

Pure

The world's leading research information management system

Service Options



Pure is a versatile, interoperable software solution, which can be configured to the growing requirements of the client. Globally, hundreds of universities and research institutions use Pure to meet their various goals:

- Networking and Collaboration
- Reporting and Evaluation
- National Assessments
- Grants Management
- As a system of record

Included in all Pure contracts

- Orientation Call
- Help Desk Support
- Execution Plan
- Online resources
- The Pure Academy



Getting started with Pure

The Pure Setup Service is included with every new Pure installation. This ensures that the customer is off to a good start. The setup service includes an implementation orientation call with an experienced Pure Implementation Manager, a recommended implementation plan, access to support tools and help desk support, and continuous access to the Pure Academy, our global online training program.

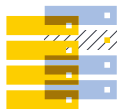
The first step of the Pure Setup Service is an orientation overview of the solution. Based on the client's goals, the Pure Implementation Manager will help configure Pure and set up a institution-specific implementation plan, drawing on our experience of hundreds of successful implementations in more than 40 countries. After the initial 4-8 weeks, the Implementation Manager will follow up to ensure that the implementation is on track.



Import and integration tools included

Pure is delivered out-of-the box with self-service data import and integration tools and documentation. The process of data import or integration is typically performed by the institution's IT department, through a developer and/or system capable of extracting and transforming data from existing systems to the Pure import XML format. For example, faculty data from an HR-like system. A Pure Implementation Manager or the Pure Help Desk can advise the client on how to best integrate Pure with other systems.





Additional implementation services (optional)

In addition to the standard setup service, Pure clients can opt for further implementation support.

Implementation Management Service

This service includes dedicated guidance throughout the implementation process. This may be chosen by clients that need extra help integrating Pure with campus systems or migrating data from an existing system into Pure.

With the Implementation Management Service, clients receive consultation and guidance for data integrations and migrations, in addition to the always-available Pure Academy and documentation. The service is delivered by a dedicated Pure Implementation Manager (a single point of contact for the customer) and includes an on-site workshop, an Elsevier-hosted test server, and regular online status calls to help keep track of progress.

To be able to perform the required integration and/or migration tasks included in this service, a client is required to:

- Have a dedicated project team in place to implement and roll-out Pure at the institution.
- Have technical/developer resources available to extract and transform data from the relevant university systems into the Pure import XML format.

Data Migration Service

This service builds on the Implementation Management Service, and provides actual technical service for the initial data migration. This service is not often needed, and is used only in cases of a client not having any developer resources available. This service delivers a one-off data transformation from the customer's extraction data format to the Pure import XML format and is only applicable for initial migration, not integrations.

“Migrating from the previous system was a challenge, but the Pure team supported this in a very flexible way. The interactions were relaxed and there were no questions left unanswered. They helped with anything.”

— Research Information System Manager,
Educational Institution

“Our implementation was based on a well-positioned process. The response time in case of urgent questions was very short. The Pure team was very good in the professional support of this process.”

— Librarian, Educational Institution

Pure

Research Intelligence

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