

The background of the entire page is a photograph of three people in a dimly lit room, likely a control room or a meeting. They are all looking towards the left side of the frame, presumably at a large screen. The lighting is soft and focused on their faces, with the rest of the room being out of focus. The overall mood is one of concentration and collaboration.

Insights: **Clinician of the Future attitudes toward AI** **Databook**

July 2024

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Nicola Mansell

Elsevier's Clinician of the Future Programme

Objective: To elevate the voices of doctors and nurses globally by **exploring global trends and changes that will impact the future of healthcare**, so we can all be ready to support them.

2022

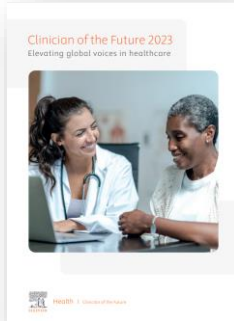


- **Online survey of 2,838** clinicians in 111 countries.
- **KOL roundtables** in China, USA & UK.

Themes:

- Impact of Covid-19
- Digital Health Technologies
- Evolving Skillsets
- Health inequity

2023



- **Online survey** completed by **2,607** clinicians in 116 markets.

Themes:

- Value-based care
- Patient empowerment
- Telehealth
- Generative AI
- Climate sustainability
- SDOH

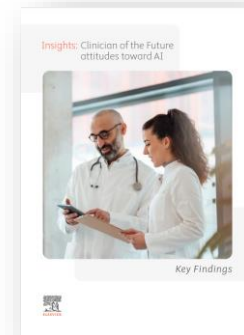


- **Online survey** with **2,212 medical & nursing students** across 91 markets.
- **Roundtables** with academic leaders in the USA & UK.

Themes:

- Career outlook
- Patient expectations
- Future of healthcare
- Generative AI

2024



- **Online survey** with **1,007 clinicians** across 85 countries entirely focused on AI. Key Findings are here <https://tinyurl.com/ai-cotf>

Themes:

- Usage in clinical practice
- Perceptions & future expectations
- Current preparations & gaps in the hospital setting
- Use cases in clinical practice

Chapters by Theme

| | | |
|----------|------------------------------------------|----------------------------------|
| 1 | Awareness of AI | <u>Slide 5</u> |
| 2 | Usage of AI | <u>Slide 17</u> |
| 3 | Perceptions of AI | <u>Slide 54</u> |
| 4 | Areas That Would Benefit From AI | <u>Slide 120</u> |
| 5 | Likelihood To Use an AI Assistant | <u>Slide 123</u> |
| 6 | AI & Elsevier | <u>Slide 128</u> |

Data Breakdowns Included

- **Persona (Doctors & Nurses)** NB. included in the total but are not broken out

- **Region** N=14, 1% of total, prefer not to say where they live

- **Key Markets**

- **Years Active** N=79, 8% of total, prefer not to say how long they have been active in their area of work

- **Country Income Band** N=14, 1% of total, prefer not to say where they live. Also, n=5, 0.5% of total, live in low-income countries (n too low to breakout)
grouped as per the Word Bank

1. Awareness of AI

Theme 1

Awareness of AI

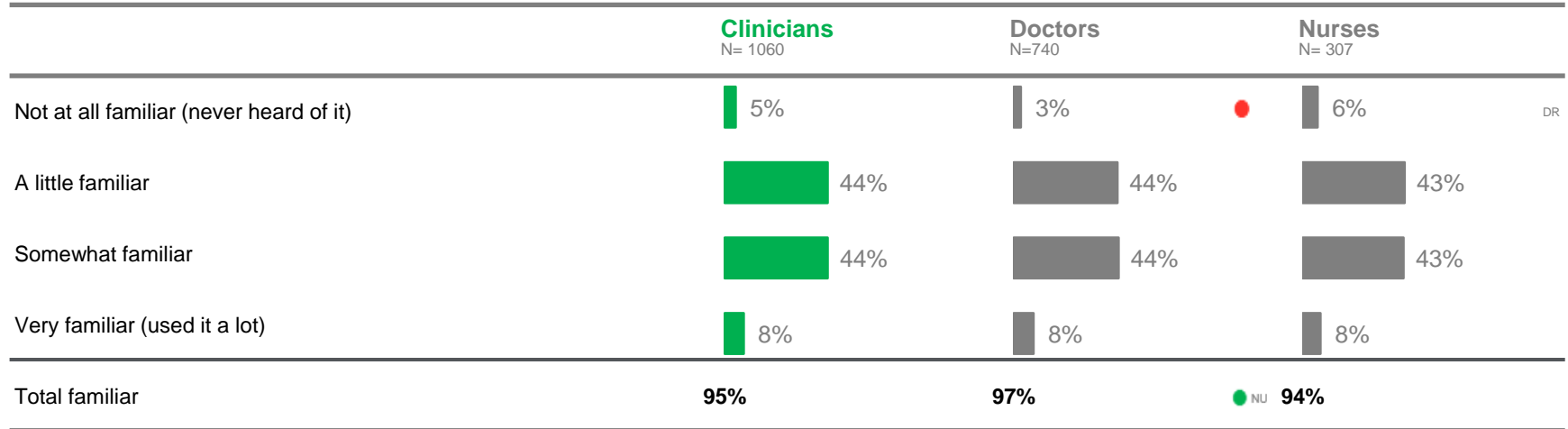
To what extent are you familiar with AI? (only shown by persona, region, key market and country income band). Subsequent statistics exclude those not familiar with AI.

[Slide 7](#)

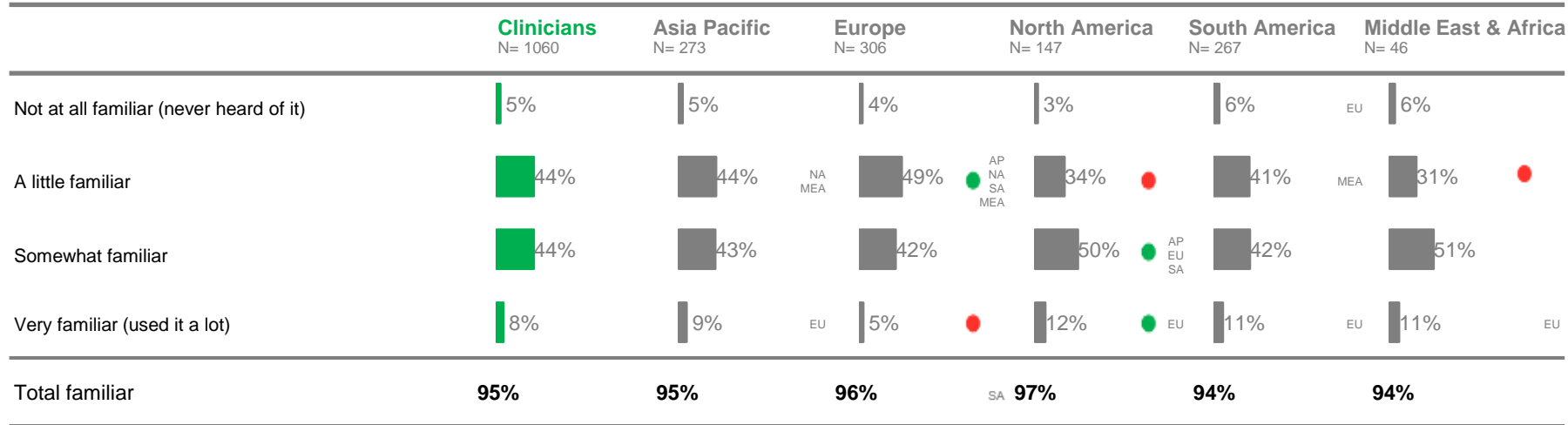
Which of these AI products, if any, have you heard of before today? (only shown top 8)

[Slide 11](#)

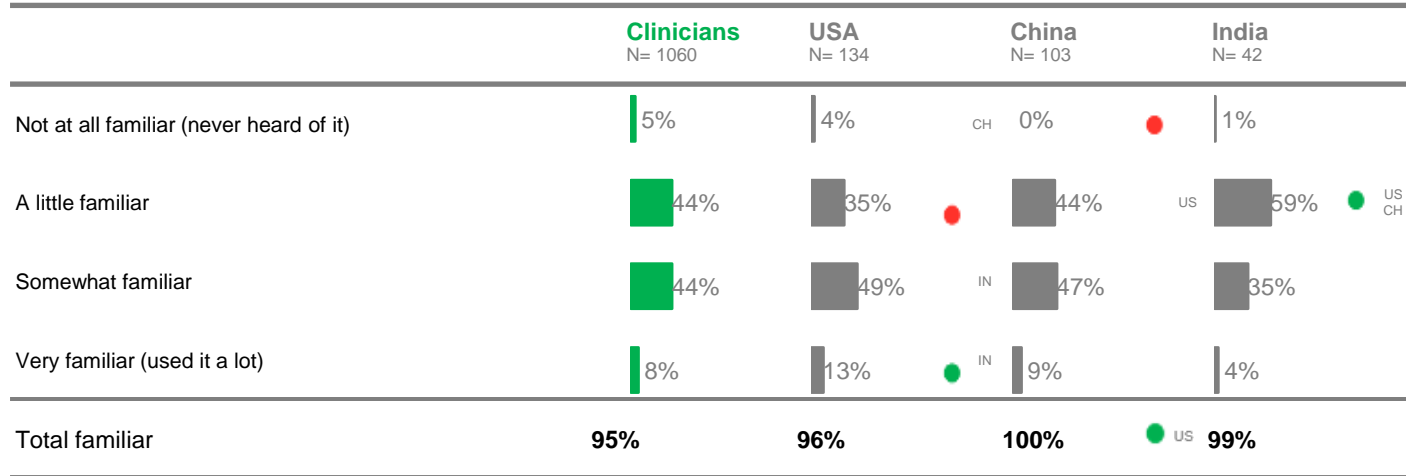
Few clinicians have never heard of AI, though awareness is higher for doctors than nurses



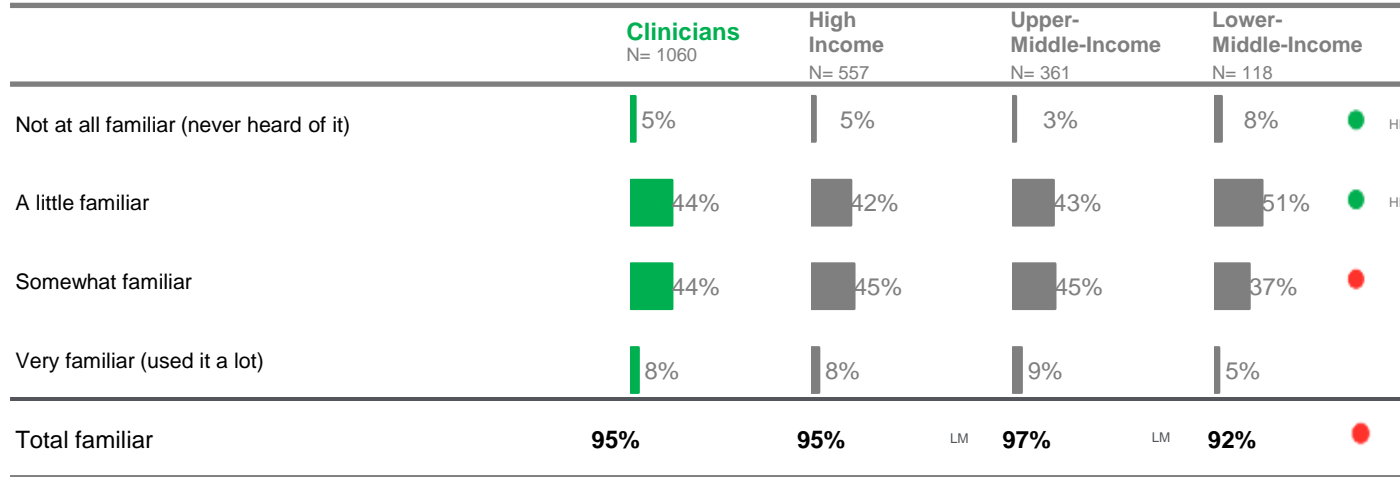
While clinicians worldwide are familiar with Artificial Intelligence, North American clinicians are most likely to say they are very familiar



Clinicians in the USA are most likely to say they are very familiar with AI



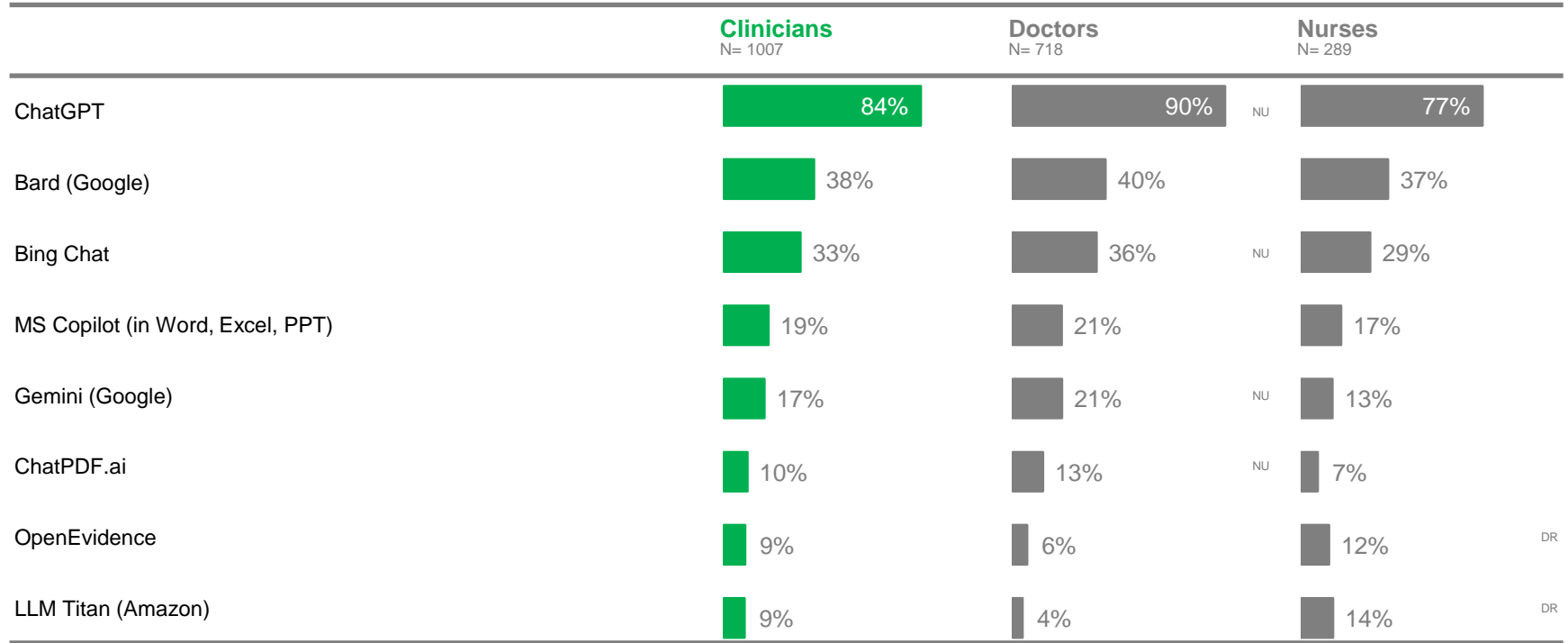
Lower-middle-income clinicians are less likely to be familiar with AI



Note. Subsequent statistics exclude those not familiar with AI.

Questions: To what extent are you familiar with AI?

For those aware of AI, nine in ten (90%) of doctors are aware of ChatGPT



Note: Only top 8 products shown

Clinicians

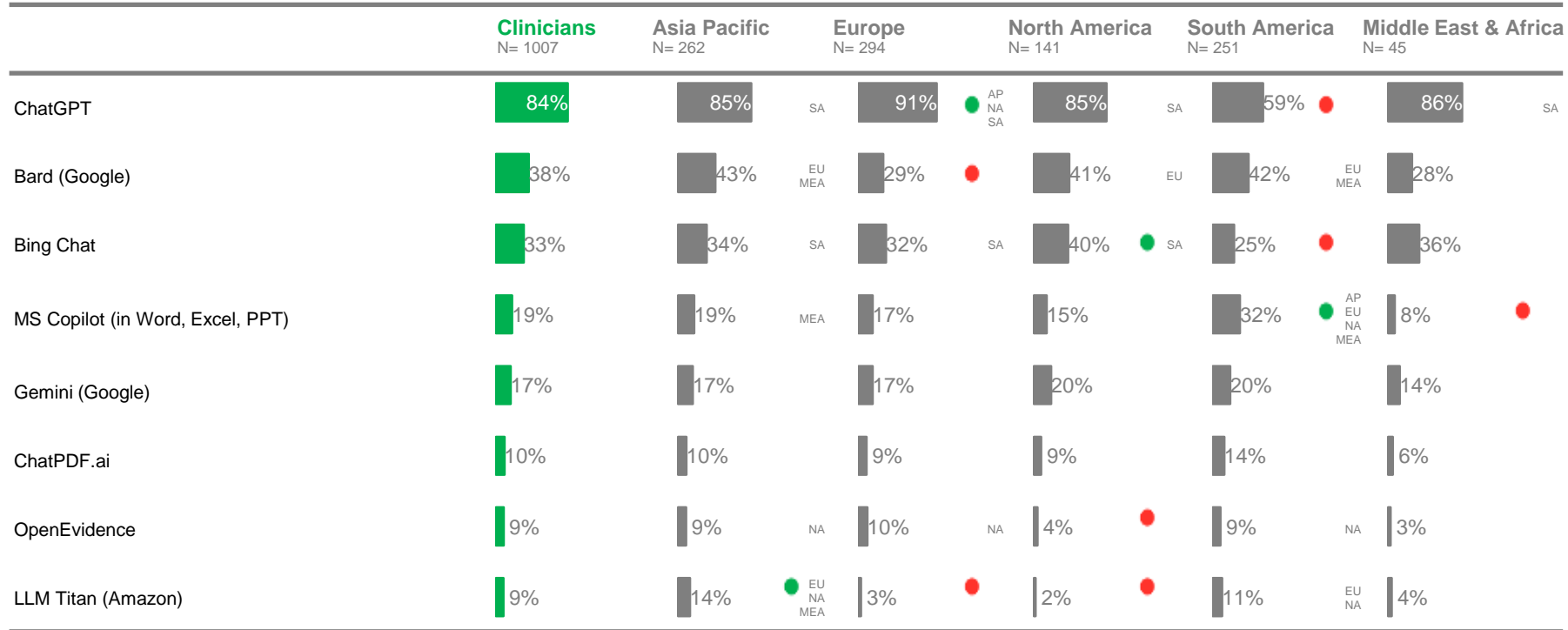


Significantly higher/ lower than ...
Significantly higher than ...

● ● Global
Role/ Region/ Country (indicated by first two letters e.g. AP = APAC)

Questions: Which of these AI products, if any, have you heard of before today?
Select: all that apply
Base: n= 1007

ChatGPT is the most familiar AI tool to clinicians worldwide



Note: Only top 8 products shown

Questions: Which of these AI products, if any, have you heard of before today?

Select: all that apply
Base: n= 1007

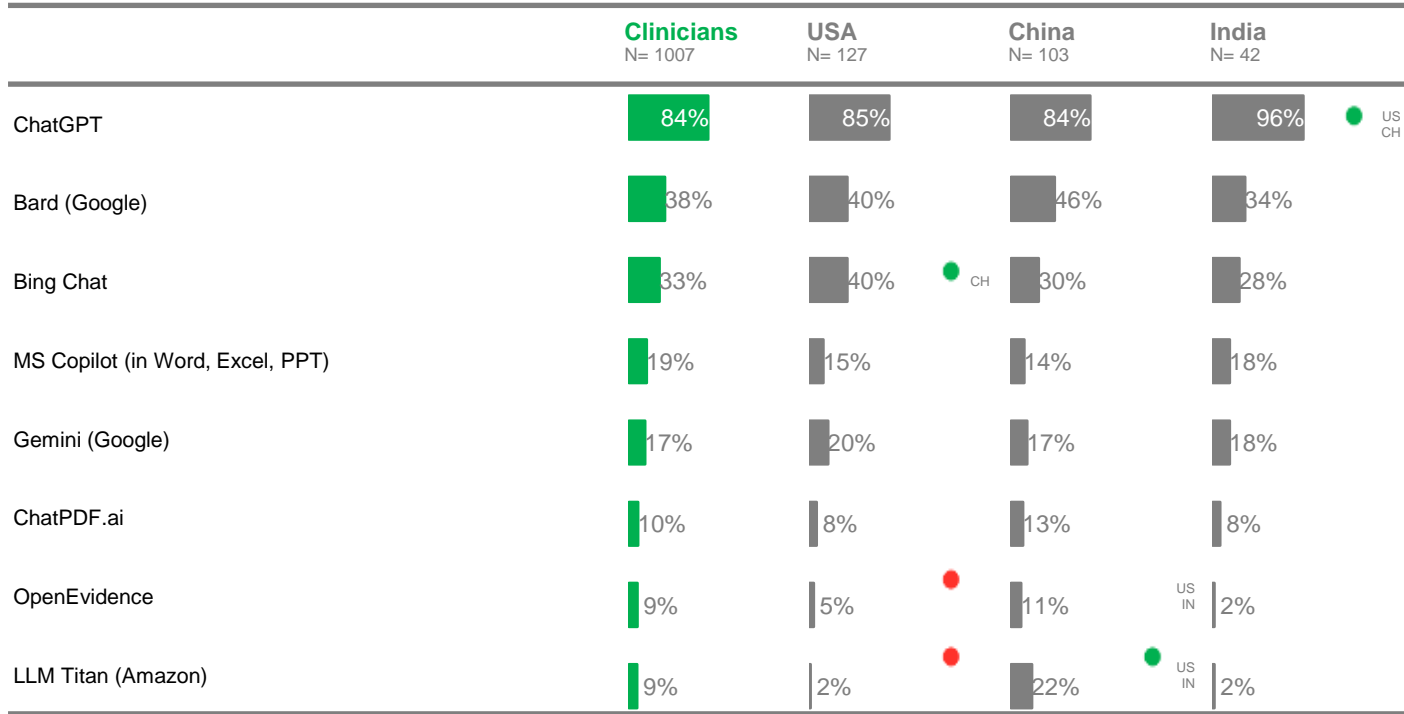
Clinicians



Significantly higher/ lower than...
Significantly higher than...

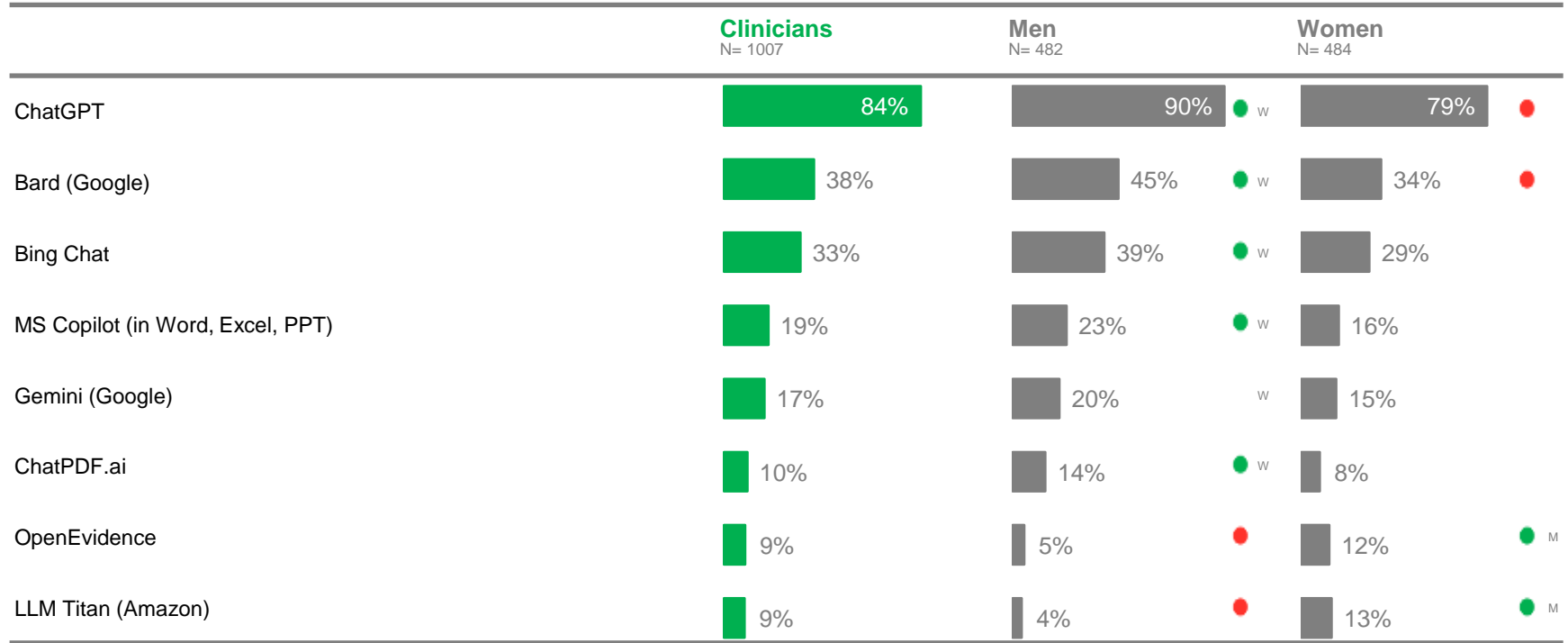
● ● Global
Role/ Region/ Country (indicated by first two letters e.g. AP = APAC)

Of those aware of AI, almost all (96%) of Indian clinicians are aware of ChatGPT



Note: Only top 8 products shown

ChatGPT is most familiar AI tool, this is higher among men



Note: Only top 8 products shown

Clinicians



Significantly higher/ lower than ...
Significantly higher than ...



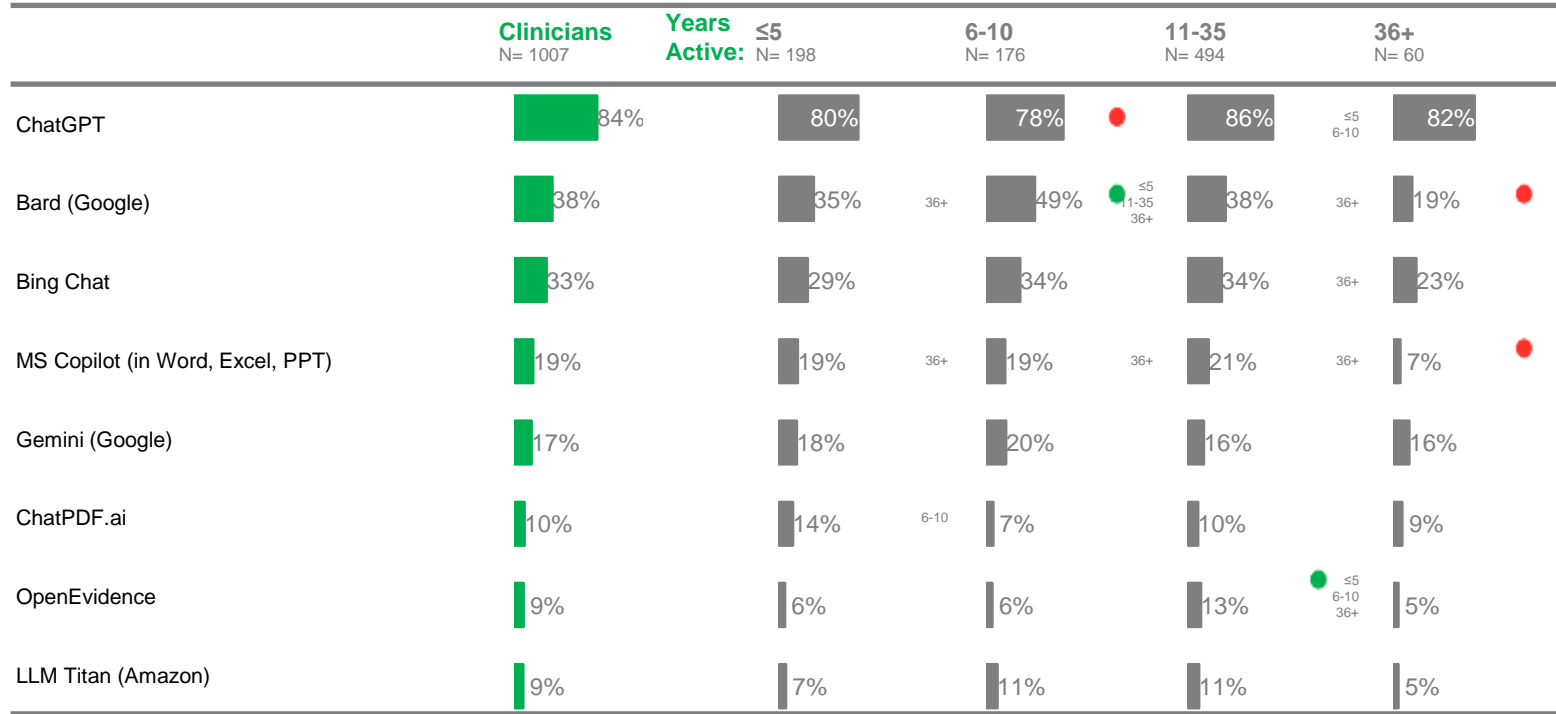
Global

Gender/Generation (indicated by first letter e.g. M= Men)

Questions: Which of these AI products, if any, have you heard of before today?

Select: all that apply
Base: n= 1007

ChatGPT is by far the most well-known AI product across all years of experience in work



Note: Only top 8 products shown

Questions: Which of these AI products, if any, have you heard of before today?

Clinicians

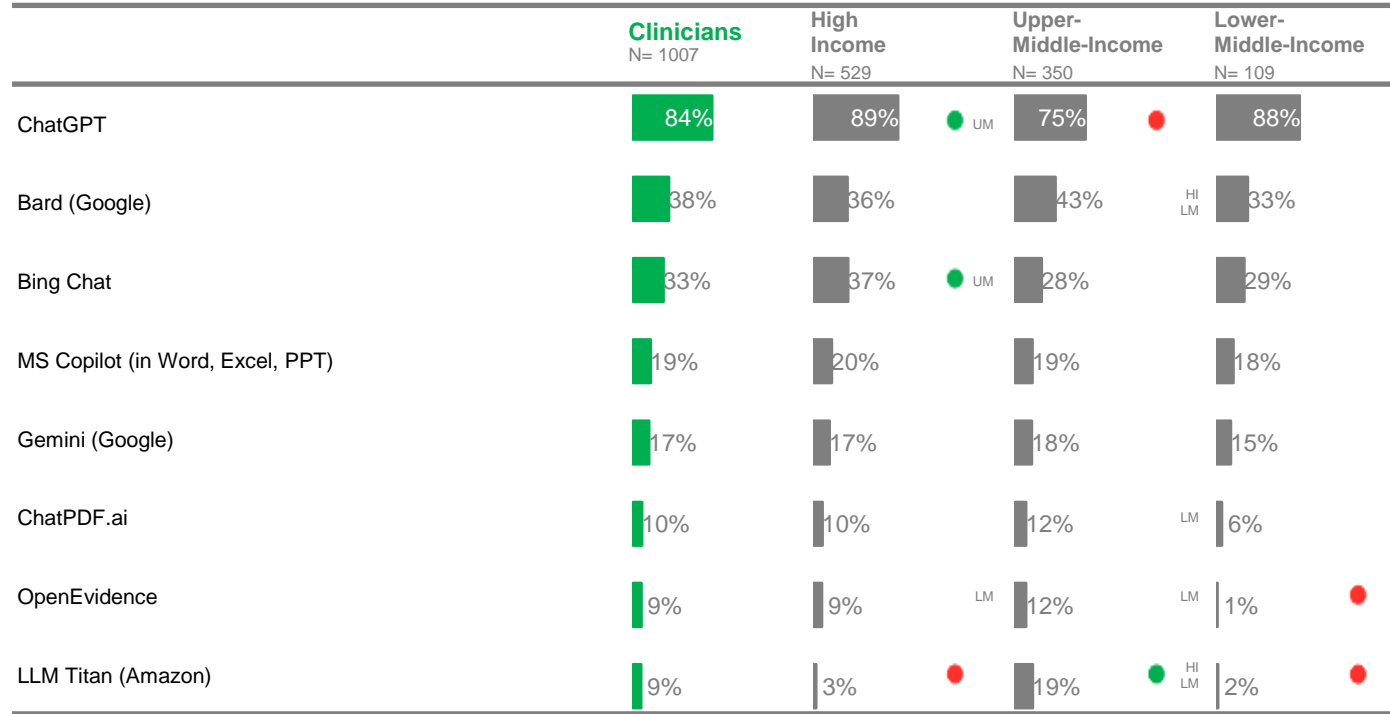


Significantly higher/ lower than ...
Significantly higher than ...

● ● Global
Role/ Region/ Country (indicated by first two letters e.g. AP = APAC)

Select: all that apply
Base: n= 1007

Clinicians in high income countries are more likely than average to have heard of ChatGPT



Note: Only top 8 products shown

Questions: Which of these AI products, if any, have you heard of before today?
Select: all that apply
Base: n= 1007

2. Usage of AI

Theme 2

Usage of AI

Have you used an AI product or an AI feature on a product you use regularly? [Slide 19](#)

Which, if any, AI products or AI features have you used for work purposes? (only shown top 8) [Slide 24](#)

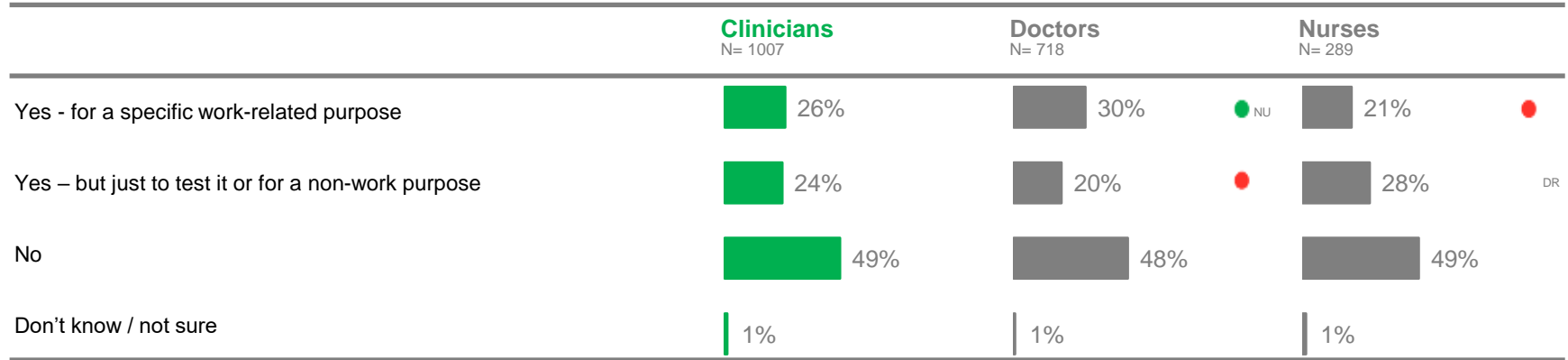
Which of the following describes why you haven't used an AI product or AI feature? [Slide 29](#)

Do you expect you will choose to use AI in the near future? [Slide 34](#)

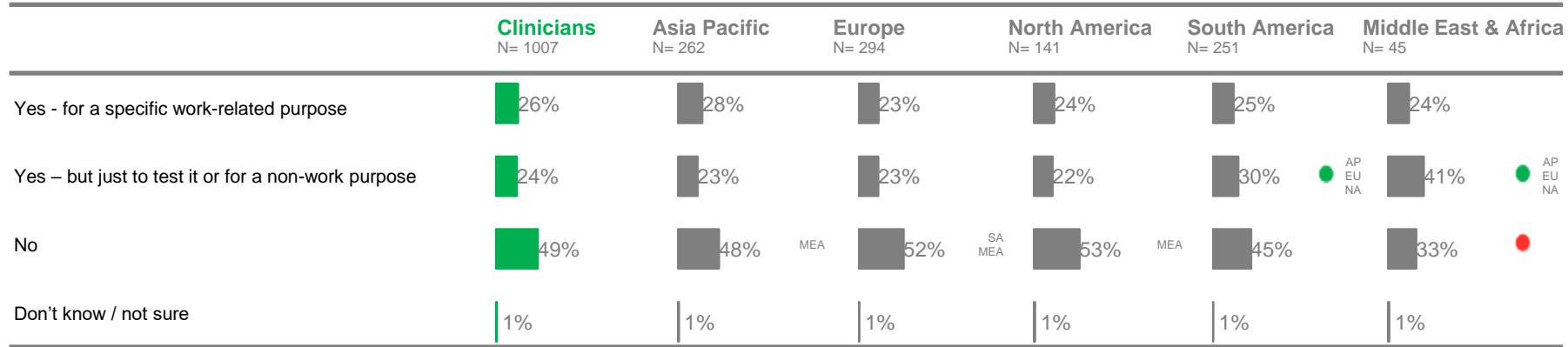
Which restrictions, if any, does your institution currently have with regards to AI usage? [Slide 39](#)

In which ways, if any, is your institution preparing for AI usage? [Slide 44](#)

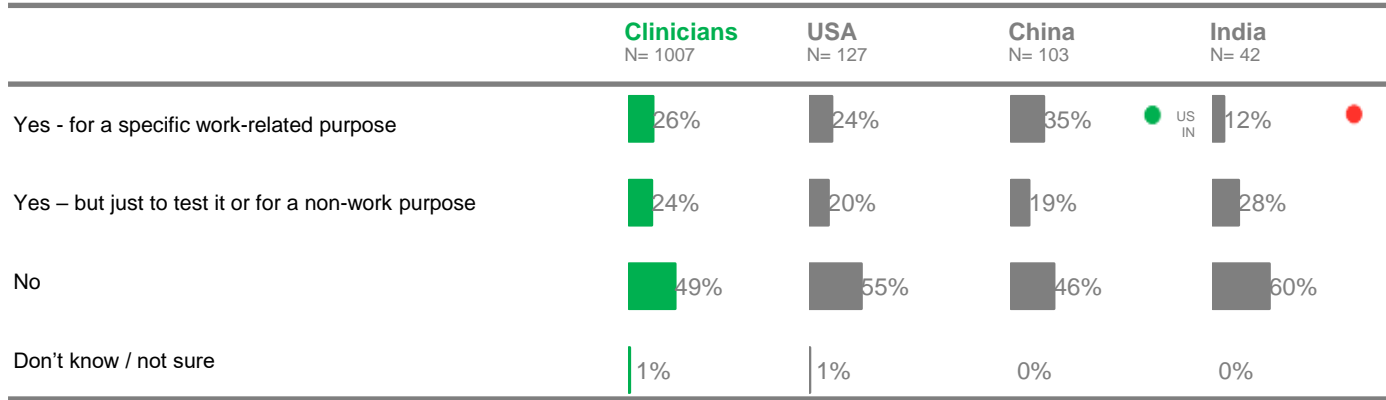
Of those who are familiar with AI, over half have used it. 3 in 10 doctors and 2 in 10 nurses have used AI tools for their work



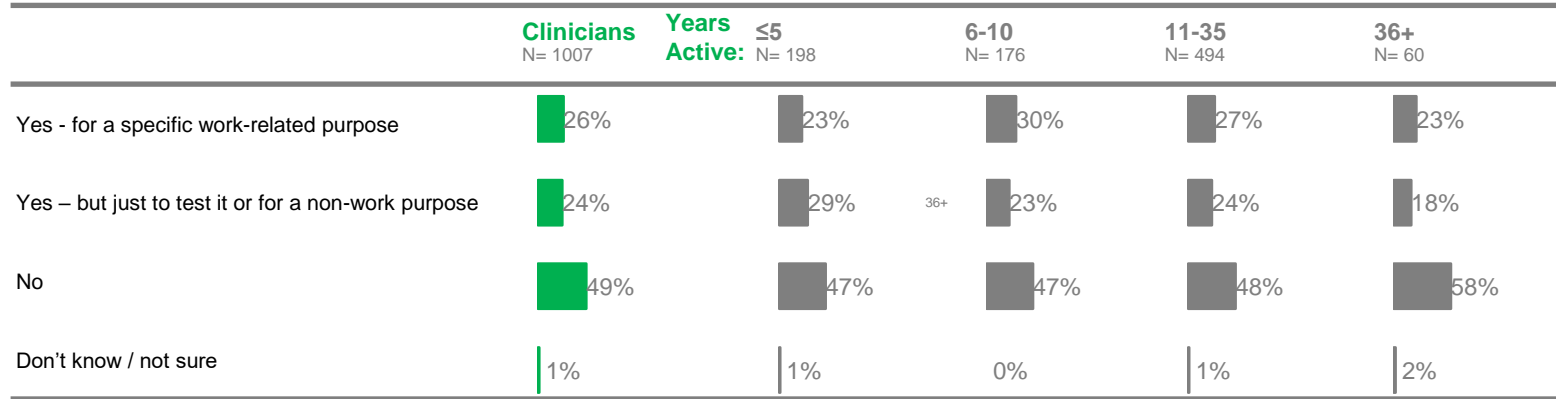
Of those who are familiar with AI, MEA clinicians are most likely to have used it for any purpose



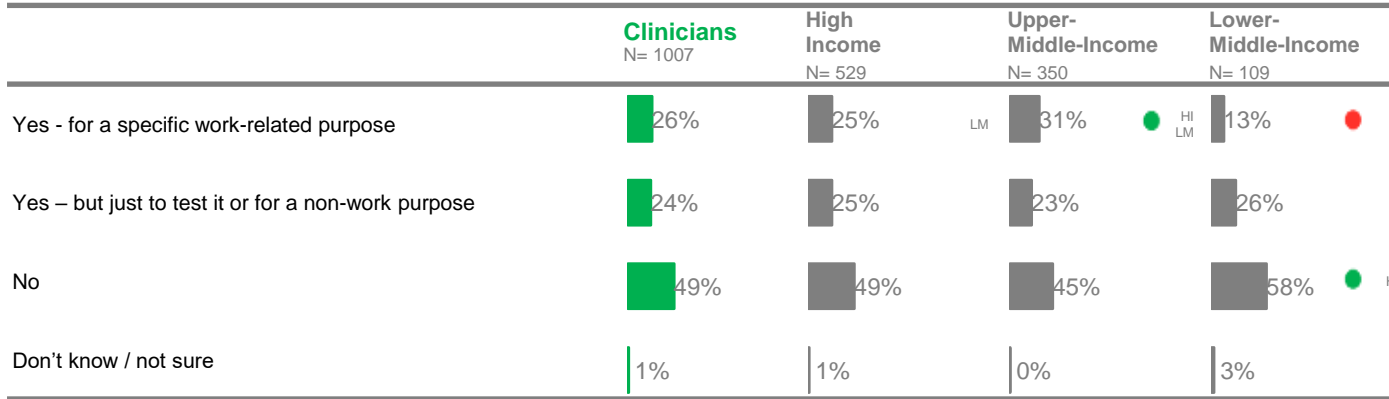
Of those who are familiar with AI, over a third of Chinese clinicians have used an AI product or feature for work



Of those who are familiar with AI, there is little difference in use of AI by years active in field

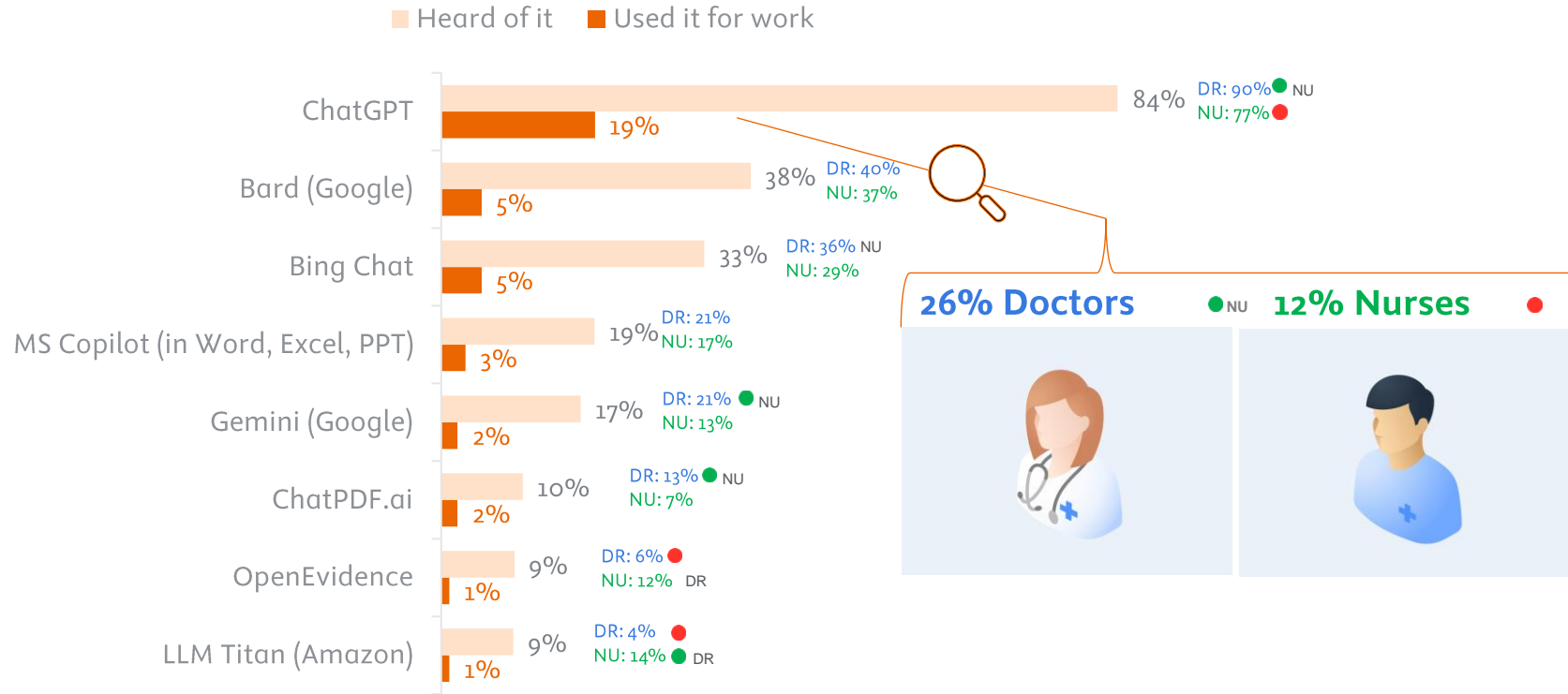


Of those who are familiar with AI, a quarter have used AI for work. In lower-middle-income markets this usage for work goes down to approximately one in seven



ChatGPT is by far the most well-known AI product

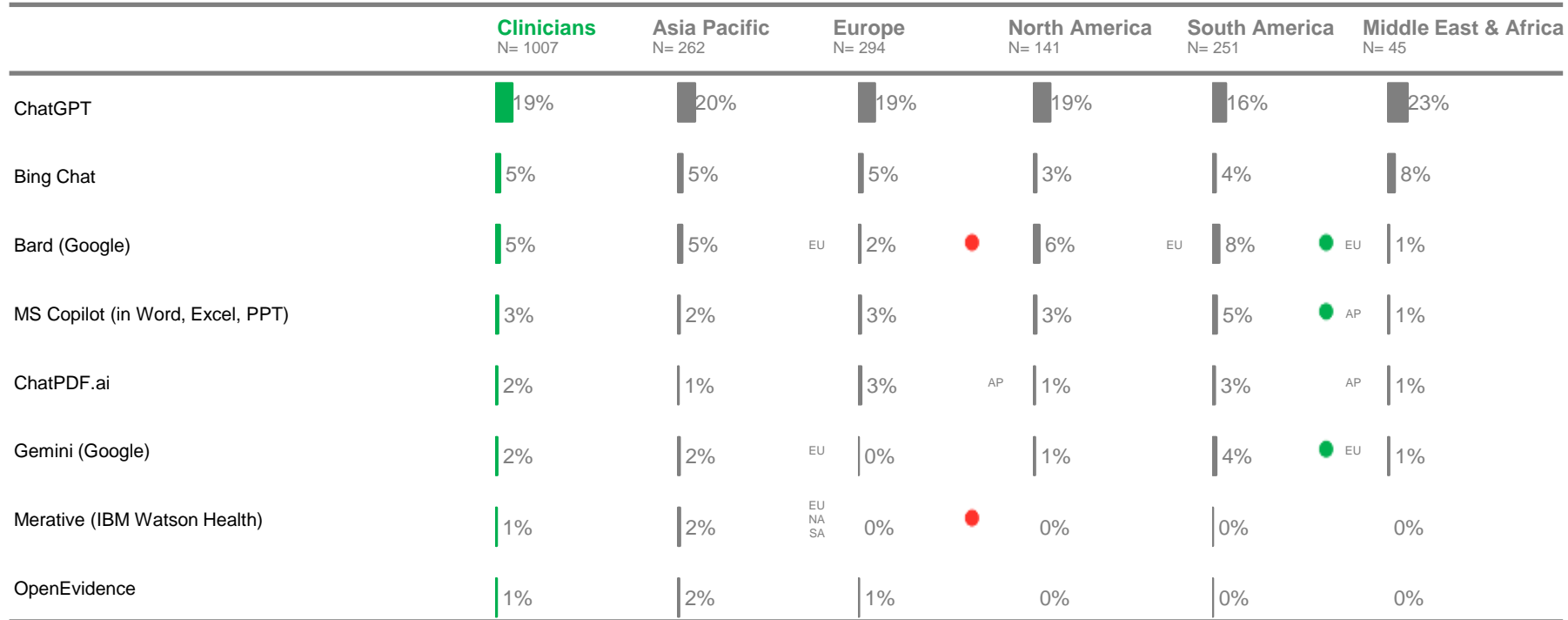
with nearly a fifth having used it for a work purpose overall; significantly higher among doctors than nurses



Q: Which of these AI products, if any, have you heard of before today?
 Q: Which, if any, AI products or AI features have you used for work purposes?
 Base: n=2,999

Top 8 by awareness shown. Other AI tools prompted: Llama (MetaAI), SciSpace, Merative (IBM Watson Health), OpenAlex, Elicit, Med-PaLM, Claude (Anthropic), Article crafter, Scite.ai, Paper Digest, Hippocratic AI, Bloom One (Bloom AI), Iris ai, EvidenceHunt, Consensus, GlassHealth, Jenni, Lateral.io

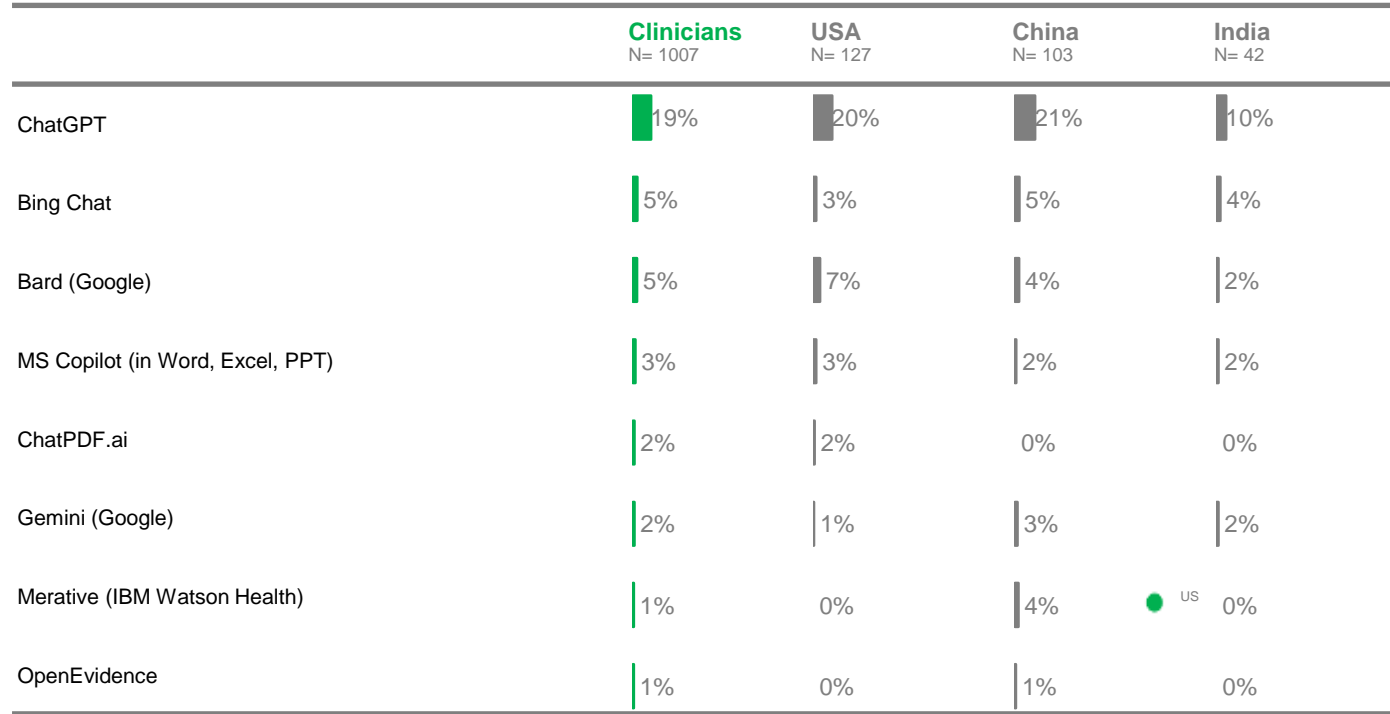
ChatGPT is the AI tool most used for work purposes by clinicians, although only by 1 in 5. Other tools generally have low use across regions



Note: Only top 8 products shown

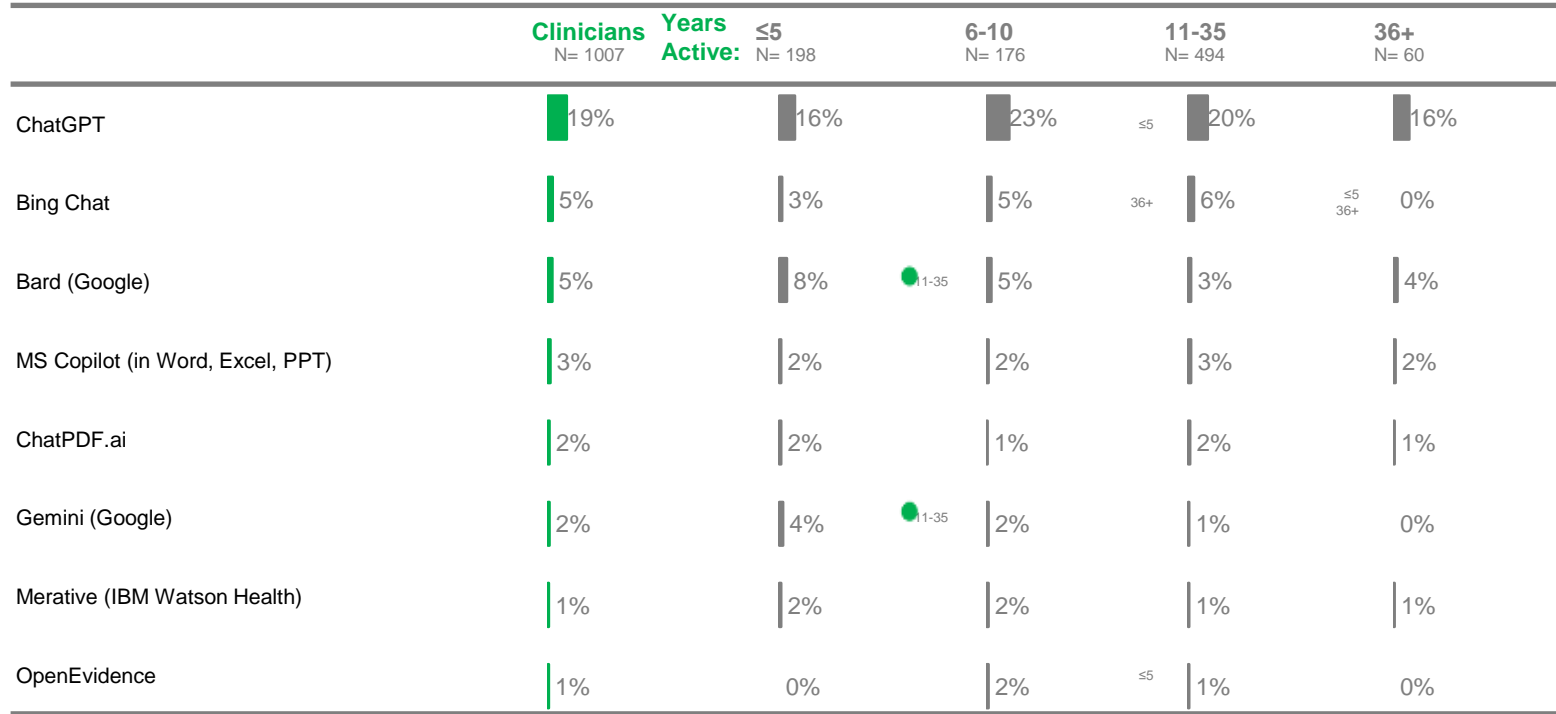
Questions: Which, if any, AI products or AI features have you used for work purposes?
Select: all that have used
Base: n= 1007

For clinicians in the USA, China and India, ChatGPT is the tool most used for work



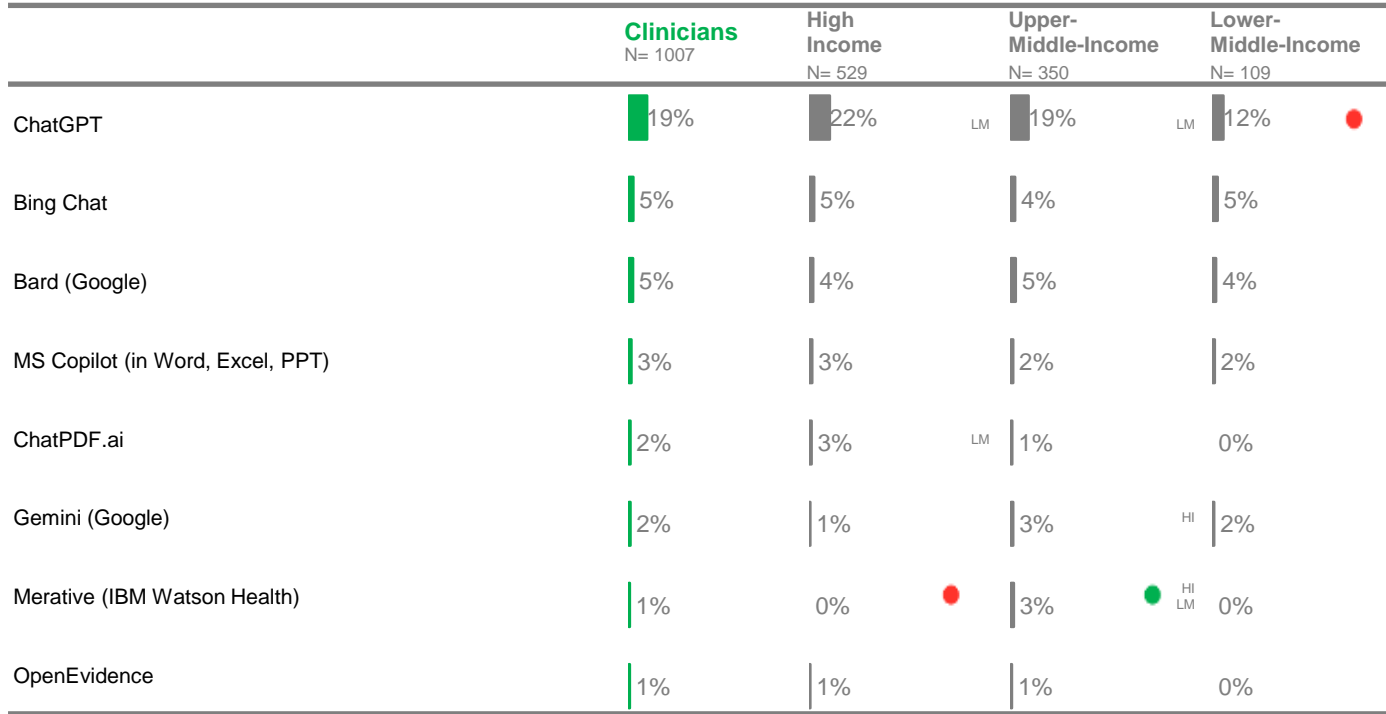
Note: Only top 8 products shown

Across all years of experience in work, ChatGPT is the tool most used for work



Note: Only top 8 products shown

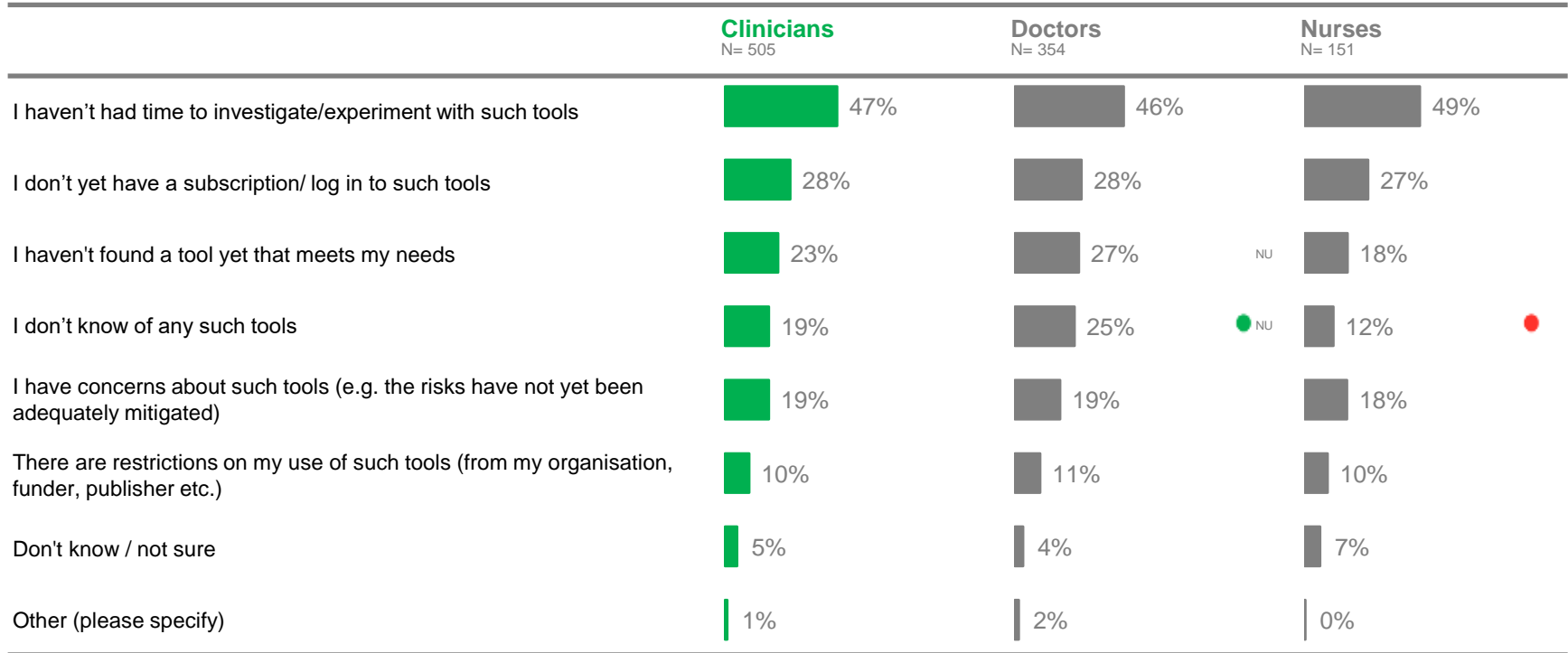
Across all country income levels, ChatGPT is the tool most used for work, less so in lower-middle-income countries



Note: Only top 8 products shown

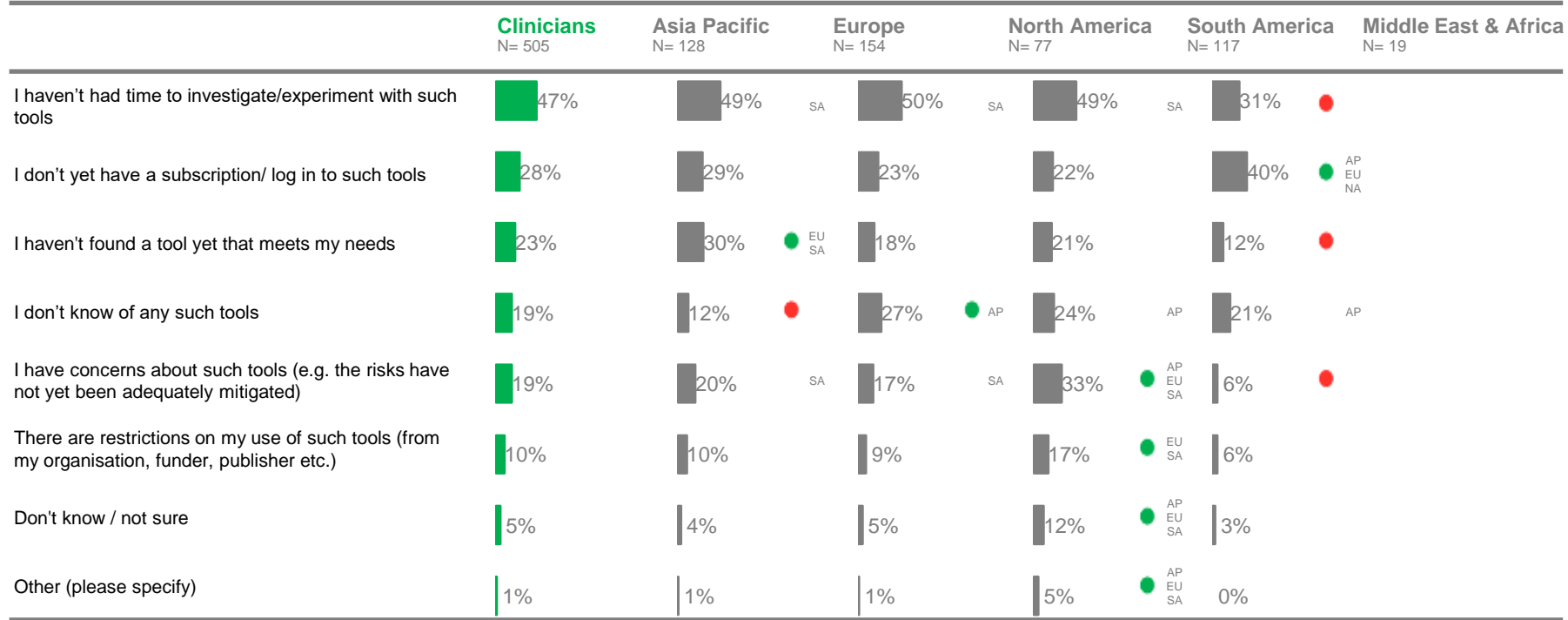
Questions: Which, if any, AI products or AI features have you used for work purposes?
Select: all that have used
Base: n= 1007

The most common reason for those who have not use AI is lack of time



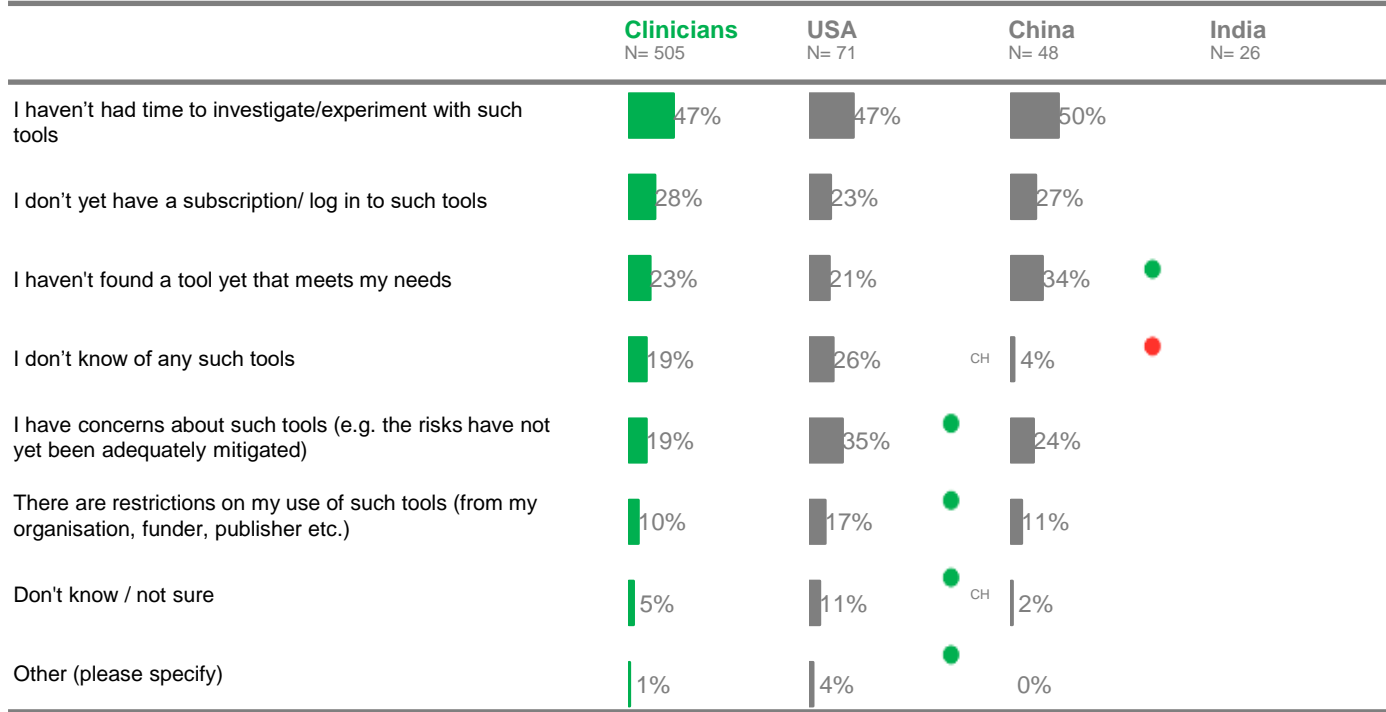
Questions: Which of the following describes why you haven't used an AI product or AI feature?

Lack of time is the main reason for clinicians not having used AI, except in South America, where there is a lack of access



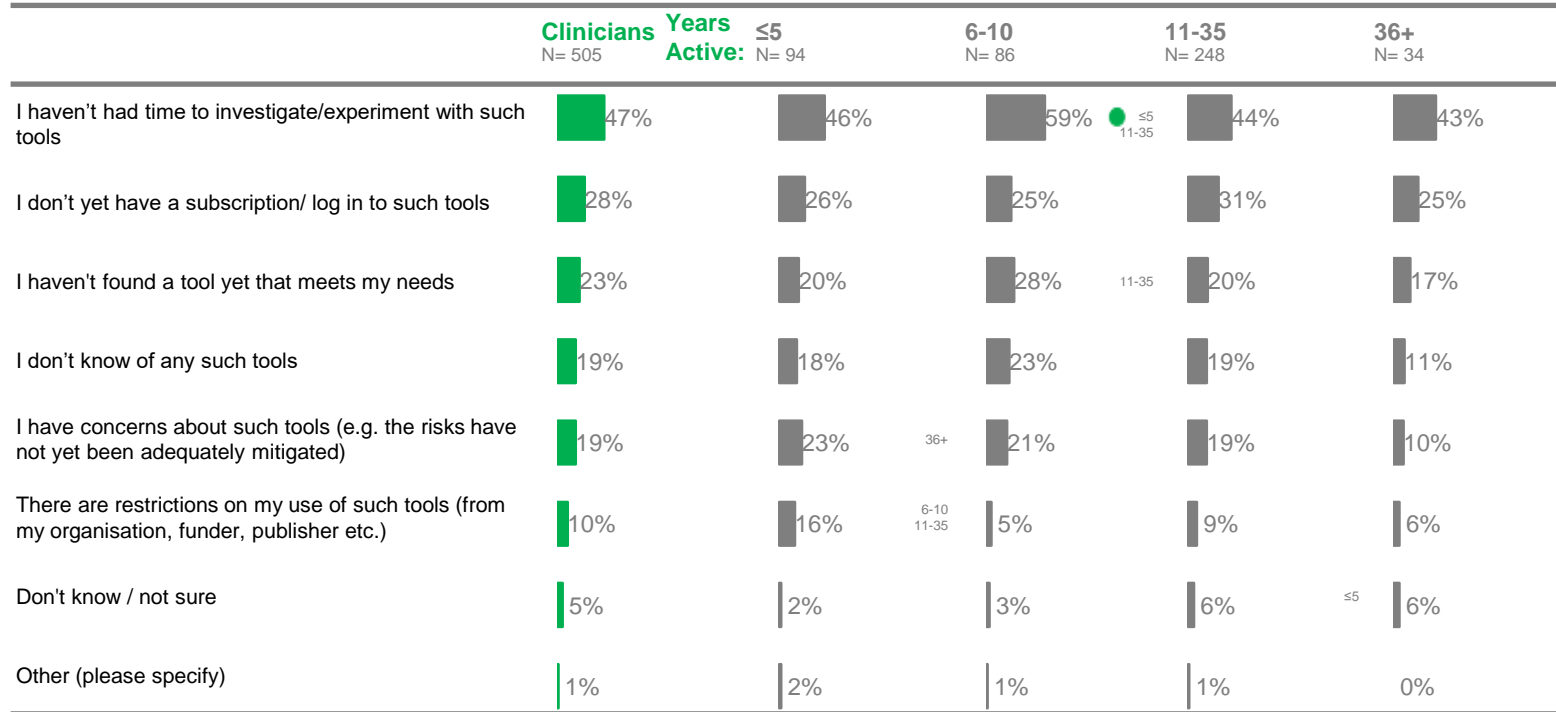
Questions: Which of the following describes why you haven't used an AI product or AI feature?

The main reason why clinicians haven't used an AI tool is a lack of time – China more likely than overall due to not having found a tool to meet their needs



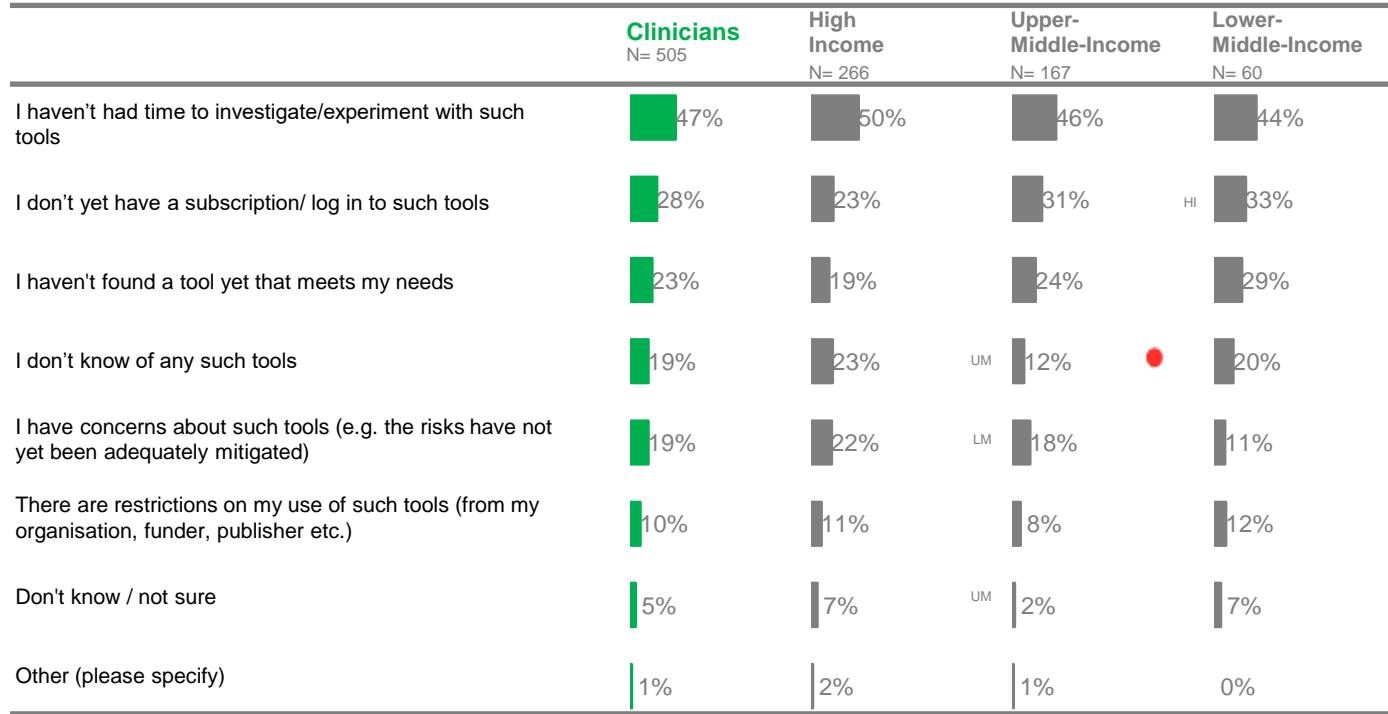
Questions: Which of the following describes why you haven't used an AI product or AI feature?

Lack of time is the main reason for clinicians not having used AI, particularly for those 6-10 years active in their area



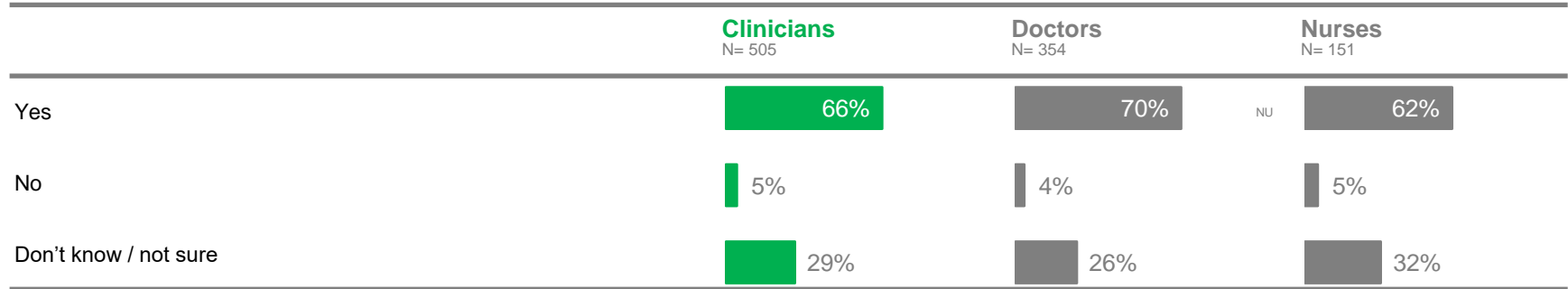
Questions: Which of the following describes why you haven't used an AI product or AI feature?

Lack of time is the main reason for clinicians not having used AI regardless of country income level

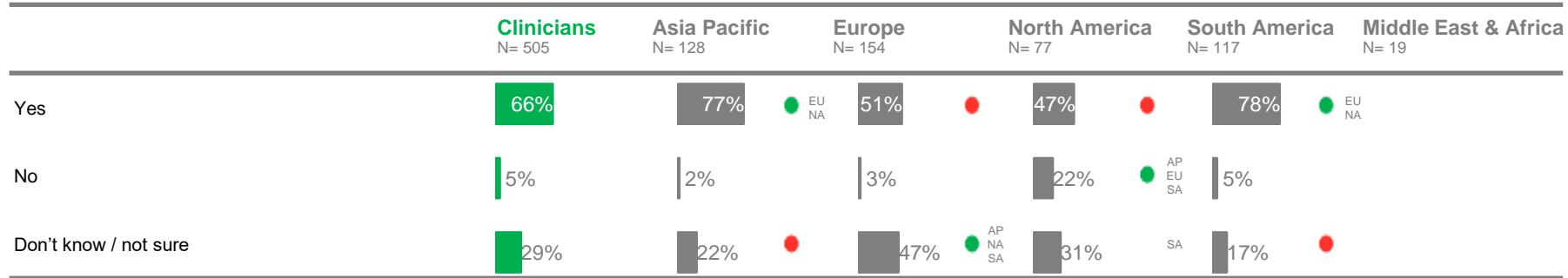


Questions: Which of the following describes why you haven't used an AI product or AI feature?

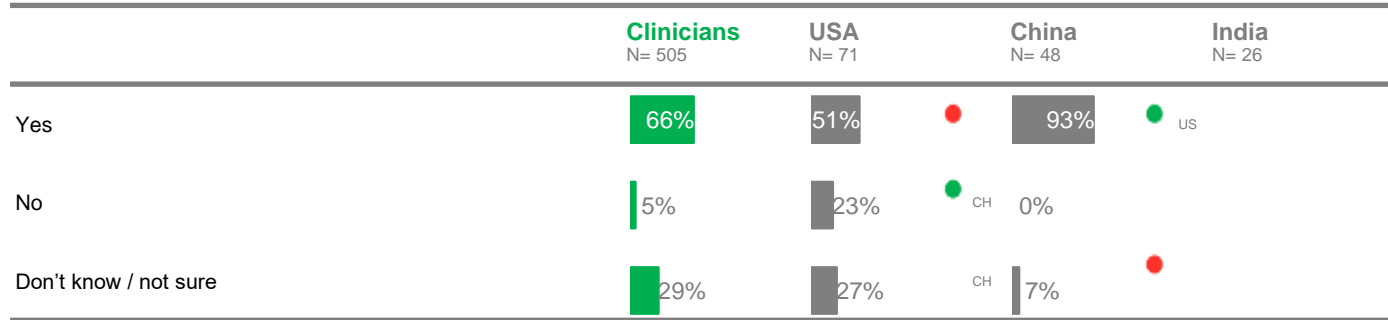
Around two-thirds of those who haven't used it expect to use it within the next two to five years, higher for doctors than nurses



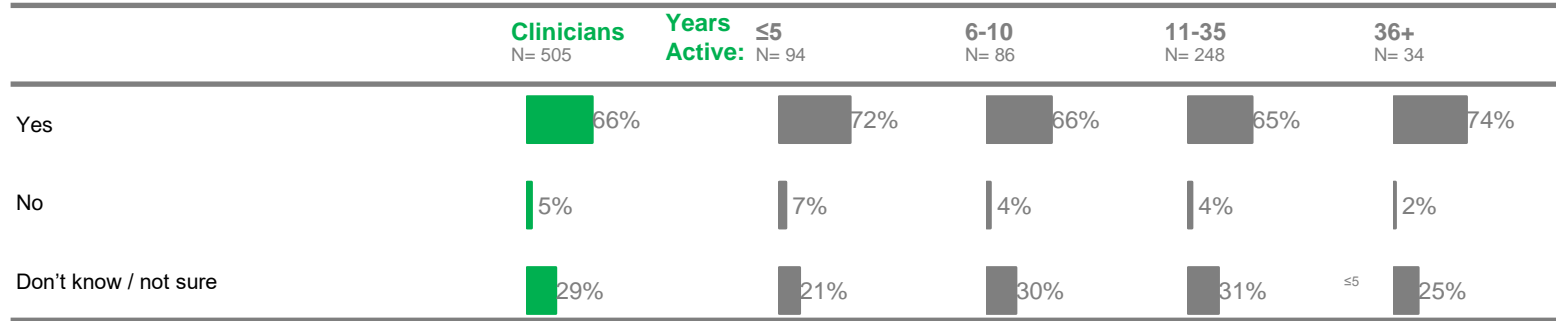
North American clinicians who are not already using AI are the least likely to expect to use it in the future



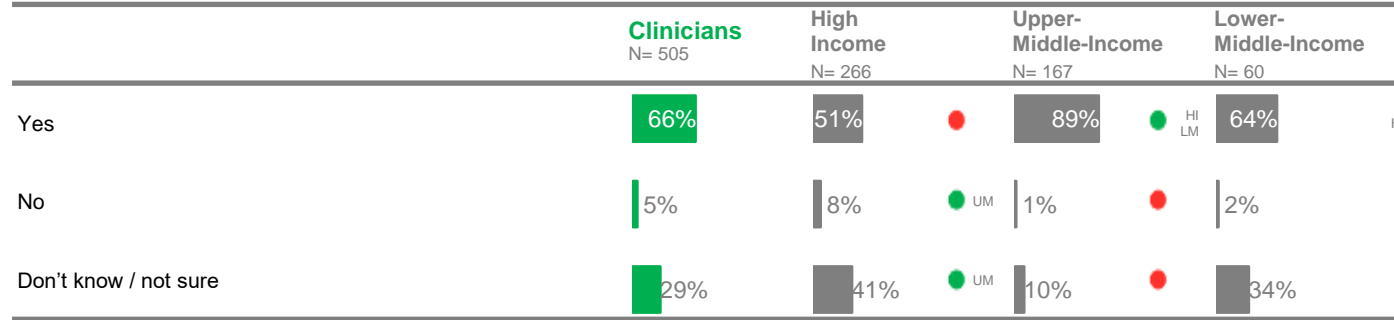
Almost all Chinese clinicians (93%) who aren't already using AI think they will in the near future, in contrast to half (51%) of clinicians in the USA



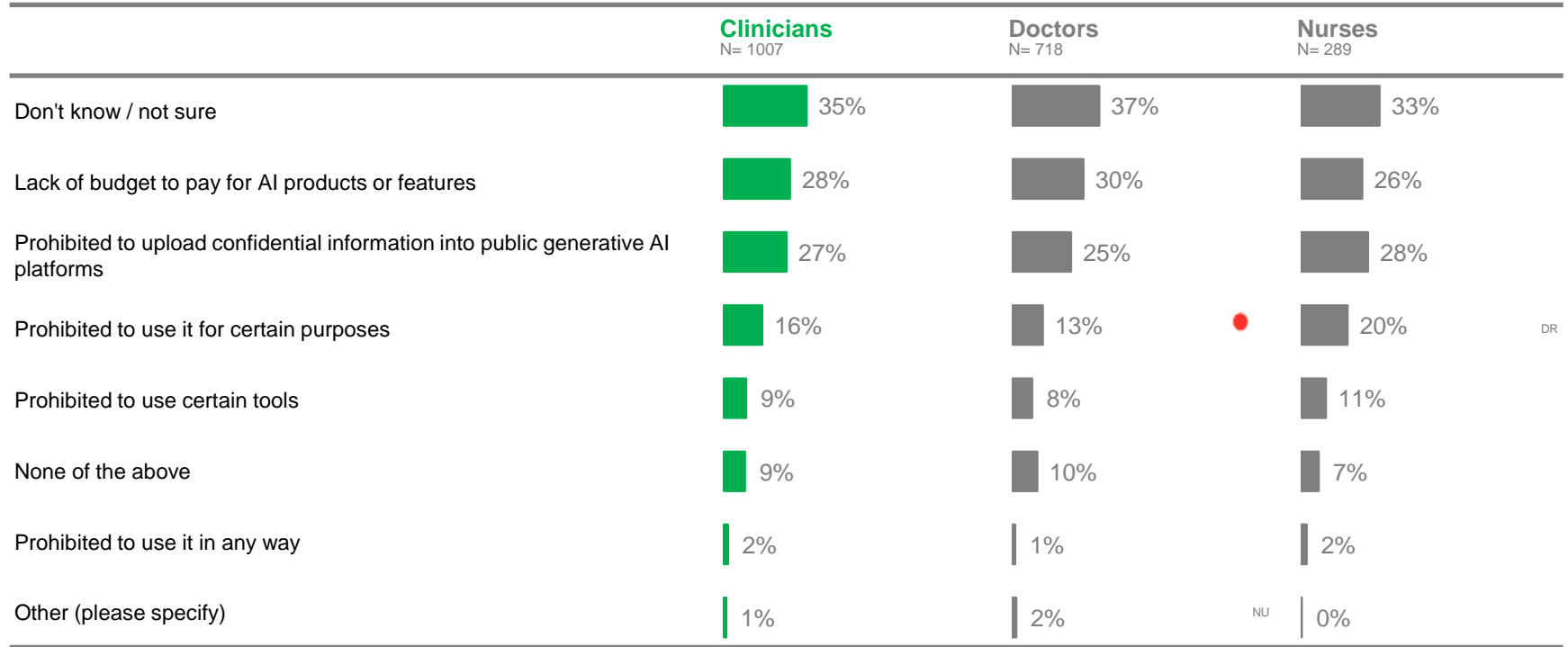
Around two-thirds of those who haven't used it expect to use it within the next two to five years – no difference by years active in role



Of those who haven't already used AI, clinicians in high income countries are the least likely to choose to use AI in the near future

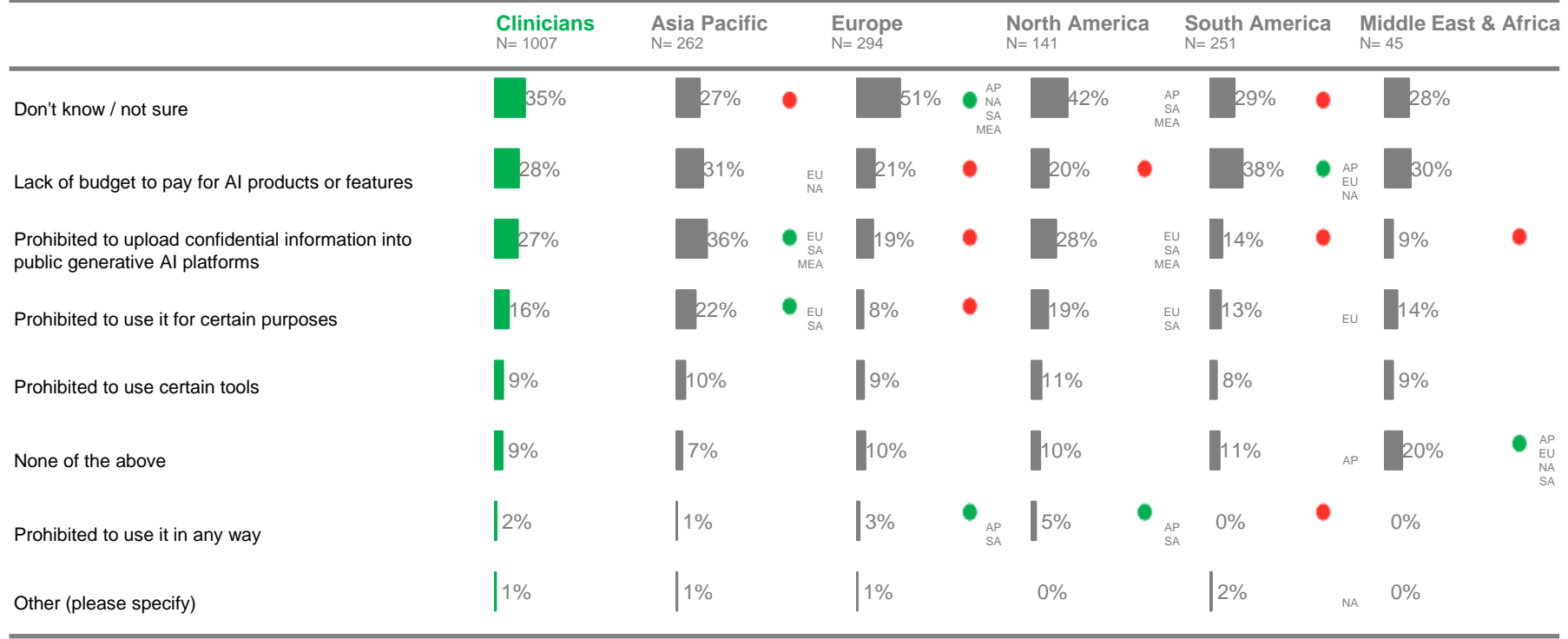


Over a third of clinicians are unaware of **restrictions** on AI usage at their institution – little difference between doctors and nurses

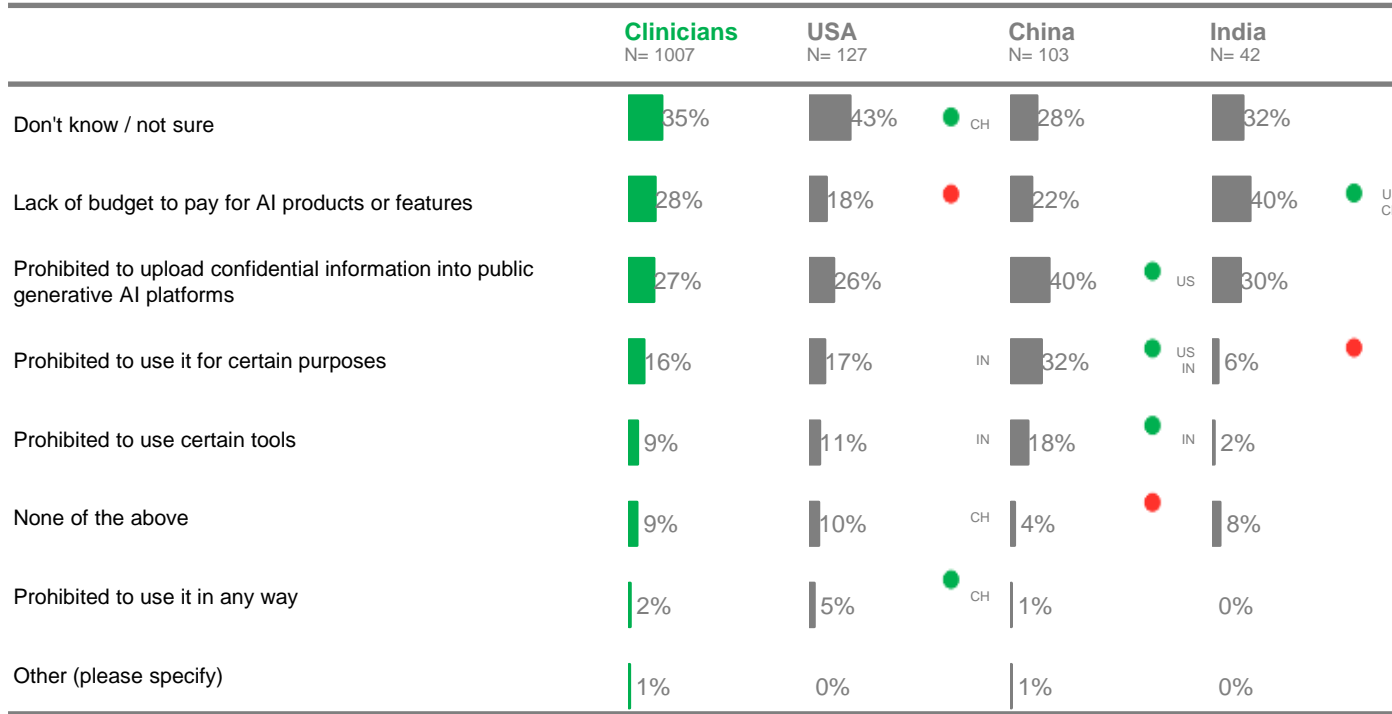




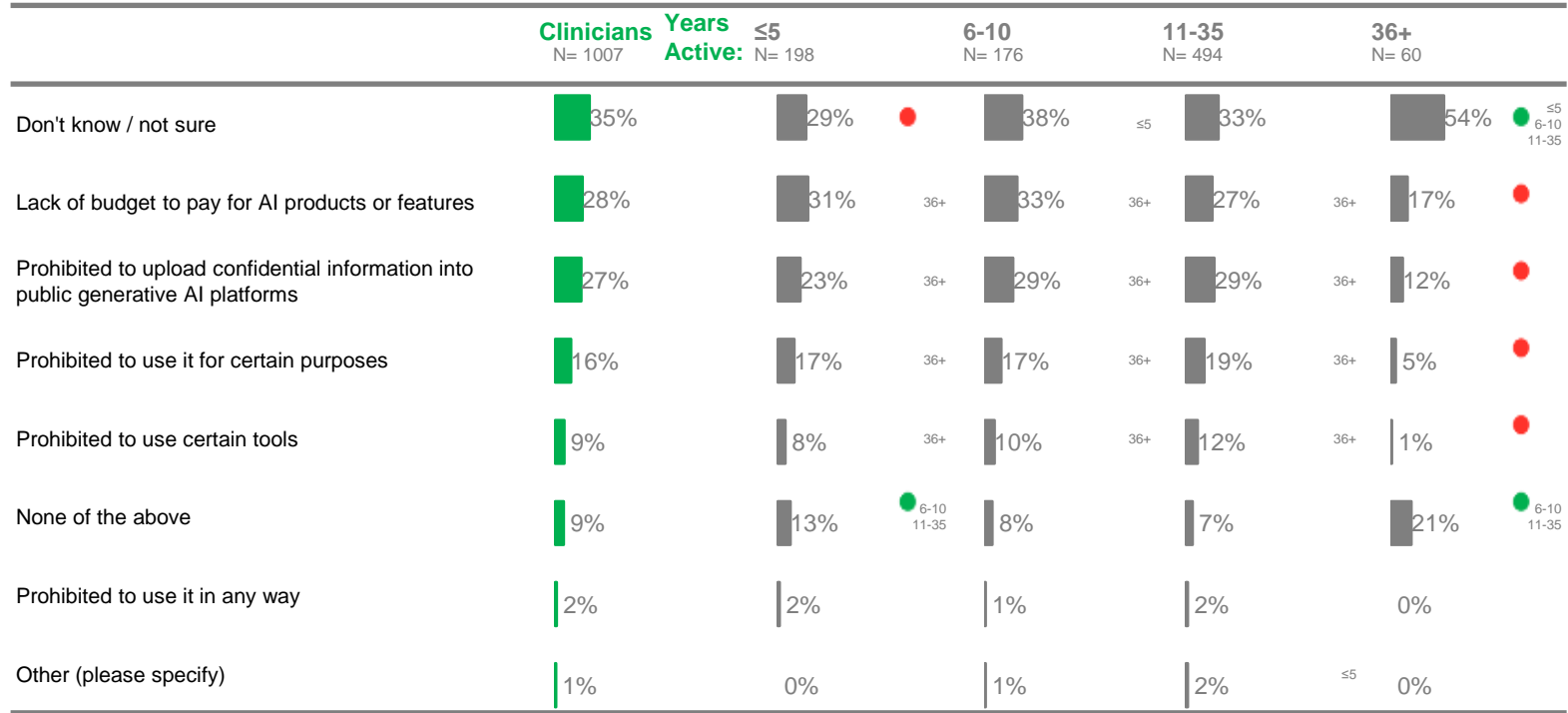
Over a third of clinicians are unaware of **restrictions** on AI usage at their institution. Lack of budget is deemed a key restriction, most notably in South America



Across the three most populous countries those in India are most likely to lack budget to use AI products in their institutions



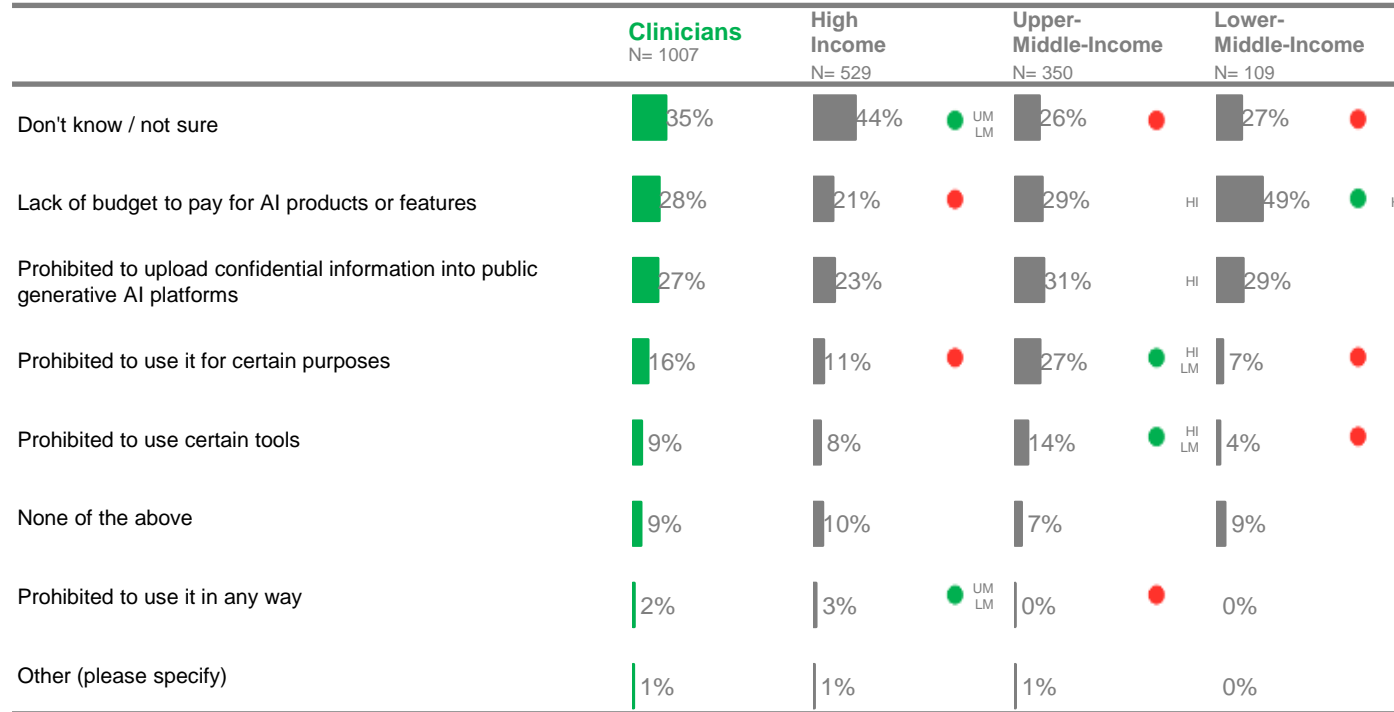
Over a third of clinicians are unaware of **restrictions** on AI usage at their institution, increasing to over half of those who are 36+ years active in role



Questions: Which restrictions, if any, does your institution currently have with regards to AI usage?

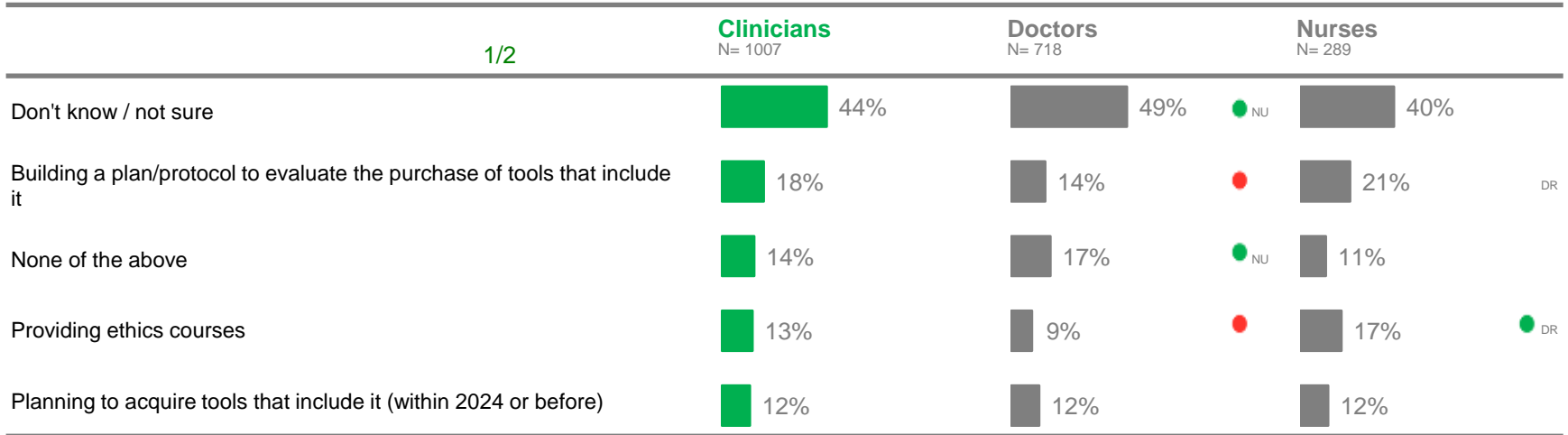
Select: all that apply
Base: n= 1007

Lack of budget is the main reason for not having access to AI tools for half of lower-middle-income clinicians





















Questions: Which restrictions, if any, does your institution currently have with regards to AI usage?
Select: all that apply
Base: n= 1007

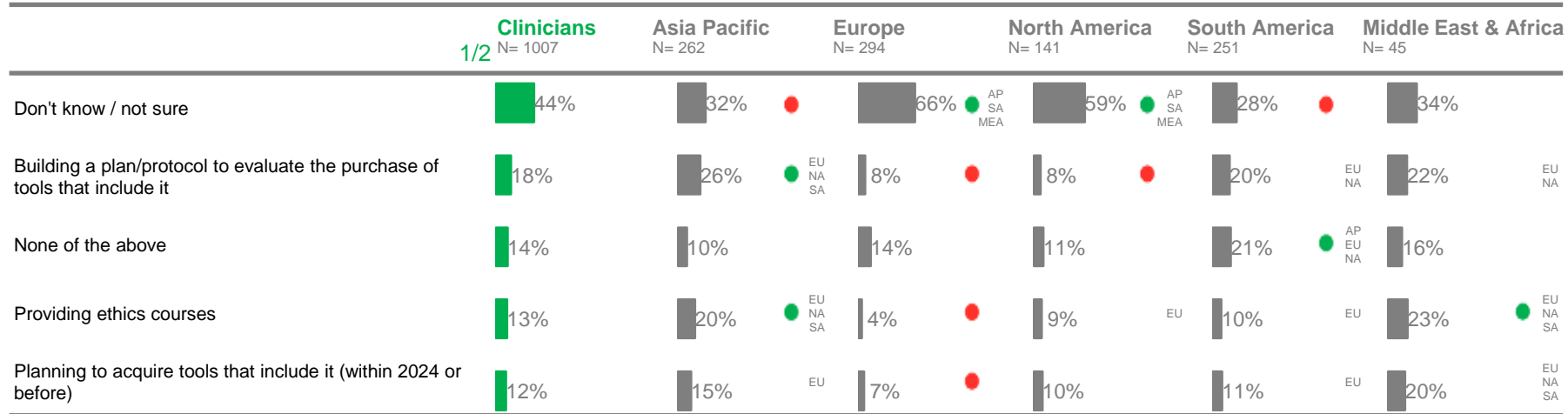
Many are unsure how their institution is **preparing** for AI usage: nearly half of doctors and two fifths of nurses are not aware of any preparation. Most common form of preparation is around evaluation of tools for purchase – which is higher for Nurses



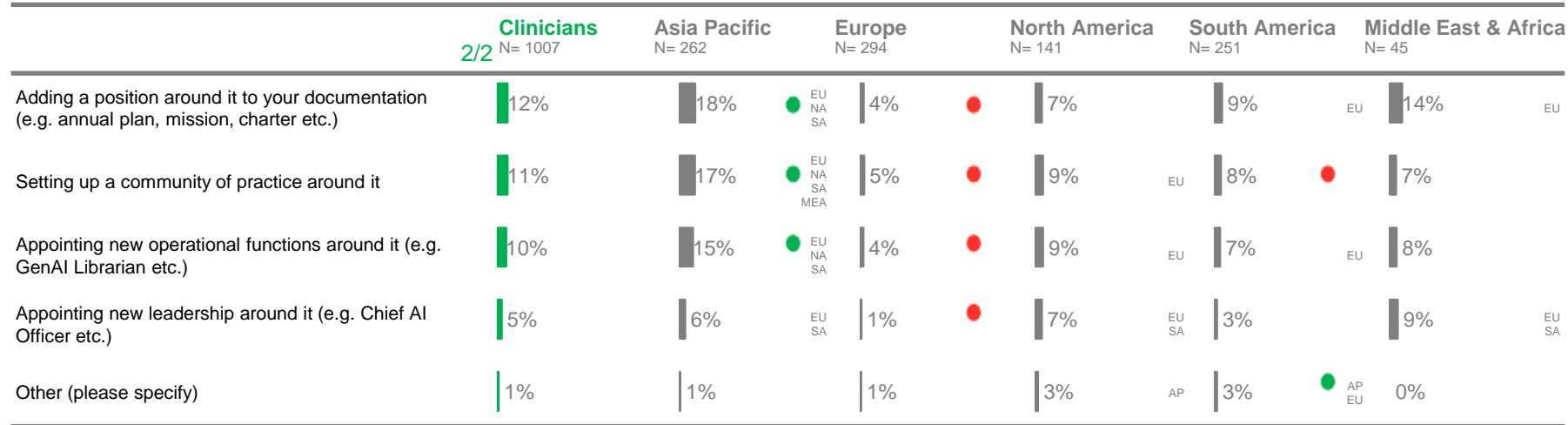
Many are unsure how their institution is **preparing** for AI usage, various initiatives are in place. Nurses have higher awareness

| | 2/2 | Clinicians N= 1007 | Doctors N= 718 | Nurses N= 289 | | | | |
|---------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------|-------------------------------------------------------------------------------------|------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-----|----------------------------------------------------------------------------------------|
| Adding a position around it to your documentation (e.g. annual plan, mission, charter etc.) |  | 12% |  | 10% |  | 13% | DR | |
| Setting up a community of practice around it |  | 11% |  | 9% |  |  | 14% | DR |
| Appointing new operational functions around it (e.g. GenAI Librarian etc.) |  | 10% |  | 6% |  |  | 13% |  DR |
| Appointing new leadership around it (e.g. Chief AI Officer etc.) |  | 5% |  | 5% | |  | 4% | |
| Other (please specify) |  | 1% |  | 2% | |  | 1% | |

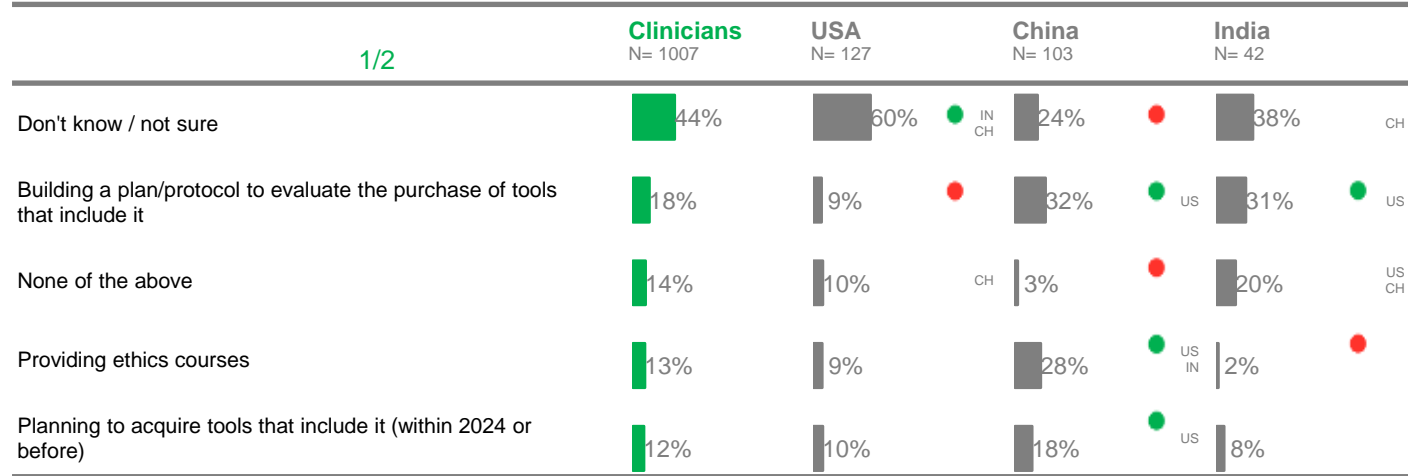
Clinicians in Europe and North America are the least aware of how their institutions are preparing to use AI (1/2)



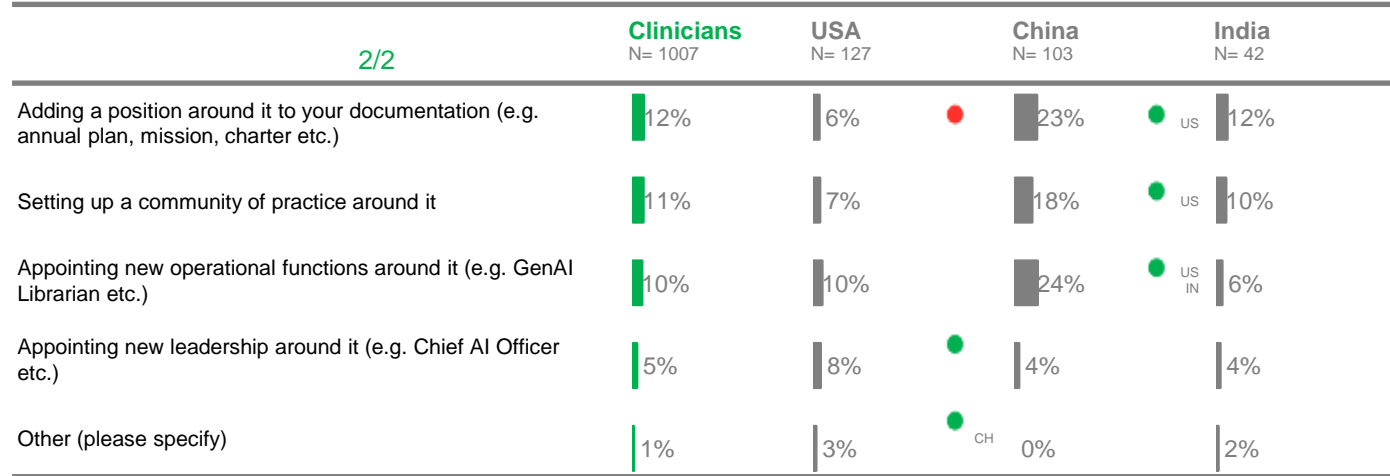
Clinicians in Europe and North America are the least aware of how their institutions are preparing to use AI (2/2)



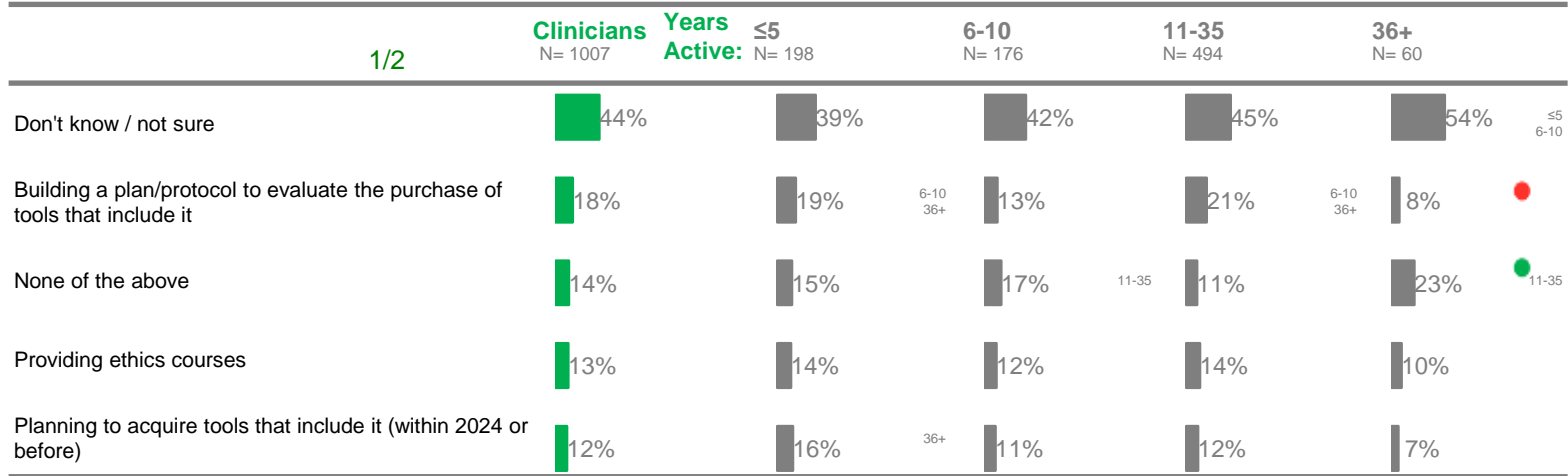
Around a third of Chinese and Indian clinicians report their institutions are building protocols to purchase AI tools. Chinese institutions are most proactive about preparing for AI (1/2)



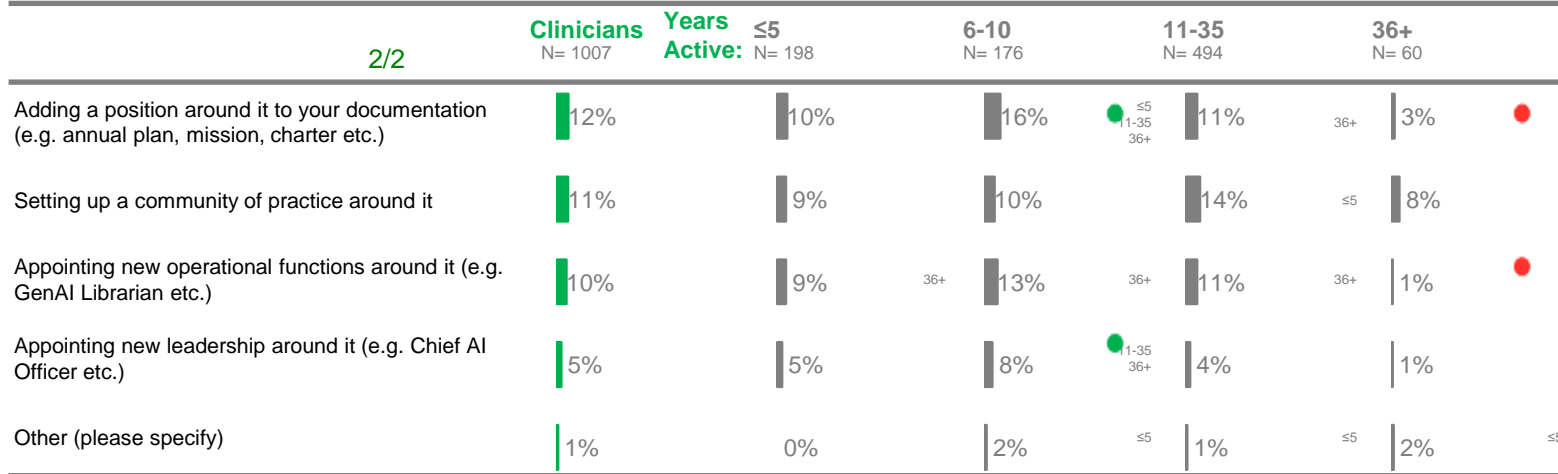
Around a third of Chinese and Indian clinicians report their institutions are building protocols to purchase AI tools. Chinese institutions are most proactive about preparing for AI (2/2)



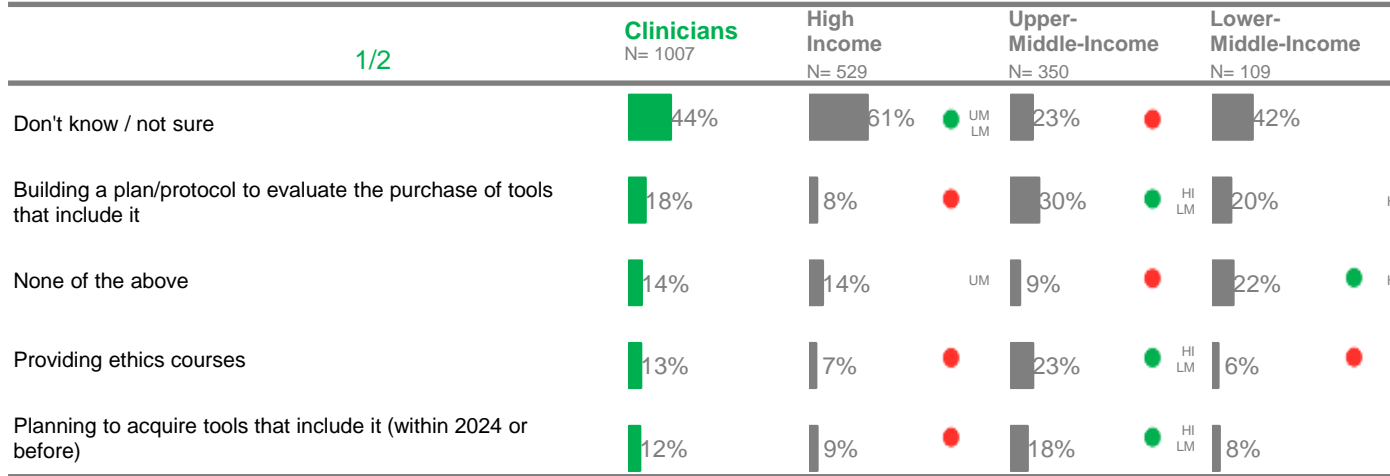
Many are unsure how their institution is **preparing** for AI usage: this rises as experience increases, it is greatest amongst those who've been in their area of work longest (36+ years active) (1/2)



Many are unsure how their institution is **preparing** for AI usage: this rises as experience increases, it is greatest amongst those who've been in their area of work longest (36+ years active) (2/2)



Clinicians from high income countries are the least aware of how their institution is preparing for AI usage (1/2)



Clinicians from **high income** countries are the **least aware** of how their institution is **preparing** for AI usage (2/2)

| 2/2 | Clinicians N= 1007 | High Income N= 529 | Upper- Middle-Income N= 350 | Lower- Middle-Income N= 109 |
|---------------------------------------------------------------------------------------------|-----------------------|--------------------------|-----------------------------------|-----------------------------------|
| Adding a position around it to your documentation (e.g. annual plan, mission, charter etc.) | 12% | 5% | 18% | 16% |
| Setting up a community of practice around it | 11% | 8% | 18% | 8% |
| Appointing new operational functions around it (e.g. GenAI Librarian etc.) | 10% | 4% | 20% | 4% |
| Appointing new leadership around it (e.g. Chief AI Officer etc.) | 5% | 4% | 5% | 7% |
| Other (please specify) | 1% | 1% | 1% | 1% |

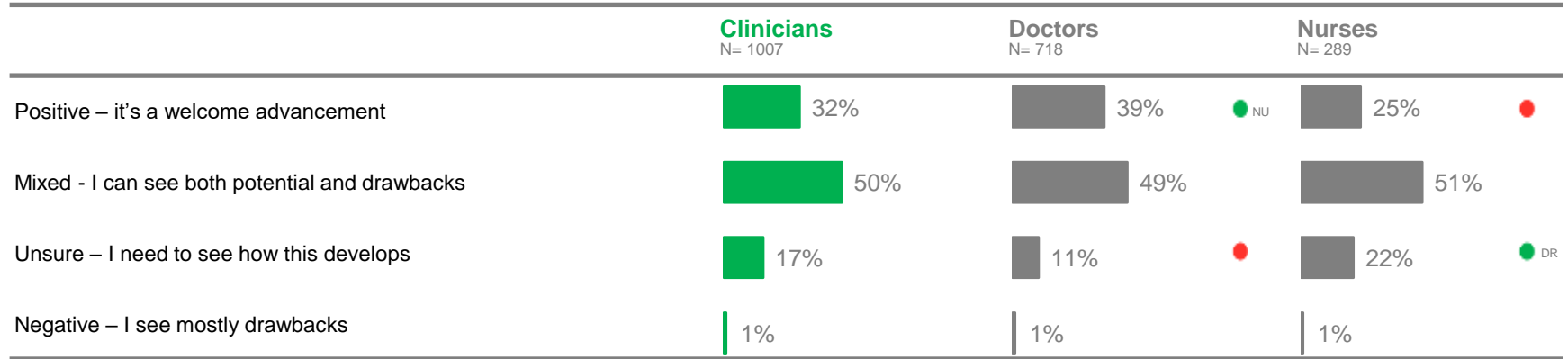
3. Perceptions of AI

Theme 3

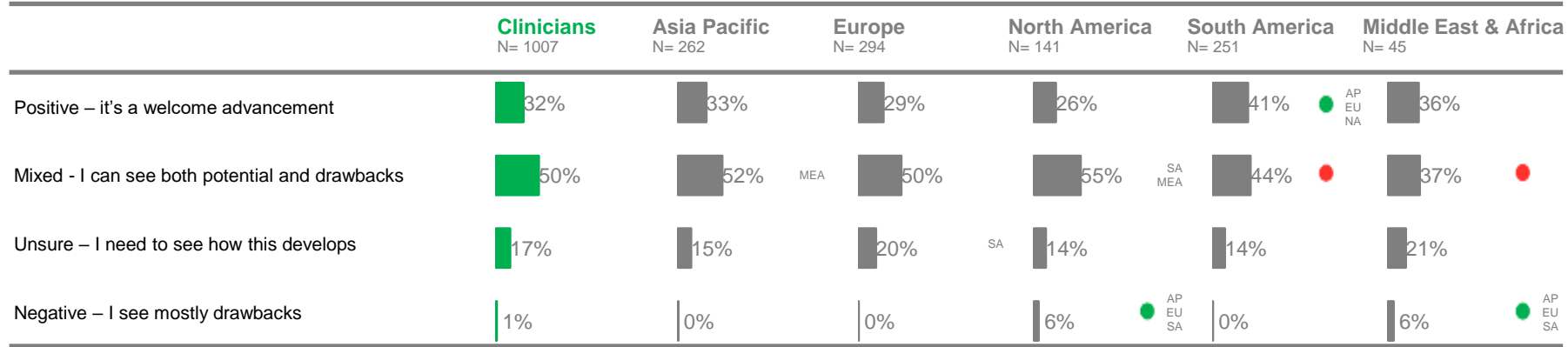
Perceptions of AI

| | |
|-------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| What are your overall feelings about the impact of AI on your area of work? | Slide 56 |
| What do you think will be the level of impact of AI in your area of work in the near future? | Slide 61 |
| To what extent, if at all, do you have concerns about the ethical implications of AI in your area of work? | Slide 66 |
| You mentioned that you had concerns, what do you think are the top 3 disadvantages of AI? | Slide 71 |
| Thinking about the impact AI will have on society and your work, to what extent do you think over the next 2 to 5 years it will...? | Slide 85 |
| Thinking about the use of generative AI in your area of work, how much do you agree or disagree with the following? | Slide 95 |
| To what extent, if at all, would the following factors increase your trust in tools that utilize generative AI? | Slide 100 |
| Which information areas about a tool's dependency on generative AI would most increase your comfort in using that tool? | Slide 105 |
| Would you prefer any generative AI functionality included in a product you use already to be...? | Slide 115 |

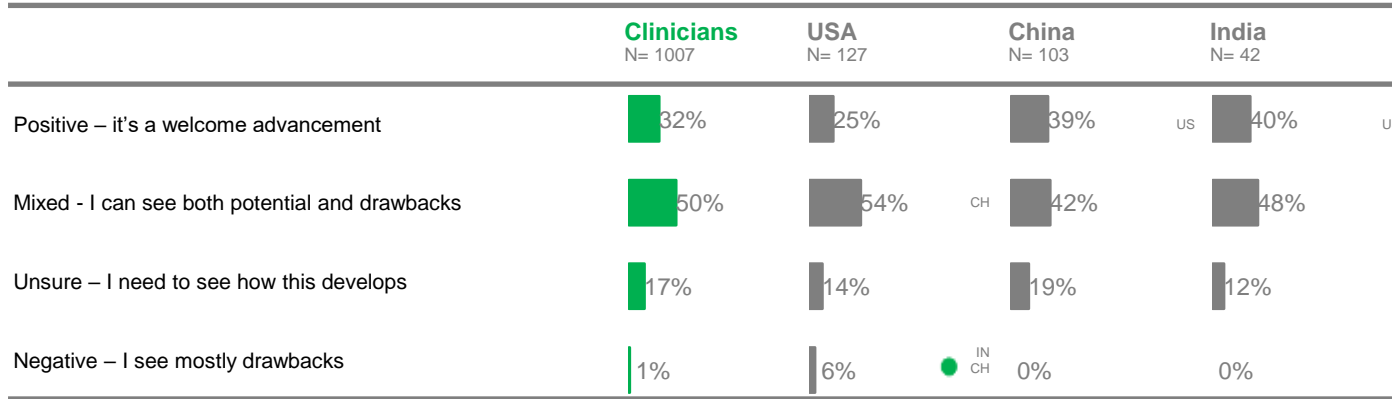
Clinicians have mixed feelings about AI, albeit more positivity is observed among doctors than nurses



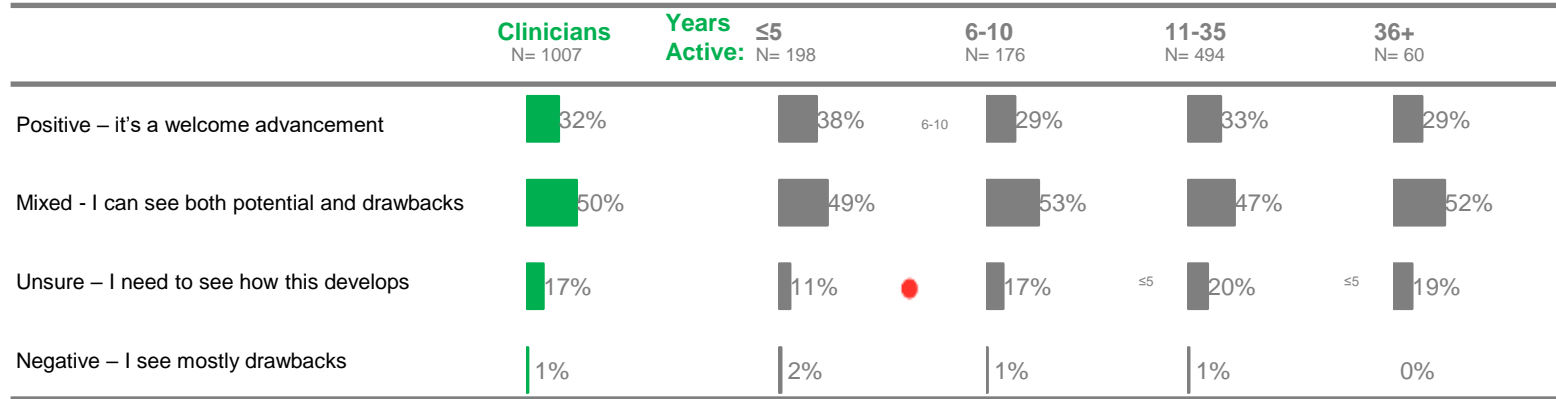
Feelings around the impact of AI in clinical practice are mixed worldwide. South American clinicians are most positive about it



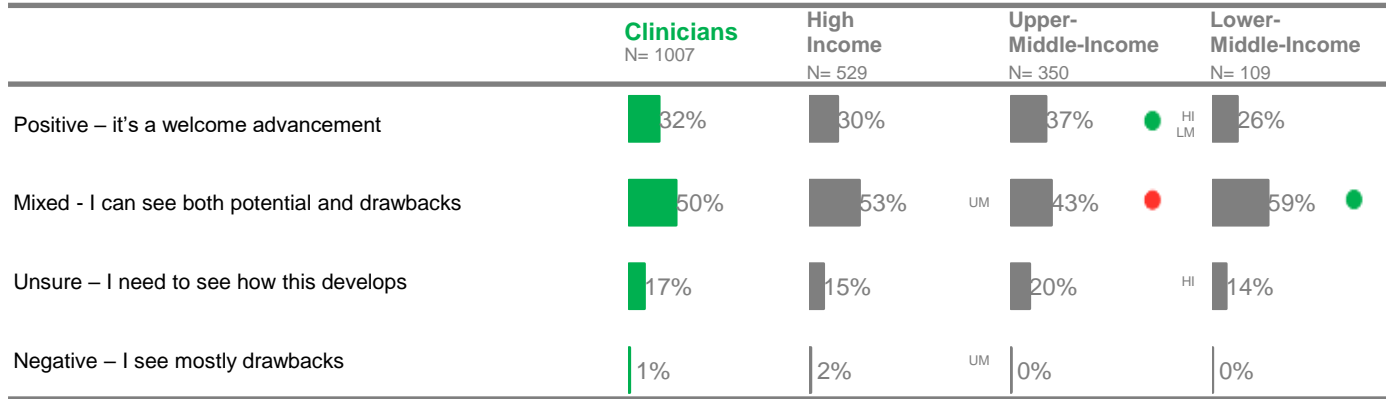
Clinicians in the USA are least positive about the impact of AI in their area of work when compared to China and India



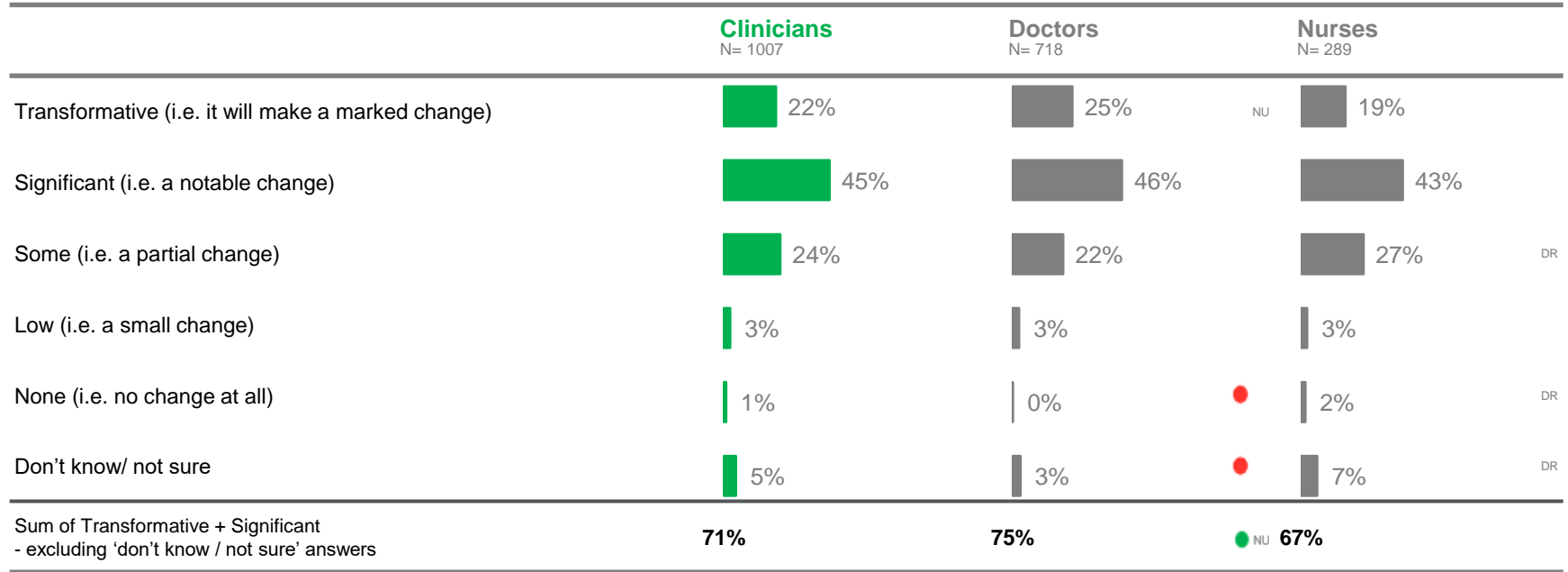
Clinicians have mixed feelings about AI, albeit more positivity is observed among those who are up to 5 years active in their area



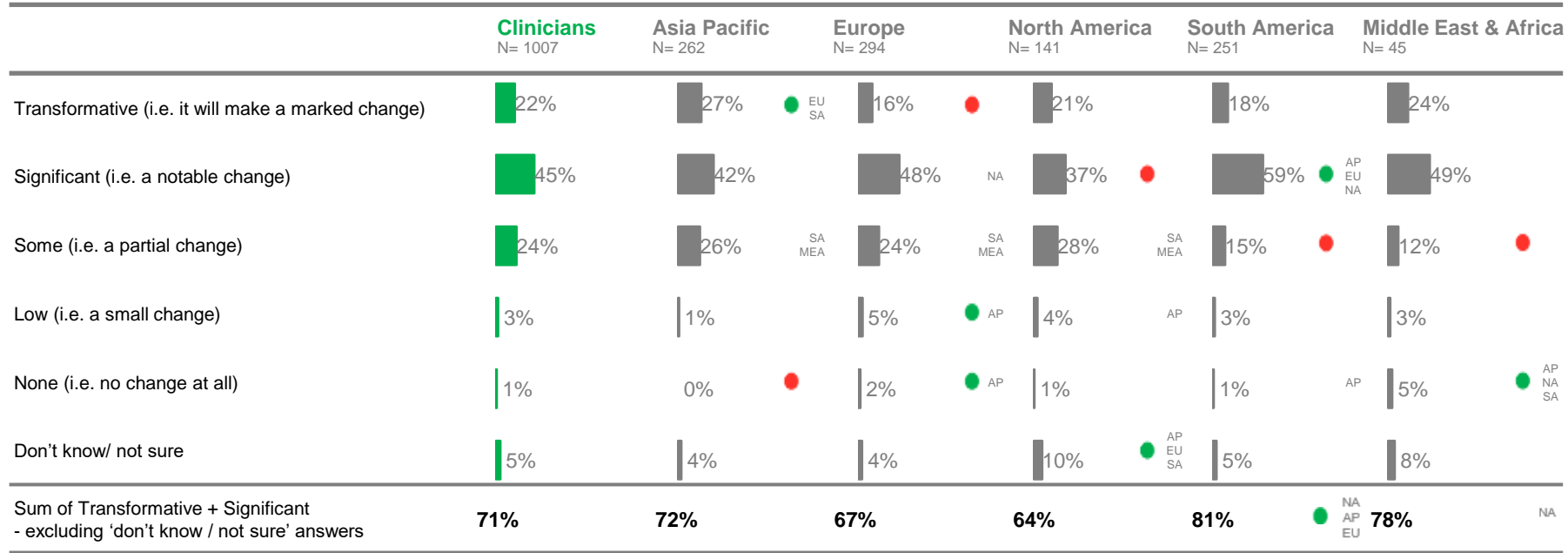
Most in lower-middle-income countries have mixed feelings about the use of AI in a clinical setting



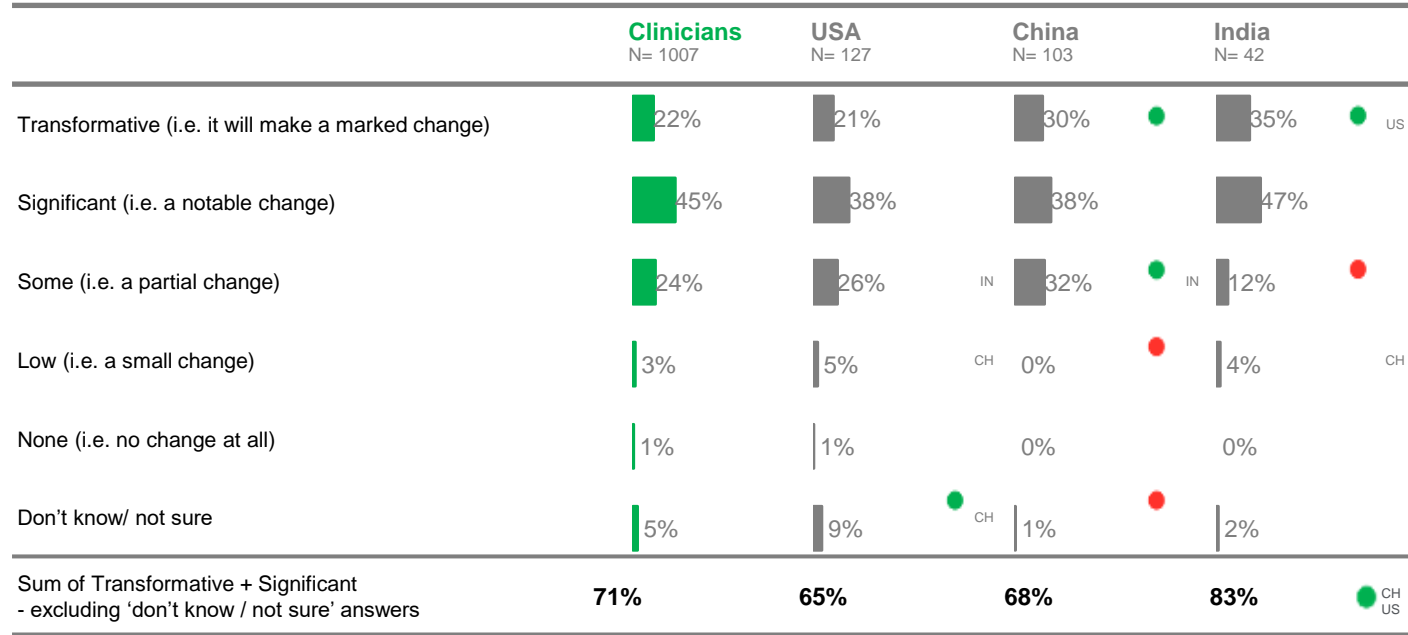
Three quarters of doctors and two thirds of nurses expect the impact of AI on their area of work will be transformative or significant



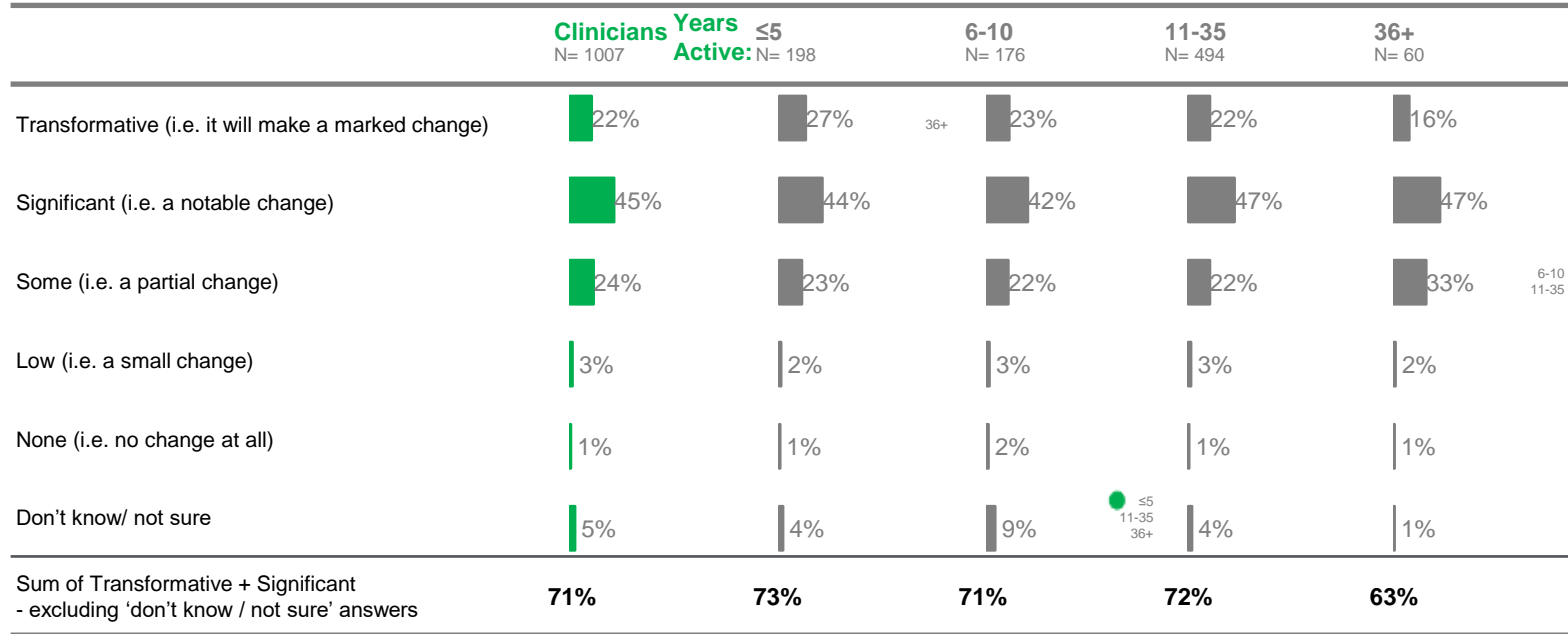
4/5 clinicians in South America expect the impact of AI on their area of work will be transformative or significant, higher than elsewhere



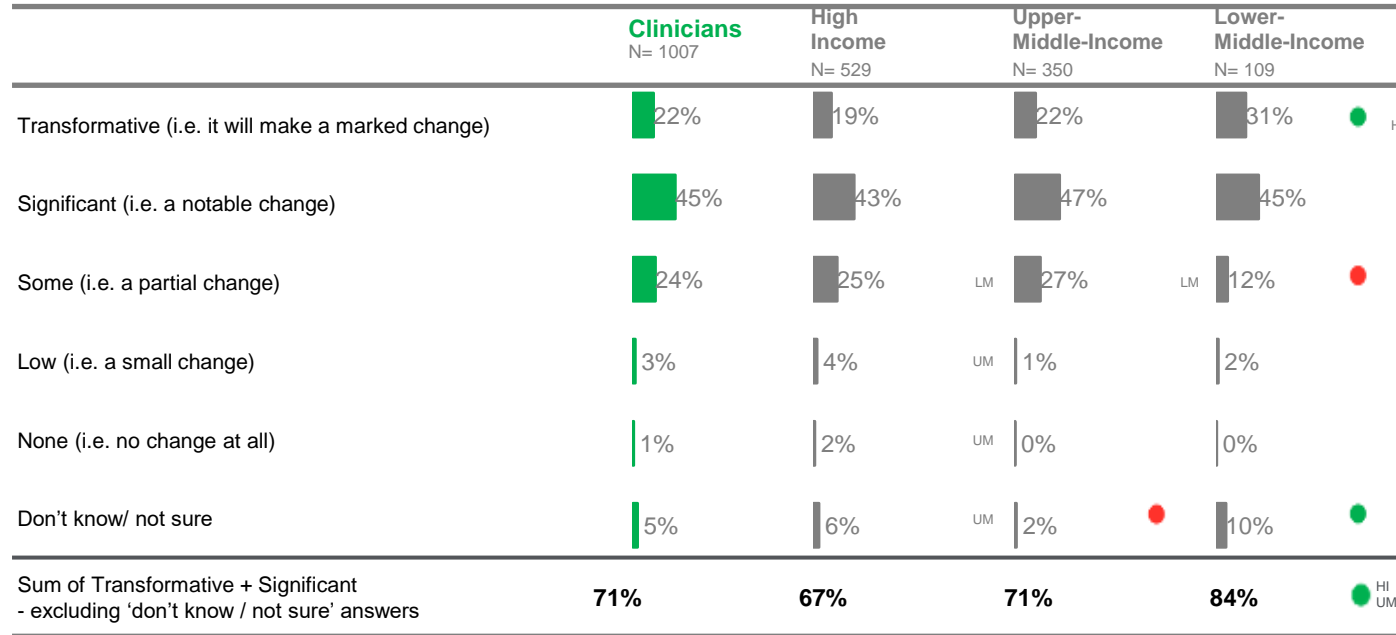
Indian clinicians are most likely to believe the impact of AI in their work will be transformative or significant vs. USA and China



Most think the impact of AI on their area of work will be transformative or significant – little variation by years active in role

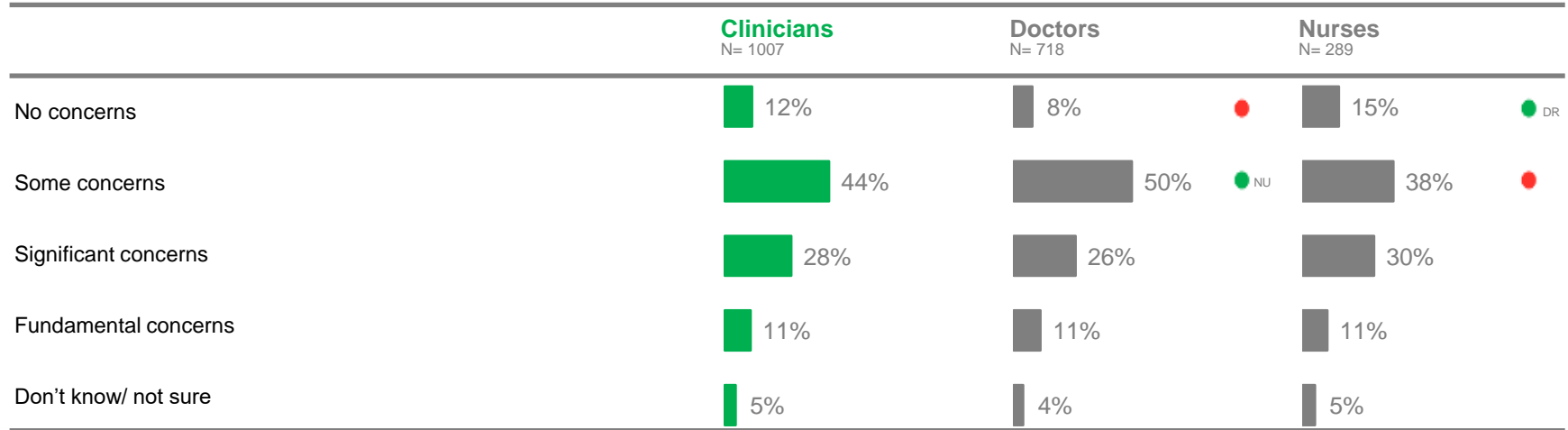


Lower-middle-income clinicians are most likely to think the use of AI will be transformative to their clinical work

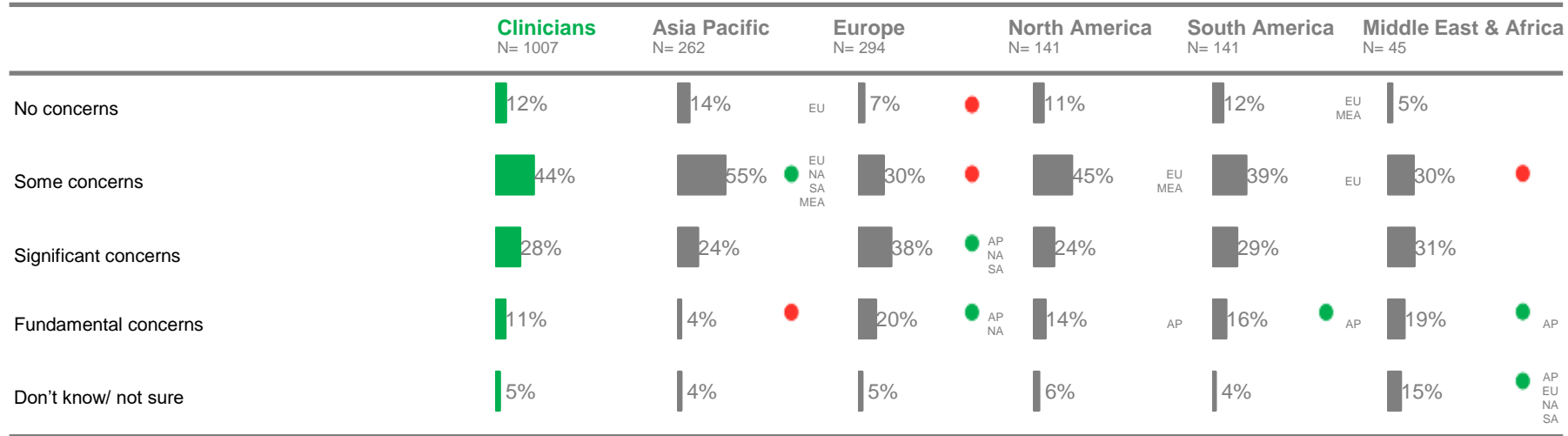


Questions: What do you think will be the level of impact of AI in your area of work in the near future?

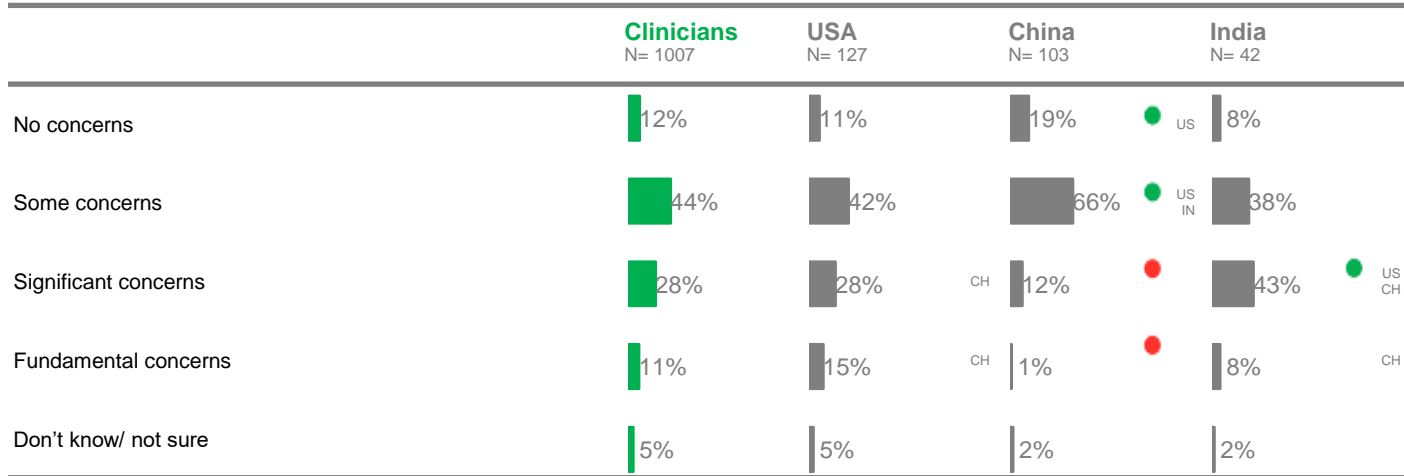
Most clinicians have at least some concerns about the ethical implications of AI usage in their area of work



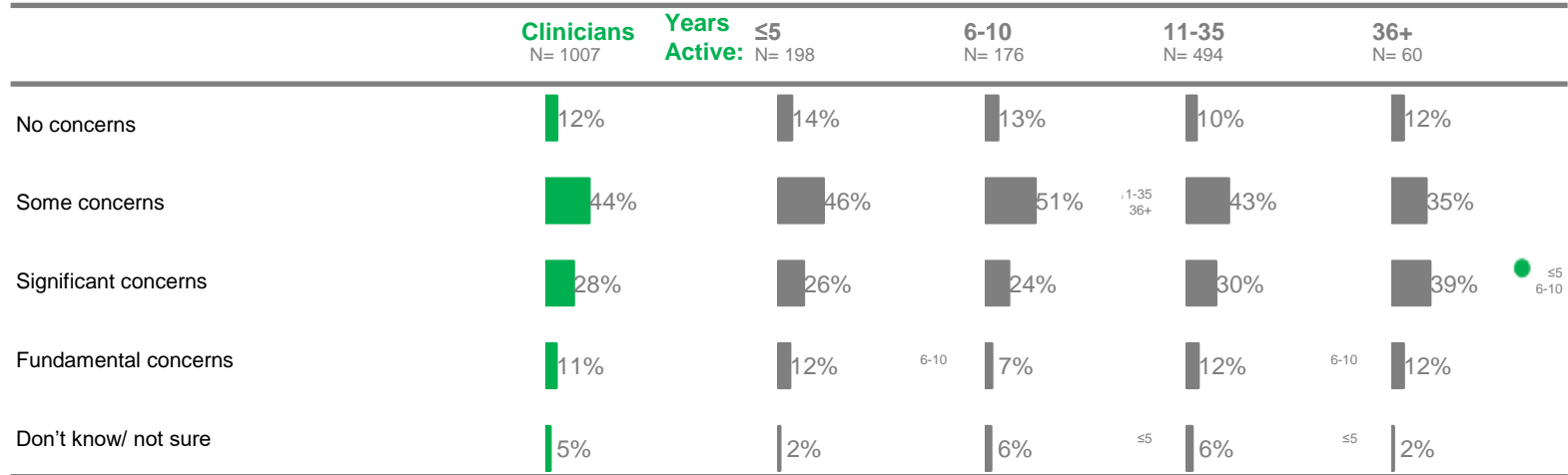
European clinicians show the highest level of concern about the ethical implications of AI in a clinical setting



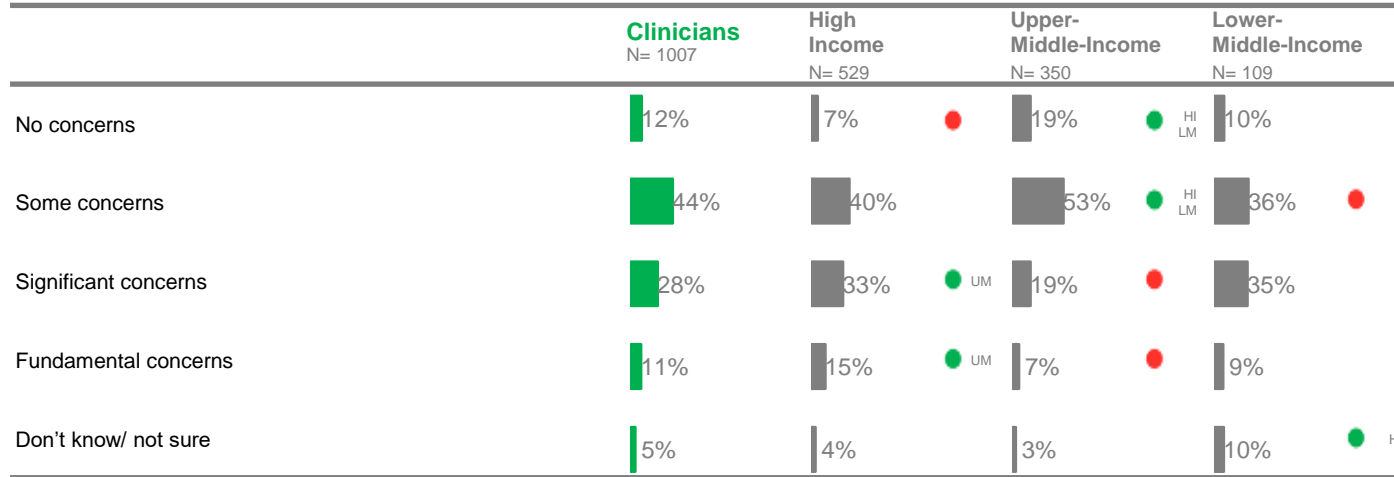
Chinese clinicians are less concerned about the ethical implications of AI in their area of work



Most clinicians are concerned about the ethical implications of AI usage in their area of work, most significant concern is amongst those with most years in practice (36+)



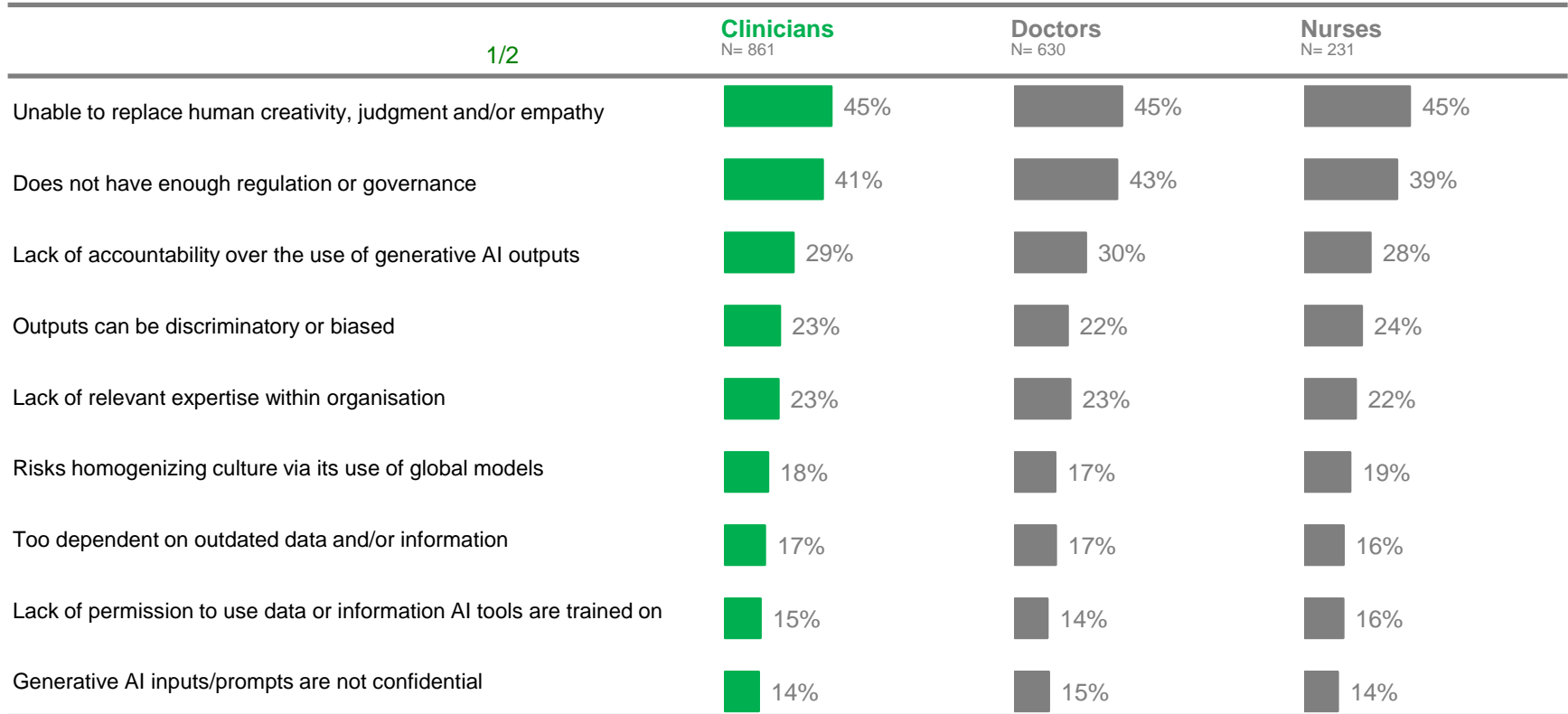
Clinicians from upper-middle-income countries most likely to not have concerns around AI use in the clinical setting



Questions: To what extent, if at all, do you have concerns about the ethical implications of AI in your area of work?

Base: n= 1007

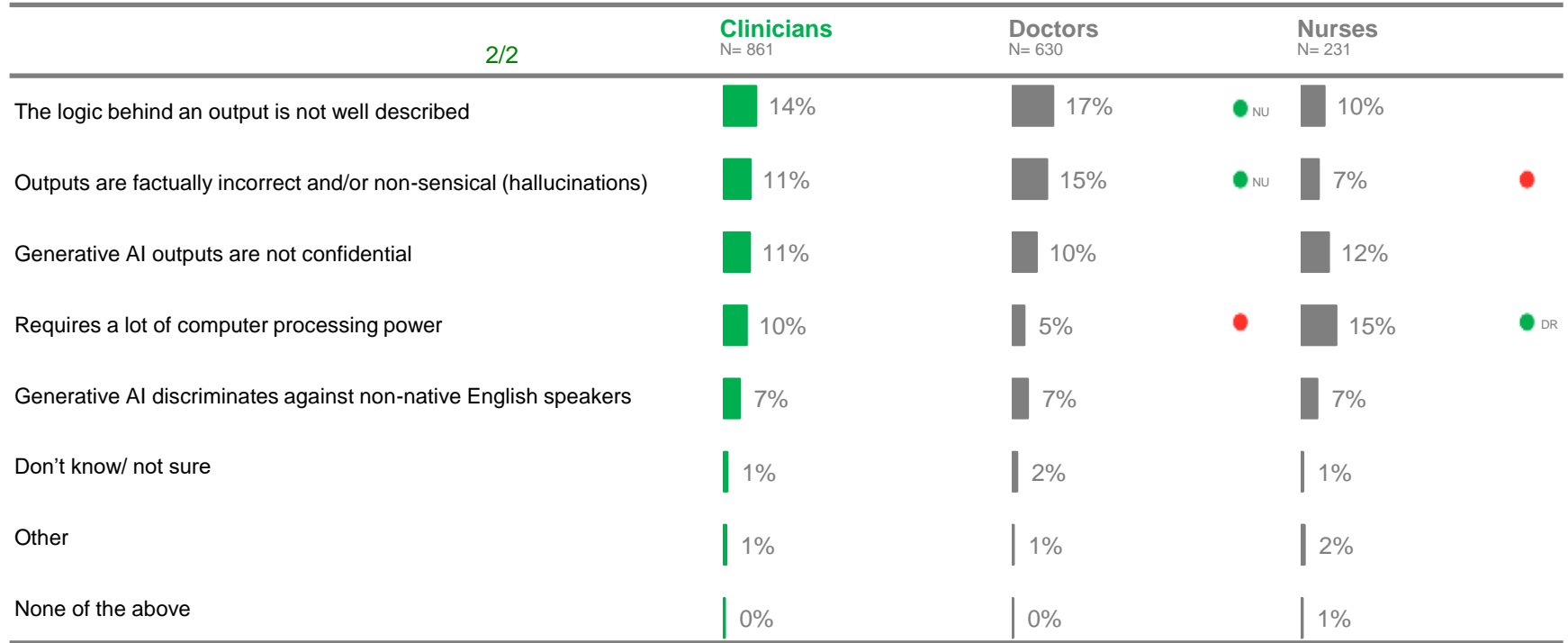
The most selected top-three disadvantages of AI for clinicians are its inability to replace humans and its lack of regulation/governance (1/2)



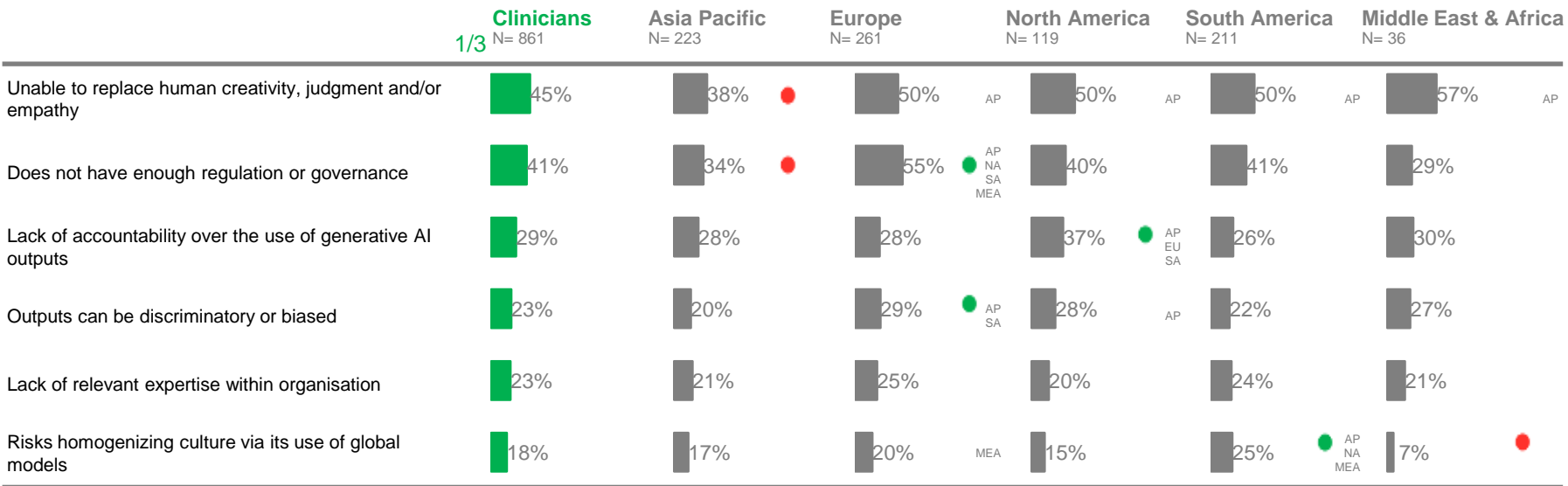
Questions: You mentioned that you had concerns, what do you think are the top 3 disadvantages of AI?

Select: up to three
Base: n= 861

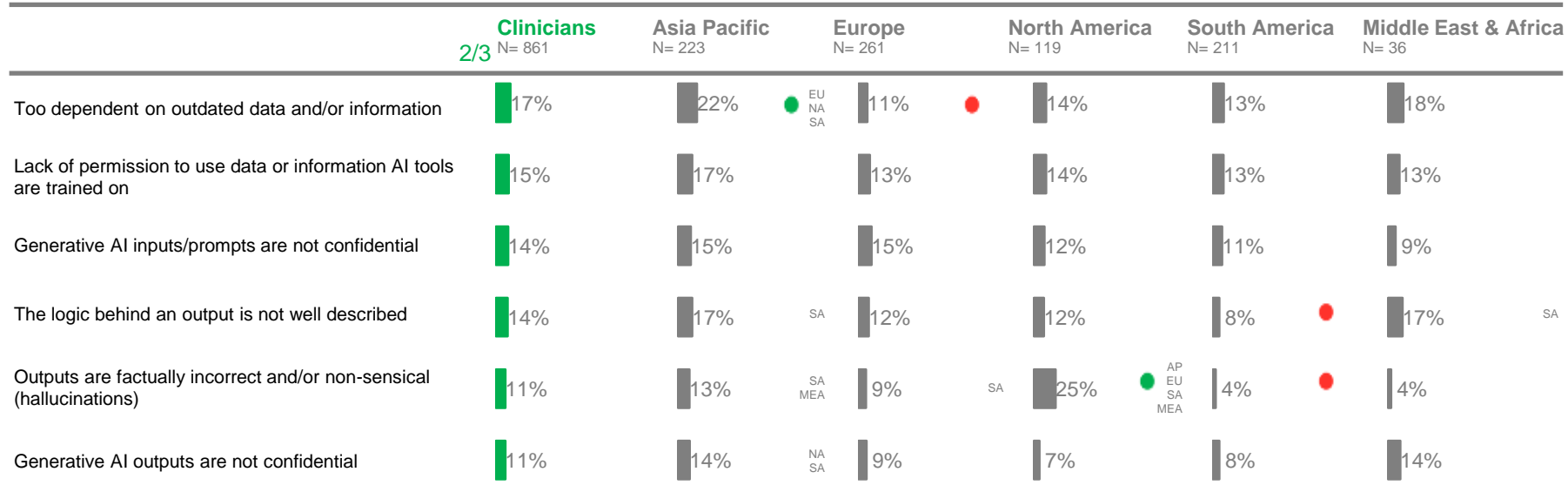
The most common top-three disadvantages of AI for clinicians are its inability to replace humans and its lack of regulation/governance (2/2)



The most selected top-three disadvantages of AI for clinicians are its inability to replace humans and its lack of regulation/governance - lack of regulation or governance is the dominant reason in Europe (1/3)



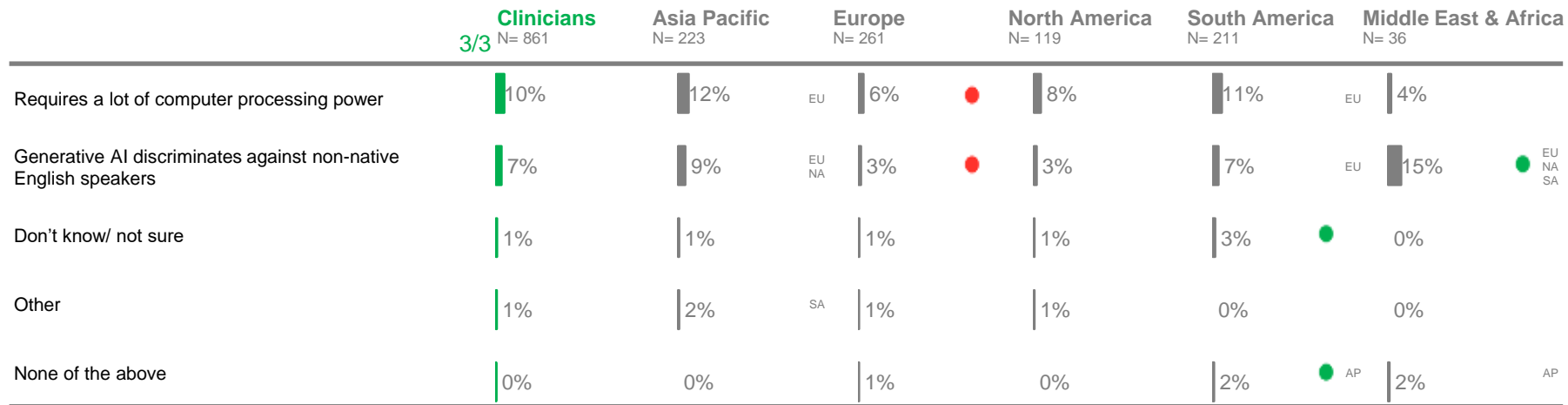
The most selected top-three disadvantages of AI for clinicians are its inability to replace humans and its lack of regulation/governance (2/3)



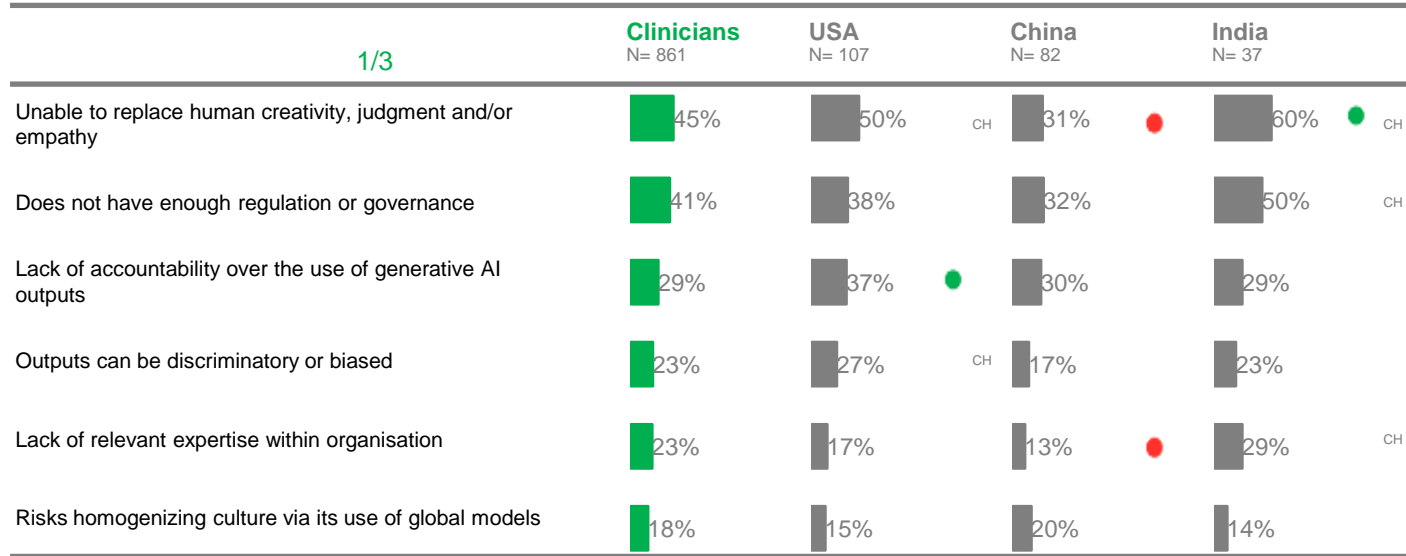
Questions: You mentioned that you had concerns, what do you think are the top 3 disadvantages of AI?

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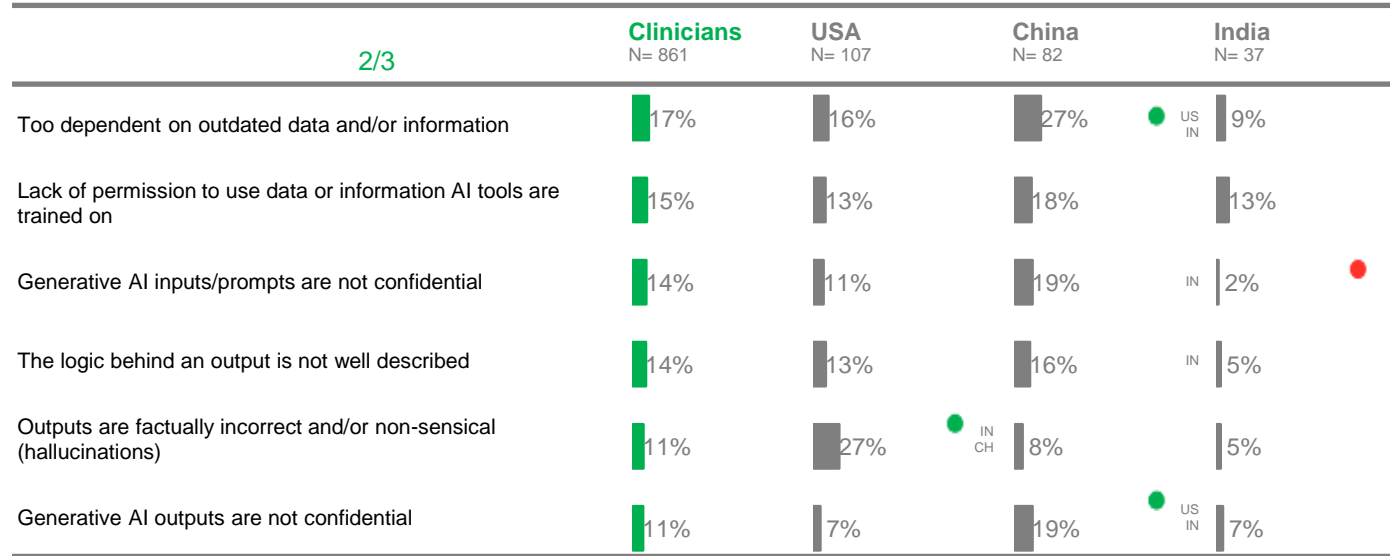
The most selected top-three disadvantages of AI for clinicians are its inability to replace humans and its lack of regulation/governance – discrimination in the Middle East & Africa in a bigger concern than elsewhere (3/3)



The most selected top-three disadvantage of AI for clinicians is its inability to replace human creativity. This notably is higher in India and lower in China (1/3)



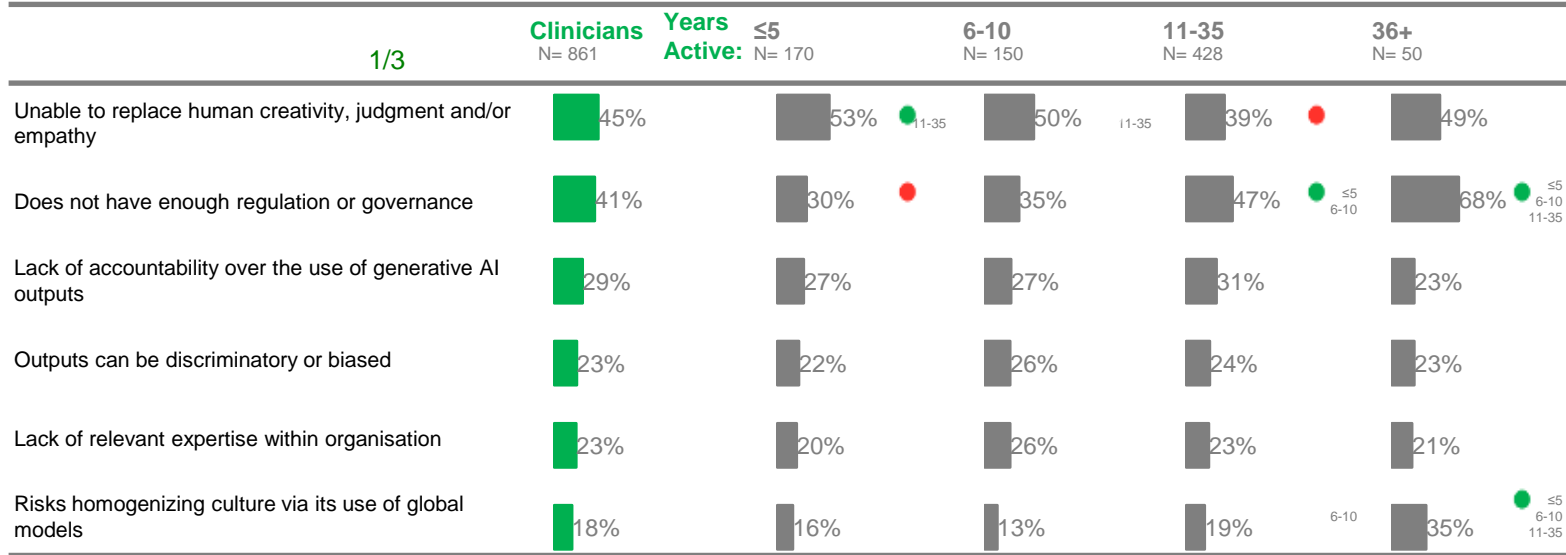
The most selected top-three disadvantage of AI for clinicians is its inability to replace human creativity. This notably is higher in India and is lower in China (2/3)



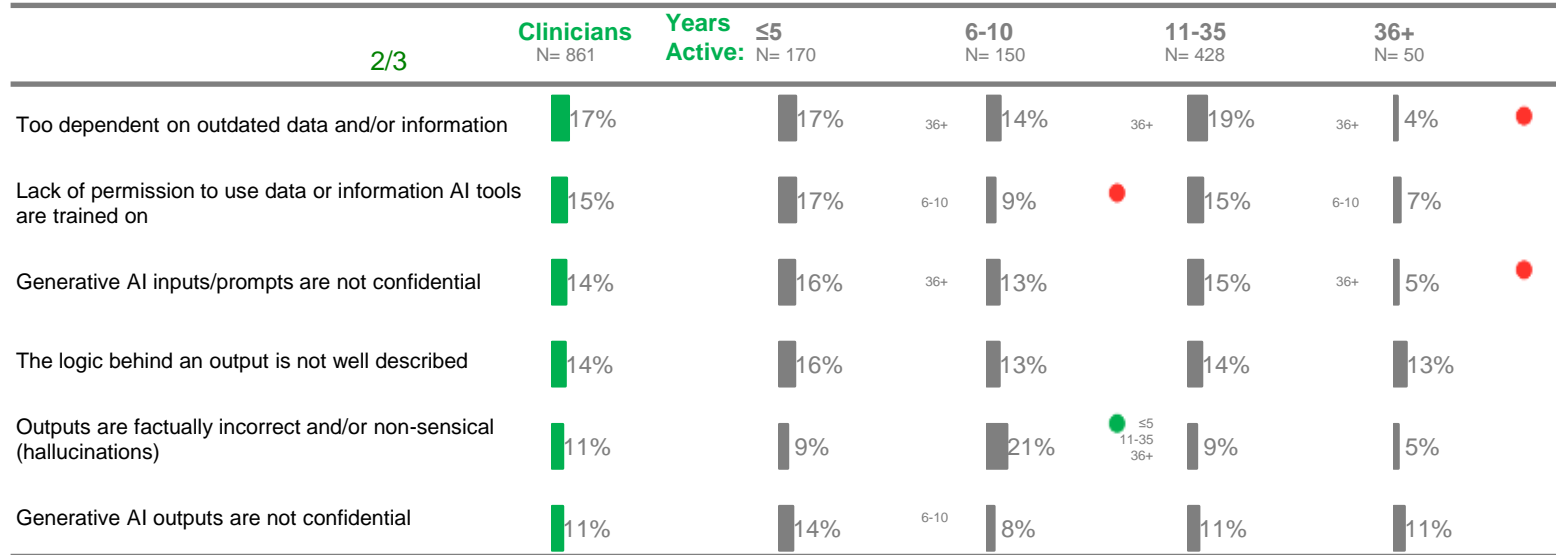
The most selected top-three disadvantage of AI for clinicians is its inability to replace human creativity. This notably is higher in India and is lower in China (3/3)

| | 3/3 | Clinicians N= 861 | USA N= 107 | China N= 82 | India N= 37 |
|-----------------------------------------------------------------|-----|----------------------|---------------|----------------|----------------|
| Requires a lot of computer processing power | | 10% | 9% | 13% | 5% |
| Generative AI discriminates against non-native English speakers | | 7% | 4% | 10% | US IN 0% |
| Don't know/ not sure | | 1% | 1% | 1% | 5% |
| Other | | 1% | 1% | 1% | 2% |
| None of the above | | 0% | 0% | 0% | 0% |

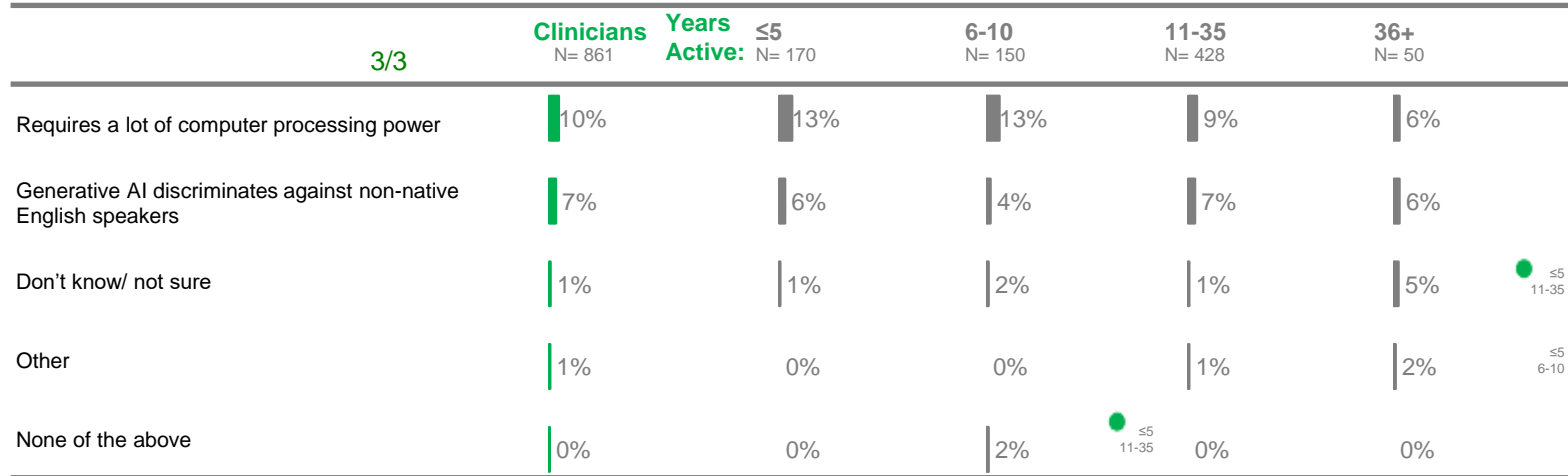
The most common top-three disadvantages of AI for clinicians are its inability to replace humans (higher for those with less than 5 years active) and its lack of regulation/governance (higher for those with 36+ years active) (1/3)



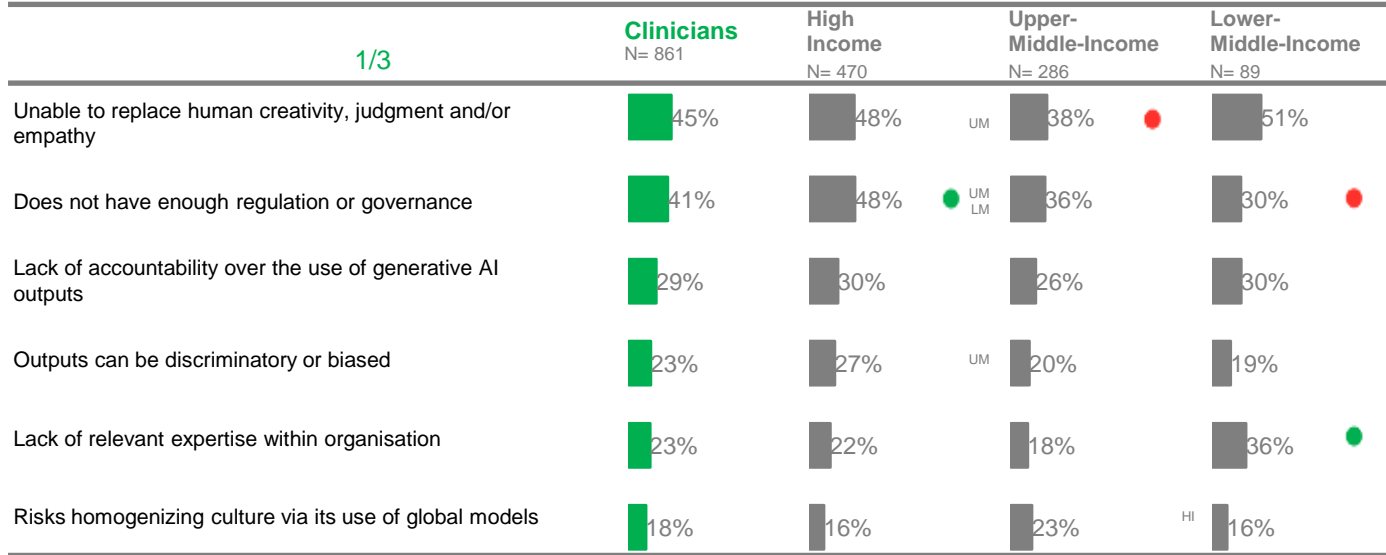
The most common top-three disadvantages of AI for clinicians are its inability to replace humans (higher for those with less than 5 years active) and its lack of regulation/governance (higher for those with 36+ years active) (2/3)



The most common top-three disadvantages of AI for clinicians are its inability to replace humans (higher for those with less than 5 years active) and its lack of regulation/governance (higher for those with 36+ years active) (3/3)

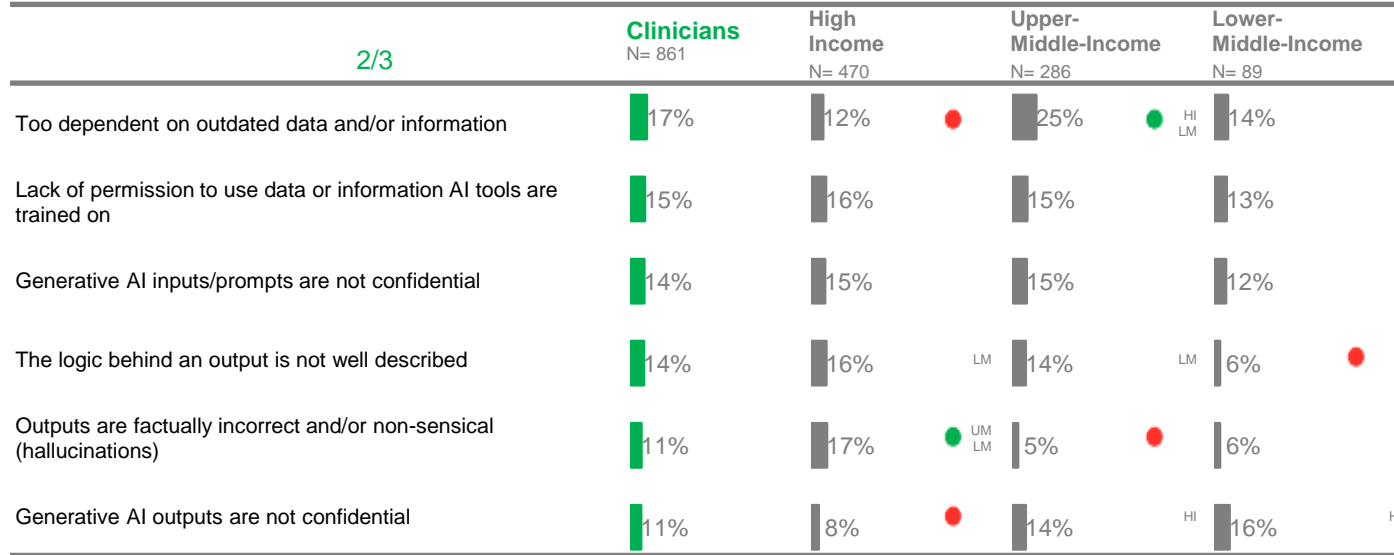


The most common top-three disadvantages of AI for clinicians are its inability to replace humans and then its lack of regulation/governance. In high income markets, governance is of equal concern (1/3)






Questions: You mentioned that you had concerns, what do you think are the top 3 disadvantages of AI?
Select: up to three
Base: n= 861

The most common top-three disadvantages of AI for clinicians are its inability to replace humans and then its lack of regulation/governance. In high income markets, governance is of equal concern (2/3)



Questions: You mentioned that you had concerns, what do you think are the top 3 disadvantages of AI?
Select: up to three
Base: n= 861

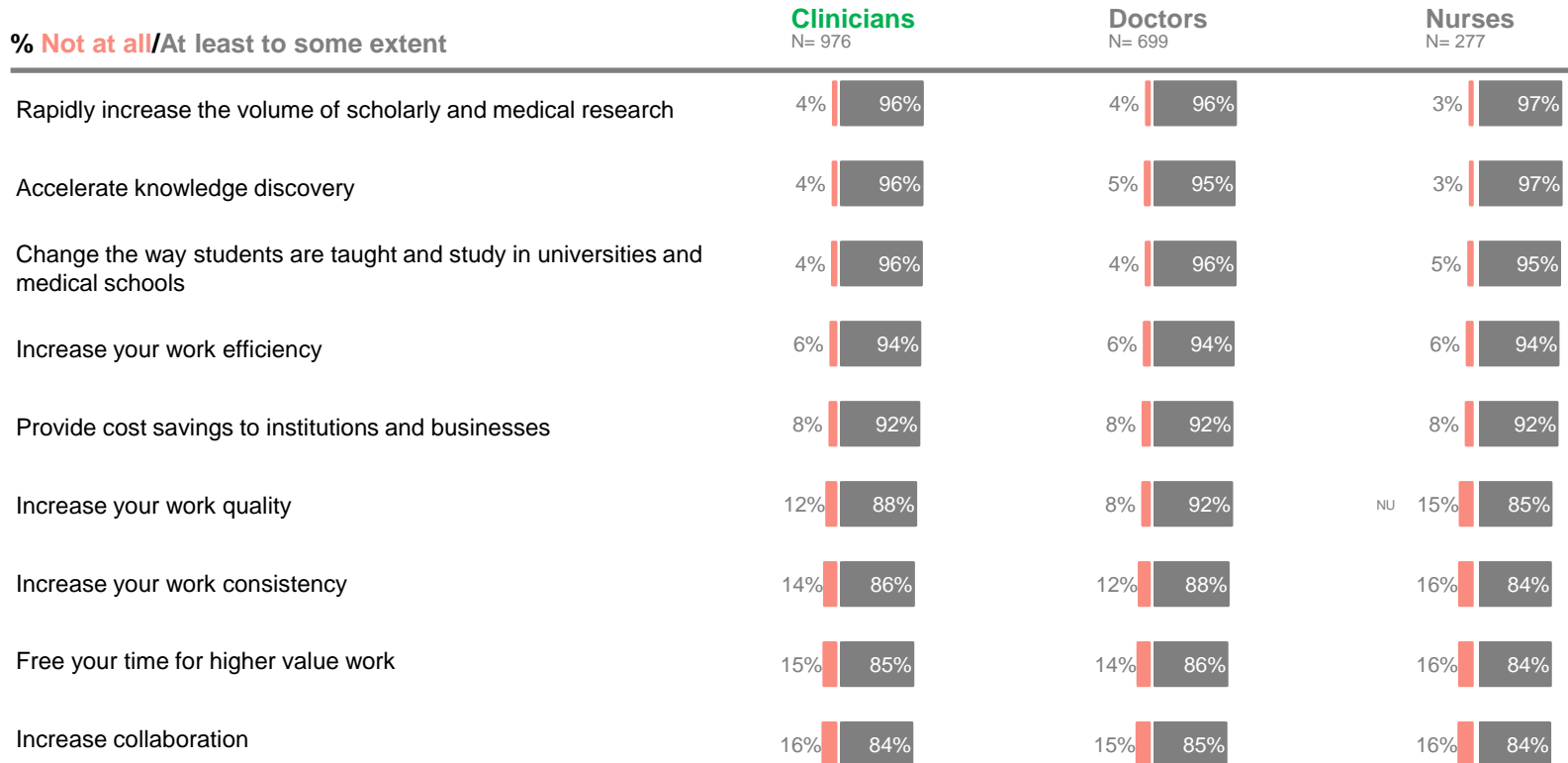
The most common top-three disadvantages of AI for clinicians are its inability to replace humans and then its lack of regulation/governance. In high income markets, governance is of equal concern (3/3)

| | 3/3 | Clinicians N= 861 | High Income N= 470 | Upper- Middle-Income N= 286 | Lower- Middle-Income N= 89 |
|-----------------------------------------------------------------|-----|----------------------|----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| Requires a lot of computer processing power | | 10% | 6%  | 15%  HI | 12% HI |
| Generative AI discriminates against non-native English speakers | | 7% | 5% | 9% HI | 5% |
| Don't know/ not sure | | 1% | 1% | 1% | 2% |
| Other | | 1% | 1% | 0% | 4%  HI |
| None of the above | | 0% | 0% | 0% | 1% |

Questions: You mentioned that you had concerns, what do you think are the top 3 disadvantages of AI?
Select: up to three
Base: n= 861

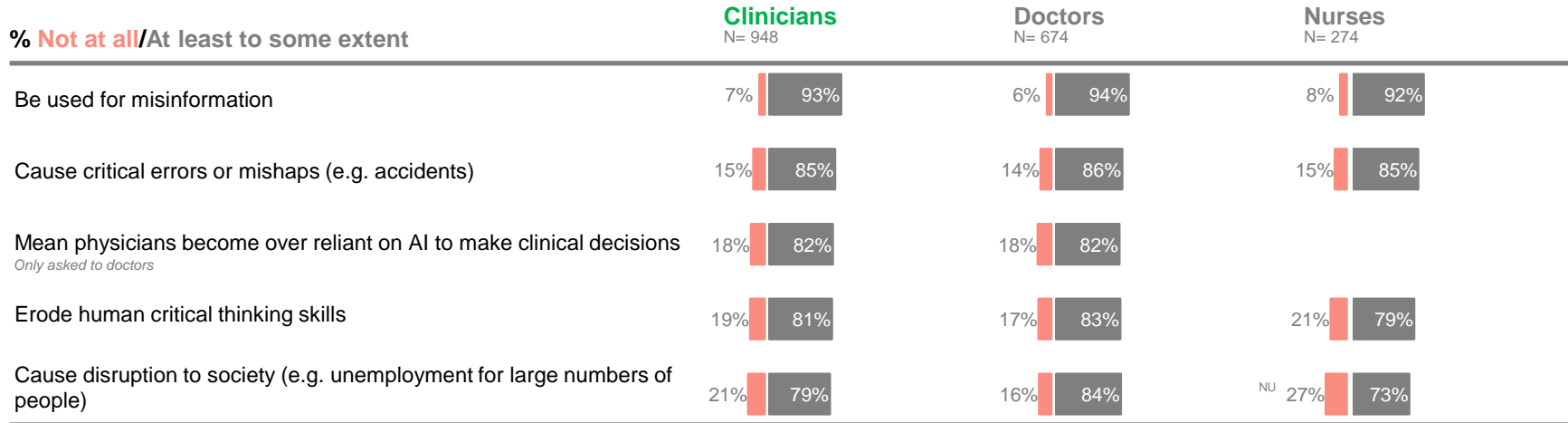
AI is anticipated to have a positive impact in many areas, it is expected to help accelerate knowledge discovery, increase research outputs, and change higher education over the next 2-5 years

Positive Impacts



Clinicians also expect AI has the potential to be used for misinformation and to cause critical errors

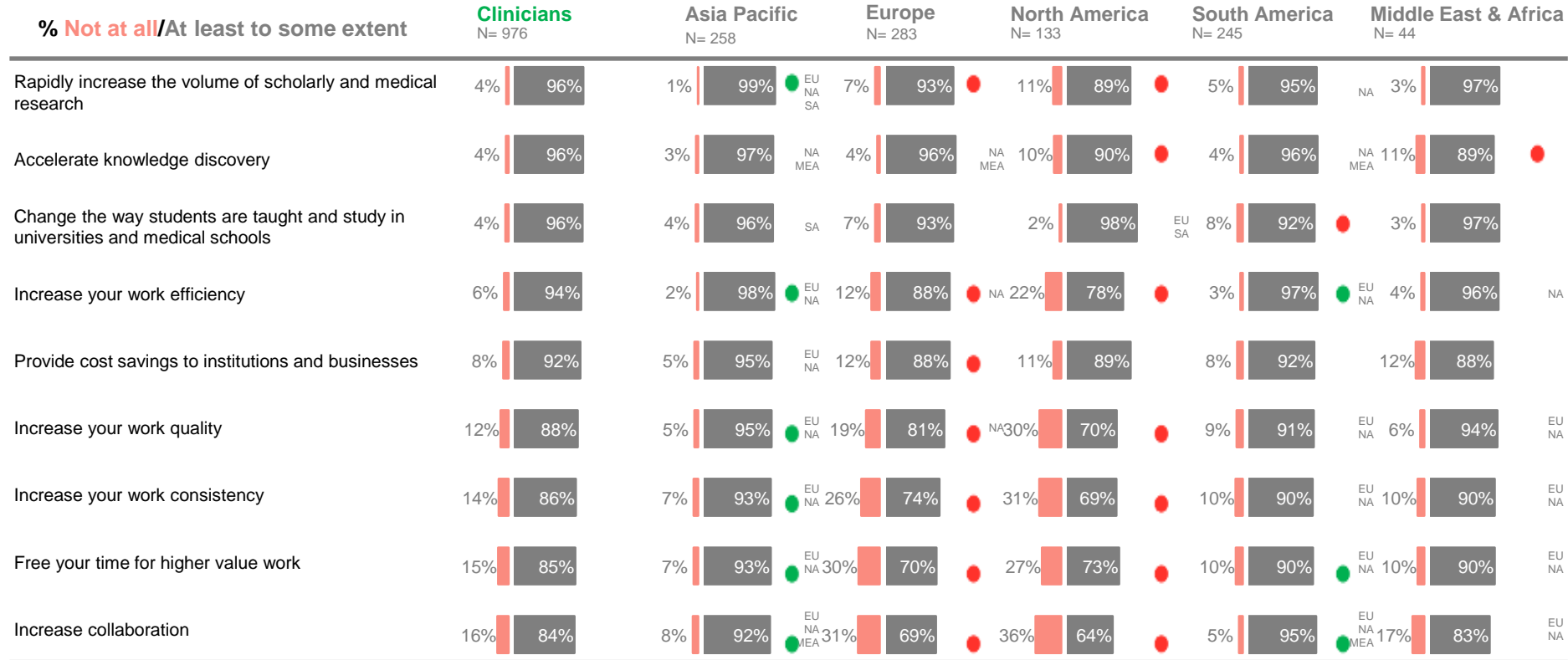
Negative Impacts





AI is anticipated to have a positive impact in many areas over the next 2-5 years, clinicians in North America and Europe generally believe it will be less than the global average

Positive Impacts



Clinicians



Significantly higher/ lower than...
Significantly higher than...

● ● Global

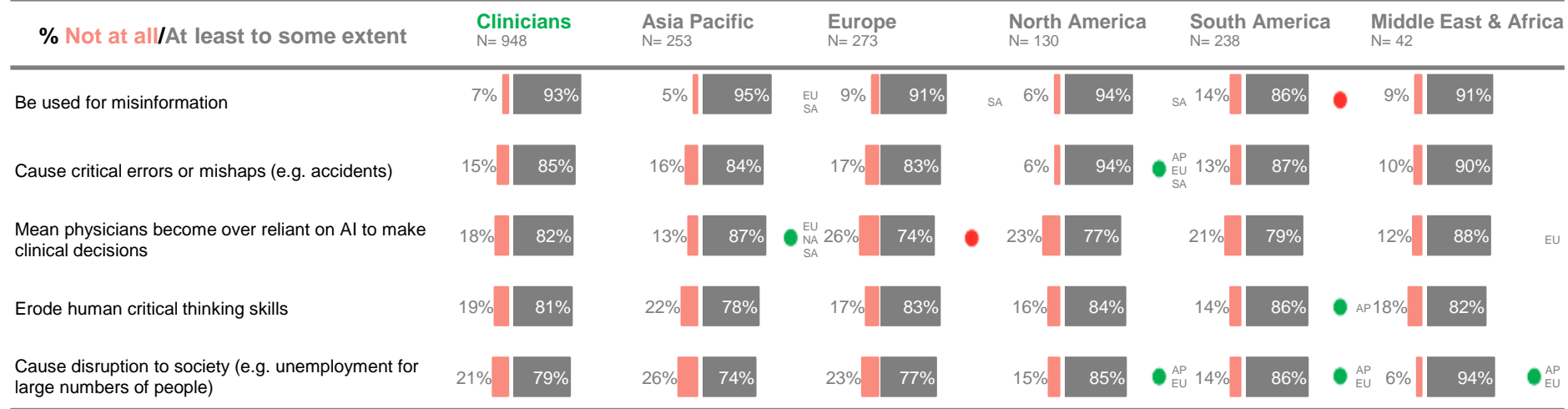
Role/ Region/ Country (indicated by first two letters e.g. AP = APAC)

Questions: Thinking about the impact AI will have on society and your work, to what extent do you think over the next 2 to 5 years it will...?
Scale: A great extent, some extent, not at all, don't know/not sure (bottom box and top 2 box excl. don't know)

Base: n= 976

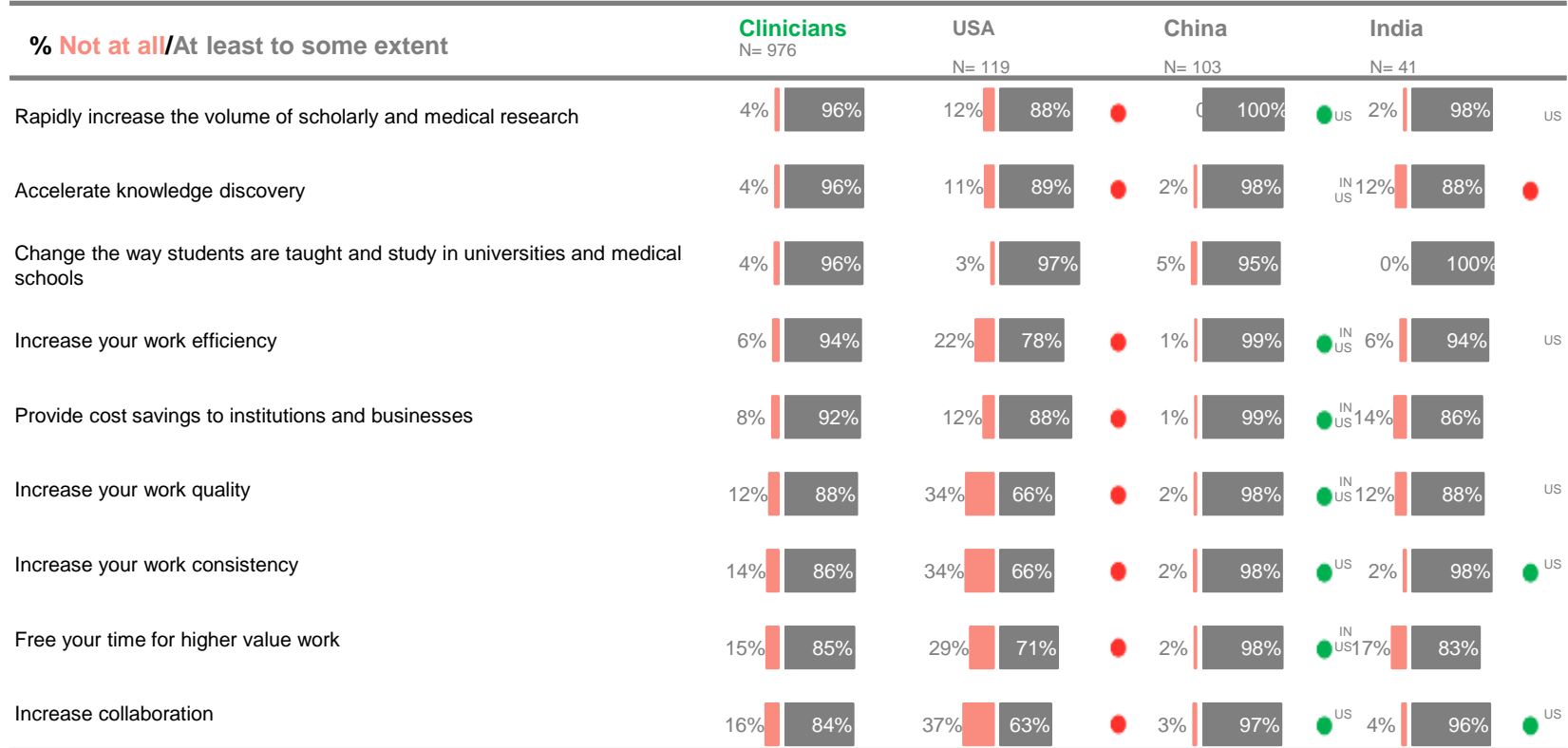
Clinicians think AI has the potential to have a negative impact and could be used for misinformation and cause critical errors, those in North America are more likely to think AI will cause critical errors and disruption to society

Negative Impacts



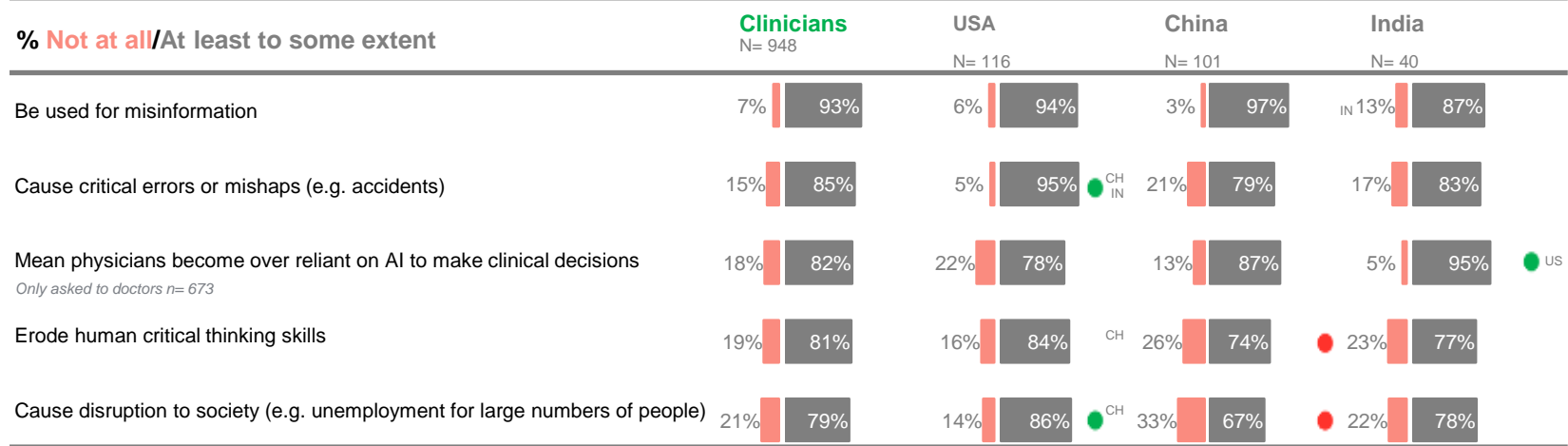
Chinese clinicians are most likely to think AI will positively impact society and their work across multiple parameters, USA least likely

Positive Impacts



Clinicians think AI has the potential to have a negative impact and could be used for misinformation and cause critical errors, US clinicians are most likely to think AI will cause critical errors

Negative Impacts



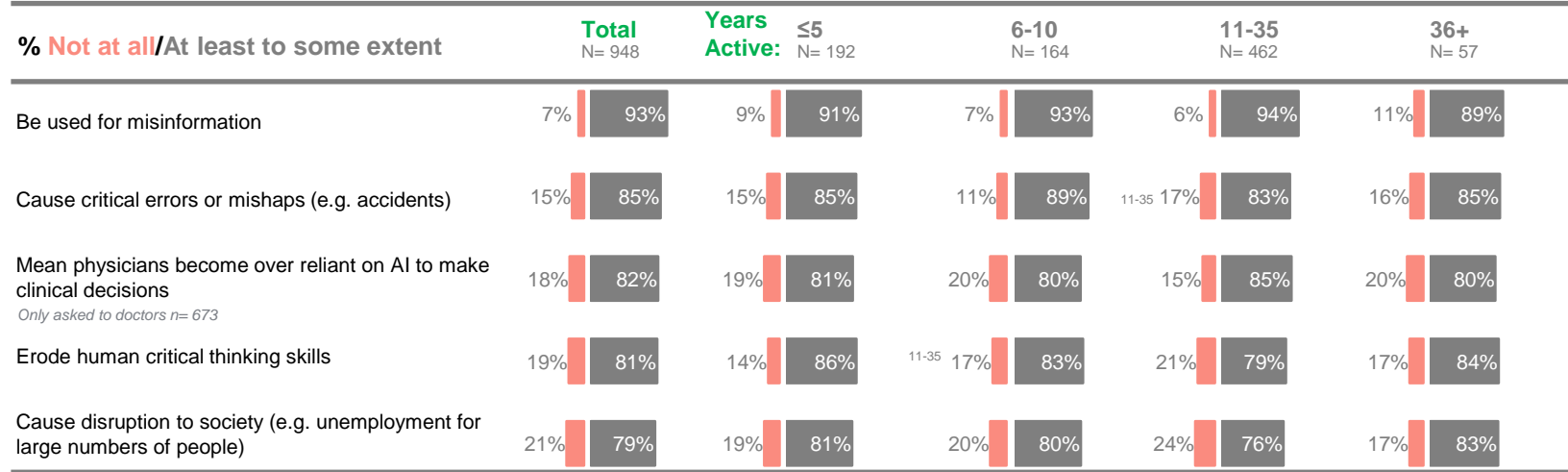
Clinicians expect AI will have an impact across a range of areas over the next 2-5 years, there is little difference by years active in role

Positive Impacts



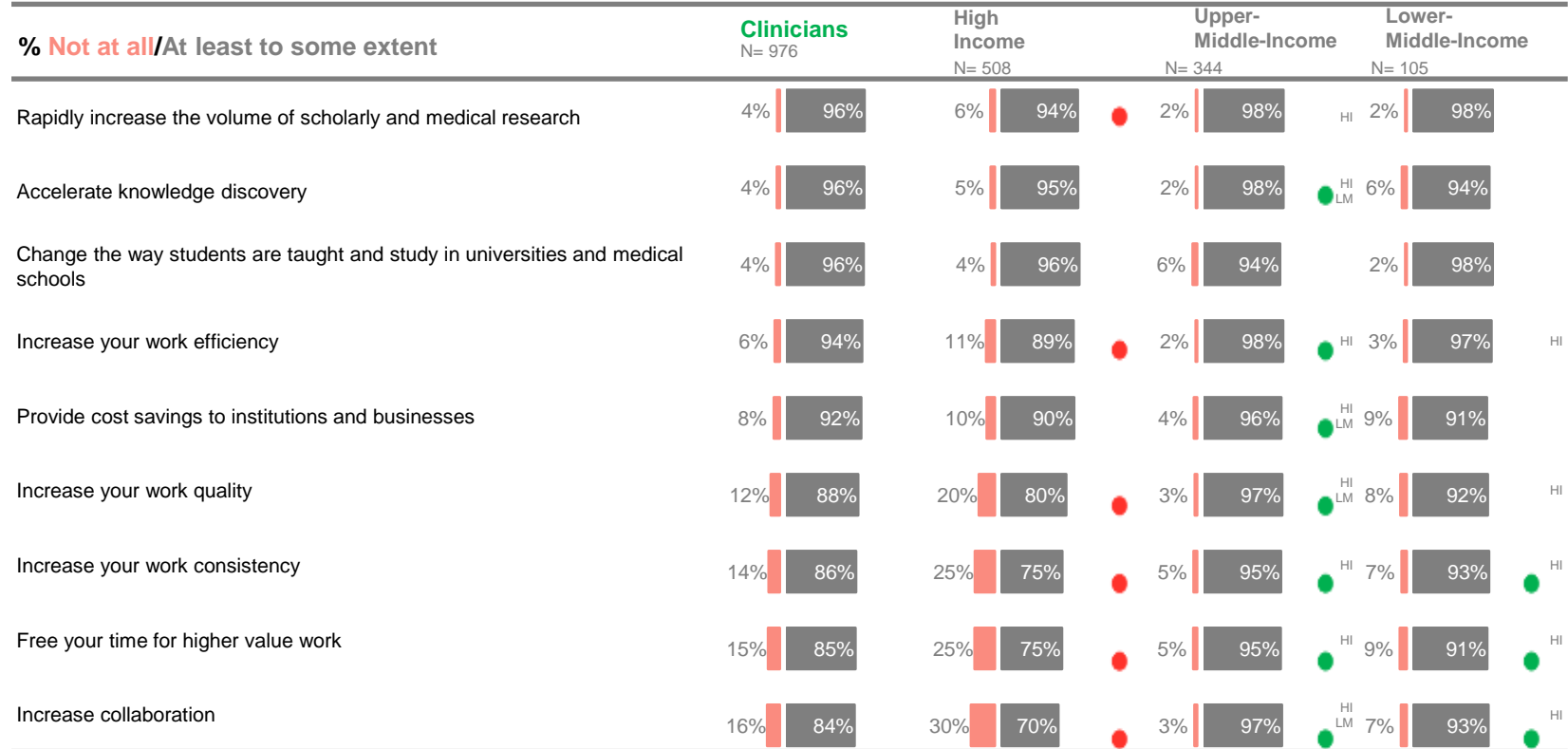
Clinicians think AI has the potential to have a negative impact and could be used for misinformation and cause critical errors, there is little difference by years active in role

Negative Impacts



AI is anticipated to have a positive impact in many areas over the next 2-5 years those in high income countries tend to think the extent of impact will be less

Positive Impacts

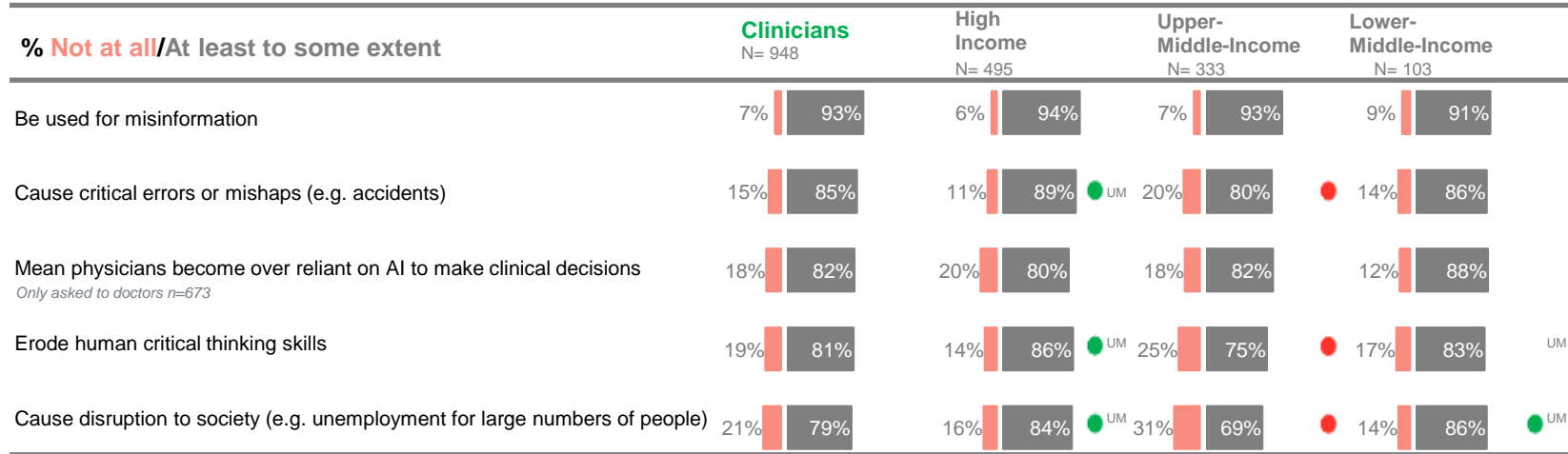


Questions: Thinking about the impact AI will have on society and your work, to what extent do you think over the next 2 to 5 years it will...?
Scale: A great extent, some extent, not at all, don't know/not sure (bottom box and top 2 box excl. don't know)

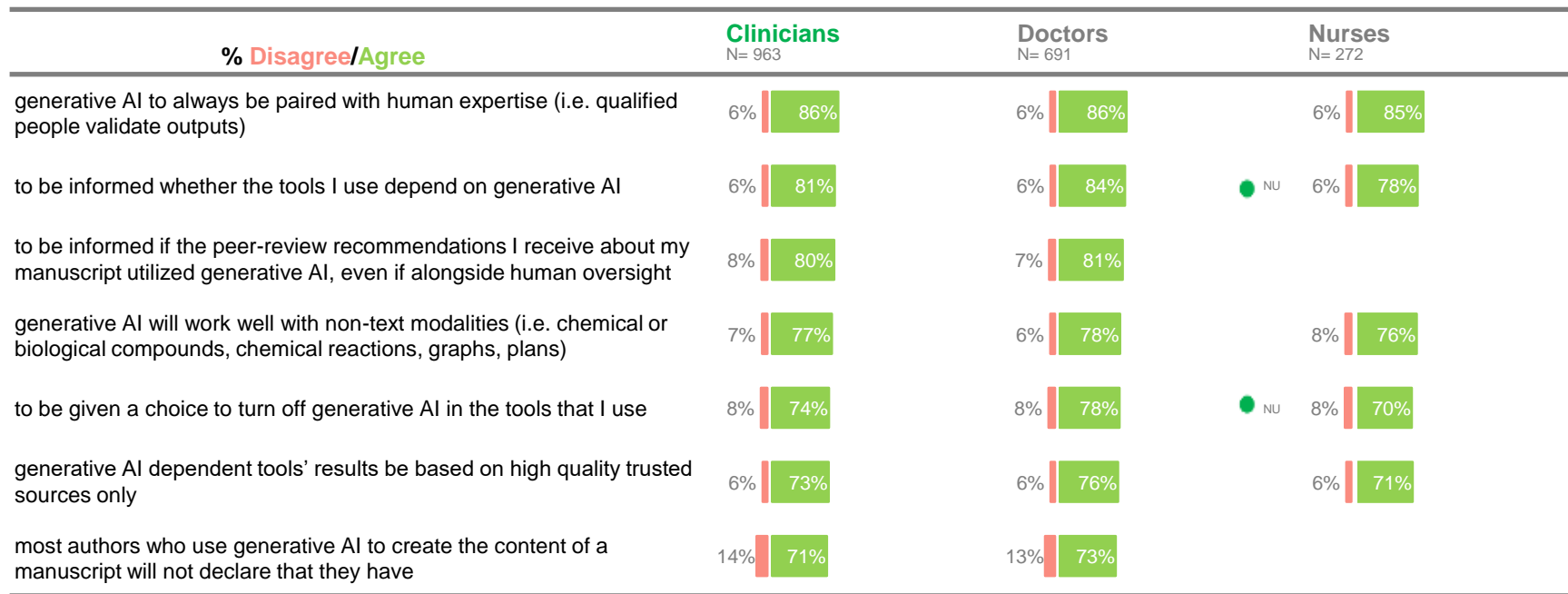
Base: n= 976

Clinicians think AI has the potential to have a negative impact and could be used for misinformation and cause critical errors, this tends to be higher in high income countries

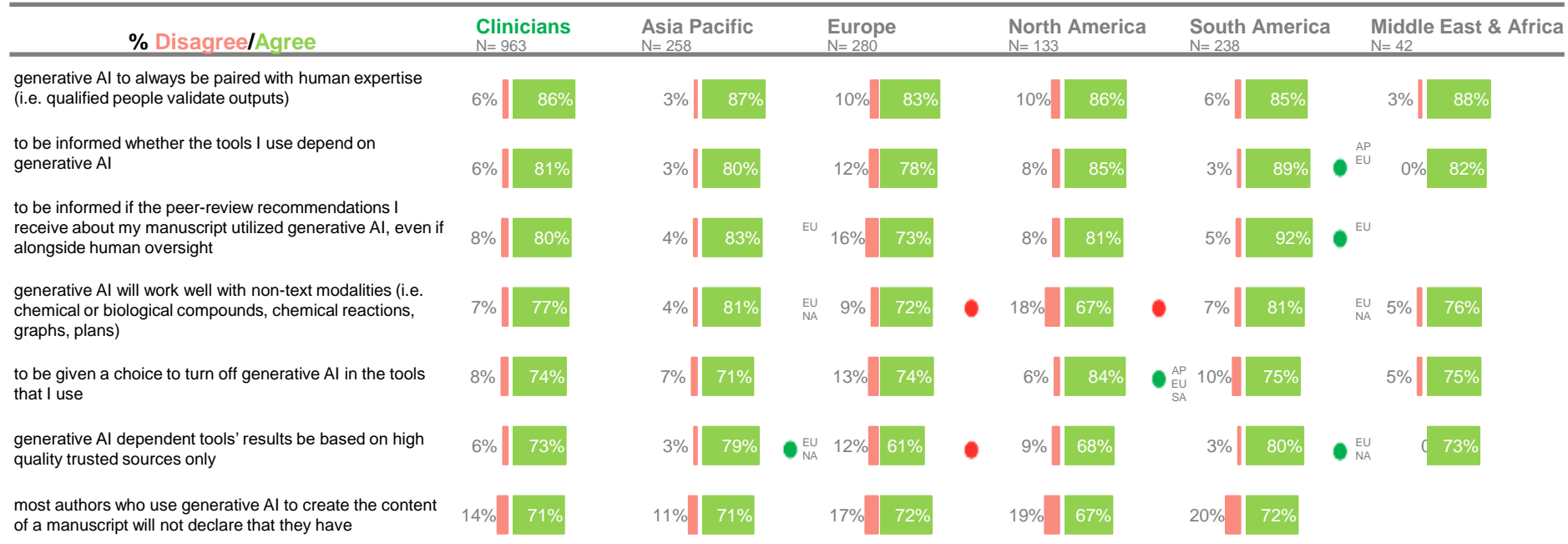
Negative Impacts



Most expect generative AI to always be paired with human expertise and to be informed if a tool they used depends on AI, little difference by role



Most expect generative AI to always be paired with human expertise and to be informed if a tool they used depends on AI, little difference by region



Questions: Thinking about the use of generative AI in your area of work, how much do you agree or disagree with the following either presently or in the near future?

Scale: Strongly agree, somewhat agree, neither agree nor disagree, somewhat disagree, strongly disagree, don't know/not applicable (bottom 2 box and top 2 box, excl. don't know)

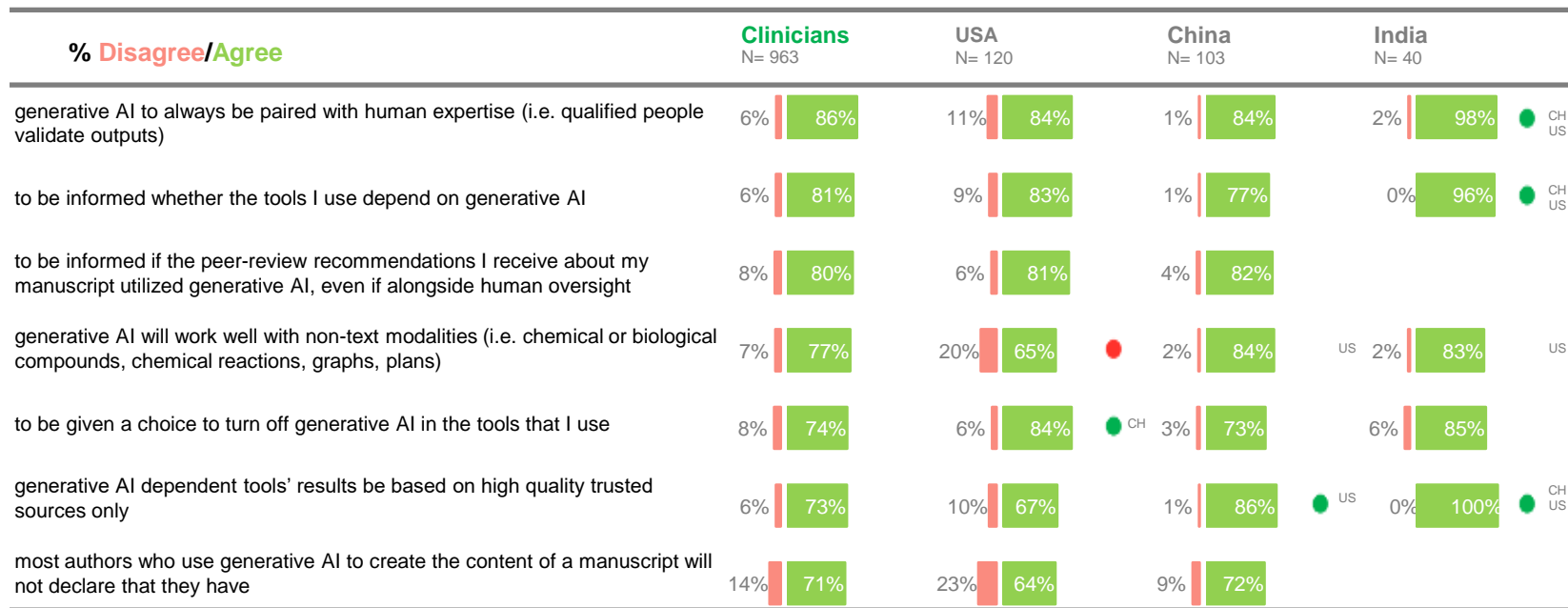
Significantly higher/lower than...

Significantly higher than...

Role/ Region/ Country (indicated by first two letters e.g. AP = APAC)

Base: n= 963

Most expect generative AI to always be paired with human expertise and to be informed if a tool they used depends on AI both notably higher in India



Questions: Thinking about the use of generative AI in your area of work, how much do you agree or disagree with the following either presently or in the near future?

Scale: Strongly agree, somewhat agree, neither agree nor disagree, somewhat disagree, strongly disagree, don't know/not applicable (bottom 2 box and top 2 box, excl. don't know)

Significantly higher than...

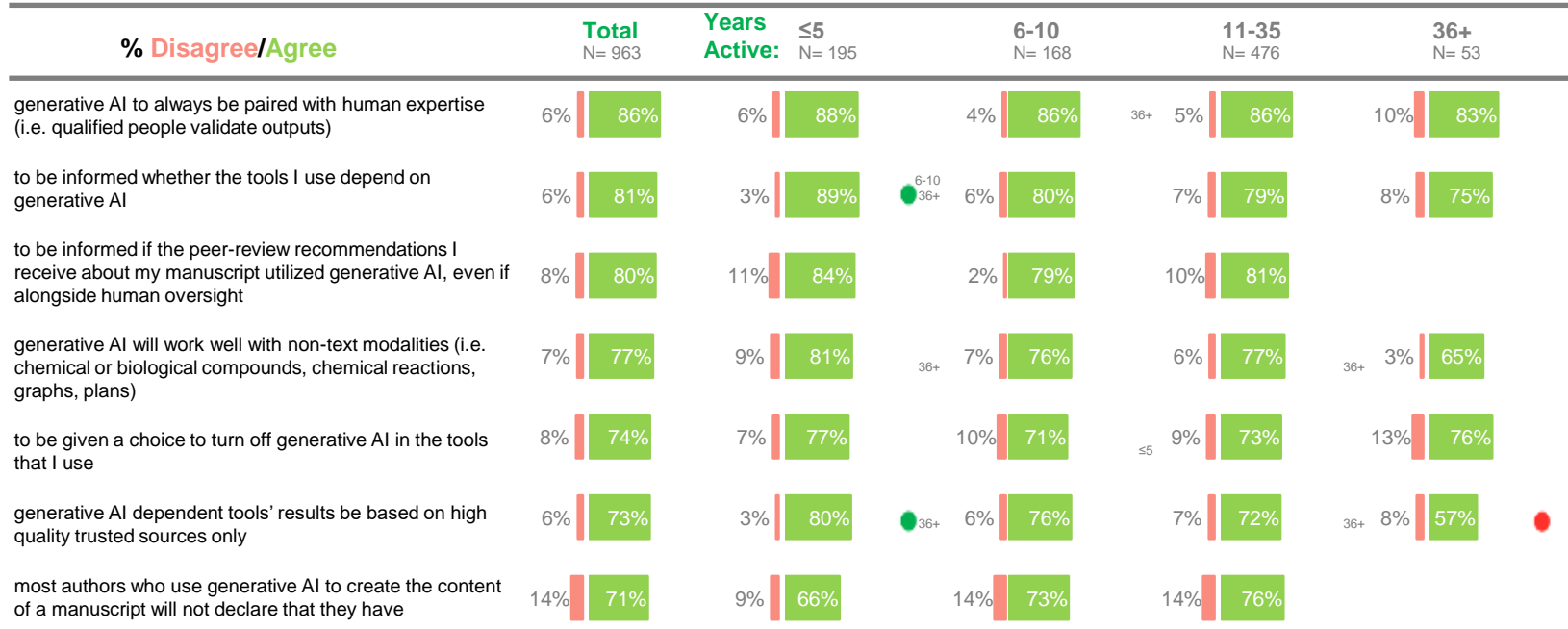
Significantly lower than...

Role/ Region/ Country (indicated by first two letters e.g. AP = APAC)

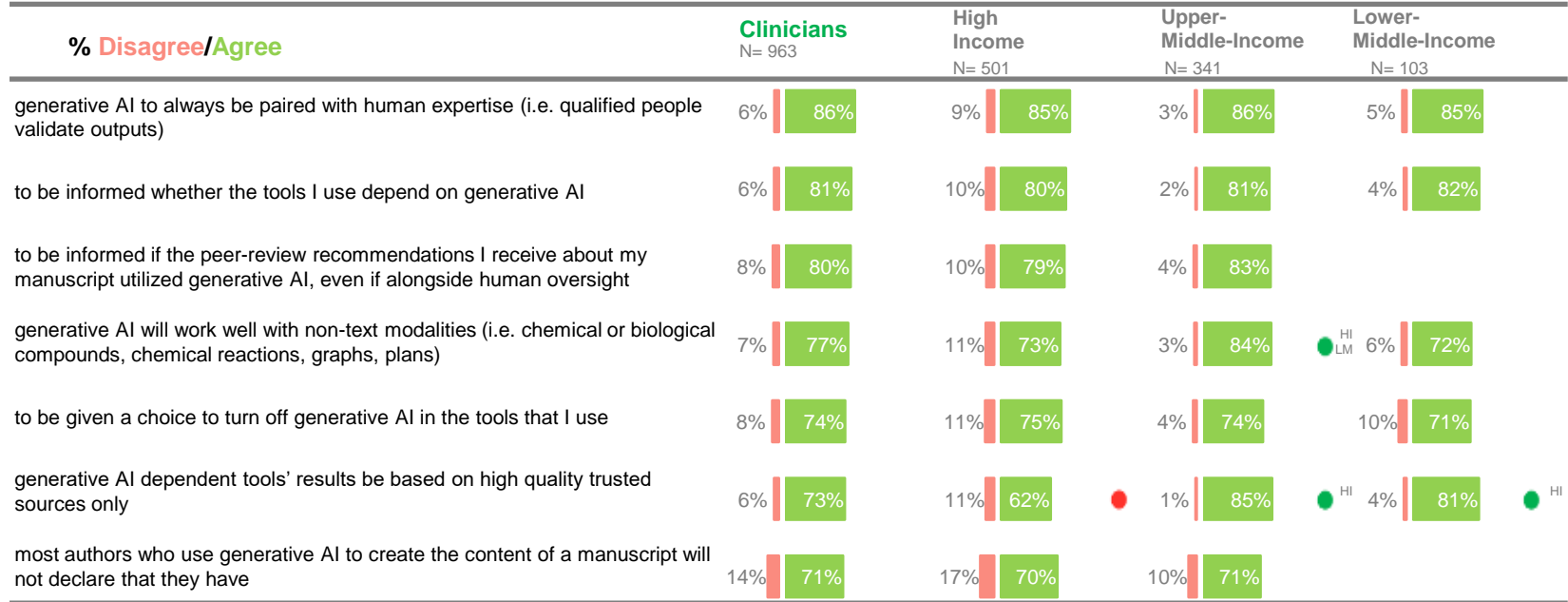
Role/ Region/ Country (indicated by first two letters e.g. AP = APAC)

Base: n= 963

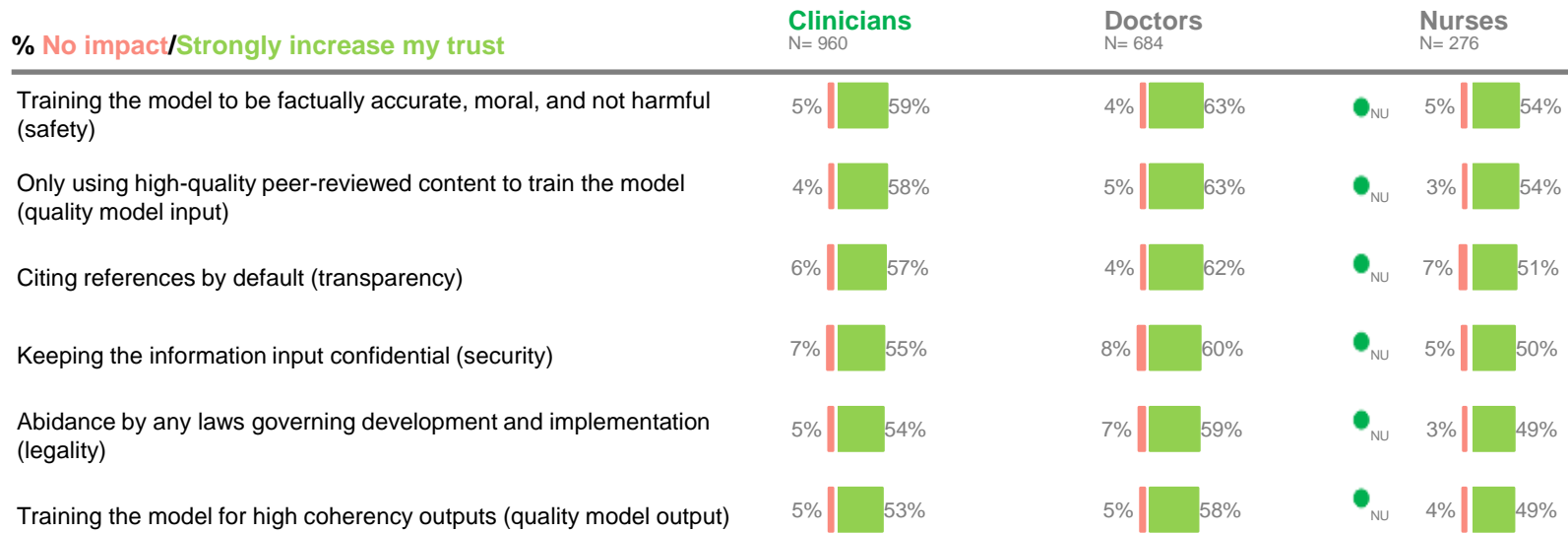
Most expect generative AI to always be paired with human expertise and to be informed if a tool they used depends on AI, little difference by years active in role



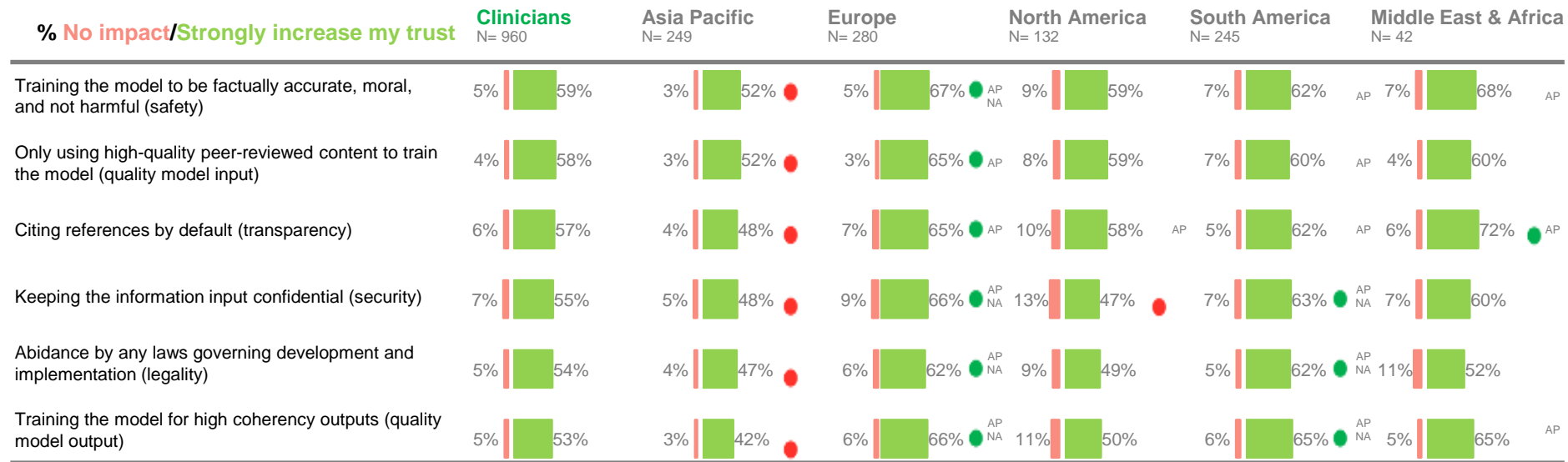
Most expect generative AI to always be paired with human expertise and to be informed if a tool they used depends on AI, clinicians in high income countries least likely to expect that AI will be based on high quality trusted sources



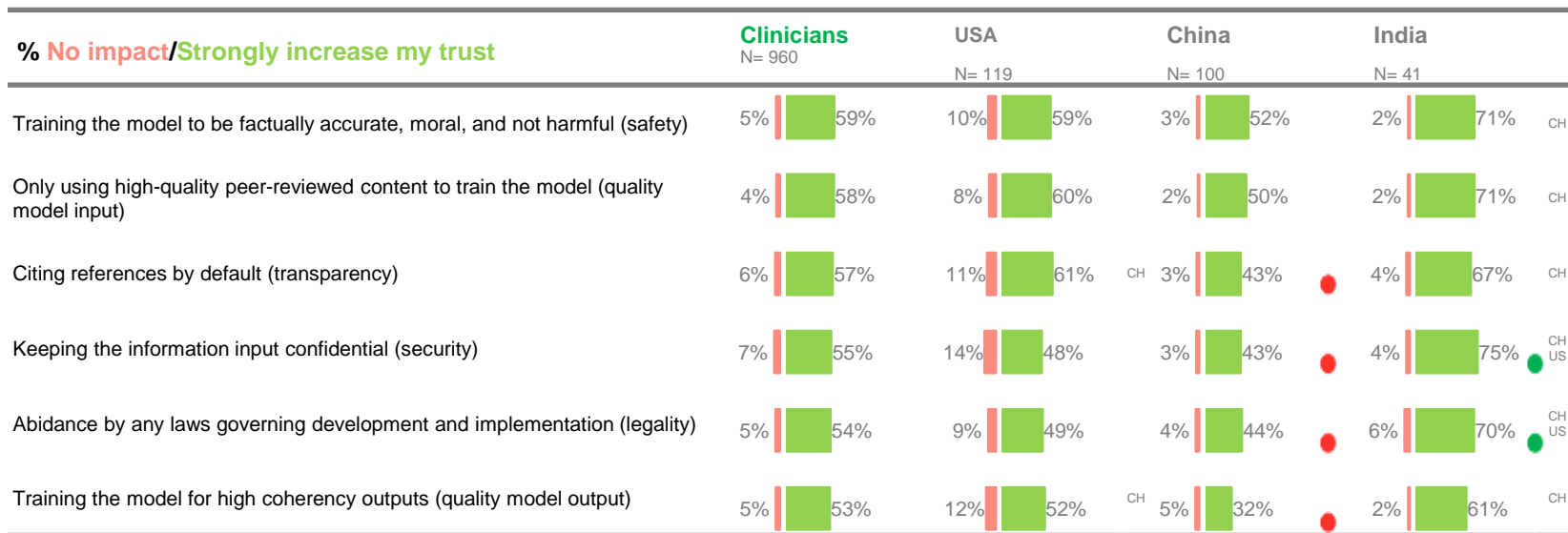
Factors impacting **trust** in generative AI tools. Training an AI tool to not to be harmful, to only use peer-reviewed content & cite references would strongly increase clinicians' trust in generative AI tools, all are higher for doctors



Factors impacting **trust** in generative AI tools. Training an AI tool to not to be harmful, to only use peer-reviewed content & cite references would strongly increase clinicians' trust in generative AI tools. These are all higher in Europe



Factors impacting **trust** in generative AI tools. Training an AI tool to not to be harmful, to only use peer-reviewed content & cite references would strongly increase clinicians' trust in generative AI tools. Clinicians in India's place greater emphasis on security and abided by any laws

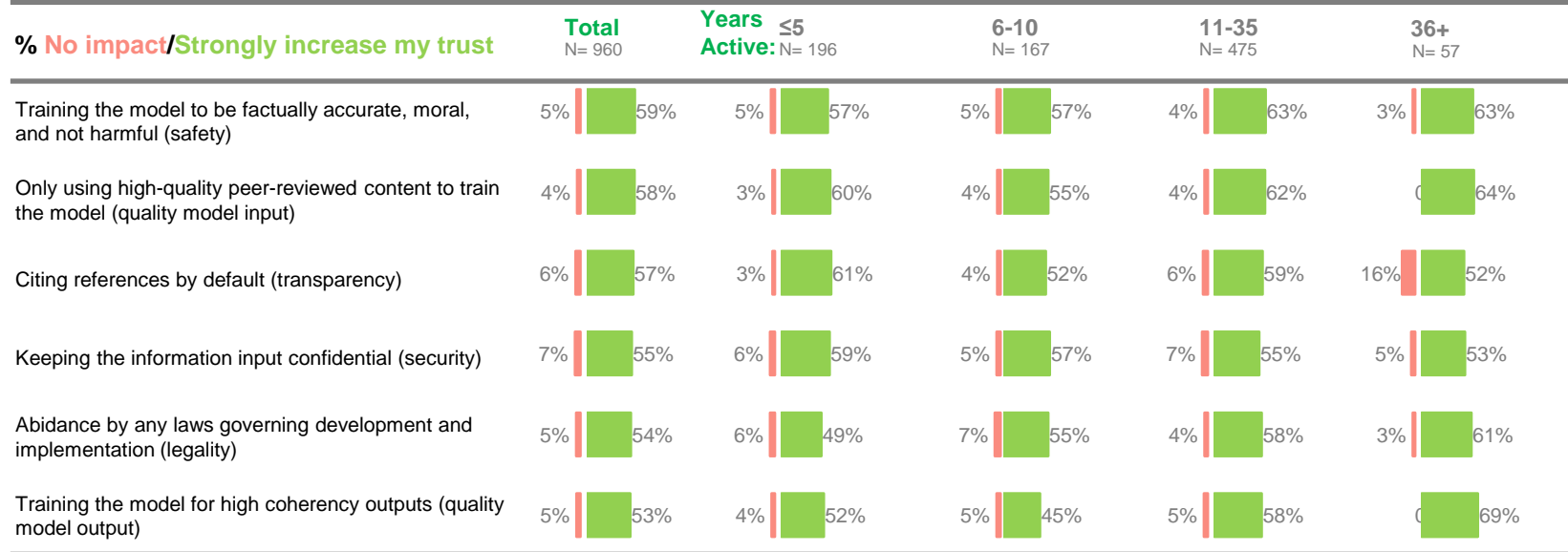


Questions: To what extent, if at all, would the following factors increase your trust in tools that utilize generative AI?

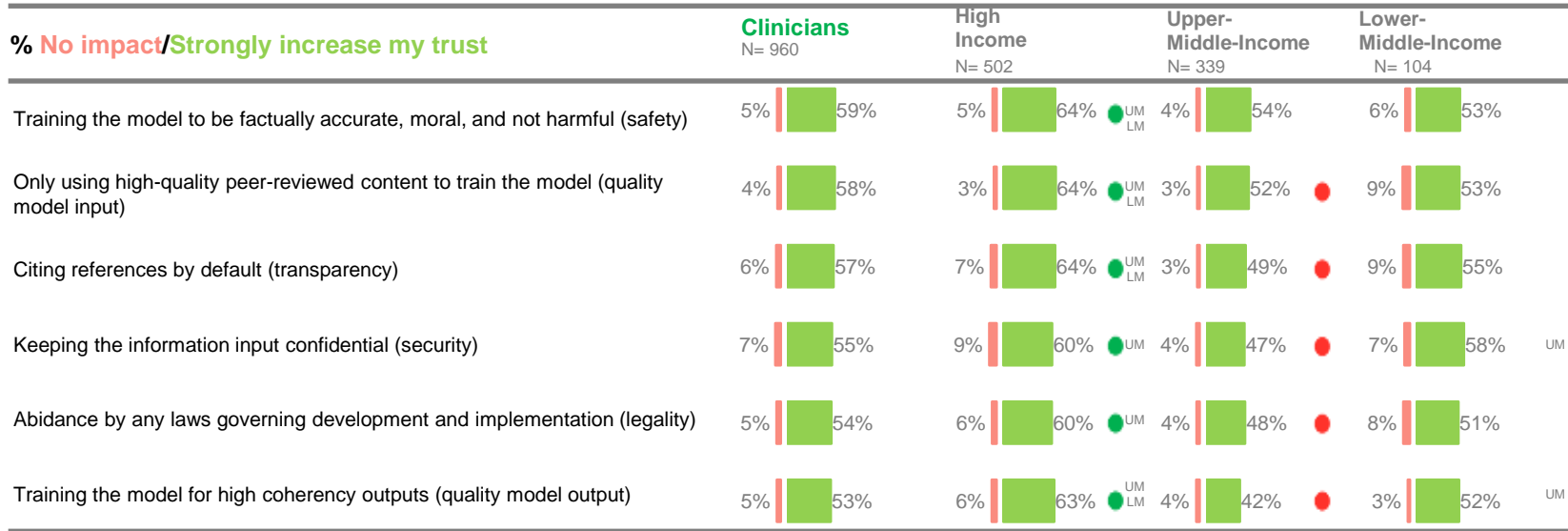
Scale: Strongly increase my trust, slightly increase my trust, no impact on my level of trust, don't know / not applicable (bottom box and top box, excl. don't know)

Base: n= 960

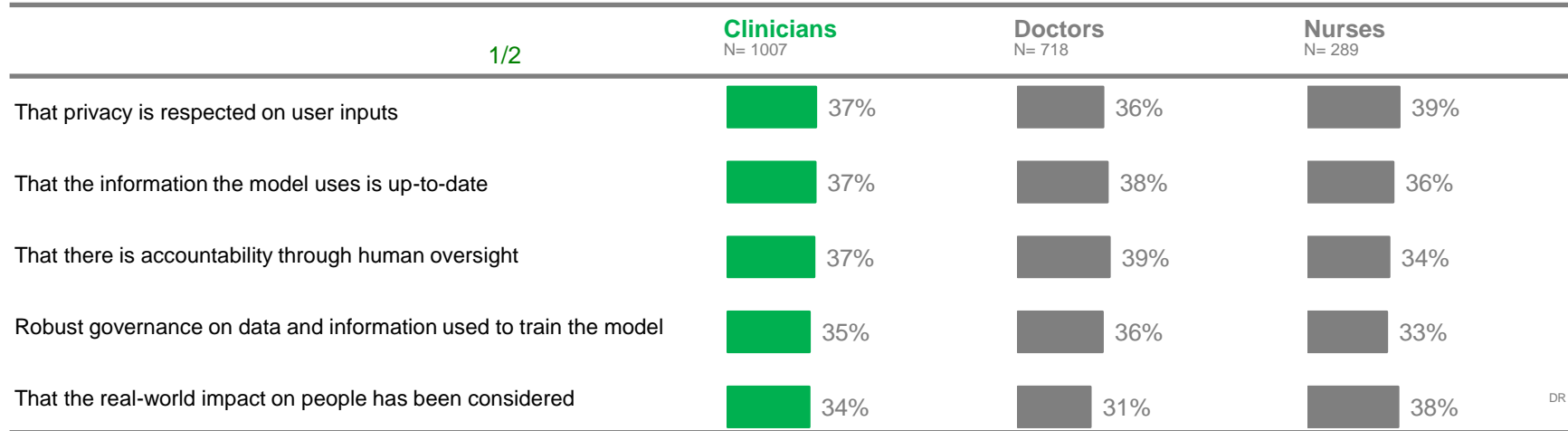
Factors impacting **trust** in generative AI tools. Training an AI tool to not to be harmful, to only use peer-reviewed content & cite references would strongly increase clinicians' trust in generative AI tools. Little difference by years active



Factors impacting **trust** in generative AI tools. Training an AI tool to not to be harmful, to only use peer-reviewed content & cite references would strongly increase clinicians' trust in generative AI tools. Clinicians from high income countries would be more impacted

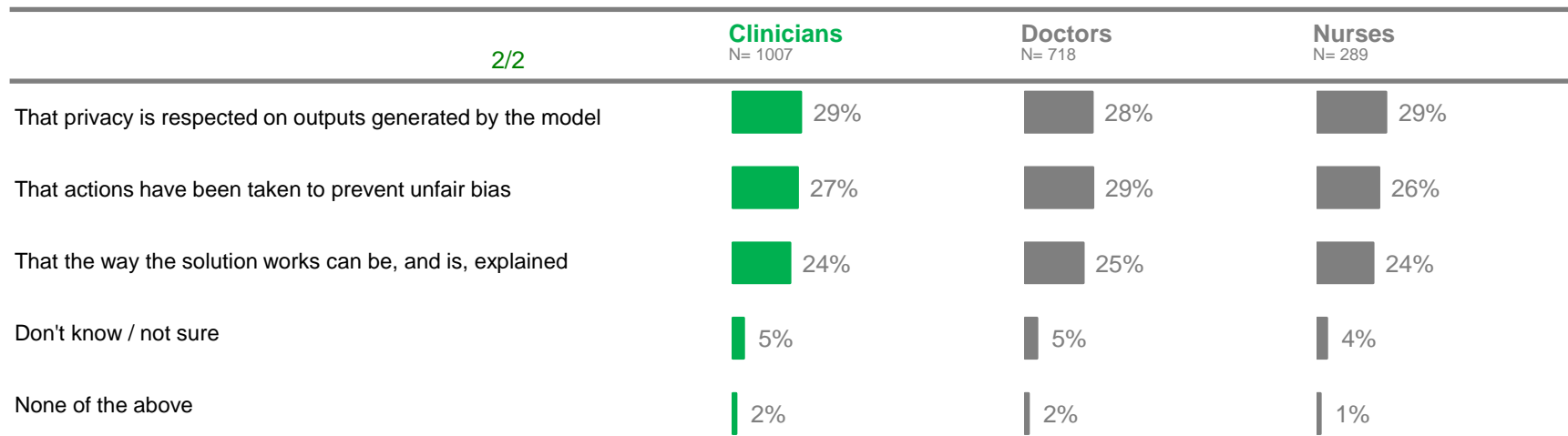


What increases **comfort** of using a tool dependent on generative AI? Over a third of clinicians think that they'd be more comfortable using tools knowing privacy is respected, the model is up to date & there is human oversight – no difference by doctors and nurses (1/2)

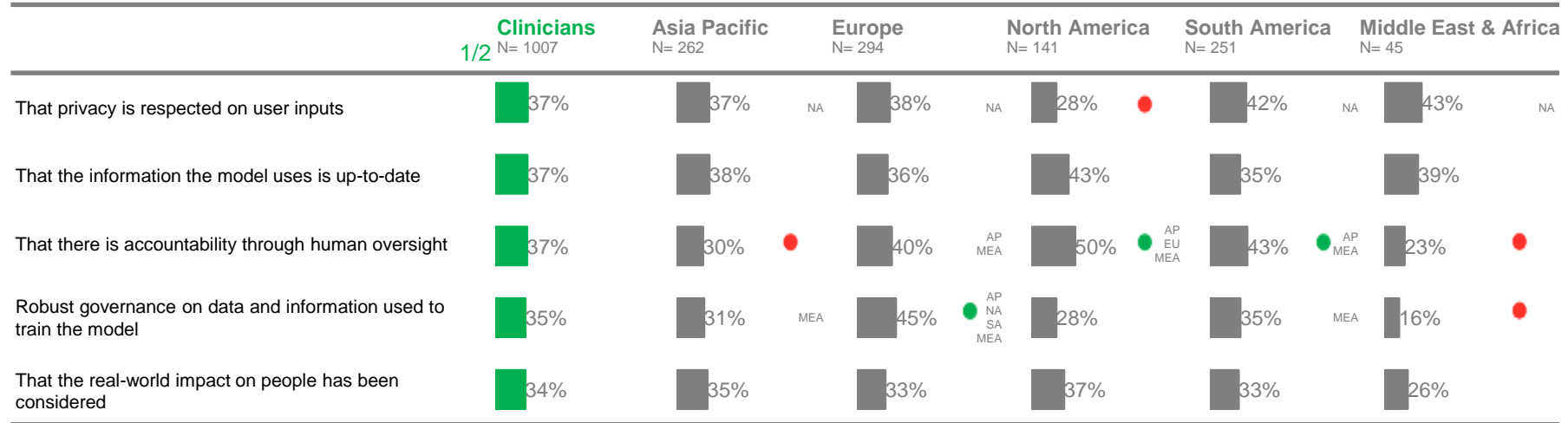


DR

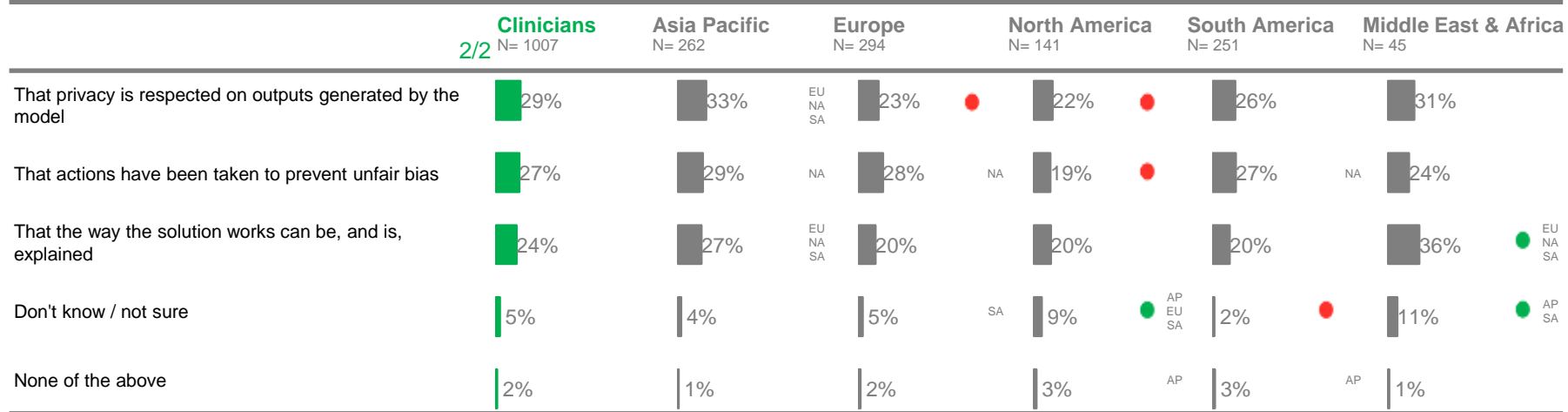
What increases **comfort** of using a tool dependent on generative AI? Over a third of clinicians think that they'd be more comfortable using tools knowing privacy is respected, the model is up to date & there is human oversight – no difference by doctors and nurses (2/2)



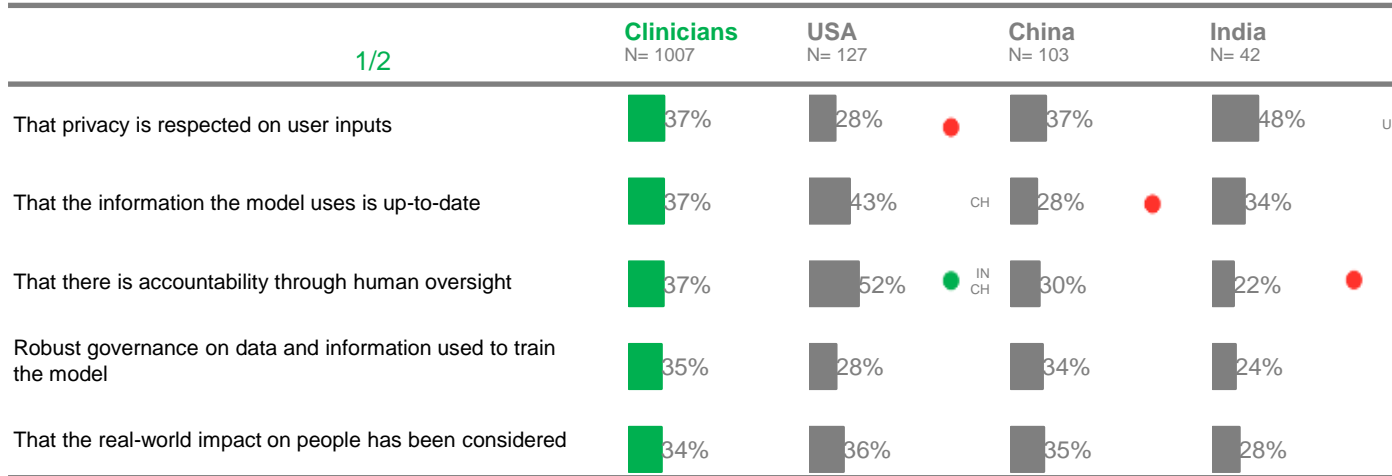
What increases **comfort** of using a tool dependent on generative AI? Over a third of clinicians think that they'd be more comfortable using tools knowing privacy is respected, the model is up to date & there is human oversight – privacy is less of a concern in South America (1/2)



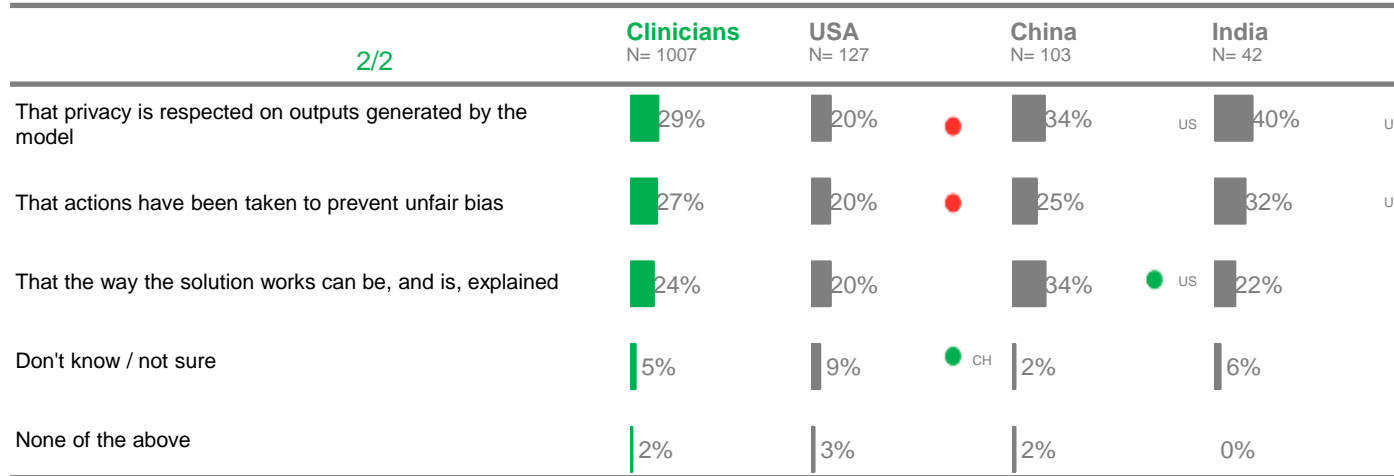
What increases **comfort** of using a tool dependent on generative AI? Over a third of clinicians think that they'd be more comfortable using tools knowing privacy is respected, the model is up to date & there is human oversight – privacy is less of a concern in South America (2/2)



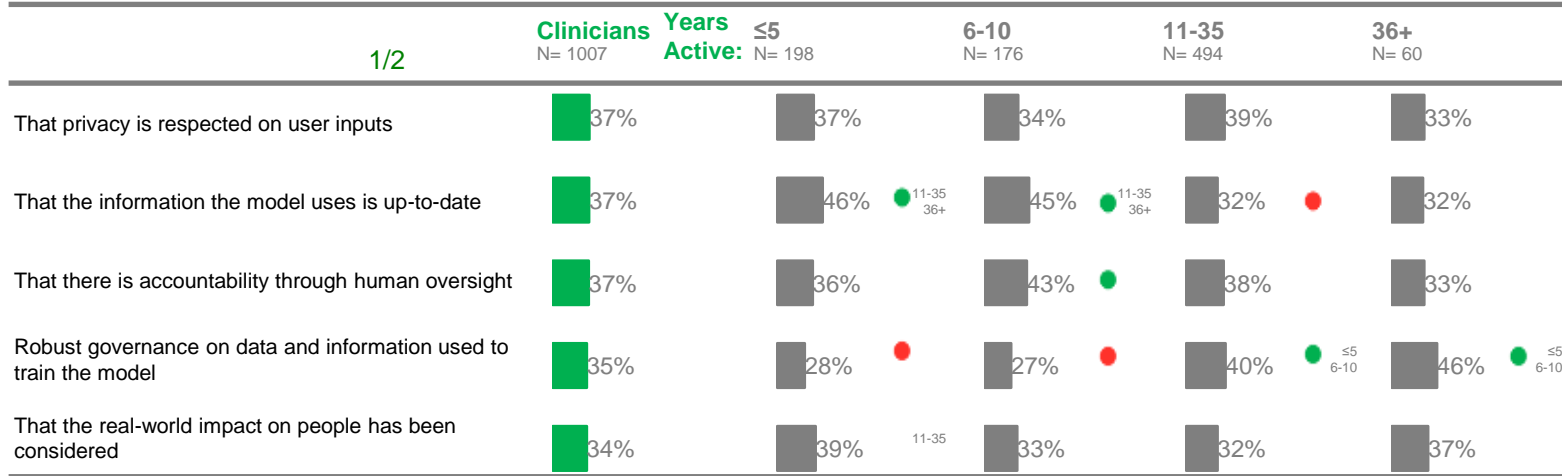
While Indian and Chinese clinicians would be most **comfortable** using AI tools that respect privacy, those in the USA are more focused on having human oversight (1/2)



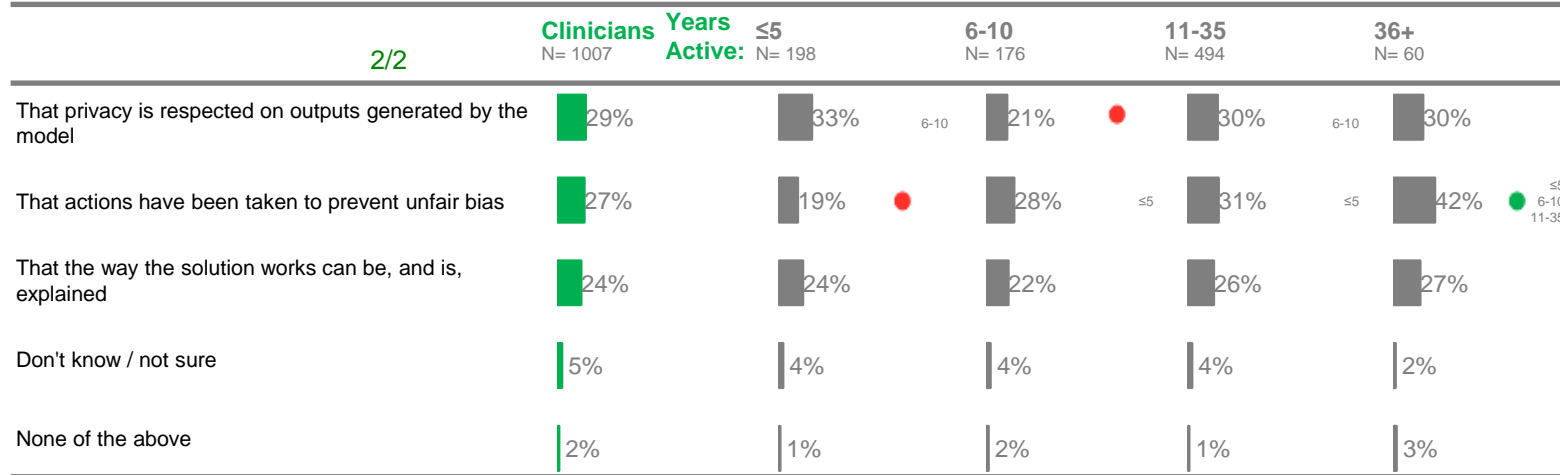
While Indian and Chinese clinicians would be most **comfortable** using AI tools that respect privacy, those in the USA are more focused on having human oversight (2/2)



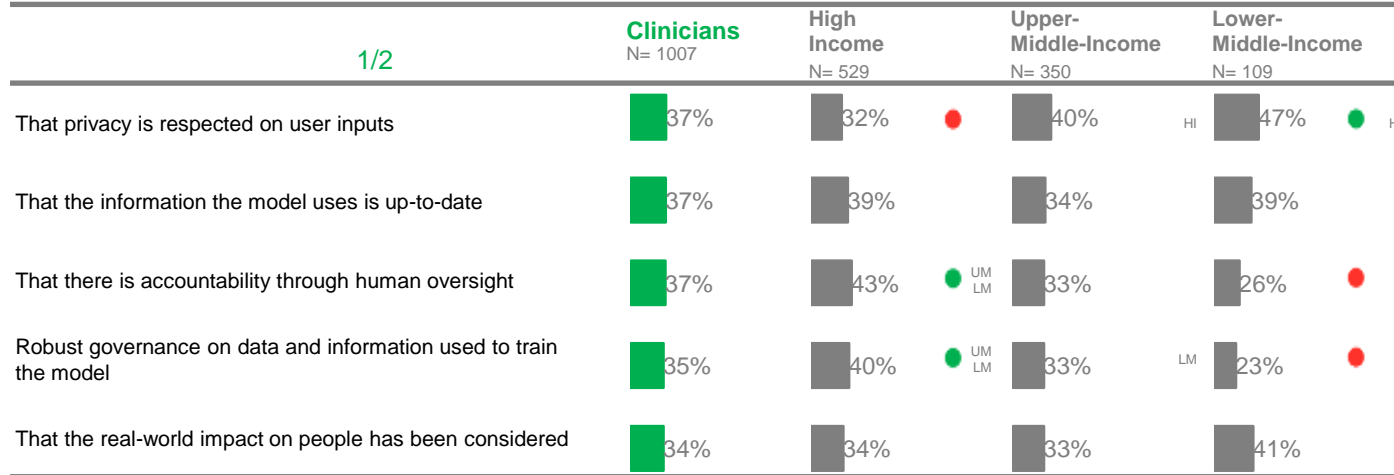
What increases **comfort** of using a tool dependent on generative AI? Those active less than 11 years think that they'd be more comfortable using tools knowing the model is up to date for those over 35 it is a focus on robust governance (1/2)



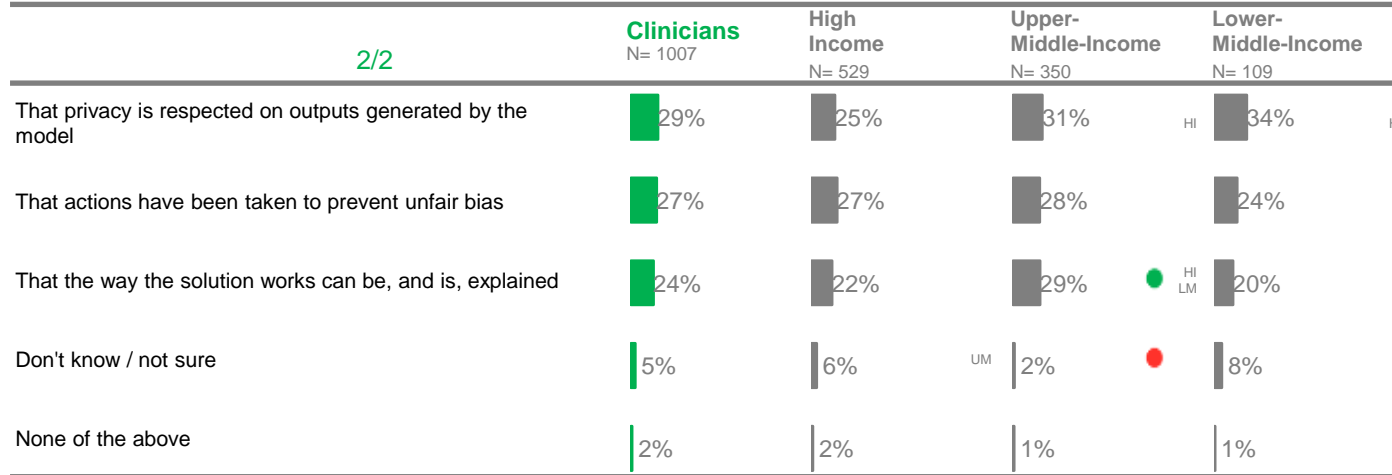
What increases **comfort** of using a tool dependent on generative AI? Those active less than 11 years think that they'd be more comfortable using tools knowing the model is up to date for those over 35 it is a focus on robust governance and actions to mitigate against bias (2/2)



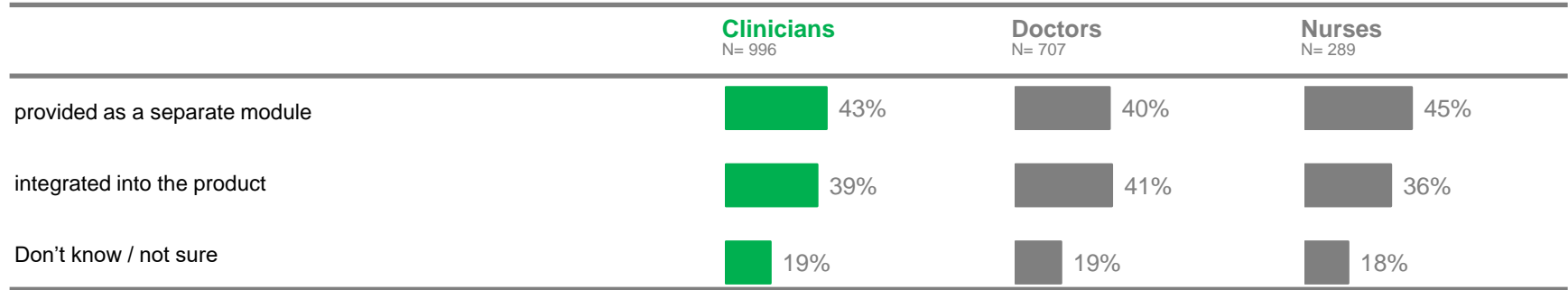
Clinicians in lower-middle-income countries would be most comfortable using a tool dependent on generative AI if privacy of user inputs is respected, while accountability and governance most increase comfort for clinicians from high income countries (1/2)



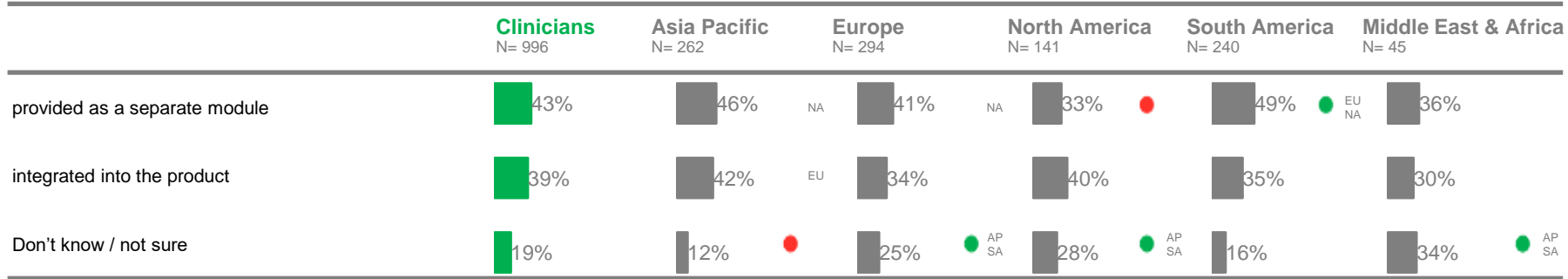
Clinicians in lower-middle-income countries would be most comfortable using a tool dependent on generative AI if privacy of user inputs is respected, while accountability and governance most increase comfort for clinicians from high income countries (2/2)



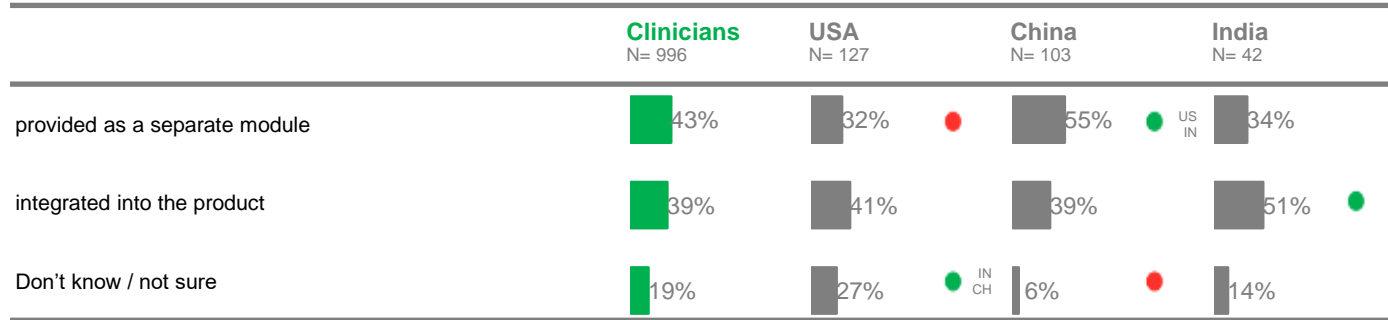
There are mixed views whether AI functionality should be integrated in a product or offered as a separate module



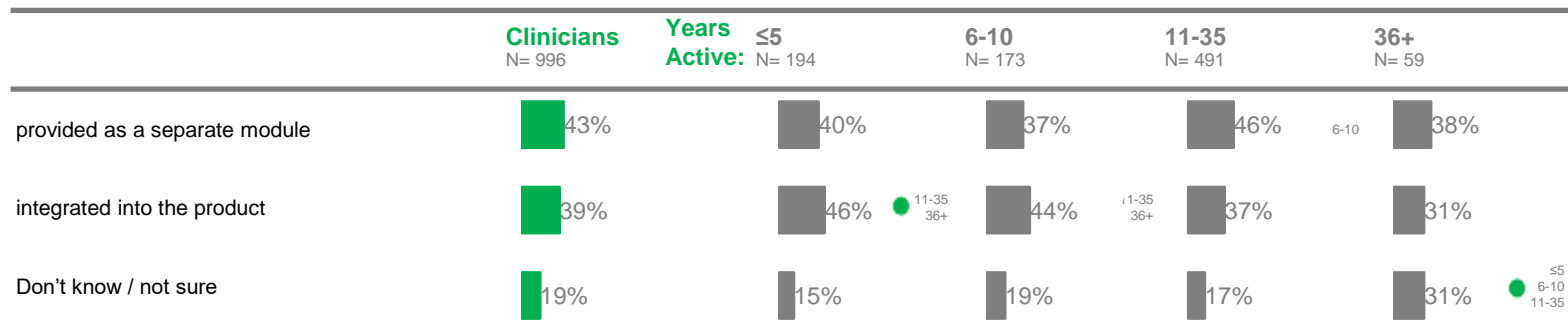
Mixed views about whether generative AI should be integrated into products or provided as separate modules. MEA show highest uncertainty



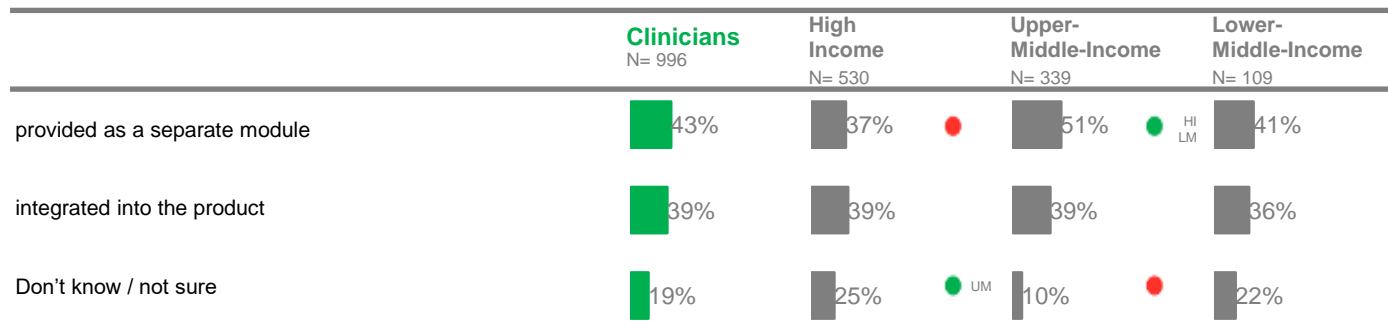
Mixed views about whether generative AI should be integrated into products or provided as separate modules. More clinicians in China think it should be separate



Mixed views about whether generative AI should be integrated into products or provided as separate modules. Little difference by years active



Mixed views about whether generative AI should be integrated into products or provided as separate modules. Upper-middle-income countries have a preference for a separate module



4. Areas That Would Benefit From AI

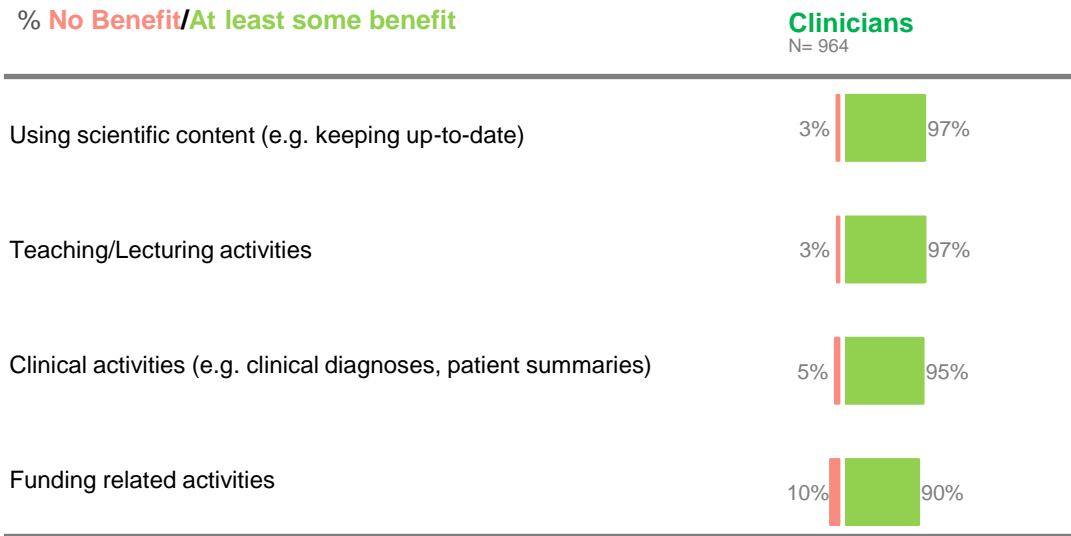
Theme 4

Areas That Would Benefit From AI (General)

Thinking about the general areas of activity you need to complete, how much benefit, if any, do you believe the assistance of AI would bring? **Only shown by overall**

Slide 122

Clinicians believe AI would be benefit in various activity areas including using scientific content, teaching, clinical practice and funding related activities



5. Likelihood To Use an AI Assistant

Theme 5

Likelihood To Use an AI Assistant

If you had a reliable and secure AI assistant to help you... [general activity area]

asked to those who see AI benefit to these areas

how likely would you be to use it to...

All only available by region & key market

complete research related activities

review prior studies

[Slide 125](#)

completing clinical activities

assess symptoms

[Slide 125](#)

Likelihood to use a reliable and secure AI assistant, among those who believe AI can bring benefit to their work, is high

% Unlikely/Likely

Clinicians

N= 156 - 680

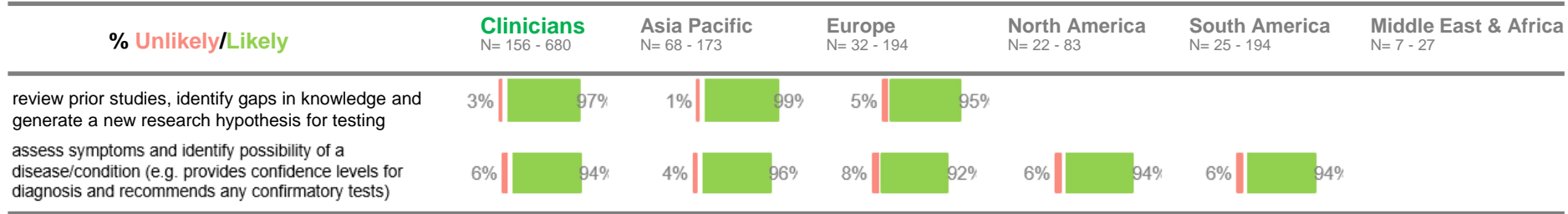
review prior studies, identify gaps in knowledge and generate a new research hypothesis for testing

3%  97%

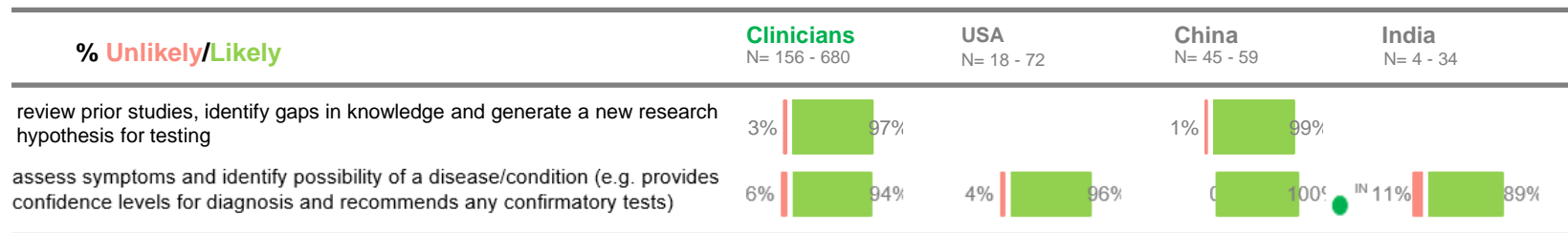
assess symptoms and identify possibility of a disease/condition (e.g. provides confidence levels for diagnosis and recommends any confirmatory tests

6%  94%

Likelihood to use a reliable and secure AI assistant, among those who believe AI can bring benefit to their work, is high for APAC



Likelihood to use a reliable and secure AI assistant, among those who believe AI can bring benefit to their work, is high for China



6. AI and Elsevier

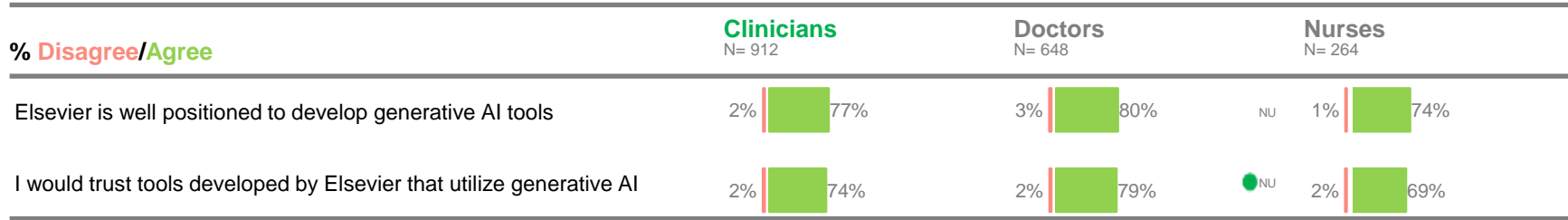
Theme 6

AI & Elsevier

Thinking about the use of generative AI in your area of work and the role of Elsevier, how much do you agree or disagree with the following?

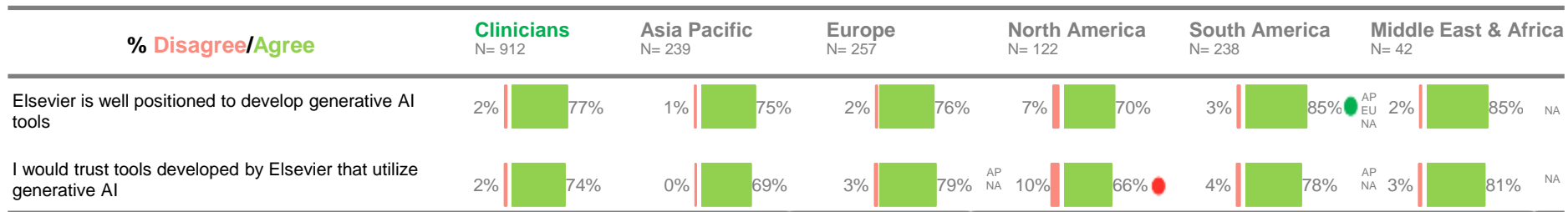
[Slide 130](#)

Around three quarters of clinicians (and ~80% of doctors) believe Elsevier is well positioned to develop AI tools and would trust the tools

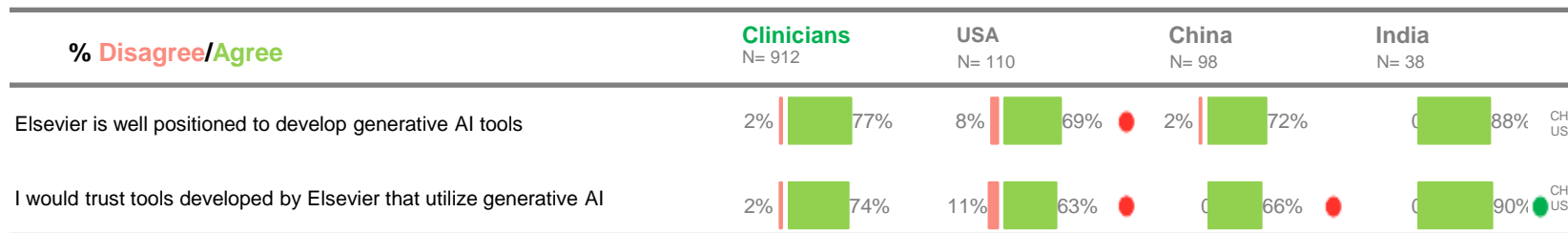




Elsevier is considered to be well placed and trusted to develop AI tools, notably by South American clinicians

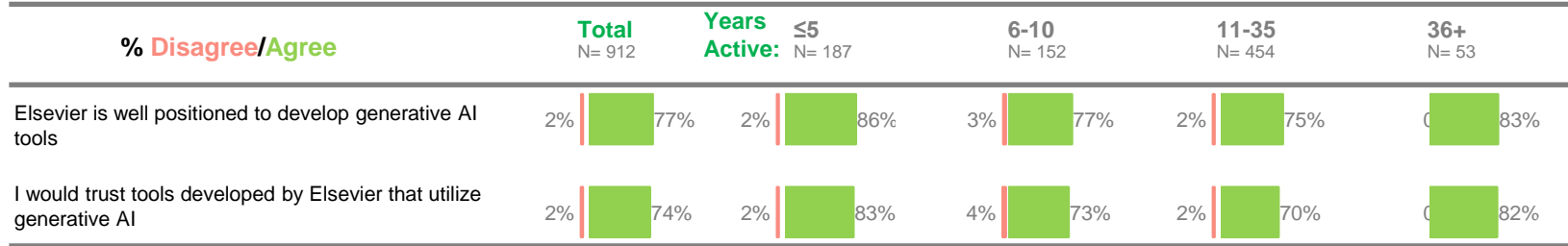


Indian clinicians are most likely to trust and think Elsevier is well positioned to develop AI tools vs. China and USA





Around three quarters of clinicians believe Elsevier is well positioned to develop AI tools and would trust the tools



Lower-middle-income market clinicians are in highest agreement that Elsevier is well positioned and trusted to develop AI tools

