VPAT Accessibility Conformance Report

(Based on ITI VPAT©)

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| **Name of Product** | **ClincalKey Now (French)** |
| **Date Last Updated** | **December 6, 2024** |
| Completed by | Amy Li (Elsevier Digital Accessibility Team) |
| **Applicable Standards/Guidelines** | This document rates ClincalKey Now (French) according to the [W3C WCAG 2.1 A and AA](https://www.w3.org/TR/WCAG21/) requirements. |
| **Contact for More Information** | Elsevier Digital Accessibility Teamaccessibility@elsevier.com |
| **Testing Tools and Methods** | * **Hands-on keyboard operation**
* **DevTools/Code inspection**
* **Chrome 131.0.6778.86 on Windows 11**  **23H2**
* **NVDA screen reader 2024.1**
* **Color Contrast Analyzer**
* [W3C Web Accessibility Initiative (WAI) Pages](https://www.w3.org/WAI/)
* [Elsevier Accessibility Checklist](http://romeo.elsevier.com/accessibility_checklist/)
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| **Document Sections** | This review document includes all WCAG 2.1 A and AA checkpoints, organized into 7 logical sections: * Visuals
* Keyboard
* Headings and Structure
* Labeling
* Multimedia
* Usability
* Mobile User Experience
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| **Pages Covered** | * Header, Footer, Home, Filtrer, Rechercher par titre…, Rechercher sur ClinicalKey Now search + "biolologie" results, Synthèses cliniques : Accident vasculaire cérébral, Arbres décisionnels : Accident vasculaire cérébral : prévention secondaire, Médicament : 5 AMINOLEVULINIQUE ACIDE CHLORHYDRATE, EMC : Cardiologie, EMC : Biologie des insulin-like growth factors, Calculateur médical : Centiles de l’indice de masse corporelle (IMC) pour les garçons (âgés de 2 à 20 ans), Mes alertes
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| **Terms** | * **Supports: The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.**
* **Partially supports: Some functionality of the product does not meet the criteria.**
* **Does not support: Majority of functionality of the product does not meet the criteria.**
* **Supports (N/A): According to W3C on conformance, "If there is no content to which a success criterion applies, the success criterion is satisfied."**
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| **Notes/Terminology** | * **“AT” stands for Assistive Technology such as screen readers, voice input, etc.**
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## Conformance Summary

| **WCAG 2.1 Success Criterion**  | **Level** | **Evaluation** |
| --- | --- | --- |
| 1.1.1: Non-text Content | A | Partially supports |
| 1.2.1: Audio-only and Video-only (Prerecorded) | A | Supports (N/A) |
| 1.2.2: Captions (Prerecorded) | A | Supports (N/A) |
| 1.2.3: Audio Description or Full Text Alternative | A | Supports (N/A) |
| 1.2.4: Captions (Live) | AA | Supports (N/A) |
| 1.2.5: Audio Description | AA | Supports (N/A) |
| 1.3.1: Info and Relationships | A | Partially supports |
| 1.3.2: Meaningful Sequence | A | Partially supports |
| 1.3.3: Sensory Characteristics | A | Supports |
| 1.3.4: Orientation (2.1) | AA | Supports |
| 1.3.5: Identify Input Purpose (2.1) | AA | Supports (N/A) |
| 1.4.1: Use of Color | A | Supports |
| 1.4.2: Audio Control | A | Supports (N/A) |
| 1.4.3: Contrast (Minimum) | AA | Partially supports |
| 1.4.4: Resize text | AA | Supports |
| 1.4.5: Images of Text | AA | Supports |
| 1.4.10: Reflow (2.1) | AA | Partially supports |
| 1.4.11: Non-Text Contrast (2.1) | AA | Partially supports |
| 1.4.12: Text Spacing (2.1) | AA | Supports |
| 1.4.13: Content on Hover or Focus (2.1) | AA | Supports (N/A) |
| 2.1.1: Keyboard | A | Partially supports |
| 2.1.2: No Keyboard Trap | A | Supports |
| 2.1.4: Character Key Shortcuts (2.1) | A | Supports (N/A) |
| 2.2.1: Timing Adjustable | A | Supports |
| 2.2.2: Pause, Stop, Hide | A | Supports (N/A) |
| 2.3.1: Three Flashes or Below Threshold | A | Supports (N/A) |
| 2.4.1: Bypass Blocks | A | Supports |
| 2.4.2: Page Titled | A | Supports |
| 2.4.3: Focus Order | A | Partially supports |
| 2.4.4: Link Purpose (In Context) | A | Partially supports |
| 2.4.5: Multiple Ways | AA | Supports |
| 2.4.6: Headings and Labels | AA | Partially supports |
| 2.4.7: Focus Visible | AA | Partially supports |
| 2.5.1: Pointer Gestures (2.1) | A | Supports |
| 2.5.2: Pointer Cancellation (2.1) | A | Supports |
| 2.5.3: Label in Name (2.1) | A | Partially supports |
| 2.5.4: Motion Actuation (2.1) | A | Supports (N/A) |
| 3.1.1: Language of Page | A | Supports |
| 3.1.2: Language of Parts | AA | Supports (N/A) |
| 3.2.1: On Focus | A | Supports |
| 3.2.2: On Input | A | Partially supports |
| 3.2.3: Consistent Navigation | AA | Supports |
| 3.2.4: Consistent Identification | AA | Partially supports |
| 3.3.1: Error Identification | A | Supports (N/A) |
| 3.3.2: Labels or Instructions | A | Supports |
| 3.3.3: Error Suggestion | AA | Supports (N/A) |
| 3.3.4: Error Prevention (Legal, Financial, Data) | AA | Supports (N/A) |
| 4.1.1: Parsing | A | Partially supports |
| 4.1.2: Name, Role, Value | A | Partially supports |
| 4.1.3: Status Messages (2.1) | AA | Supports |

## WCAG 2.1 A and AA Success Criteria

### Visuals

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| **WCAG 2.1****Checkpoint** | **Conformance Level** | **Remarks** |
| [1.1.1: Non-Text Content](https://www.w3.org/TR/WCAG21/#non-text-content) (A)Provide text alternatives for non-text content (e.g. images) | Partially supports | Many images and icons have appropriate text equivalents.**Exceptions:*** Footer: The social media links do not have labels; alternatives text or visually hidden text to indicate what the links will do.
* Arbre décisionnel: The Arbre décisionnel charts are canvas elements, nothing within the chart can be accessed by assistive technology and there is no text alternative for these charts.
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| [1.3.3: Sensory Characteristics](https://www.w3.org/TR/WCAG21/#sensory-characteristics) (A)Do not rely on sensory characteristics of components such as shape, size, visual location, orientation, or sound | Supports | There are no instructions or areas of content which rely solely on sensory characteristics. |
| [1.4.1: Use of Color](https://www.w3.org/TR/WCAG21/#use-of-color) (A)Color is not used as the only visual means of conveying info | Supports | Color is not used as a sole means of conveying information; another visual method is also used to convey the information without color such as composition and font styling. |
| [1.4.3: Color Contrast (Minimum)](https://www.w3.org/TR/WCAG21/#contrast-minimum) (AA)Text has enough contrast with the background (4.5:1 for small text and 3:1 for large text) | Partially supports | Text has sufficient contrast with its corresponding background in most areas.**Exceptions:*** “Rechercher sur clinicalkey Now” search form placeholder text #C8C8C8 against #FFFFFF contrast ratio is 1.7:1.
 |
| [1.4.4: Resize Text](https://www.w3.org/TR/WCAG21/#resize-text) (AA)Text can be enlarged up to 200% without loss of functionality. | Supports | Text may be enlarged to 200% while preserving functionality of content. |
| [1.4.5: Images of Text](https://www.w3.org/TR/WCAG21/#images-of-text) (AA)Text is used rather than images of text, except where the presentation of text is essential, such as logos | Supports | No images of text are used other than for logos or essential presentation. |
| [1.4.10: Reflow](https://www.w3.org/TR/WCAG21/#reflow)(AA)Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for:* Vertical scrolling content at a width equivalent to 320 CSS pixels.
* Horizontal scrolling content at a height equivalent to 256 CSS pixels.
 | Partially supports | Most pages utilize a responsive view where content reflows into a single column. Pages may be zoomed at most zoom levels without necessitating horizontal scrolling, nor loss of functionality/content. **Exceptions:*** When content is zoomed to 1280px wide at 300% zoom or higher, content is lost due to the header enlarging and blocking the main content from view.
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| [1.4.11: Non-Text Contrast](https://www.w3.org/TR/WCAG21/#non-text-contrast) (AA)User interact components and graphical objects have a contrast ratio of at least 3:1 against adjacent color(s). | Partially supports | Almost all non-text UI components and graphical objects have at least a 3:1 contrast ratio against surrounding colors.**Exceptions:*** Footer: social media icon links’ color contrast of #969696 against #FFFFFF is 2.96:1 in ratio.
* Mes Alertes page: The "Filter par Spécialité" orange underline and search icon contrast of at #FF8200 against #FFFFFF is 2.5:1 in ratio.
* Filter: The checkboxes in both checked and unchecked states do not meet contrast of at least 3:1. The checked state orange #FF8200 against white background #FFFFFF contrast is 2.49:1 in ratio. The checkbox border grey #c5c5c5 against white contrast is 1.73:1 in ratio.
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| [1.4.12: Text Spacing](https://www.w3.org/TR/WCAG21/#text-spacing) (AA)In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all the following and by changing no other style property:* Line height (line spacing) to at least 1.5 times the font size;
* Spacing following paragraphs to at least 2 times the font size;
* Letter spacing (tracking) to at least 0.12 times the font size;
* Word spacing to at least 0.16 times the font size.
 | Supports | Users may adjust the text spacing of content on pages to the minimum baseline properties without causing loss of content or functionality. |
| [1.4.13: Content on Hover or Focus](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (AA)Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true:* Dismissible
* Hoverable
* Persistent
 | Supports (N/A) | No applicable instances of content that may appear on hover or focus. |
| [2.3.1: Three Flashes or Below Threshold](https://www.w3.org/TR/WCAG21/#three-flashes-or-below-threshold) (A)No more than three flashes in a 1-second period, or the flashes are below the defined thresholds | Supports (N/A) | No flashing content exists. |

### Keyboard

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| **WCAG 2.1****Checkpoint** | **Conformance Level** | **Remarks** |
| [1.3.2: Meaningful Sequence](https://www.w3.org/TR/WCAG21/#meaningfuusequence) (A)The correct reading sequence can be programmatically determined | Partially supports | The correct reading sequence is typically logical and programmatically determinable, with the DOM order according with the visual order in most areas.**Exceptions:*** Footer: Visually the RELX logo link appears to be after "Accessibilité" but in the DOM order it is the very last item in the footer.
* Rechercher sur ClinicalKey Now search: next the pagination options, there are feedback emoji icon buttons that open a feedback dialog, this feedback dialog is later in the DOM order than it is presented visually.
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| [2.1.1: Keyboard](https://www.w3.org/TR/WCAG21/#keyboard) (A)All functionality is available from a keyboard, except for tasks such as drawing | Partially supports | Most standard web page content and functionality is keyboard operable across pages.**Exceptions**:* All Arbre décisionnel (Decision Trees) which are implemented with HTML <canvas> elements are not keyboard operable.
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| [2.1.2: No Keyboard Trap](https://www.w3.org/TR/WCAG21/#no-keyboard-trap) (A)The user can use the keyboard to move through page elements and is not trapped on a particular element | Supports | No pages have a keyboard trap. |
| [2.1.4: Character Key Shortcuts](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (A)If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true:* Turn off
* Remap
* Active only on focus
 | Supports (N/A) | The site does not use any character key shortcuts. |
| [2.4.3: Focus Order](https://www.w3.org/TR/WCAG21/#focus-order) (A)Users can tab through the elements of a page in a logical order | Partially supports | Tab order is largely logical across the site and preserves the meaning and operability of content in most instances.**Exceptions:*** Home page: When “Tout voir “buttons to expand to see more text are activated focus is not managed so the screen reader will not hear anything until they go to the next element on browse mode or press tab and jump to the next button.
* Rechercher sur ClinicalKey Now search: next to the pagination options, feedback emoji icon buttons are present that open a feedback dialog. However, the dialog appears later in the DOM order than its visual presentation, resulting in a mismatch between the tab order and the visual order, as focus does not shift to the dialog.
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| [2.4.7: Focus Visible](https://www.w3.org/TR/WCAG21/#focus-visible) (AA)The page element with the current keyboard focus has a visible focus indicator | Partially supports | Almost all elements across the site have a decent visible indication of focus – the focus indicator is typically a prominent dashed outline.**Exceptions:*** Calculateur medical pages: On the pages with math calculations, the forms under "Résultats" do not have visible keyboard focus.
* Mes Alertes page: The "Spécialité" accordion button has no visible focus, the focus state is styled as outline:none.
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| [3.2.1: On Focus](https://www.w3.org/TR/WCAG21/#on-focus) (A)When a UI component receives focus, this does not trigger unexpected actions. | Supports | Focusable elements do not cause unexpected actions/changes of context when receiving focus. |

### Headings and Structure

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| **WCAG 2.1****Checkpoint** | **Conformance Level** | **Remarks** |
| [1.3.1: Information and Relationships](https://www.w3.org/TR/WCAG21/#info-and-relationships) (A)Info, structure, and relationships can be programmatically determined | Partially supports | Most content is distinguishable via semantic structure and relationships. A logical heading order reflecting page organization and content is programmatically determinable on most pages. List markup is used appropriately in many instances. Most input elements have programmatically determinable labels. HTML sectioning elements/landmark roles demarcate content regions.**Exceptions:*** Sommaire List: On pages with Sommaire(i.e. articles under Synthèses cliniques, Médicament, and EMC), the HTML list in this section is missing the <ul> elements, which cannot be programmatically identified as a list.
* Footer: role="contentinfo" is used twice in the footer even though there is only 1 footer on the page. The main footer <div> has role="content-info" and inside this div there is <footer> with role="contentinfo".
* Home page: When the search form is not actively used, the visible hidden number of search results text is available to screen readers right before the "Rechercher sur clinicalkey Now" search form, it is meant to be hidden from assistive technology in this state.
* Rechercher sur ClinicalKey Now search: under the pagination options, the “Articles par page” and “Trier par” select dropdowns are coded as expandable buttons with no list structure of the options instead of select dropdown type of forms.
* Rechercher sur ClinicalKey Now search: next to the pagination options, feedback emoji icon buttons open a user feedback dialog that includes a form. However, the <label> is not programmatically associated with the <textarea>.
* Rechercher sur ClinicalKey Now search: next to the pagination options, feedback emoji icon buttons open a user feedback dialog. The feedback dialog is not coded as a dialog in the HTML.
* Medicament articles: All the accordion panels are not associated with their buttons. This is difficult to understand the relationships especially because there are buttons between the accordion button and accordion panel.
* Medicament articles headings: There are multiple empty HTML headings tags, all visual headings except the main heading, "Sommaire", content type and the accordion headings are not marked as such, and some headings are marked as lists instead of HTML headings.
* Medicament tables: There table markup used for layouts and data tables lack heading mark up.
* EMC articles: There are 2 navigational regions that are not labeled, one in the header and one in the side navigation.
* Calculateur Medical articles forms: The forms under Résultats are readonly but not marked as such in HTML, none of the forms are labeled or associated with their visible labels, form groups are not coded as such.
* Calculateur Medical articles Headings: Except for the "Calculateur médical" and main headings all the headings are not marked as such in the HTML, they are only styled bold.
* Calculateur Medical articles tables: There table markup used for layouts and data tables lack heading mark up.
* Mes Alertes page: "Spécialité" and "Recevez vos e-mails mensuels à l'adresse suivante :" are headings but not marked as such in the HTML
 |
| [2.4.1: Bypass Blocks](https://www.w3.org/TR/WCAG21/#bypass-blocks) (A)Users can bypass repeated blocks of content. | Supports | Each page features a “Skip to Main Content” and a “Skip to footer” skip navigation links. |
| [2.4.6: Headings and Labels](https://www.w3.org/TR/WCAG21/#headings-and-labels) (AA) Headings and labels are clear and consistent. | Partially supports | Headings and labels used are typically clear and descriptive. For example, most pages feature visually distinct and programmatically determinable main and secondary headings to help distinguish content.**Exceptions:*** Favorite button: On pages with the favorite heart icon button (i.e. articles under Arbres décisionnels, Médicament , Calculateur medical) do not have a clear label. The label is currently "HeartSolid".
* Filtrer: The aria-label in the filter region is in English (<div class="c-ckn-filter" role="region" aria-label="Filter Results">) which does not provide clear labeling.
 |
| [3.1.1: Language of Page](https://www.w3.org/TR/WCAG21/#language-of-page) (A)The language of the page is specified | Supports | The default page language code and region code are appropriately defined as lang=" fr-FR".  |
| [3.1.2: Language of Parts](https://www.w3.org/TR/WCAG21/#language-of-parts) (AA)Specify the language of text passages that are in a different language than the default language of the page. | Supports (N/A) | There are no sections of text that do not match the default language of the page. |
| [4.1.1: Parsing](https://www.w3.org/TR/WCAG21/#parsing) (A)Use valid, error-free HTML | Partially supports | HTML and CSS typically pass concerning these 4 specific criteria: 1. elements have complete start and end tags,
2. elements are nested according to their specifications
3. elements do not contain duplicate attributes
4. any IDs are unique, except where the specifications allow these features.

Note: There may be other general HTML validation errors outside the scope of this criterion. WCAG 2.1 Errata notes: “This Success Criterion should be considered as always satisfied for any content using HTML or XML.”**Exceptions:*** Home page: The cards links under "Eclairez vos décisions cliniques" are <a> elements with multiple block (<h4>, <p >and <div>) elements nested inside.
* Sommaire: On pages with Sommaire (i.e. articles under Synthèses cliniques, Médicament, and EMC), the HTML list in this section is missing the <ul> elements.
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### Labeling

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| **WCAG 2.1****Checkpoint** | **Conformance Level** | **Remarks** |
| [1.3.5: Identify Input Purpose](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (AA)The purpose of each input field collecting information about the user can be programmatically determined when:* The input field serves a purpose identified in the Input Purposes for User Interface Components section; and
* The content is implemented using technologies with support for identifying the expected meaning for form input data.
 | Supports (N/A) | There are no input fields that collect personal information about the user |
| [2.4.2: Page Titled](https://www.w3.org/TR/WCAG21/#page-titled) (A)The page has a title describing its topic or purpose | Supports | A descriptive page title that identifies content/purpose for each page. |
| [2.4.4: Link Purpose (In Context)](https://www.w3.org/TR/WCAG21/#link-purpose-in-context) (A)The purpose of each link can be determined from the link text or surrounding context. | Partially supports | An identifiable purpose may be deduced for almost all links from the link text or surrounding context.**Exceptions:*** The “Skip to main content “and “Skip to footer” links are in English but should be in French.
 |
| [2.5.3: Label in Name](https://www.w3.org/TR/WCAG21/#label-in-name) (A)For user interface components with labels that include text or images of text, the name contains the text that is presented visually. | Partially supports | Most user interface components that have visible text contain that text consistently within the accessible name.**Exceptions:*** Rechercher sur ClinicalKey Now search: under the pagination options, "The “Articles par page” and “Trier par” dropdowns are coded as HTML buttons with visually hidden labels that do not contain text from the visual labels.
 |
| [3.2.4: Consistent Identification](https://www.w3.org/TR/WCAG21/#consistent-identification) (AA)UI components used across the web site are identified consistently on every page. | Partially supports | Most components are typically consistent across the site and identified consistently where they perform the same function across pages. **Exceptions:** * Asterisks are visibly the same but are used differently across the site. Some asterisks are used as citation buttons that open a popup dialog (i.e. Biologie des insulin-like growth factors page) and others are used as same page skip links (i.e. Entérobactéries page). Additionally, many other parts of the site use number for citation instead of asterisks.
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| [3.3.1: Error Identification](https://www.w3.org/TR/WCAG21/#error-identification) (A)Input errors are clearly marked and described to the user. | Supports (N/A) | The nature of content does not give rise to opportunities for errors. |
| [3.3.2: Labels or Instructions](https://www.w3.org/TR/WCAG21/#labels-or-instructions) (A)Items requiring user input are clearly labeled or have clear instructions. | Supports | Labels or instructions are provided for form elements. |
| [3.3.3: Error Suggestion](https://www.w3.org/TR/WCAG21/#error-suggestion) (AA)When the user makes an input error, give suggestions for valid input. | Supports (N/A) | The nature of content does not give rise to opportunities for error suggestions. |
| [4.1.2: Name, Role, Value](https://www.w3.org/TR/WCAG21/#name-role-value) (A)For all UI components, the name, value, and role can be programmatically determined. | Partially supports | Some UI components communicate their state programmatically, and many have accessible names that are appropriately defined. Several ARIA attributes and roles are not present where appropriate.**Exceptions:*** Header: The user dialog pop up lacks a role="dialog" and does not have a defined label, leaving screen reader users unaware of where the dialog begins and ends.
* Favorite button: On pages featuring the favorite heart icon button (i.e. articles under Arbres décisionnels, Médicament, Calculateur medical) there is no clear label or state to indicate whether the page has been marked as a favorite. The current label is "HeartSolid."
* Footer: The social media links do not have labels to indicate what the links will do.
* Sommaire: On pages where with Sommaire with accordions (i.e. articles under Synthèses cliniques, Médicament, and EMC), the accordions lack labels and state information. Additionally, all accordion panels have the same incorrect aria-label, which does not correspond to their respective panels.
* Rechercher sur ClinicalKey Now search: Next to the pagination options the "Classer ces résultats" section contains a list of four emoji image buttons that are unlabeled.
* Arbres décisionnels charts: The dropdown to select zoom level is a <select> with no label to identify what it is for.
* EMC articles: When asterisk characters are links or buttons, they are not labeled to indicate what they will do.
* Mes Alertes page: The toggle buttons are coded as checkboxes with no labels and are not associated with their visible labels.
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| [4.1.3: Status Messages](https://www.w3.org/TR/WCAG21/#status-messages) (AA)In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus. | Supports | Status messages are communicated to assistive technology. For example, the number of suggested search results alerted to screen readers. |

### Multimedia

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| **WCAG 2.1****Checkpoint** | **Conformance Level** | **Remarks** |
| [1.2.1: Audio-only or Video-only (Prerecorded)](https://www.w3.org/TR/WCAG21/#audio-only-and-video-only-prerecorded) (A)Provide alternatives for pre-recorded audio-only or video-only content. | Supports (N/A) | There is no pre-recorded audio-only or video-only content. |
| [1.2.2: Captions (Prerecorded)](https://www.w3.org/TR/WCAG21/#captions-prerecorded) (A)Provide captions for pre-recorded audio | Supports (N/A) | There is no pre-recorded audio content. |
| [1.2.3: Audio Description or Media Alternative (Prerecorded)](https://www.w3.org/TR/WCAG21/#audio-description-or-media-alternative-prerecorded) (A)Provide alternatives for pre-recorded synchronized audio/video | Supports (N/A) | There is no pre-recorded synchronized audio/video content. |
| [1.2.4: Captions (Live)](https://www.w3.org/TR/WCAG21/#captions-live) (AA)Provide captions for live audio in synchronized audio/video. | Supports (N/A) | There is no synchronized audio/video content nor live audio. |
| [1.2.5: Audio Description (Prerecorded)](https://www.w3.org/TR/WCAG21/#audio-description-prerecorded) (AA)Provide an audio description of pre-recorded video. | Supports (N/A) | There is no pre-recorded video content. |
| [1.4.2: Audio Control](https://www.w3.org/TR/WCAG21/#audio-control) (A)Audio can be paused and stopped, or the audio volume can be changed. | Supports (N/A) | There is no audio content.  |
| [2.2.2: Pause, Stop, Hide](https://www.w3.org/TR/WCAG21/#pause-stop-hide) (A)Users can stop, pause, or hide moving, blinking, scrolling, or auto-updating information. | Supports (N/A) | There is no moving, scrolling, or auto-updating information for which the criterion is applicable.  |

### Usability

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| **WCAG 2.1****Checkpoint** | **Conformance Level** | **Remarks** |
| [2.2.1: Timing Adjustable](https://www.w3.org/TR/WCAG21/#pause-stop-hide) (A)Users are warned of time limits shorter than 20 hours and time limits can be turned off or extended | Supports | All pages are not subject to session time limits, session time is more than 20 hours.  |
| [2.4.5: Multiple Ways](https://www.w3.org/TR/WCAG21/#multiple-ways) (AA)More than one way is available to navigate to other web pages. | Supports | All pages (except steps/results of a process) may typically be located and accessed in multiple ways. For example, main navigation is consistently available across pages, and secondary navigation is often present in the form of breadcrumb trails representing page hierarchy. Global search functionality that comprehensively indexes content across the site allows users to find specific pages. A sitemap is also available.  |
| [3.2.2: On Input](https://www.w3.org/TR/WCAG21/#on-input) (A) Changing the setting of a checkbox, radio button, or other UI component does not trigger unexpected changes in context. | Partially supports | User input, such as changing the values of form elements, does not initiate unexpected actions or changes in context for most of the product.Exceptions:* Filtrer: When a filter’s checkbox is activated it moves to the top of the list of the filters and the rest of the list of checkbox filter list reduces as well. And if more than one checkbox is checked, the entire list of filters is removed as there are no filter results available. There is no indication that this will update before or during user input.
* Rechercher par titre Search Form: When a search term is entered, the results update automatically; however, there is no feedback during input or instructions indicating that the results will refresh as the user types.
* Accordions with “+ Tout developer” and “- Tout réduire” buttons: The “+ Tout developer” and “- Tout réduire” buttons to expand and collapse all accordions do not provide any feedback that all the accordions were expanded or collapsed.
 |
| [3.2.3: Consistent Navigation](https://www.w3.org/TR/WCAG21/#consistent-navigation) (AA)Navigation menus are in the same location and order on every web page. | Supports | Navigation menus are consistently in the same place and in same order. |
| [3.3.4: Error Prevention (Legal, Financial, Data)](https://www.w3.org/TR/WCAG21/#error-prevention-legal-financial-data) (AA)For web pages with legal or financial commitments, input can be reviewed and corrected before final submission, and submissions can be reverted. | Supports (N/A) | There are no submissions which require legal or financial commitments.  |

### Mobile User Experience

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| **WCAG 2.1****Checkpoint** | **Conformance Level** | **Remarks** |
| [1.3.4: Orientation](https://www.w3.org/TR/WCAG21/#orientation) (AA)Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential. | Supports | Pages do not restrict view and operation of content to a single orientation. |
| [2.5.1: Pointer Gestures](https://www.w3.org/TR/WCAG21/#pointer-gestures) (A)All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential. | Supports | Pages do not utilize or require multipoint or path-based gestures for any functionality. |
| [2.5.2: Pointer Cancellation](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (A)For functionality that can be operated using a single pointer, at least one of the following is true:* No Down-Event
* Abort or Undo
* Up Reversal
* Essential
 | Supports | All interactive content functions through the Up-Event, allowing users to potentially move their pointer off the component to cancel. |
| [2.5.4: Motion Actuation](https://www.w3.org/TR/WCAG21/#motion-actuation) (A)Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when:* Supported Interface
* Essential
 | Supports (N/A) | There is no content that utilizes device or user motion. |