

# Conference Compass Accessibility Conformance Report

## EN 301 549 Edition

(Based on VPAT<sup>®</sup> Version 2.5Rev)

**Name of Product/Version:** Floq by Conference Compass / June 2025

**Report Date:** 26 June 2025

**Product Description:** Floq is a digital platform by Conference Compass for managing event experiences via web and mobile apps, offering agenda access, speaker info, engagement tools, and personalized planning.

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**Notes:** This VPAT covers the accessibility status of the Floq web and mobile apps as of the report date. Accessibility improvements are included in future product releases.

**Evaluation Methods Used:** Manual and automated WCAG 2.2 testing; EN 301 549 mapping; usage of screen readers, keyboard navigation, and responsive testing.

**Applicable Standards/Guidelines:** This report covers the degree of conformance for the following accessibility standards/guidelines: EN 301 549 v3.2.1 (2021-03); WCAG 2.2 Level A and AA.

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.2 Report

Tables 1 and 2 document conformance with EN 301 549:

- Clause 9 - Web
- Clauses 10.1-10.4 of Clause 10 - Non-web documents
- Clauses 11.1- 11.4 and 11.8.2 of Clause 11 - Software
- Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level Web App	Conformance Level Mobile App	Remarks and Explanations
<u>1.1.1 Non-text Content</u>	Supports	Supports	
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u>	Does Not Support	Does Not Support	We do not have a text alternative for the audio recordings yet.
<u>1.2.2 Captions (Prerecorded)</u>	Does Not Support	Does Not Support	We are currently only providing captions for live-streamed videos

			and not for pre-recorded videos or on-demand content.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u>	Does Not Support	Does Not Support	We do not have a transcript for video content yet.
<u>1.3.1 Info and Relationships</u>	Supports	Supports	
<u>1.3.2 Meaningful Sequence</u>	Supports	Supports	
<u>1.3.3 Sensory Characteristics</u>	Supports	Not Applicable	
<u>1.4.1 Use of Color</u>	Supports	Supports	
<u>1.4.2 Audio Control</u>	Not Applicable	Not Applicable	We do not use auto-playing videos.
<u>2.1.1 Keyboard</u>	Partially Supports	Supports	The web app for attendees is operable by keyboard. The backstage access dashboards are mostly operable.
<u>2.1.2 No Keyboard Trap</u>	Supports	Supports	

<u>2.1.4 Character Key Shortcuts</u>	Not Applicable	Not Applicable	We do not support keyboard shortcuts.
<u>2.2.1 Timing Adjustable</u>	Not Applicable	Not Applicable	
<u>2.2.2 Pause, Stop, Hide</u>	Does Not Support	Does Not Support	We do not intend to support this functionality.
<u>2.3.1 Three Flashes or Below Threshold</u>	Supports	Supports	The minimum time of a slideshow is 1 second.
<u>2.4.1 Bypass Blocks</u>	Not Applicable	Not Applicable	
<u>2.4.2 Page Titled</u>	Supports	Supports	
<u>2.4.3 Focus Order</u>	Supports	Supports	

<u>2.4.4 Link Purpose (In Context)</u>	Supports	Supports	
<u>2.5.1 Pointer Gestures</u>	Supports	Partially Supports	On mobile, we don't have an alternative control for zooming in and out on the floor plan.
<u>2.5.2 Pointer Cancellation</u>	Supports	Supports	
<u>2.5.3 Label in Name</u>	Supports	Supports	
<u>2.5.4 Motion Actuation</u>	Not Applicable	Not Applicable	
<u>3.1.1 Language of Page</u>	Supports	Partially Supports	
<u>3.2.1 On Focus</u>	Supports	Supports	
<u>3.2.2 On Input</u>	Supports	Supports	
<u>3.2.6 Consistent Help (2.2)</u>	Partially Supports	Partially Supports	Apps can be configured to include links to help pages, but this is not obliged.
<u>3.3.1 Error Identification</u>	Supports	Supports	

<u>3.3.2 Labels or Instructions</u>	Supports	Supports	
<u>3.3.7 Redundant Entry (2.2)</u>	Partially Supports	Partially Supports	Auto-fill information when creating an account still needs to be added.
<u>4.1.2 Name, Role, Value</u>	Supports	Supports	

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level Web App	Conformance Level Mobile App	Remarks and Explanations
<u>1.2.4 Captions (Live)</u>	Supports	Supports	
<u>1.2.5 Audio Description (Prerecorded)</u>	Does Not Support	Does Not Support	We will not include an audio description of the essential visual elements that aren't conveyed through the main audio.
<u>1.3.4 Orientation</u>	Supports	Does Not Support	The web app is responsive. We decided to not support using the entire mobile app in landscape. It does work for example for videos.
<u>1.3.5 Identify Input Purpose</u>	Supports	Supports	
<u>1.4.3 Contrast (Minimum)</u>	Supports	Supports	Whenever displaying text on a colour, such as in buttons, we compute whether black or white has the largest contrast.
<u>1.4.4 Resize text</u>	Supports	Partially Supports	We still need to improve the mobile app at the

			highest zoom percentage.
<u>1.4.5 Images of Text</u>	Supports	Supports	When artwork is used, for example on page banners or navigation buttons, it could be that there is text on this artwork. However, built-in features like VoiceOver and TalkBack can interpret text within images as well.
<u>1.4.10 Reflow</u>	Supports	Supports	
<u>1.4.11 Non-text Contrast</u>	Partially Supports	Partially Supports	Because clients can choose their own colours, it could be that they choose colours with a contrast that is too low a white background. We will implement a warning when that is the case.
<u>1.4.12 Text Spacing</u>	Partially Supports	Partially Supports	Generally supported; full review of all text and options pending.
<u>1.4.13 Content on Hover or Focus</u>	Supports	Not Applicable	
<u>2.4.5 Multiple Ways</u>	Supports	Supports	
<u>2.4.6 Headings and Labels</u>	Supports	Supports	
<u>2.4.7 Focus Visible</u>	Supports	Supports	
<u>2.4.11 Focus Not Obscured (Minimum) (2.2)</u>	Supports	Supports	
<u>2.5.7 Dragging Movements (2.2)</u>	Supports	Not Applicable	
<u>2.5.8 Target Size (Minimum) (2.2)</u>	Supports	Supports	
<u>3.1.2 Language of Parts</u>	Not Applicable	Not Applicable	The entire web and mobile app are in the same language so this does not apply.



<u>3.2.3 Consistent Navigation</u>	Supports	Supports	
<u>3.2.4 Consistent Identification</u>	Supports	Supports	
<u>3.3.3 Error Suggestion</u>	Supports	Supports	
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u>	Not Applicable	Not Applicable	
<u>3.3.8 Accessible Authentication (Minimum) (2.2)</u>	Supports	Supports	

**Table 3: Success Criteria, Level AAA**

Notes: The product has not been evaluated against the criterion.

Criteria	Conformance Level	Remarks and Explanations
<b><u>1.2.6 Sign Language (Prerecorded)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>1.2.7 Extended Audio Description (Prerecorded)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>1.2.8 Media Alternative (Prerecorded)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>1.2.9 Audio-only (Live)</u></b> (Level AAA) EN 301 549 Criteria– Does not apply	Not Evaluated	
<b><u>1.3.6 Identify Purpose</u></b> (Level AAA 2.1 only) EN 301 549 Criteria– Does not apply	Not Evaluated	
<b><u>1.4.6 Contrast (Enhanced)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>1.4.7 Low or No Background Audio</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>1.4.8 Visual Presentation</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>1.4.9 Images of Text (No Exception)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.1.3 Keyboard (No Exception)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	

<b><u>2.2.3 No Timing</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.2.4 Interruptions</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.2.5 Re-authenticating</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.2.6 Timeouts</u></b> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.3.2 Three Flashes</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.3.3 Animation from Interactions</u></b> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.4.8 Location</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.4.9 Link Purpose (Link Only)</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.4.10 Section Headings</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.5.5 Target Size</u></b> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>2.5.6 Concurrent Input Mechanisms</u></b> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>3.1.3 Unusual Words</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>3.1.4 Abbreviations</u></b> (Level AAA) EN 301 549 Criteria – Does not apply	Not Evaluated	
<b><u>3.1.5 Reading Level</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
<b><u>3.1.6 Pronunciation</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
<b><u>3.2.5 Change on Request</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
<b><u>3.3.5 Help</u></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	

<b>3.3.6 Error Prevention (All)</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
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## EN 301 549 Report

### Clause 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level on Web app	Conformance Level on Mobile app	Remarks and Explanations
4.2.1 Usage without vision	Supports	Supports	Screen reader and keyboard navigation support present on web and mobile.
4.2.2 Usage with limited vision	Supports	Partially Supports	Zoom and high contrast are supported.
4.2.3 Usage without perception of colour	Supports	Supports	Information is not conveyed by color alone.
4.2.4 Usage without hearing	Partially Supports	Partially Supports	Captions for live media are available, but not yet for pre-recorded media.
4.2.5 Usage with limited hearing	Partially Supports	Partially Supports	Same as 4.2.4.
4.2.6 Usage with no or limited vocal capability	Not Applicable	Not Applicable	No voice input required for primary functions.
4.2.7 Usage with limited manipulation or strength	Supports	Supports	Web app operable via keyboard; mobile designed for touch accessibility.
4.2.8 Usage with limited reach	Not Applicable	Not Applicable	
4.2.9 Minimize photosensitive seizure triggers	Supports	Supports	No flashing content exceeding the threshold is present. Interface animations

			comply with WCAG 2.2 guideline 2.3.1.
4.2.10 Usage with limited cognition, language or learning	Supports	Supports	Interfaces follow basic design simplicity and consistent navigation.
4.2.11 Privacy	Supports	Supports	User privacy is preserved across accessibility modes; no extra information is required to enable accessibility features.

## Clause [5: Generic Requirements](#)

Note: Our products do not have closed functionality.

Criteria	Conformance Level on Web app	Conformance Level on Mobile app	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	Not Applicable	
5.1.3.2 Auditory output delivery including speech	Not Applicable	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	Not Applicable	
5.1.3.5 Speech output automatic	Not Applicable	Not Applicable	

interruption			
5.1.3.6 Speech output for non-text content	Not Applicable	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	Not Applicable	
5.1.3.12 Speaker volume	Not Applicable	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	Not Applicable	
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Not Applicable	
5.1.7 Access without speech	Not Applicable	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	Not Applicable	
5.3 Biometrics	Not Applicable	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	Not Applicable	

<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	Not Applicable	
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	Not Applicable	
5.6.2 Visual status	Not Applicable	Not Applicable	
5.7 Key repeat	Not Applicable	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	Not Applicable	

## Clause [6: ICT with Two-Way Voice Communication](#)

<b>Criteria</b>	<b>Conformance Level on Web app</b>	<b>Conformance Level on Mobile app</b>	<b>Remarks and Explanations</b>
6.1 Audio bandwidth for speech	Supports	Supports	
<b>6.2 Real-time text (RTT) functionality</b>	Heading cell – no response required	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	Not Applicable	
6.2.1.2 Concurrent voice and text	Not Applicable	Not Applicable	
6.2.2.1 Visually distinguishable display	Not Applicable	Not Applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	Not Applicable	
6.2.2.3 Speaker identification	Not Applicable	Not Applicable	
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	Not Applicable	
6.2.3 Interoperability	Not Applicable	Not Applicable	
6.2.4 RTT responsiveness	Not Applicable	Not Applicable	

6.3 Caller ID	Not Applicable	Not Applicable	
6.4 Alternatives to voice-based services	Not Applicable	Not Applicable	
<b>6.5 Video communication</b>	Heading cell – no response required	Heading cell – no response required	Heading cell – no response required
<b>6.5.1 General (informative)</b>	Heading cell – no response required	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Supports	Supports	
6.5.3 Frame rate	Does Not Support	Does Not Support	The frame rate is 15ms and might be increased in future versions.
6.5.4 Synchronization between audio and video	Partially Supports	Partially Supports	This depends on the internet connection. The audio stream is prioritized when the connection is unstable.
6.5.5 Visual indicator of audio with video	Partially Supports	Partially Supports	One-to-one meetings don't have an indication yet.
6.5.6 Speaker identification with video (sign language) communication	Does Not Support	Does Not Support	Sign language is not supported.
<b>6.6 Alternatives to video-based services (advisory only)</b>	Advisory – no response required	Advisory – no response required	Advisory – no response required

## Clause [7: ICT with Video Capabilities](#)

Criteria	Conformance Level on Web app	Conformance Level on Mobile app	Remarks and Explanations
<b>7.1 Caption processing technology</b>	Heading cell – no response required	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	Supports	
7.1.2 Captioning synchronization	Does Not Support	Does Not Support	As the captions are processed live, this is

			not done within 100ms of the audio.
7.1.3 Preservation of captioning	Supports	Supports	We store the captions with a timestamp.
7.1.4 Captions characteristics	Not Applicable	Not Applicable	The styling of the captions cannot be modified.
7.1.5 Spoken subtitles	Partially Supports	Partially Supports	
7.2.1 Audio description playback	Does Not Support	Does Not Support	We do not support audio descriptions.
7.2.2 Audio description synchronization	Does Not Support	Does Not Support	
7.2.3 Preservation of audio description	Does Not Support	Does Not Support	
7.3 User controls for captions and audio description	Does Not Support	Does Not Support	

## Clause [8: Hardware](#)

Notes: Does not apply to our products.

Criteria	Conformance Level on Web app	Conformance Level on Mobile app	Remarks and Explanations
<b>8.1.1 Generic requirements</b>	Heading cell – no response required		Heading cell – no response required
8.1.2 Standard connections	Not Applicable	Not Applicable	
8.1.3 Colour	Not Applicable	Not Applicable	
<b>8.2 Hardware products with speech output</b>	Heading cell – no response required		Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	Not Applicable	
8.2.1.2 Incremental volume control	Not Applicable	Not Applicable	
8.2.2.1 Fixed-line devices	Not Applicable	Not Applicable	
8.2.2.2 Wireless communication devices	Not Applicable	Not Applicable	



<b>8.3 Stationary ICT</b>	Heading cell – no response required		Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	Not Applicable	
8.3.2.2 Unobstructed low forward reach	Not Applicable	Not Applicable	
8.3.2.3.1 Clear space	Not Applicable	Not Applicable	
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	Not Applicable	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	Not Applicable	
8.3.2.4 Knee and toe clearance width	Not Applicable	Not Applicable	
8.3.2.5 Toe clearance	Not Applicable	Not Applicable	
8.3.2.6 Knee clearance	Not Applicable	Not Applicable	
8.3.3.1 Unobstructed high side reach	Not Applicable	Not Applicable	
8.3.3.2 Unobstructed low side reach	Not Applicable	Not Applicable	
8.3.3.3.1 Obstructed ( $\leq$ 255 mm) side reach	Not Applicable	Not Applicable	
8.3.3.3.2 Obstructed ( $\leq$ 610 mm) side reach	Not Applicable	Not Applicable	
8.3.4.1 Change in level	Not Applicable	Not Applicable	
8.3.4.2 Clear floor or ground space	Not Applicable	Not Applicable	
8.3.4.3.2 Forward approach	Not Applicable	Not Applicable	
8.3.4.3.3 Parallel approach	Not Applicable	Not Applicable	
8.3.5 Visibility	Not Applicable	Not Applicable	
8.3.6 Installation instructions	Not Applicable	Not Applicable	
<b>8.4 Mechanically Operable parts</b>	Heading cell – no response required		Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	Not Applicable	
8.4.2.1 Means of operation of	Not Applicable	Not Applicable	

mechanical parts			
8.4.2.2 Force of operation of mechanical parts	Not Applicable	Not Applicable	
8.4.3 Keys, tickets and fare cards	Not Applicable	Not Applicable	
8.5 Tactile indication of speech mode	Not Applicable	Not Applicable	

## Clause [9: Web](#) (see [WCAG 2.2 section](#))

## Clause [10: Non-web Documents](#)

Notes: Does not apply to our products. We do have PDFs on the platform but those are created by clients or users.

Criteria	Conformance Level on Web app	Conformance Level on Mobile app	Remarks and Explanations
<b>10.0 General (informative)</b>	Heading cell – no response required		Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.2</a> section		See information in WCAG 2.2 section
10.5 Caption positioning	Not Applicable	Not Applicable	
10.6 Audio description timing	Not Applicable	Not Applicable	

## Clause [11: Software](#)

Criteria	Conformance Level on Web app	Conformance Level on Mobile app	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required		Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.2</a> section		See information in WCAG 2.2 section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required		Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required		Heading cell – no response required

<b>11.5.2 Accessibility services</b>	Heading cell – no response required		Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.5.2.5 through 11.5.2.17		See information in 11.5.2.5 through 11.5.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17		See information in 11.5.2.5 through
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17		See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Supports	Supports	
11.5.2.5 Object information	Supports	Supports	
11.5.2.6 Row, column, and headers	Not Applicable	Not Applicable	No data tables are used.
11.5.2.7 Values	Supports	Supports	
11.5.2.8 Label relationships	Supports	Supports	
11.5.2.9 Parent-child relationships	Supports	Supports	
11.5.2.10 Text	Supports	Supports	
11.5.2.11 List of available actions	Supports	Supports	
11.5.2.12 Execution of available actions	Supports	Supports	
11.5.2.13 Tracking of focus and selection attributes	Supports	Supports	
11.5.2.14 Modification of focus and selection attributes	Supports	Supports	
11.5.2.15 Change notification	Supports	Supports	
11.5.2.16 Modifications of states and properties	Supports	Supports	
11.5.2.17 Modifications of values and text	Supports	Supports	
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required		Heading cell – no response required
11.6.1 User control of	Does Not Support	Does Not Support	We do not yet have a

accessibility features			support page on how to use the captions as an attendee.
11.6.2 No disruption of accessibility features	Supports	Supports	
11.7 User preferences	Not Applicable	Not Applicable	We do not have any accessibility settings stored on the platform.
<b>11.8 Authoring tools</b>	Heading cell – no response required		Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required		Heading cell – no response required
11.8.2 Accessible content creation	See <u>WCAG 2.2</u> section (If not authoring tool, enter “Not Applicable”)		See information in WCAG 2.2 section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	Not Applicable	
11.8.4 Repair assistance	Not Applicable	Not Applicable	
11.8.5 Templates	Not Applicable	Not Applicable	

## Clause [12: Documentation and Support Services](#)

Criteria	Conformance Level on Web app	Conformance Level on Mobile app	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required		Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Supports	Knowledge base articles are hosted in HubSpot and linked from our website. Articles follow WCAG principles and are

			compatible with screen readers.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.2</a> section	See <a href="#">WCAG 2.2</a> section	Documentation is web-based and mostly conforms to WCAG 2.2.
<b>12.2 Support Services</b>	Heading cell – no response required		
12.2.2 Information on accessibility and compatibility features	Supports	Supports	Product documentation includes references to accessibility-related features where relevant. Chatbot and email support provide information accessibly.
12.2.3 Effective communication	Supports	Supports	Users can reach support via accessible channels including email and chatbot. No speech-only services are required.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.2</a> section	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section

## Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Does not apply to our products.

Criteria	Conformance Level on Web app	Conformance Level on Mobile app	Remarks and Explanations
<b>13.1 Relay services requirements</b>	Heading cell – no response required		
13.1.2 Text relay services	Not Applicable	Not Applicable	
13.1.3 Sign relay services	Not Applicable	Not Applicable	

13.1.4 Lip-reading relay services	Not Applicable	Not Applicable	
13.1.5 Captioned telephony services	Not Applicable	Not Applicable	
13.1.6 Speech to speech relay services	Not Applicable	Not Applicable	
13.2 Access to relay services	Not Applicable	Not Applicable	
13.3 Access to emergency services	Not Applicable	Not Applicable	

## Legal Disclaimer Conference Compass

The information provided in this report represents the best efforts of Conference Compass to assess the accessibility of the Floq platform (on web and mobile app), as of the report date. This report is provided for informational purposes only and does not constitute a warranty or guarantee of compliance with any specific legal or regulatory requirements.

While Conference Compass strives to maintain conformance with applicable accessibility standards (including EN 301 549 and WCAG 2.2 Level A/AA), accessibility is an ongoing process. Features and capabilities may evolve over time, and third-party integrations or content may not be fully within our control.

This report does not create any legally binding obligations, and customers and partners are encouraged to independently verify accessibility requirements based on their specific use cases or legal jurisdictions.

For questions or to report accessibility barriers, please contact us at [info@conference-compass.com](mailto:info@conference-compass.com).