# DEEP DIVEASIA

Thursday 31<sup>st</sup> March 2022

**Thailand** 





Kiam Khiaw Ho
Senior Executive Vice President
& Chief Bancassurance Officer
Muang Thai Life Assurance PCL
Ageas Country Manager
Asia - Thailand

#### **BOARD REPRESENTATION**

Muang Thai Life: Hans De Cuyper, Filip Coremans,

Philippe Latour

Muang Thai Insurance: Frank Van Kempen, Mong

Siew Han

#### **MANAGEMENT PARTICIPATION**

Muang Thai Life (MTL): Chief Bancassurance Officer, Deputy Chief Financial Officer / CIO and Chief Actuary

Muang Thai Insurance (MTI): Deputy Chief Financial Officer / CIO and Chief Actuary MTL serves on MTI Executive Committee in a Risk advisory role

## **Partnership Overview**



#### **COMPETITIVE POSITION**

31% in Muang Thai Life (MTL) / 15% in Muang Thai Insurance (MTI)

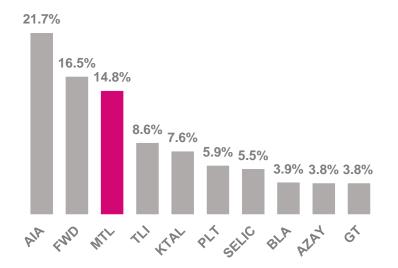
**#3** Life insurer in new business (15% market share)

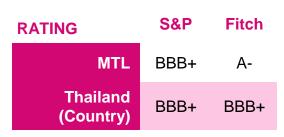
**#5 Non-Life** insurer (6% market share)

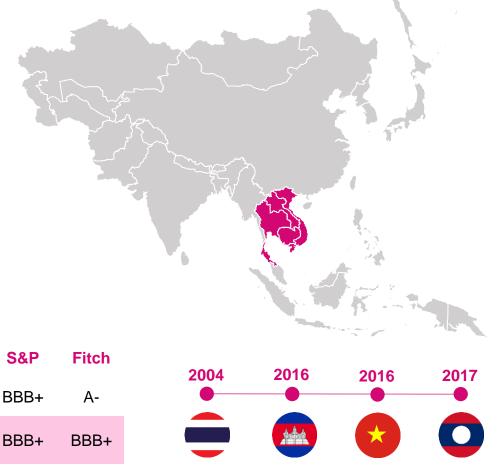
Partnership with **Kasikornbank**, Thailand's 3<sup>rd</sup> largest commercial bank by total assets

JVs in Cambodia (2016), Vietnam (2016), & Laos (2017)

One of most **reputable** brands in Thailand, with strong financial standing





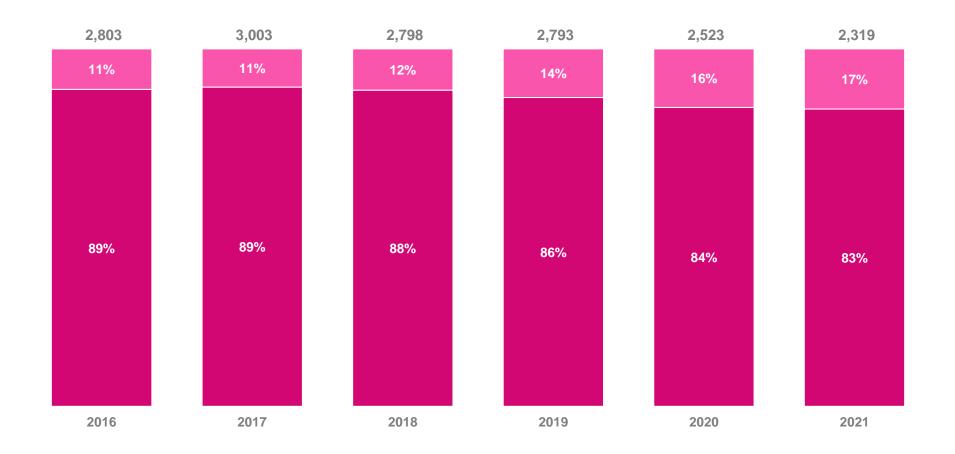


## **Gross Inflows**

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In EUR mio, @100%

- Life
- Non-life



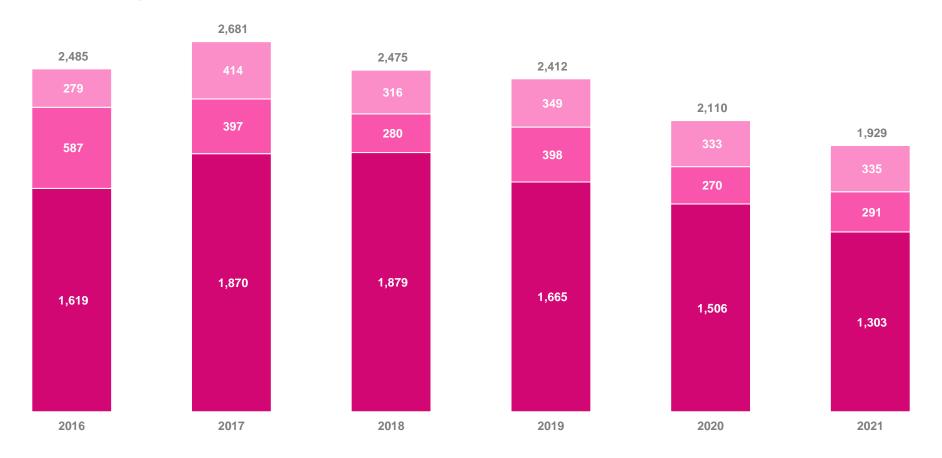


## **Life Gross Inflows @100%**



In EUR mio, @100%

- Renewal Premium
- New Business Regular Premium
- New Business Single Premium

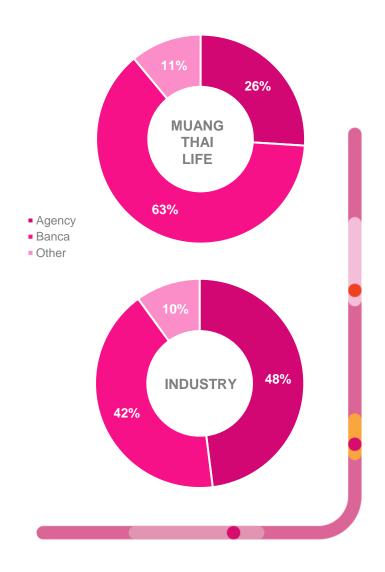




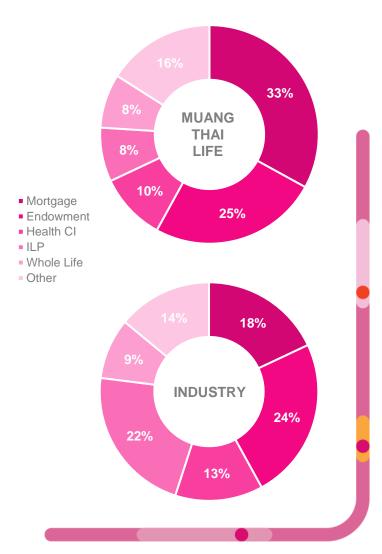
## **MTL – Distribution & Product Mix**

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#### **DISTRIBUTION CHANNELS**



#### **PRODUCTS**





## **Challenges for Insurance in Thailand**

#### COVID

- Economic activity hurting notably private consumption and tourism amid virus surge
- Prolonged pandemic on a widespread basis in Thailand raising concerns of longer-term economic scarring, affecting business growth
- Exports remain one of few bright spots benefitting from an upturn in external goods demand and weak THB

#### LOW INTEREST RATE ENVIROMENT

- It is expected that the low interest rate environment would still continue for a while
- For MTL, the focus will be to continue to sell more of the non-interest sensitive products, such as Unit Linked and Health, under such an economic environment.

#### IFRS 17

 IFRS 17 Tentatively effective on 1 Jan 2024 but further delay still possible

## **Muang Thai Life opportunities**

- I. Growth opportunities with low penetration into KBank's customer base
- II. Health trend and ageing society
- III. Emerging digital banking landscape and ecosystem development
- IV. Digital platforms



## **Muang Thai Life - Strategic plan Impact 24**



#### **Ambition**

To be the customers' trusted lifetime partner through innovative life, health, and investment solutions by putting customers at the heart of everything we do.

## **Growth** engines

Strong potential

Moderate potential

## UNLOCK FULL POTENTIAL OF THE CORE

Banca penetration improvement

Agency sales capability improvement

Operating efficiency improvement

Data-driven Cross/up-sell enhancement

## BUILD AND EXPAND FOOTPRINT

Investing in international insurance business

## LEVERAGE PLATFORMS

MTL platform for B2C direct offering

Connecting with 3rd party platform

#### EXPAND TO ADJACENT BUSINESSES BEYOND CORE

Innovative protection product

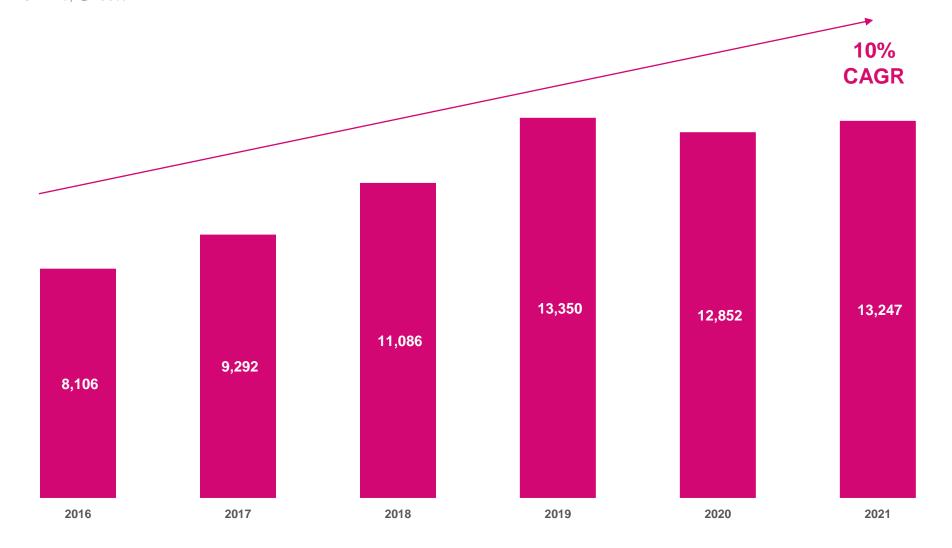
Wealth Management Business

Insurance ecosystem partnership development

## **Life Technical Liabilities**



In EUR mio, @100%



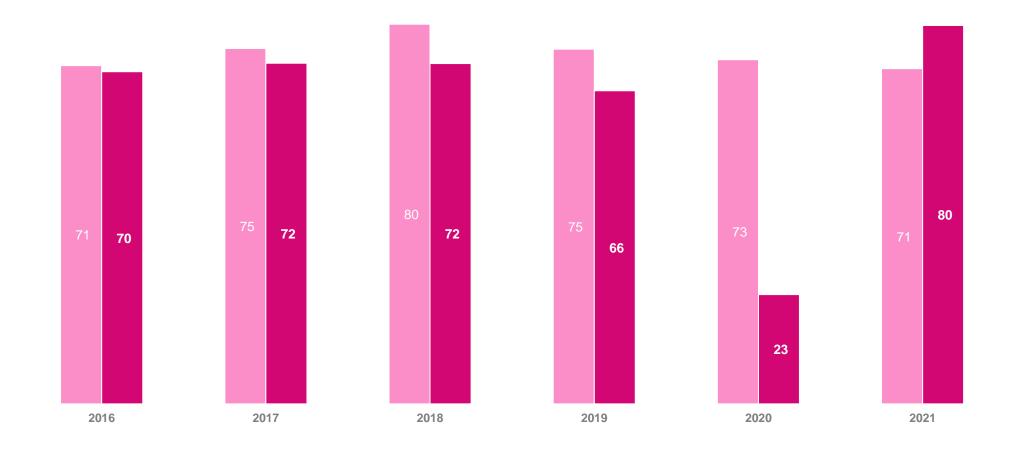


## **Thailand Local vs IFRS Net Result**



In EUR mio, @Ageas Stake

- Local Net Result
- IFRS Net Result





## **Strong contribution to the cash flows of Ageas**



In EUR mio, @Ageas Stake

- Cumulative Capital Injection
- Cumulative Cash

