Pure

The world's leading research information management system

Service Options

Pure is a versatile, interoperable software solution that can be configured to meet the growing requirements of your institution.

Globally, hundreds of universities and research institutions now use Pure to help them:

- Track research and identify expertise
- Network and collaborate
- Report on and evaluate research
- Manage grants
- Satisfy national assessments

Included in all Pure contracts

- Online kickoff meeting
- Tailored implementation plan
- Support from a Pure Implementation Manager*
- Online Help Center
- Access to product support
- Access to user groups
- Pure Client Community membership

The duration and extent of this support depends on whether you choose the optional Implementation Consulting Service or not.

Pure Setup Service (included)

The Pure Setup Service is the first step in every new Pure installation. An experienced Pure Implementation Manager will arrange an online kickoff meeting with your project team to provide a comprehensive introduction to the solution and an overview of the implementation process. Importantly, this meeting gives your Pure Implementation Manager a valuable opportunity to understand your institutional goals. They will then use your input to configure your Pure and craft an implementation plan tailored to your institution. The plan is produced in a project management system that you will also use to communicate with them for the twelve weeks after your kickoff.

Implementation Consulting Service (optional)

Clients usually require more support than the basic Pure Setup Service provides to achieve their goals for Pure. With the optional Implementation Consulting Service, your designated Pure Implementation Manager will be on hand throughout the entire implementation process, leveraging their in-depth knowledge of both Pure and your institutional needs to ensure the project's success. The service includes:

- Regular online status calls
- Training on Pure's data import and integration tools
- Workshops on the Pure modules you have purchased
- An on-site visit from your Pure Implementation Manager (if contracted)

Import and integration tools (included)

Pure is delivered with tools and documentation for data import and integration. Imports and integrations are typically built in your IT department by a developer capable of extracting data from existing systems—for example, faculty or researcher data from an HR system—and transforming it to the Pure import XML format.

Data migrations and integrations are fully self-service with the Pure Setup Service; with the Implementation Consulting Service your Pure Implementation Manager will guide you through the steps involved.

It is also possible to purchase bespoke support for individual data migrations and integrations, meaning your Implementation Manager will help you review, map and migrate or integrate data of a specific type—for example faculty or publications data. If you do not have access to developer resources at all, you can either add data to Pure manually or opt for the Integration Delivery Service.

Integration Delivery Service (optional)

With this service Elsevier will handle your data migrations and build integrations between your Pure and your existing systems for you. Experienced developers can connect your Pure to your HR and finance systems, institutional repository, national CV database, ethical review management solution, collaboration tools and more—making Pure a fully turn-key solution. This minimizes the technical work required from your team during the Pure implementation.

Support after launch (included)

When your implementation support period ends, follow-up meetings (for Implementation Consulting Service clients) or emails (for Pure Setup Service clients) will be scheduled. You can contact the Pure Product Support team with any questions, and your team will continue to have access to training through the Help Center and the Pure Client Community.

"The professionalism and constant availability of our Pure Implementation Manager, as well as his flexibility to adapt to a changing context, have been key to the success of the implementation."

Research Specialist, Educational Institution

"Pure has many aspects given the number of modules it has, so the guidance and advice received during implementation greatly facilitates its adaptation to the conditions of each institution."

Information Manager, Educational Institution

For more information visit
elsevier.com/solutions/pure