2018 Corporate Responsibility Report **RESPONSIBLE SOURCING**





LAUNCHED to double

investment in social impact and cut GOALS our environment our environmental

FEATURED GOALS:

Sustainably source (e.g. certified) all meat and poultry, produce, seafood and cotton at managed hotels (where available)

Encourage suppliers to set goals and validate through auditing and incentive program

Create framework for collaboration program with top-tier suppliers

SUSTAINABLE MENUS



Introduced new cookery coaching program to

empower 60 chefs to create plant-based dishes, supporting local suppliers

Launched the Blended Burger, with 70% beef and 30% mushroom, in five countries

Re-engineered UK central menu served at 25 hotels to feature:



The AvoClub, a Hilton creation to reduce the meat content of the Club Sandwich

50% more sustainable seafood options

25% more plantbased dishes

SUSTAINABLE SEAFOOD



INCREASED PROCUREMENT' IN EUROPE. MIDDLE EAST AND AFRICA:

4.6%

Total seafood volume from certified fisheries, including Marine Stewardship Council (MSC) sources

+25% (above 2015

16.2%

Total seafood volume from fisheries progressing toward sustainability

+300% (above 2015

baseline)

baseline)

*based on available procurement data, analyzed in 2018



Achieved traceability with MSC Chain of Custody certification at

62 hotels in 5 countries

IMPROVED SUSTAINABILITY OF SOURCES:

Supported 7 Fishery Improvement Projects in Hilton's supply chain (based on available procurement data), including Peru mahi mahi, Bahamas spiny lobster and Vietnam yellowfin tuna fisheries

CAGE-FREE EGGS:

Launched our goal in 2015 for five brands to switch to cage-free eggs in 19 countries

11 out of 19 countries now have cage-free eggs available

70% of eggs procured* in the US and UK are cage-free

*based on known egg procurement data, by dollar value

MEET WITH PURPOSE



hotels offer **Meet with Purpose**

globally, incorporating sustainably sourced food, wellness options and waste reduction into meetings and events

DUE DILIGENCE

Included

Responsible Sourcing Policy on all new contracts

Extended due diligence on all contracts over \$500.000

100% of procurement leads in Europe, Middle East and Africa trained in risks of modern slavery in labor sourcing

100% of procurement leads trained in responsible sourcing

COLLECTIVE ACTION









