exercise price of the put option in 2018. This financial liability is shown in a separate line (Liability related to written put option) in the statement of financial position. In addition, the liability is included in the General Account as the liability relates to Ageas Insurance International N.V. (the parent company of AG Insurance). Ageas values the liability at the amount of the consideration expected to be paid on settlement, discounted back to the reporting date.

The counterpart of this liability is a write down of the value of the Non-controlling interest underlying the option. The difference between the value of the Non-controlling interest and the fair value of the liability is added to the Other reserves which are included in Shareholders' equity. Subsequent changes in the fair value of the Liability related to the put option are recorded in the Other Reserves.

If the option will be exercised in 2018, the liability will be settled by a cash payment of Ageas to BNP Paribas Fortis SA/NV resulting in Ageas reacquiring 25% + 1 share of AG Insurance. However, if the option matures without exercising then the liability is written off against Non-controlling interest and Other Reserves.

### Calculation of the liability

Ageas is using the embedded value of the life business of AG Insurance and a discounted cash flow model for Non-life as a basis for the calculation of the Liability. For determining the expected settlement amount, the applied valuation method is based on:

- current embedded value multiples for life insurance companies;
- a growth in value based on an expected rate of return of 11% on embedded value and a 50% dividend pay-out for 2013 and of 75% for the years thereafter;
- a discount rate of 10%.

### Treatment of the option in the Income statement

As long as the option has not been exercised, the results in the Consolidated income statement linked to Non-controlling interest (the 25% + 1 share part of BNP) are recorded as Non-controlling interest.



Based on these assumptions the net present value of the liability is EUR 1,274 million as at 31 March 2014 (31 December 2013: EUR 1,255 million). The following sensitivities have been calculated.

Discount rate	+1% point	( 1%) point
Value liability	1,232	1,319
Relative impact	(3.3%)	3.5%

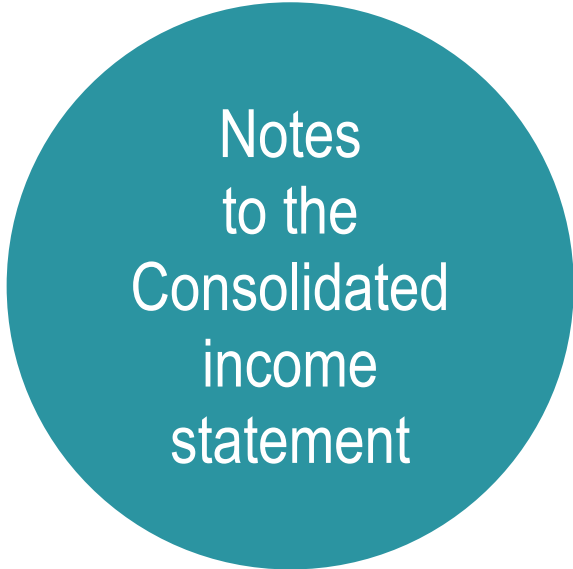
Price to Embedded Value	+10%	( 10%)
Value liability	1,378	1,180
Relative impact	8.2%	(7.4%)

Growth rate	+1% point	( 1%) point
Value liability	1,313	1,236
Relative impact	3.1%	(3.0%)

The impact of the liability related to the written put option on shareholders' equity is as follows:

Value Put Option	31 March 2014	31 December 2013	Change
Value Liability Put Option	1,274.0	1,255.0	19.0
Corresponding Non Controlling Interest	( 1,337.9)	( 1,225.5)	( 112.4)
Impact in Shareholders' Equity	63.9	( 29.5)	93.4



Notes  
to the  
Consolidated  
income  
statement

## 19 Insurance premiums

The following table provides an overview of the composition of gross inflow and net earned premiums.

	First three months 2014	First three months 2013
Gross inflow Life	1,657.7	1,543.5
Gross inflow Non-life	1,132.0	1,084.7
General and eliminations	(0.1)	(0.1)
<b>Total gross inflow</b>	<b>2,789.6</b>	<b>2,628.1</b>

	First three months 2014	First three months 2013
Net premiums Life	1,185.1	1,128.4
Net earned premiums Non-life	931.6	920.1
General and eliminations	(0.1)	(0.1)
<b>Total net earned premiums</b>	<b>2,116.6</b>	<b>2,048.4</b>

### Life

The table below shows the details Gross inflow life.

	First three months 2014	First three months 2013
<b>Unit-linked insurance contracts</b>		
Single written premiums	2.3	0.8
Periodic written premiums	22.2	23.2
<i>Group business total</i>	<i>24.5</i>	<i>24.0</i>
Single written premiums	18.3	16.0
Periodic written premiums	7.0	7.0
<i>Individual business total</i>	<i>25.3</i>	<i>23.0</i>
<b>Total unit-linked insurance contracts</b>	<b>49.8</b>	<b>47.0</b>
<b>Non unit-linked insurance contracts</b>		
Single written premiums	58.8	89.4
Periodic written premiums	214.3	214.5
<i>Group business total</i>	<i>273.1</i>	<i>303.9</i>
Single written premiums	105.8	119.2
Periodic written premiums	184.2	177.8
<i>Individual business total</i>	<i>290.0</i>	<i>297.0</i>
<b>Total non unit-linked insurance contracts</b>	<b>563.1</b>	<b>600.9</b>
<b>Investment contracts with DPF</b>		
Single written premiums	492.5	419.5
Periodic written premiums	109.0	88.6
<b>Total investment contracts with DPF</b>	<b>601.5</b>	<b>508.1</b>
<b>Gross premium Life</b>	<b>1,214.4</b>	<b>1,156.0</b>
Single written premiums	411.4	354.8
Periodic written premiums	31.9	32.7
<b>Premium inflow deposit accounting</b>	<b>443.3</b>	<b>387.5</b>
<b>Gross inflow Life</b>	<b>1,657.7</b>	<b>1,543.5</b>

Premium inflow of investment contracts without DPF, mainly unit-linked contracts, is (after deduction of fees) directly recognised as liabilities (deposit accounting). Fees are recognised as fee income in the income statement.

Gross inflow Life consists of premiums received by insurance companies for issued insurance and investment contracts. Premium inflow of insurance contracts and investment contracts with DPF is recognised in the income statement.

	First three months 2014	First three months 2013
Gross premium Life	1,214.4	1,156.0
Ceded reinsurance premiums	(29.3)	(27.6)
<b>Net premiums Life</b>	<b>1,185.1</b>	<b>1,128.4</b>

## Non-life

The table below shows the details of Net earned premiums Non-life. Premiums for motor, fire and other damage to property and other are grouped in Property & Casualty.

First three months 2014	Accident & Health	Property & casualty	Total
Gross written premiums	258.8	873.2	1,132.0
Change in unearned premiums, gross	(53.3)	(86.1)	(139.4)
<b>Gross earned premiums</b>	<b>205.5</b>	<b>787.1</b>	<b>992.6</b>
Ceded reinsurance premiums	(10.3)	(54.3)	(64.6)
Reinsurers' share of unearned premiums	1.9	1.7	3.6
<b>Net earned premiums Non-life</b>	<b>197.1</b>	<b>734.5</b>	<b>931.6</b>

First three months 2013	Accident & Health	Property & casualty	Total
Gross written premiums	254.1	830.6	1,084.7
Change in unearned premiums, gross	(49.6)	(53.8)	(103.4)
<b>Gross earned premiums</b>	<b>204.5</b>	<b>776.8</b>	<b>981.3</b>
Ceded reinsurance premiums	(8.8)	(52.0)	(60.8)
Reinsurers' share of unearned premiums	1.3	(1.7)	(0.4)
<b>Net earned premiums Non-life</b>	<b>197.0</b>	<b>723.1</b>	<b>920.1</b>

Below is a breakdown of the Non-life net earned premiums by Insurance operating segment.

First three months 2014	Accident & Health	Property & casualty	Total
Belgium	121.6	323.6	445.2
UK	16.9	368.7	385.6
Continental Europe	58.6	42.2	100.8
<b>Net earned premiums Non-life</b>	<b>197.1</b>	<b>734.5</b>	<b>931.6</b>

First three months 2013	Accident & Health	Property & casualty	Total
Belgium	123.7	308.7	432.4
UK	16.4	372.5	388.9
Continental Europe	56.9	41.9	98.8
<b>Net earned premiums Non-life</b>	<b>197.0</b>	<b>723.1</b>	<b>920.1</b>

## 20 Interest, dividend and other investment income

The table below provides details of Interest, dividend and other investment income.

	First three months 2014	First three months 2013
Interest income		
Interest income on cash & cash equivalents	1.5	1.7
Interest income on loans to banks	5.6	23.3
Interest income on investments	510.9	520.2
Interest income on loans to customers	40.7	36.6
Interest income on derivatives held for trading	0.9	2.0
Other interest income	6.2	6.6
<b>Total interest income</b>	<b>565.8</b>	<b>590.4</b>
Dividend income from equity securities	13.6	12.1
Rental income from investment property	55.0	55.5
Revenues parking garage	70.9	66.9
Other investment income	10.7	12.3
<b>Total interest, dividend and other investment income</b>	<b>716.0</b>	<b>737.2</b>

## 21 Result on sales and revaluations

Result on sales and revaluations is broken down as follows.

	First three months 2014	First three months 2013
Debt securities classified as available for sale	35.0	21.6
Equity securities classified as available for sale	40.0	28.6
Derivatives held for trading	(1.6)	(7.9)
Investment property	5.3	6.4
Capital gain (losses) on sale of shares of subsidiaries and associates	(1.1)	(0.1)
Property, plant and equipment	0.1	0.1
Assets and liabilities held at fair value through profit or loss	0.3	2.5
Hedging results	(0.4)	(0.4)
Other	0.7	12.7
<b>Total result on sales and revaluations</b>	<b>78.3</b>	<b>63.5</b>

Derivatives held for trading are initially recognised at acquisition cost, including any transaction costs to acquire the financial instrument. Subsequent measurement is at fair value with changes in fair value recorded in the income statement.

All changes in fair value of the assets and liabilities held at fair value through profit or loss are reported above. This includes

unrealised gains and losses from revaluations and realised gains and losses upon derecognition of the assets or liabilities.

Hedging results contain the changes in fair value attributable to the hedged risk (mainly interest-rate risk) of hedged assets and liabilities and the changes in fair value of the hedging instruments.

## 22 Insurance claims and benefits

The details of Insurance claims and benefits, net of reinsurance, are shown in the table below.

	First three months 2014	First three months 2013
Life insurance	1,443.2	1,377.3
Non-life insurance	638.6	605.3
General account and eliminations	(0.1)	(0.1)
<b>Total insurance claims and benefits, net</b>	<b>2,081.7</b>	<b>1,982.5</b>

Details of Life Insurance claims and benefits, net of reinsurance, are shown below.

	First three months 2014	First three months 2013
Benefits and surrenders, gross	1,396.2	1,072.8
Change in liabilities arising from insurance and investment contracts, gross	66.8	320.1
<b>Total Life insurance claims and benefits, gross</b>	<b>1,463.0</b>	<b>1,392.9</b>
Reinsurers' share of claims and benefits	(19.8)	(15.6)
<b>Total Life insurance claims and benefits, net</b>	<b>1,443.2</b>	<b>1,377.3</b>

Details of Non-life Insurance claims and benefits, net of reinsurance, are shown in the following table.

	First three months 2014	First three months 2013
Claims paid, gross	618.3	590.9
Change in liabilities arising from insurance contracts, gross	47.6	38.0
<b>Total Non-life insurance claims and benefits, gross</b>	<b>665.9</b>	<b>628.9</b>
Reinsurers' share of claims paid	(24.2)	(21.9)
Reinsurers' share of change in liabilities	(3.1)	(1.7)
<b>Total Non-life insurance claims and benefits, net</b>	<b>638.6</b>	<b>605.3</b>

## 23 Financing costs

The following table shows the breakdown of Financing costs by product.

	First three months 2014	First three months 2013
Financing costs		
Debt certificates	0.5	6.8
Subordinated liabilities	17.4	37.7
Borrowings	6.5	7.6
Other borrowings	3.9	2.2
Derivatives	1.5	1.1
Other liabilities	9.8	9.6
<b>Total financing costs</b>	<b>39.6</b>	<b>65.0</b>



## 24 Change in impairments

The Change in impairments is as follows.

	First three months 2014	First three months 2013
Change in impairments of:		
Investments in equity securities and other	2.7	5.0
Loans	1.1	0.5
Reinsurance and other receivables	1.3	1.6
Accrued interest and other assets		3.8
<b>Total change in impairments</b>	<b>5.1</b>	<b>10.9</b>

# Notes on segment reporting

## 25 Information on operating segments

### 25.1 General information

Ageas has an organisational structure based on a lean Executive Committee and a Management Committee consisting of the ExCo, the Chief Operating Officer, the Chief Executive Officers of the four geographical regions and the Group Risk Officer.

#### Operating segments

Ageas is organised into five operating segments (for details see below):

- Belgium;
- United Kingdom (UK);
- Continental Europe;
- Asia;
- General Account.

Ageas decided that the most appropriate way of reporting operating segments under IFRS is per region in which Ageas operates, meaning Belgium, United Kingdom, Continental Europe and Asia. In addition, Ageas reports activities not related to the core insurance business such as group finance and other holding activities within the General Account that is presented as a separate operating segment.

Ageas's segment reporting based on IFRS reflects the full economic contribution of the businesses of Ageas. The aim is direct allocation to the businesses of all statements of financial positions and income statement items for which the businesses have full managerial responsibility.

Transactions between the different businesses are executed under the standard commercial terms and conditions.

#### Allocation rules

In accordance with Ageas's business model, insurance companies report support activities directly in the business.

When allocating items from the statement of financial position to operating segments, a bottom-up approach is used based on the products sold to external customers.

For the items of the statement of financial position not related to products sold to customers, a tailor-made methodology adapted to the specific business model of each reportable segment is applied.

### 25.2 Belgium

The Belgian insurance activities, operating since June 2009 under the name of AG Insurance, have a longstanding history. The company serves approximately 3.5 million customers and its premium income amounts on an annual basis to EUR 6 billion. Some 69% of this income comes from Life insurance; the remainder from Non-life insurance. AG Insurance is also a 100% owner of AG Real Estate, which manages its real estate activities and has grown into the largest real estate group in Belgium.

AG Insurance targets private individuals as well as small, medium-sized and large companies. It offers its customers a comprehensive range of Life and Non-life insurance through various channels: more than 3,000 independent brokers and via the bank channels of BNP Paribas Fortis SA/NV and its subsidiaries. AG Employee Benefits is the dedicated business unit offering group pension and health care solutions, mainly to larger enterprises. Since May 2009, BNP Paribas Fortis SA/NV owns 25% of AG Insurance.

### 25.3 United Kingdom (UK)

Ageas's business in the UK is a leading national provider of Non-life insurance solutions and a related Life protection business launched in 2008. The UK business has a strong presence in the Personal lines market and is continuing to expand its Commercial lines proposition. The split is around 82% Personal lines, 16% Commercial lines and 2% Life. The UK business is the affinity partner of a number of very strong brands including Tesco Bank, John Lewis Partnership, Age UK and Toyota (GB) Limited. The UK business adopts a multi-channel distribution strategy across brokers, affinity partners and own distribution. Its 100% owned subsidiaries include Ageas 50 (former RIAS and Castle Cover) which have over a million customers in the growing 50+ age market segment and Ageas Insurance Solutions which provides white label solutions to affinity partners, outsourcing services as well as direct internet promotion of its own brands.

Recent acquisitions over the last years and the integration of the acquired business of Kwik-Fit Insurance Services have further strengthened Ageas's respective market positions in the UK. In addition, Ageas acquired in November 2012 Groupama Insurance Company Limited (GICL). The acquisition strengthened further the Non-life market position.

In order to provide transparency in respect of the contribution from its various business segments, Ageas took the decision to break down the UK results in three sub-segments – Life, Non-life and Other Insurance. Other Insurance includes the results of its retail operations and UK head offices costs.

#### 25.4 Continental Europe

Continental Europe currently consists of the insurance activities of Ageas in Europe, excluding Belgium and the United Kingdom. Active in five markets: Portugal, France, Italy and Luxembourg and since 2011 Turkey, the product range includes Life (in Portugal, France and Luxembourg) and Non-life (in Portugal, Italy and Turkey). Access to markets is facilitated through a number of key partnerships with companies enjoying a sizeable position in their respective markets.

In 2014, about 76% of total inflows were Life related and 24% Non-life.

#### 25.5 Asia

Ageas is active in a number of countries in Asia with its regional office based in Hong Kong and the fully-owned subsidiary in Hong Kong. The other activities are organised in the form of joint ventures with leading local partners and financial institutions in China (20-24.9% owned by Ageas), Malaysia (30.95% owned by Ageas), Thailand (15-31% owned by Ageas) and India (26% owned by Ageas). In terms of reporting, Ageas reports on a consolidated basis the Hong Kong subsidiary while the other stakes are accounted for as associates.

#### 25.6 General Account

The General Account comprises activities not related to the core Insurance business, such as group finance and other holding activities. In addition, the General Account also includes the investment in Royal Park Investments, the liabilities related to CASHES/RPN(I) and the written put option on NCI.

## 25.7 Statement of financial position by operating segment

31 March 2014	Belgium	UK	Continental Europe	Asia	General Account	Eliminations	Total
<b>Assets</b>							
Cash and cash equivalents	1,034.8	183.0	381.4	166.8	1,173.7		2,939.7
Financial investments	50,658.4	2,392.0	8,269.2	1,606.7	462.9	( 11.7 )	63,377.5
Investment property	2,323.0		21.6	0.4			2,345.0
Loans	4,981.8	43.6	64.0	224.8	1,378.1	( 1,229.1 )	5,463.2
Investments related to unit-linked contracts	6,474.4		7,416.0	681.7		( 73.3 )	14,498.8
Investments in associates	304.2	90.1	267.9	862.7	53.0	7.5	1,585.4
Reinsurance and other receivables	811.0	1,018.3	230.0	67.8	76.0	( 76.7 )	2,126.4
Current tax assets	41.5	12.8	0.3				54.6
Deferred tax assets	16.5	34.9	18.6				70.0
Accrued interest and other assets	1,188.1	419.6	235.9	329.6	46.7	( 32.4 )	2,187.5
Property, plant and equipment	1,012.7	78.5	5.1	4.7	0.9		1,101.9
Goodwill and other intangible assets	344.0	254.2	433.9	366.9	0.1		1,399.1
<b>Total assets</b>	<b>69,190.4</b>	<b>4,527.0</b>	<b>17,343.9</b>	<b>4,312.1</b>	<b>3,191.4</b>	<b>( 1,415.7 )</b>	<b>97,149.1</b>
<b>Liabilities</b>							
Liabilities arising from Life insurance contracts	22,393.6	175.8	2,828.7	1,333.0		( 4.0 )	26,727.1
Liabilities arising from Life investment contracts	25,145.5		4,010.2	0.7			29,156.4
Liabilities related to unit-linked contracts	6,474.3		7,415.7	681.8			14,571.8
Liabilities arising from Non-life insurance contracts	3,630.1	2,572.3	735.0				6,937.4
Debt certificates					33.3		33.3
Subordinated liabilities	1,177.6	120.2	28.0		1,548.7	( 903.6 )	1,970.9
Borrowings	1,952.6	183.8	24.8	461.2	181.3	( 398.8 )	2,404.9
Current tax liabilities	64.9	7.1	50.0	9.0	0.2		131.2
Deferred tax liabilities	1,198.5	13.7	51.5				1,263.7
RPN(I)					473.8		473.8
Accrued interest and other liabilities	1,672.2	338.0	224.4	141.6	86.1	( 107.5 )	2,354.8
Provisions	7.8	0.7	9.5		10.9		28.9
Liability related to written put option on NCI					1,274.0		1,274.0
<b>Total liabilities</b>	<b>63,717.1</b>	<b>3,411.6</b>	<b>15,377.8</b>	<b>2,627.3</b>	<b>3,608.3</b>	<b>( 1,413.9 )</b>	<b>87,328.2</b>
Shareholders' equity	4,013.2	1,115.4	1,263.6	1,684.8	921.0	( 1.8 )	8,996.2
Non-controlling interests	1,460.1		702.5		( 1,337.9 )		824.7
<b>Total equity</b>	<b>5,473.3</b>	<b>1,115.4</b>	<b>1,966.1</b>	<b>1,684.8</b>	<b>( 416.9 )</b>	<b>( 1.8 )</b>	<b>9,820.9</b>
<b>Total liabilities and equity</b>	<b>69,190.4</b>	<b>4,527.0</b>	<b>17,343.9</b>	<b>4,312.1</b>	<b>3,191.4</b>	<b>( 1,415.7 )</b>	<b>97,149.1</b>
<b>Number of employees</b>	<b>6,055</b>	<b>5,004</b>	<b>880</b>	<b>424</b>	<b>117</b>		<b>12,480</b>

31 December 2013	Belgium	UK	Continental Europe	Asia	General Account	Eliminations	Total
<b>Assets</b>							
Cash and cash equivalents	685.9	178.7	384.6	126.1	781.3		2,156.6
Financial investments	49,268.0	2,406.7	8,045.2	1,575.1	384.3	( 11.6 )	61,667.7
Investment property	2,332.3		21.8	0.4			2,354.5
Loans	4,712.0	47.5	77.6	228.3	1,946.8	( 1,227.8 )	5,784.4
Investments related to unit-linked contracts	6,399.9		7,115.0	655.4		( 72.8 )	14,097.5
Investments in associates	305.8	92.2	258.4	810.7	55.6	7.5	1,530.2
Reinsurance and other receivables	782.8	938.2	233.6	68.9	3.6	( 7.1 )	2,020.0
Current tax assets	52.6	18.9	2.4				73.9
Deferred tax assets	17.7	38.4	24.0				80.1
Accrued interest and other assets	1,522.3	422.1	245.7	311.5	34.6	( 20.0 )	2,516.2
Property, plant and equipment	1,001.2	78.2	4.8	3.7	1.0		1,088.9
Goodwill and other intangible assets	351.8	252.6	437.6	370.5	0.1		1,412.6
<b>Total assets</b>	<b>67,432.3</b>	<b>4,473.5</b>	<b>16,850.7</b>	<b>4,150.6</b>	<b>3,207.3</b>	<b>( 1,331.8 )</b>	<b>94,782.6</b>
<b>Liabilities</b>							
Liabilities arising from Life insurance contracts	22,070.8	153.3	2,730.6	1,311.9		( 3.9 )	26,262.7
Liabilities arising from Life investment contracts	24,696.4		4,095.7	0.7			28,792.8
Liabilities related to unit-linked contracts	6,399.9		7,114.7	655.4			14,170.0
Liabilities arising from Non-life insurance contracts	3,552.7	2,524.2	720.3				6,797.2
Debt certificates					68.4		68.4
Subordinated liabilities	1,177.0	119.5	28.0		1,548.5	( 902.0 )	1,971.0
Borrowings	1,907.3	191.5	21.2	460.8	181.5	( 398.6 )	2,363.7
Current tax liabilities	39.3	6.6	16.5	8.2	0.1		70.7
Deferred tax liabilities	1,045.3	25.6	53.1				1,124.0
RPN(I)					370.1		370.1
Accrued interest and other liabilities	1,501.9	325.7	153.6	121.7	84.8	( 25.7 )	2,162.0
Provisions	16.6	5.9	11.5		11.0		45.0
Liability related to written put option on NCI					1,255.0		1,255.0
<b>Total liabilities</b>	<b>62,407.2</b>	<b>3,352.3</b>	<b>14,945.2</b>	<b>2,558.7</b>	<b>3,519.4</b>	<b>( 1,330.2 )</b>	<b>85,452.6</b>
Shareholders' equity	3,676.1	1,121.2	1,224.1	1,591.9	913.4	( 1.6 )	8,525.1
Non-controlling interests	1,349.0		681.4		( 1,225.5 )		804.9
<b>Total equity</b>	<b>5,025.1</b>	<b>1,121.2</b>	<b>1,905.5</b>	<b>1,591.9</b>	<b>( 312.1 )</b>	<b>( 1.6 )</b>	<b>9,330.0</b>
<b>Total liabilities and equity</b>	<b>67,432.3</b>	<b>4,473.5</b>	<b>16,850.7</b>	<b>4,150.6</b>	<b>3,207.3</b>	<b>( 1,331.8 )</b>	<b>94,782.6</b>
<b>Number of employees</b>	<b>6,083</b>	<b>4,876</b>	<b>1,070</b>	<b>418</b>	<b>123</b>		<b>12,570</b>

As of 2013 a revised IAS 19 'Employee Benefits' has become effective. The most significant change in the revised standard is the immediate recognition in equity of 'unrecognised actuarial gains and losses' as of the effective date, instead of using the so called corridor approach.

## 25.8 Income statement by operating segment

First three months 2014	Belgium	UK	Continental Europe	Asia	General Account	Eliminations	Total
<b>Income</b>							
- Gross premium income	1,523.1	454.1	306.3	62.9		(0.1)	2,346.3
- Change in unearned premiums	(121.3)	(8.5)	(9.6)				(139.4)
- Ceded earned premiums	(19.3)	(40.1)	(25.4)	(5.5)			(90.3)
Net earned premiums	1,382.5	405.5	271.3	57.4		(0.1)	2,116.6
Interest, dividend and other investment income	607.7	16.8	65.5	25.1	15.3	(14.4)	716.0
(Un)realised gain (loss) on Call option BNP Paribas shares							
Unrealised gain (loss) on RPN(I) (incl. settlement on RPN(I)/CASHES)					(103.7)		(103.7)
Result on sales and revaluations	69.9	1.4	5.6	2.0	(0.6)		78.3
Income related to investments for unit-linked contracts	126.1		300.5	(7.7)			418.9
Share of result of associates	(0.5)	(5.0)	5.9	35.9	(0.1)		36.2
Fee and commission income	24.0	26.4	29.3	16.3			96.0
Other income	27.7	32.4	0.4	1.6	0.9	(3.9)	59.1
<b>Total income</b>	<b>2,237.4</b>	<b>477.5</b>	<b>678.5</b>	<b>130.6</b>	<b>(88.2)</b>	<b>(18.4)</b>	<b>3,417.4</b>
<b>Expenses</b>							
- Insurance claims and benefits, gross	(1,500.6)	(310.9)	(264.3)	(53.1)		0.1	(2,128.8)
- Insurance claims and benefits, ceded	3.7	30.7	9.9	2.8			47.1
Insurance claims and benefits, net	(1,496.9)	(280.2)	(254.4)	(50.3)		0.1	(2,081.7)
Charges related to unit-linked contracts	(124.9)		(300.2)	5.9			(419.2)
Financing costs	(27.7)	(3.0)	(0.3)	(10.2)	(12.7)	14.3	(39.6)
Change in impairments	(4.0)		(1.0)	(0.1)			(5.1)
Change in provisions	(1.2)		0.5		0.1		(0.6)
Fee and commission expenses	(174.5)	(94.7)	(38.7)	(21.3)			(329.2)
Staff expenses	(120.8)	(54.1)	(17.1)	(8.3)	(4.7)		(205.0)
Other expenses	(136.0)	(51.9)	(24.9)	(6.9)	(9.2)	4.0	(224.9)
<b>Total expenses</b>	<b>(2,086.0)</b>	<b>(483.9)</b>	<b>(636.1)</b>	<b>(91.2)</b>	<b>(26.5)</b>	<b>18.4</b>	<b>(3,305.3)</b>
<b>Result before taxation</b>	<b>151.4</b>	<b>(6.4)</b>	<b>42.4</b>	<b>39.4</b>	<b>(114.7)</b>		<b>112.1</b>
Tax income (expenses)	(33.8)	0.9	(5.5)	(0.9)			(39.3)
<b>Net result for the period</b>	<b>117.6</b>	<b>(5.5)</b>	<b>36.9</b>	<b>38.5</b>	<b>(114.7)</b>		<b>72.8</b>
Attributable to non-controlling interests	30.2		12.5				42.7
<b>Net result attributable to shareholders</b>	<b>87.4</b>	<b>(5.5)</b>	<b>24.4</b>	<b>38.5</b>	<b>(114.7)</b>		<b>30.1</b>
Total income from external customers	2,234.1	464.2	678.5	128.7	(88.1)		3,417.4
Total income internal	3.3	13.3		1.9	(0.1)	(18.4)	
<b>Total income</b>	<b>2,237.4</b>	<b>477.5</b>	<b>678.5</b>	<b>130.6</b>	<b>(88.2)</b>	<b>(18.4)</b>	<b>3,417.4</b>
Non-cash expenses (excl. depreciation & amortisation)	(8.3)		(13.0)	(7.9)			(29.2)

Gross inflow (sum of gross written premiums and premium inflow from investment contracts without discretionary participation features) can be calculated as follows.

First three months 2014	Belgium	UK	Continental Europe	Asia	General Account	Eliminations	Total
Gross premium income	1,523.1	454.1	306.3	62.9		(0.1)	2,346.3
Inflow deposit accounting	138.7		257.9	46.7			443.3
<b>Gross inflow</b>	<b>1,661.8</b>	<b>454.1</b>	<b>564.2</b>	<b>109.6</b>		<b>(0.1)</b>	<b>2,789.6</b>

First three months 2013	Belgium	UK	Continental Europe	Asia	General Account	Eliminations	Total
<b>Income</b>							
- Gross premium income	1,450.6	427.7	299.3	63.1		(0.1)	2,240.6
- Change in unearned premiums	(116.0)	17.3	(4.7)				(103.4)
- Ceded earned premiums	(19.1)	(38.8)	(24.6)	(6.3)			(88.8)
Net earned premiums	1,315.5	406.2	270.0	56.8		(0.1)	2,048.4
Interest, dividend and other investment income	599.9	22.5	69.2	22.8	40.1	(17.3)	737.2
(Un)realised gain (loss) on Call option BNP Paribas shares					(90.0)		(90.0)
Unrealised gain (loss) on RPN(I)					10.0		10.0
Result on sales and revaluations	55.6		7.5	1.7	(1.3)		63.5
Income related to investments for unit-linked contracts	103.7		205.8	(0.7)			308.8
Share of result of associates	1.4	1.5	6.1	30.9	232.5	(0.4)	272.0
Fee and commission income	26.6	27.6	33.8	15.5			103.5
Other income	23.7	23.8	0.8	1.1	0.6	(3.7)	46.3
<b>Total income</b>	<b>2,126.4</b>	<b>481.6</b>	<b>593.2</b>	<b>128.1</b>	<b>191.9</b>	<b>(21.5)</b>	<b>3,499.7</b>
<b>Expenses</b>							
- Insurance claims and benefits, gross	(1,418.0)	(279.7)	(273.9)	(50.2)		0.1	(2,021.7)
- Insurance claims and benefits, ceded	5.6	21.7	9.7	2.2			39.2
Insurance claims and benefits, net	(1,412.4)	(258.0)	(264.2)	(48.0)		0.1	(1,982.5)
Charges related to unit-linked contracts	(104.6)		(205.0)	(1.4)			(311.0)
Financing costs	(24.4)	(8.0)	(0.6)	(7.5)	(41.8)	17.3	(65.0)
Change in impairments	(9.7)		(1.2)	(0.3)	(0.1)	0.4	(10.9)
Change in provisions	(3.5)		(0.1)				(3.6)
Fee and commission expenses	(171.4)	(81.3)	(34.1)	(25.3)	0.2		(311.9)
Staff expenses	(117.7)	(52.4)	(17.7)	(7.3)	(5.4)	0.2	(200.3)
Other expenses	(129.6)	(53.7)	(27.8)	(27.8)	(9.1)	3.7	(216.5)
<b>Total expenses</b>	<b>(1,973.3)</b>	<b>(453.4)</b>	<b>(550.7)</b>	<b>(89.8)</b>	<b>(56.2)</b>	<b>21.7</b>	<b>(3,101.7)</b>
<b>Result before taxation</b>	<b>153.1</b>	<b>28.2</b>	<b>42.5</b>	<b>38.3</b>	<b>135.7</b>	<b>0.2</b>	<b>398.0</b>
Tax income (expenses)	(45.7)	(5.4)	(12.1)	(0.8)	(0.1)		(64.1)
<b>Net result for the period</b>	<b>107.4</b>	<b>22.8</b>	<b>30.4</b>	<b>37.5</b>	<b>135.6</b>	<b>0.2</b>	<b>333.9</b>
Attributable to non-controlling interests	27.8		13.1				40.9
<b>Net result attributable to shareholders</b>	<b>79.6</b>	<b>22.8</b>	<b>17.3</b>	<b>37.5</b>	<b>135.6</b>	<b>0.2</b>	<b>293.0</b>
Total income from external customers	2,122.6	477.7	593.2	127.1	179.1		3,499.7
Total income internal	3.8	3.9		1.0	12.8	(21.5)	
<b>Total income</b>	<b>2,126.4</b>	<b>481.6</b>	<b>593.2</b>	<b>128.1</b>	<b>191.9</b>	<b>(21.5)</b>	<b>3,499.7</b>
Non-cash expenses (excl. depreciation & amortisation)	(30.3)		(9.7)	(1.5)			(41.5)

Gross inflow (sum of gross written premiums and premium inflow from investment contracts without discretionary participation features) can be calculated as follows.

First three months 2013	Belgium	UK	Continental Europe	Asia	General Account	Eliminations	Total
Gross premium income	1,450.6	427.7	299.3	63.1		(0.1)	2,240.6
Inflow deposit accounting	182.4		163.5	41.6			387.5
<b>Gross inflow</b>	<b>1,633.0</b>	<b>427.7</b>	<b>462.8</b>	<b>104.7</b>		<b>(0.1)</b>	<b>2,628.1</b>



## 25.9 Statement of financial position split into Life, Non-life and Other Insurance

31 March 2014	Life	Non-life	Other Insurance	General Account	Eliminations	Total
<b>Assets</b>						
Cash and cash equivalents	1,405.1	320.0	40.9	1,173.7		2,939.7
Financial investments	56,342.1	6,583.4	0.8	462.9	( 11.7 )	63,377.5
Investment property	2,139.6	205.4				2,345.0
Loans	4,936.2	336.6	121.0	1,378.1	( 1,308.7 )	5,463.2
Investments related to unit-linked contracts	14,572.1				( 73.3 )	14,498.8
Investments in associates	1,142.2	382.7		53.0	7.5	1,585.4
Reinsurance and other receivables	693.9	1,285.0	263.9	76.0	( 192.4 )	2,126.4
Current tax assets	35.9	15.9	2.8			54.6
Deferred tax assets	20.5	43.7	5.8			70.0
Accrued interest and other assets	1,541.6	616.1	17.8	46.7	( 34.7 )	2,187.5
Property, plant and equipment	922.6	161.1	17.3	0.9		1,101.9
Goodwill and other intangible assets	1,002.2	142.8	254.0	0.1		1,399.1
<b>Total assets</b>	<b>84,754.0</b>	<b>10,092.7</b>	<b>724.3</b>	<b>3,191.4</b>	<b>( 1,613.3 )</b>	<b>97,149.1</b>
<b>Liabilities</b>						
Liabilities arising from Life insurance contracts	26,731.1				( 4.0 )	26,727.1
Liabilities arising from Life investment contracts	29,156.4					29,156.4
Liabilities related to unit-linked contracts	14,571.8					14,571.8
Liabilities arising from Non-life insurance contracts		6,937.4				6,937.4
Debt certificates				33.3		33.3
Subordinated liabilities	1,089.3	196.0	120.2	1,548.7	( 983.3 )	1,970.9
Borrowings	2,300.7	142.3	179.4	181.3	( 398.8 )	2,404.9
Current tax liabilities	100.7	28.2	2.1	0.2		131.2
Deferred tax liabilities	1,087.8	175.9				1,263.7
RPN(I)				473.8		473.8
Accrued interest and other liabilities	1,629.6	701.1	163.4	86.1	( 225.4 )	2,354.8
Provisions	9.4	8.3	0.3	10.9		28.9
Liability related to written put option on NCI				1,274.0		1,274.0
<b>Total liabilities</b>	<b>76,676.8</b>	<b>8,189.2</b>	<b>465.4</b>	<b>3,608.3</b>	<b>( 1,611.5 )</b>	<b>87,328.2</b>
Shareholders' equity	6,277.9	1,540.2	258.9	921.0	( 1.8 )	8,996.2
Non-controlling interests	1,799.3	363.3		( 1,337.9 )		824.7
<b>Total equity</b>	<b>8,077.2</b>	<b>1,903.5</b>	<b>258.9</b>	<b>( 416.9 )</b>	<b>( 1.8 )</b>	<b>9,820.9</b>
<b>Total liabilities and equity</b>	<b>84,754.0</b>	<b>10,092.7</b>	<b>724.3</b>	<b>3,191.4</b>	<b>( 1,613.3 )</b>	<b>97,149.1</b>
<b>Number of employees</b>	<b>4,820</b>	<b>4,960</b>	<b>2,583</b>	<b>117</b>		<b>12,480</b>

31 December 2013	Life	Non-life	Other Insurance	General Account	Eliminations	Total
<b>Assets</b>						
Cash and cash equivalents	988.1	352.7	34.5	781.3		2,156.6
Financial investments	54,934.9	6,359.3	0.8	384.3	( 11.6 )	61,667.7
Investment property	2,137.2	217.3				2,354.5
Loans	4,718.2	306.2	120.3	1,946.8	( 1,307.1 )	5,784.4
Investments related to unit-linked contracts	14,170.3				( 72.8 )	14,097.5
Investments in associates	1,091.3	375.8		55.6	7.5	1,530.2
Reinsurance and other receivables	740.7	1,118.8	251.9	3.6	( 95.0 )	2,020.0
Current tax assets	45.3	26.5	2.1			73.9
Deferred tax assets	22.1	52.2	5.8			80.1
Accrued interest and other assets	1,918.8	569.1	15.7	34.6	( 22.0 )	2,516.2
Property, plant and equipment	908.6	162.9	16.4	1.0		1,088.9
Goodwill and other intangible assets	1,016.8	143.5	252.2	0.1		1,412.6
<b>Total assets</b>	<b>82,692.3</b>	<b>9,684.3</b>	<b>699.7</b>	<b>3,207.3</b>	<b>( 1,501.0 )</b>	<b>94,782.6</b>
<b>Liabilities</b>						
Liabilities arising from Life insurance contracts	26,266.6				( 3.9 )	26,262.7
Liabilities arising from Life investment contracts	28,792.8					28,792.8
Liabilities related to unit-linked contracts	14,170.0					14,170.0
Liabilities arising from Non-life insurance contracts		6,797.2				6,797.2
Debt certificates				68.4		68.4
Subordinated liabilities	1,094.2	190.1	119.4	1,548.5	( 981.2 )	1,971.0
Borrowings	2,247.6	142.1	191.1	181.5	( 398.6 )	2,363.7
Current tax liabilities	45.0	23.6	2.0	0.1		70.7
Deferred tax liabilities	1,032.2	91.8				1,124.0
RPN(I)				370.1		370.1
Accrued interest and other liabilities	1,449.8	607.1	136.0	84.8	( 115.7 )	2,162.0
Provisions	16.7	16.9	0.4	11.0		45.0
Liability related to written put option on NCI				1,255.0		1,255.0
<b>Total liabilities</b>	<b>75,114.9</b>	<b>7,868.8</b>	<b>448.9</b>	<b>3,519.4</b>	<b>( 1,499.4 )</b>	<b>85,452.6</b>
Shareholders' equity	5,865.4	1,497.1	250.8	913.4	( 1.6 )	8,525.1
Non-controlling interests	1,712.0	318.4		( 1,225.5 )		804.9
<b>Total equity</b>	<b>7,577.4</b>	<b>1,815.5</b>	<b>250.8</b>	<b>( 312.1 )</b>	<b>( 1.6 )</b>	<b>9,330.0</b>
<b>Total liabilities and equity</b>	<b>82,692.3</b>	<b>9,684.3</b>	<b>699.7</b>	<b>3,207.3</b>	<b>( 1,501.0 )</b>	<b>94,782.6</b>
<b>Number of employees</b>	<b>5,017</b>	<b>4,902</b>	<b>2,528</b>	<b>123</b>		<b>12,570</b>

## 25.10 Income statement split into Life, Non-life and Other Insurance

First three months 2014	Life	Non-life	Other Insurance	General Account	Eliminations	Total
<b>Income</b>						
- Gross premium income	1,214.4	1,132.0			(0.1)	2,346.3
- Change in unearned premiums		(139.4)				(139.4)
- Ceded earned premiums	(29.3)	(61.0)				(90.3)
Net earned premiums	1,185.1	931.6			(0.1)	2,116.6
Interest, dividend and other investment income	651.0	68.3	(3.1)	15.3	(15.5)	716.0
(Un)realised gain (loss) on Call option BNP Paribas shares						
Unrealised gain (loss) on RPN(I) (incl. settlement on RPN(I)/CASHES)				(103.7)		(103.7)
Result on sales and revaluations	71.6	7.3		(0.6)		78.3
Income related to investments for unit-linked contracts	418.9					418.9
Share of result of associates	33.4	2.9		(0.1)		36.2
Fee and commission income	64.2	6.5	36.1		(10.8)	96.0
Other income	20.1	15.2	31.6	0.9	(8.7)	59.1
<b>Total income</b>	<b>2,444.3</b>	<b>1,031.8</b>	<b>64.6</b>	<b>(88.2)</b>	<b>(35.1)</b>	<b>3,417.4</b>
<b>Expenses</b>						
- Insurance claims and benefits, gross	(1,463.0)	(665.9)			0.1	(2,128.8)
- Insurance claims and benefits, ceded	19.8	27.3				47.1
Insurance claims and benefits, net	(1,443.2)	(638.6)			0.1	(2,081.7)
Charges related to unit-linked contracts	(419.2)					(419.2)
Financing costs	(36.6)	(2.8)	(2.9)	(12.7)	15.4	(39.6)
Change in impairments	(3.8)	(1.3)				(5.1)
Change in provisions	(0.3)	(0.4)		0.1		(0.6)
Fee and commission expenses	(121.9)	(215.2)	(2.9)		10.8	(329.2)
Staff expenses	(95.6)	(79.2)	(25.5)	(4.7)		(205.0)
Other expenses	(131.2)	(63.9)	(29.4)	(9.2)	8.8	(224.9)
<b>Total expenses</b>	<b>(2,251.8)</b>	<b>(1,001.4)</b>	<b>(60.7)</b>	<b>(26.5)</b>	<b>35.1</b>	<b>(3,305.3)</b>
<b>Result before taxation</b>	<b>192.5</b>	<b>30.4</b>	<b>3.9</b>	<b>(114.7)</b>		<b>112.1</b>
Tax income (expenses)	(29.3)	(10.6)	0.6			(39.3)
<b>Net result for the period</b>	<b>163.2</b>	<b>19.8</b>	<b>4.5</b>	<b>(114.7)</b>		<b>72.8</b>
Attributable to non-controlling interests	34.5	8.2				42.7
<b>Net result attributable to shareholders</b>	<b>128.7</b>	<b>11.6</b>	<b>4.5</b>	<b>(114.7)</b>		<b>30.1</b>
Total income from external customers	2,435.1	1,030.6	26.1	(74.4)		3,417.4
Total income internal	9.2	1.2	38.5	(13.8)	(35.1)	
<b>Total income</b>	<b>2,444.3</b>	<b>1,031.8</b>	<b>64.6</b>	<b>(88.2)</b>	<b>(35.1)</b>	<b>3,417.4</b>
Non-cash expenses (excl. depreciation & amortisation)	(27.6)	(1.6)				(29.2)

Gross inflow (sum of gross written premiums and premium inflow of investment contracts without Discretionary Participation Features) can be calculated as follows.

First three months 2014	Life	Non-life	Other Insurance	General Account	Eliminations	Total
Gross premium income	1,214.4	1,132.0			(0.1)	2,346.3
Inflow deposit accounting	443.3					443.3
<b>Gross inflow</b>	<b>1,657.7</b>	<b>1,132.0</b>			<b>(0.1)</b>	<b>2,789.6</b>

First three months 2013	Life	Non-life	Other Insurance	General Account	Eliminations	Total
<b>Income</b>						
- Gross premium income	1,156.0	1,084.7			(0.1)	2,240.6
- Change in unearned premiums		(103.4)				(103.4)
- Ceded earned premiums	(27.6)	(61.2)				(88.8)
Net earned premiums	1,128.4	920.1			(0.1)	2,048.4
Interest, dividend and other investment income	645.3	73.0	(3.0)	40.1	(18.2)	737.2
(Un)realised gain (loss) on Call option BNP Paribas shares				(90.0)		(90.0)
Unrealised gain (loss) on RPN(I)				10.0		10.0
Result on sales and revaluations	58.1	6.7		(1.3)		63.5
Income related to investments for unit-linked contracts	308.8					308.8
Share of result of associates	28.9	11.0		232.5	(0.4)	272.0
Fee and commission income	70.4	6.3	39.3		(12.5)	103.5
Other income	16.5	15.9	21.7	0.6	(8.4)	46.3
<b>Total income</b>	<b>2,256.4</b>	<b>1,033.0</b>	<b>58.0</b>	<b>191.9</b>	<b>(39.6)</b>	<b>3,499.7</b>
<b>Expenses</b>						
- Insurance claims and benefits, gross	(1,392.9)	(628.9)			0.1	(2,021.7)
- Insurance claims and benefits, ceded	15.6	23.6				39.2
Insurance claims and benefits, net	(1,377.3)	(605.3)			0.1	(1,982.5)
Charges related to unit-linked contracts	(311.0)					(311.0)
Financing costs	(30.0)	(8.4)	(3.0)	(41.8)	18.2	(65.0)
Change in impairments	(9.3)	(1.9)		(0.1)	0.4	(10.9)
Change in provisions	(2.3)	(1.3)				(3.6)
Fee and commission expenses	(125.4)	(198.1)	(1.0)	0.2	12.4	(311.9)
Staff expenses	(95.2)	(76.0)	(24.0)	(5.4)	0.3	(200.3)
Other expenses	(119.9)	(70.4)	(25.5)	(9.1)	8.4	(216.5)
<b>Total expenses</b>	<b>(2,070.4)</b>	<b>(961.4)</b>	<b>(53.5)</b>	<b>(56.2)</b>	<b>39.8</b>	<b>(3,101.7)</b>
<b>Result before taxation</b>	<b>186.0</b>	<b>71.6</b>	<b>4.5</b>	<b>135.7</b>	<b>0.2</b>	<b>398.0</b>
Tax income (expenses)	(45.6)	(17.5)	(0.9)	(0.1)		(64.1)
<b>Net result for the period</b>	<b>140.4</b>	<b>54.1</b>	<b>3.6</b>	<b>135.6</b>	<b>0.2</b>	<b>333.9</b>
Attributable to non-controlling interests	32.3	8.6				40.9
<b>Net result attributable to shareholders</b>	<b>108.1</b>	<b>45.5</b>	<b>3.6</b>	<b>135.6</b>	<b>0.2</b>	<b>293.0</b>
Total income from external customers	2,247.6	1,199.3	25.6	193.5		3,666.0
Total income internal	8.8	1.1	32.4	(1.6)	(40.7)	
<b>Total income</b>	<b>2,256.4</b>	<b>1,200.4</b>	<b>58.0</b>	<b>191.9</b>	<b>(40.7)</b>	<b>3,666.0</b>
Non-cash expenses (excl. depreciation & amortisation)	(37.8)	(3.7)				(41.5)

Gross inflow (sum of gross written premiums and premium inflow of investment contracts without Discretionary Participation Features) can be calculated as follows.

First three months 2013	Life	Non-life	Other Insurance	General Account	Eliminations	Total
Gross premium income	1,156.0	1,084.7			(0.1)	2,240.6
Inflow deposit accounting	387.5					387.5
<b>Gross inflow</b>	<b>1,543.5</b>	<b>1,084.7</b>			<b>(0.1)</b>	<b>2,628.1</b>

## 25.11 Operating result insurance

To analyse the insurance results, Ageas uses the concept of operating result and result before taxation.

Operating result includes earned premiums, fees and allocated financial income minus claims and benefits and operating expenses. Realised gains and losses on investments backing certain insurance liabilities, including separated funds, are part of the allocated financial income and are thus included. Financial income, net of the related investment costs, is allocated to the various Life and Non-life branches based on the investment portfolios backing the insurance liabilities of these branches.

Realised and unrealised gains and losses on investments recognised in the income statement, which back the insurance liabilities of the various branches are included in the operating margin.

The reconciliation of the operating margin and profit before taxation, includes all income and costs, not allocated to the insurance or investment contracts and thus not reported in the operating margin.

Within its insurance operating segments, Ageas manages its Life and Non-life businesses separately. Life business includes insurance contracts covering risks related to the life and death of individuals. Life business also includes investment contracts with and without discretionary participation features (DPF). Non-life comprises four lines of business: Accident & Health, Motor, Fire and Other damage to property (covering the risk of property losses or claims liabilities) and Other.

The operating margin for the different segments and lines of business and the reconciliation with profit before taxation are shown below.

First three months 2014	Belgium	UK	Continental Europe	Asia	General Account	Eliminations	Total Ageas
Gross inflow Life	1,078.6	31.0	438.5	109.6		(0.1)	1,657.6
Gross inflow Non-life	583.2	423.1	125.7				1,132.0
Operating costs	(129.1)	(51.6)	(35.5)	(11.3)			(227.5)
- <i>Guaranteed products</i>	107.4	0.1	20.0	9.0			136.5
- <i>Unit linked products</i>	3.6		3.9	(1.5)			6.0
Life operating result	111.0	0.1	23.9	7.5			142.5
- <i>Accident &amp; Health</i>	7.2	0.7	8.9				16.8
- <i>Motor</i>	14.3	7.9					22.2
- <i>Fire and other damage to property</i>	5.7	(9.5)	(2.1)				(5.9)
- <i>Other</i>	(6.2)	(5.6)	1.8				(10.0)
Non-life operating result	21.0	(6.5)	8.6				23.1
<b>Operating result</b>	<b>132.0</b>	<b>(6.4)</b>	<b>32.5</b>	<b>7.5</b>			<b>165.6</b>
Share of result of associates non allocated		(5.0)	6.0	36.4	(0.1)		37.3
Other result, including brokerage	19.4	5.0	3.9	(4.5)	(114.6)		(90.8)
<b>Result before taxation</b>	<b>151.4</b>	<b>(6.4)</b>	<b>42.4</b>	<b>39.4</b>	<b>(114.7)</b>		<b>112.1</b>
<b>Key performance indicators Life</b>							
Net underwriting margin	0.07%	0.25%	0.27%	1.40%			0.15%
Investment margin	0.78%	0.00%	0.41%	0.10%			0.68%
Operating margin	0.85%	0.25%	0.68%	1.50%			0.83%
- <i>Operating margin Guaranteed products</i>	0.92%	0.25%	1.05%	2.70%			0.97%
- <i>Operating margin Unit linked products</i>	0.26%		0.24%	-0.88%			0.19%
Life cost ratio in % of Life technical liabilities (annualised)	0.38%	17.01%	0.43%	2.26%			0.48%
<b>Key performance indicators Non Life</b>							
Expense ratio	37.5%	33.8%	29.6%				35.1%
Claims ratio	63.9%	72.3%	65.2%				67.5%
Combined ratio	101.4%	106.1%	94.8%				102.6%
Operating margin	4.7%	-1.7%	8.6%				2.5%
Technical Insurance liabilities	57,643.5	2,748.1	14,989.6	2,015.5		(4.0)	77,392.7

● Notes to items not recorded on the Consolidated statement of financial position

First three months 2013	Belgium	UK	Continental Europe	Asia	General Account	Eliminations	Total Ageas
Gross inflow Life	1,068.3	25.0	345.5	104.7		(0.1)	1,543.4
Gross inflow Non-life	564.7	402.7	117.3				1,084.7
Operating costs	(123.0)	(53.0)	(36.7)	(10.7)			(223.4)
- <i>Guaranteed</i>	88.7	(0.8)	17.2	9.6			114.7
- <i>Unit linked</i>	5.8		8.3	0.3			14.4
Life operating result	94.5	(0.8)	25.5	9.9			129.1
- <i>Accident &amp; Health</i>	14.8	0.7	6.7				22.2
- <i>Motor</i>	5.4	12.0	0.3				17.7
- <i>Fire and other damage to property</i>	3.6	10.0	(2.3)				11.3
- <i>Other</i>	3.3	(0.9)	1.8				4.2
Non-life operating result	27.1	21.8	6.5				55.4
<b>Operating result</b>	<b>121.7</b>	<b>21.0</b>	<b>31.9</b>	<b>9.9</b>			<b>184.5</b>
Share of result of associates non allocated		1.5	6.2	31.6	232.5		271.8
Other result, including brokerage	31.4	5.7	4.4	(3.2)	(96.8)	0.2	(58.3)
<b>Result before taxation</b>	<b>153.1</b>	<b>28.2</b>	<b>42.5</b>	<b>38.3</b>	<b>135.7</b>	<b>0.2</b>	<b>398.0</b>
<b>Key performance indicators Life</b>							
Net underwriting margin	0.04%	(3.45 %)	0.30%	1.41%			0.13%
Investment margin	0.69%	0.00%	0.42%	0.70%			0.63%
Operating margin	0.73%	(3.45 %)	0.72%	2.11%			0.76%
- <i>Operating margin Guaranteed products</i>	0.77%	(3.45 %)	0.89%	2.92%			0.83%
- <i>Operating margin Unit linked products</i>	0.44%		0.52%	0.19%			0.47%
Life cost ratio in % of Life technical liabilities (annualised)	0.37%	68.20%	0.51%	2.29%			0.50%
<b>Key performance indicators Non Life</b>							
Expense ratio	36.8%	32.5%	28.9%				34.1%
Claims ratio	62.9%	66.1%	67.8%				64.8%
Combined ratio	99.7%	98.6%	96.7%				98.9%
Operating margin	6.3%	5.6%	6.5%				6.0%
Technical Insurance liabilities	56,640.0	2,583.9	15,047.7	1,947.8		(2.7)	76,216.7

Claims ratio : the cost of claims, net of reinsurance, as a percentage of net earned premiums, excluding the internal costs of handling claims.

Expense ratio : expenses as a percentage of net earned premiums, net of reinsurance. Expenses include internal costs of handling claims, plus net commissions charged to the year, less internal investment costs.

Combined ratio : the sum of the claims ratio and the expense ratio.

## 26 Contingent liabilities

### 26.1 Contingent liabilities related to legal proceedings

Like any other financial institution, Ageas is involved as a defendant in various claims, disputes and legal proceedings arising in the ordinary course of its business.

In addition, as a result of the events and developments occurred in respect of the former Fortis group between May 2007 and October 2008 (a.o. acquisition of parts of ABN AMRO and capital increase in October 2007, announcement of the accelerated solvency plan in June 2008, divestment of banking activities and Dutch insurance activities in September/October 2008), Ageas is or may still become involved in a series of legal proceedings and in a criminal procedure pending in Belgium.

Ageas denies and will continue to challenge all allegations of wrongdoing. If these actions against Ageas were to be successful, they could eventually result in substantial monetary consequences for Ageas. However, today it is not possible to assess the outcome of these actions, or to quantify future Ageas' liabilities should they be successful.

As mentioned in various press releases Ageas issued earlier and in the Annual Report 2013, final decisions were reached in litigations concerning alleged mismanagement ("wanbeleid") and the AFM fines relating to June 2008; none of these led to any decision regarding potential financial compensation for which ongoing procedures continue. Additional AFM fines concerning September 2007 have been annulled and these legal proceedings have come to a final end.

#### Administrative procedure in Belgium

The Belgian Financial Services and Markets Authority ('FSMA') initiated an investigation on Fortis' external communication during the second quarter of 2008. On 17 June 2013 the Sanctions Commission decided that in the period May-June 2008 Fortis communicated too late or incorrectly on the remedies required by the European Commission in the context of the ABN AMRO take-over, on its future solvency upon full integration of ABN AMRO and on the success of the NITSH II offer. Therefore, the Sanctions Commission levied a fine on Ageas of EUR 500.000. Ageas filed an appeal against this decision before the Court of Appeal in Brussels.

#### Criminal procedure in Belgium

In Belgium, a criminal procedure is ongoing on the events mentioned above in the introduction to this chapter. In November

2012 certain individuals were indicted by the investigating magistrate. In February 2013 the public prosecutor requested the *Chambre du conseil/Raadkamer* that certain individuals be referred for trial before the criminal court. As several interested parties requested and obtained additional investigative measures, the hearing before the *Chambre du conseil/Raadkamer* was postponed *sine die*.

Any negative findings of the administrative procedure and/or the criminal procedure may affect pending legal proceedings and/or could lead to new legal proceedings against Ageas, including claims for compensatory damages.

#### Legal proceedings initiated by shareholders or associations of shareholders

These proceedings, both in Belgium and in the Netherlands, (i) are (in)directly related to the transactions in September/October 2008, or (ii) aim at the payment of compensatory damages based on alleged miscommunication and/or market abuse committed, by Fortis during the period between May 2007 and October 2008.

#### In the Netherlands

On 19 January 2011, the VEB initiated proceedings before the Amsterdam District Court seeking a ruling that various Fortis communications between September 2007 and 3 October 2008 constituted a breach of law by Fortis and by certain of its former directors and executives. VEB characterises each of these breaches as an unlawful act by all or certain defendants and states that these defendants were therefore liable for the loss incurred by any (former) shareholder who bought shares during the relevant period. Inter alia, VEB alleges (against Fortis, certain of its former directors and executives and against financial institutions which acted as global coordinators and lead managers during the capital increase) that the information provided in the 24 September 2007 prospectus for the 9 October 2007 capital increase on Fortis' position exposure to the subprime situation, was incorrect and incomplete.

Stichting FortisEffect and a series of individuals represented by Mr De Gier appealed with the Amsterdam Appeal Court against the judgment of the Amsterdam District Court of 18 May 2011 that dismissed their claim to invalidate the decisions taken by the Fortis Board in October 2008 and unwind the relevant transactions, or alternatively, to pay damages.

A series of individuals represented by Mr Bos demand damages on grounds of alleged Fortis miscommunication during 2008. On 15 February 2012, the Court of Utrecht decided that Fortis and two co-defendants (the former CEO and the former financial executive) disclosed misleading information during the period from 22 May through 26 June 2008. The Court further ruled that separate proceedings were necessary to decide whether the plaintiffs had suffered damages, and if so, the amount of such damages. In the same proceedings, certain former Fortis directors and top executives requested the Court to acknowledge the alleged Ageas obligation to hold them harmless for the damages resulting from or relating to the legal proceedings initiated against them and resulting from their mandates within the Fortis group. An appeal against the judgement by the Court of Utrecht was filed with the Appeal Court of Arnhem. In appeal, Mr Bos also claims damages for alleged miscommunication in 2007 about Fortis' subprime exposure.

On 7 July 2011, 'Stichting Investor Claims Against Fortis' ('SICAF'), a 'Stichting' (Foundation) under Dutch law, brought a collective action before the Utrecht Court based on alleged Fortis miscommunication on various occasions during 2007 and 2008. SICAF alleges, i.a. (against Fortis and against two financial institutions) that the information provided in the 24 September 2007 prospectus for the 9 October 2007 rights issue on Fortis' position in and exposure to the subprime situation was incorrect and incomplete.

On 3 August 2012, the same SICAF, on behalf of and together with a number of identified (former) shareholders, brought a second action before the Utrecht Court against the same defendants and certain former Fortis directors and executives, claiming damages. The allegations in this second action are materially similar to the first action. In addition, the plaintiffs claim that Fortis failed in its solvency policy in the period 2007 and 2008. At present it is unclear whether both actions will be joined.

#### *In Belgium*

On 28 January 2009, a series of shareholders represented by Mr Modrikamen brought an action before the Commercial Court of Brussels initially demanding for the annulment of the sale of ASR to the Dutch State and the sale of Fortis Bank to SFPI (and subsequently to BNP Paribas), or alternatively damages. On 8 December 2009, the Court inter alia decided that it was not competent to judge on actions against the Dutch defendants. On 17 January 2013 the Brussels Court of Appeal confirmed this judgment in this respect. To date the proceedings before the

commercial court continue regarding the sale of Fortis Bank and aim at the payment of a compensation by BNP Paribas to Ageas and by Ageas to the claimants.

On 13 January 2010, a series of shareholders associated with Deminor International brought an action before the Commercial Court of Brussels, seeking damages based on alleged lack of or misleading information by Fortis during the period from May 2007 to October 2008.

On 12 September 2012, a (former) Fortis shareholder and its parent company brought an action before the Commercial Court of Brussels, seeking damages based on alleged lack of or misleading information in the context of the 2007 rights issue.

On 29 April 2013, a series of shareholders represented by Mr Arnauts brought an action before the Commercial Court of Brussels, seeking damages based on alleged incomplete or misleading information by Fortis in 2007 and 2008. On 25 June 2013 a similar action before the same court was initiated by two shareholders. On 19 September 2013, certain (former) Fortis shareholders represented by Mr Lenssens initiated a similar action before the Brussels' Civil Court.

#### *Legal proceedings initiated by Mandatory Convertible Securities (MCS) holders*

The Mandatory Convertible Securities (MCS) issued in 2007 by Fortis Bank Nederland (Holding) N.V. (now ABN AMRO Bank N.V.), together with BNP Paribas Fortis SA/NV, ageas SA/NV and ageas N.V., were mandatorily converted on 7 December 2010 into 106,723,569 Ageas shares. Prior to 7 December 2010, certain MCS holders unilaterally decided at a general MCS holders' meeting to postpone the maturity date of the MCS until 7 December 2030. However, at the request of Ageas, the President of the Commercial Court of Brussels suspended the effects of this decision. Following 7 December 2010, the same MCS holders contested the validity of the conversion of the MCS and requested its annulment or, alternatively, damages for an amount of EUR 1.75 billion. On 23 March 2012, the Brussels Commercial Court ruled in favour of Ageas, dismissing all claims of the former MCS holders. Hence, the conversion of the MCS into shares issued by Ageas on 7 December 2010 remains legally valid and no compensation is due. Certain former MCS holders appealed against this judgment, claiming damages for a provisional amount of EUR 350 million and the appointment of an expert.



**Legal proceedings initiated by RBS**

On 1 April 2014, Royal Bank of Scotland (RBS) initiated two legal actions against Ageas and other parties: (i) an action before the Brussels Commercial Court in which RBS claims an amount of EUR 75 million, based on an alleged guarantee given by Fortis in 2007 in the context of a share deal between ABN AMRO Bank (now RBS) and Mellon and (ii) an arbitration procedure before ICC in Paris in which RBS claims a total amount of EUR 135 million, i.e. the alleged EUR 75 million guarantee and EUR 60 million arising from escrow provisions.

**Hold harmless undertakings**

In 2008, the Fortis parent companies granted certain former executives and directors, at the time of their departure, a contractual hold harmless protection covering legal expenses and, in certain cases, also the financial consequences of any judicial decisions, in the event that legal proceedings were brought against them on the basis of their mandates exercised within the Fortis group. Ageas contests the validity of the contractual hold harmless commitments to the extent they relate to the financial consequences of any judicial decisions.

Furthermore, and as standard market practice in this kind of operations, Ageas entered into agreements with certain financial institutions facilitating the placing of Fortis shares in the context of the capital increases of 2007 and 2008. These agreements contain indemnification clauses that imply hold harmless obligations for Ageas subject to certain terms and conditions. Some of these financial institutions are involved in certain legal proceedings mentioned in this chapter.

**General observations**

Taking into account that none of the experts appointed by the Courts have raised arguments that could substantiate or justify an annulment of (part of) the decisions taken by the Fortis Board of Directors in September/October 2008 and of the resulting agreements and transactions, and that the Amsterdam District Court in two judgments of 18 May 2011 dismissed the claims of VEB/Deminor and Stichting FortisEffect respectively with regard to these transactions, the Ageas management considers it unlikely that any of the proceedings described in this chapter would result in the annulment of these transactions.

Nevertheless, without prejudice to any specific comment made above in this chapter, given the various stages, the continuously evolving nature and the inherent uncertainties and complexity of the current proceedings described herein, Ageas' management is not in a position to assess the merits or the outcome of the claims or actions brought against Ageas, nor can it determine whether they can be successfully contested or whether they might or might not result in significant losses in the Ageas Consolidated Interim

Financial Statements. For this reason, no provisions have been set aside. Ageas will make provisions if and when, in the opinion of management and the Board of Directors, consulting with its legal advisors, it considers that, for these matters it is likely that payments will need to be made by Ageas and that the relevant amounts can be reasonably estimated.

However, if any of these proceedings were to lead to negative consequences for Ageas or were to result in awarding monetary damages to plaintiffs claiming losses incurred as a result of Fortis miscommunication or mismanagement, this could have substantial consequences on Ageas' financial position. Such consequences remain unquantifiable at this stage.

Taking into account the conclusions reached by certain judicial decisions referred to above in this chapter, the underwriters of the Directors & Officers and of the Public Offering of Securities Insurance policies, that insure the potential risks of Ageas and its directors and executives at stake under the liability claims subject of the various pending proceedings, have expressed their view that these conclusions could lead to a loss of coverage under the relevant policies. Ageas disagrees with this view that is now under discussion with the insurers.

**26.2 Liabilities for hybrid instruments of former subsidiaries**

Ageas's former operating entities issued a number of hybrid instruments that have created a contingent liability for ageas SA/NV, because this former parent company acted as guarantor, co-obligor or provided support agreements. The following chapters describe the contingent liabilities linked to these instruments.

**1. CASHES**

CASHES (Convertible And Subordinated Hybrid Equity-linked Securities) represent 4,447 securities for a total nominal amount of EUR 1,112 million, issued by BNP Paribas Fortis SA/NV, with ageas SA/NV acting as co-obligor.

The securities have no maturity date and cannot be repaid in cash, they can only be exchanged into Ageas shares. A mandatory exchange takes place if the price of the Ageas share is equal to or higher than EUR 359.10 on twenty consecutive stock exchange business days (the closing share price at 31 March 2014 amounted to EUR 32.40). The securities can also be exchanged at the discretion of the security holders at a price of EUR 239.40 per share. BNP Paribas Fortis SA/NV owns 4,643,904 Ageas shares for the purpose of the potential exchange.

The sole recourse of the holders of the CASHES against any of the co-obligors with respect to the principal amount are the Ageas shares that BNP Paribas Fortis SA/NV holds, these shares are pledged in favour of such holders.

BNP Paribas Fortis SA/NV pays the coupon on the CASHES, in quarterly arrears, at a variable rate of 3 month Euribor + 2.0%, up to the exchange of the securities for Ageas shares. In the event that Ageas declares no dividend on its shares, or that the dividends to be declared are below a threshold with respect to any financial year (dividend yield less than 0.5%), and in certain other circumstances, coupons will mandatorily need to be settled by ageas SA/NV in accordance with the so called Alternative Coupon Settlement Method (ACSM), while BNP Paribas Fortis SA/NV would need to issue instruments that qualify as hybrid Tier 1 instruments to Ageas as compensation for the coupons paid by ageas SA/NV. If the ACSM is triggered and there is insufficient available authorised capital to enable ageas SA/NV to meet the ACSM obligation, the coupon settlement will be postponed until such time as the ability to issue shares is restored.

## 2. BNP Paribas Fortis SA/NV Tier 1 debt securities 2004

BNP Paribas Fortis SA/NV issued EUR 1,000 million perpetual securities in 2004, which benefit from a support agreement entered into by the former Fortis parent companies now ageas SA/NV, at an interest rate of 4.625% until 27 October 2014 and 3 month Euribor + 1.70% thereafter.

Under the parental support agreement if BNP Paribas Fortis's solvency drops below the threshold level or if BNP Paribas Fortis SA/NV so elects, the coupon will be settled through the issue of ordinary shares by ageas SA/NV in accordance with the ACSM, for which BNP Paribas Fortis would need to compensate ageas SA/NV by issuing new shares.

## 26.3 Other contingent liabilities

Together with BGL BNP Paribas, Ageas Insurance International N.V. has provided a guarantee to Cardif Lux Vie S.A. for up to EUR 100 million to cover outstanding legal claims related to Fortis Lux Vie S.A., a former subsidiary of Ageas that was merged at year-end 2011 with Cardif Lux International S.A. (see also note 2 on Acquisitions and disposals).

## 27 Derivatives

Ageas is mainly using derivatives to manage its overall interest, equity and currency risks. Derivatives are in principal recorded as trading derivatives unless a hedge relation with an open position is properly documented, in which case the derivatives are recorded as hedging derivatives.

Fair value movements of trading derivatives are recorded in the Income statement. Fair value movements of hedging derivatives

are recorded in Other comprehensive income together with the fair value movement of the hedged position.

Due to the fact that in certain situations the fair value movements of the derivative and the hedged position both flow through the Income statement no hedge documentation is drawn up and the derivatives are recorded as trading.

## Trading derivatives

	31 March 2014			31 December 2013		
	Fair values		Notional amount	Fair values		Notional amount
	Assets	Liabilities		Assets	Liabilities	
<b>Foreign exchange contracts</b>						
Forwards and futures	4.3	4.7	1,090.4	5.2	0.1	687.0
Swaps		1.2	1.3		0.9	0.9
<b>Total</b>	<b>4.3</b>	<b>5.9</b>	<b>1,091.7</b>	<b>5.2</b>	<b>1.0</b>	<b>687.9</b>
<b>Interest rate contracts</b>						
Swaps	3.3	6.3	555.6	3.6	4.5	402.2
Options	0.5		1,170.0	1.6		1,170.0
<b>Total</b>	<b>3.8</b>	<b>6.3</b>	<b>1,725.6</b>	<b>5.2</b>	<b>4.5</b>	<b>1,572.2</b>
<b>Equity/Index contracts</b>						
Options and warrants	8.2	1.2	155.1	0.0		
<b>Total</b>	<b>8.2</b>	<b>1.2</b>	<b>155.1</b>	<b>0.0</b>		
<b>Other</b>	<b>3.7</b>		<b>78.5</b>	<b>4.0</b>		<b>119.4</b>
<b>Total</b>	<b>20.0</b>	<b>13.4</b>	<b>3,050.9</b>	<b>14.4</b>	<b>5.5</b>	<b>2,379.5</b>
Fair values supported by observable market data	16.3	13.4		3.7	1.0	
Fair values obtained using a valuation model	3.7			10.7	4.5	
<b>Total</b>	<b>20.0</b>	<b>13.4</b>		<b>14.4</b>	<b>5.5</b>	
Over the counter (OTC)	19.9	13.4	3,050.9	14.4	5.5	2,379.5
Exchange traded	0.1					
<b>Total</b>	<b>20.0</b>	<b>13.4</b>	<b>3,050.9</b>	<b>14.4</b>	<b>5.5</b>	<b>2,379.5</b>

## Hedging derivatives

	31 March 2014			31 December 2013		
	Fair values		Notional amount	Fair values		Notional amount
	Assets	Liabilities		Assets	Liabilities	
<b>Foreign exchange contracts</b>						
Swaps	0.1	4.5	346.9	0.3	3.7	347.1
<b>Total</b>	<b>0.1</b>	<b>4.5</b>	<b>346.9</b>	<b>0.3</b>	<b>3.7</b>	<b>347.1</b>
<b>Interest rate contracts</b>						
Forwards and futures	11.1	1.4	514.9		14.4	507.6
Swaps	0.1	20.4	326.5	0.1	19.5	329.0
Options	0.7		82.2	1.1		82.2
<b>Total</b>	<b>11.9</b>	<b>21.8</b>	<b>923.6</b>	<b>1.2</b>	<b>33.9</b>	<b>918.8</b>
<b>Total</b>	<b>12.0</b>	<b>26.3</b>	<b>1,270.5</b>	<b>1.5</b>	<b>37.6</b>	<b>1,265.9</b>
Fair values obtained using a valuation model	12.0	26.3		1.5	37.6	
<b>Total</b>	<b>12.0</b>	<b>26.3</b>		<b>1.5</b>	<b>37.6</b>	
Over the counter (OTC)	12.0	26.3	1,270.5	1.5	37.6	1,265.9
<b>Total</b>	<b>12.0</b>	<b>26.3</b>	<b>1,270.5</b>	<b>1.5</b>	<b>37.6</b>	<b>1,265.9</b>

Derivatives are valued based on level 2 (observable inputs based on active markets).

## 28 Commitments

The Commitments Received and Given can be shown at 31 March as follows.

Commitments	31 March 2014		31 December 2013	
<b>Commitment Received</b>				
Credit lines	271.4		271.5	
Other credit related	1.7		1.7	
Collateral & guarantees received	4,084.1		4,048.3	
Other off balance-sheet rights	5.8		5.9	
Insurance related rights and commitment			14.6	
<b>Total received</b>	<b>4,363.0</b>		<b>4,342.0</b>	
<b>Commitment Given</b>				
Guarantees, Financial and Performance Letters of Credit	88.3		114.4	
Credit lines		406.4		438.8
Used		(130.5)		(117.6)
Available	275.9		321.2	
Collateral & guarantees given	1,727.1		1,683.6	
Entrusted assets and receivables	578.2		618.3	
Capital rights & commitments	137.9		126.3	
Other off balance-sheet commitments	1,385.4		446.7	
<b>Total given</b>	<b>4,192.8</b>		<b>3,310.5</b>	

The major part of the Commitments Received consist of collateral and guarantees received, and relates mainly to collateral received from customers on residential mortgages and to a lesser extend to policyholder loans and commercial loans.

Commitments Given largely comprise collateral and guarantees given in connection with repurchase agreements, entrusted assets and receivables and extended credit lines.

The increase in Other off balance-sheet commitments is mainly due to the purchase commitment of AG Insurance to acquire a life insurance portfolio from Fidea (EUR 511 million) and commitments of AG Insurance to acquire real estate for EUR 394 million (including the Kievit real estate complex in Antwerpen for EUR 202 million).

## 29 Events after the date of the statement of financial position

There have been no material events since the date of the Consolidated statement of financial position that would require adjustment in the Ageas Consolidated Interim Financial Statements as at 31 March 2014.

## Statement of the Board of Directors

The Board of Directors of Ageas is responsible for preparing the Ageas Consolidated interim financial statements for the first three months of 2014 in accordance with International Financial Reporting Standards as adopted by the European Union as well as with the European Transparency Directive (2004/109/EC).

The Board of Directors of Ageas declares that, to the best of its knowledge, the Ageas Consolidated interim financial statements of the first three months of 2014 give a true and fair view of the assets, liabilities, financial position, and profit or loss of Ageas, and of the uncertainties that Ageas is facing and that the information contained herein has no omissions likely to modify significantly the scope of any statements made.

The Board of Directors reviewed the Ageas Consolidated interim financial statements for the first three months of 2014 on 13 May 2014 and authorised their issue.

Brussels, 13 May 2014

### **Board of Directors**

Chairman

Jozef De Mey

Vice-Chairman

Guy de Selliers de Moranville

Chief Executive Officer

Bart De Smet

Directors

Roel Nieuwdorp

Lionel Perl

Jan Zegeering Hadders

Jane Murphy

Steve Broughton

Lucrezia Reichlin

Richard Jackson

Davina Bruckner

# Review report

**‘Statutory auditor’s report to the board of directors of ageas SA/NV on the review of the condensed consolidated interim financial information as at 31 March 2014 and for the three-month period then ended**

## Introduction

We have reviewed the accompanying condensed consolidated interim financial information of Ageas, which comprises the consolidated statement of financial position of as at 31 March 2014, the consolidated income statement and consolidated statements of comprehensive income for the three-month period then ended, changes in equity and cash flows for the three month period then ended, and notes. The board of directors is responsible for the preparation and presentation of this condensed consolidated interim financial information in accordance with IAS 34, “Interim Financial Reporting” as adopted by the European Union. Our responsibility is to express a conclusion on this condensed consolidated interim financial information based on our review.

## Scope of Review

We conducted our review in accordance with the International Standard on Review Engagements 2410, “Review of Interim Financial Information Performed by the Independent Auditor of the Entity”. A review of interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with International Standards on Auditing and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

## Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the accompanying condensed consolidated interim financial information as at 31 March 2014 and for the three-month period then ended is not prepared, in all material respects, in accordance with IAS 34, “Interim Financial Reporting” as adopted by the European Union.

## Emphasis of Matter

We draw attention to note 26 to the condensed consolidated interim financial information for the three-months period ended 31 March 2014 in which is described that Ageas is involved in a number of legal proceedings as well as administrative and criminal investigations in connection with certain events and developments having occurred between May 2007 and October 2008, some of which could result in financial liabilities for the company. However, the ultimate outcome of these matters cannot presently be determined. Our opinion is not qualified in respect of this matter.

Brussels, 13 May 2014

KPMG Réviseurs d’Entreprises / Bedrijfsrevisoren  
Statutory auditor

Represented by

M. Lange  
Réviseur d’Entreprises/Bedrijfsrevisor

K. Tanghe  
Réviseur d’Entreprises/Bedrijfsrevisor