## TOMWOOD

# Responsibility Roadmap 2023 - 2025



People Completed	2023		2024		2025	
<ul> <li>Ongoing</li> <li>To be solved</li> </ul>						
Supply chain due diligence	<ul> <li>COC signed by all suppliers</li> <li>Onboard and survey all JWL suppliers through supply chain control platform</li> </ul>	<ul> <li>100% RJC Certified manufacturing</li> <li>Supply chain risk analysis</li> </ul>	<ul> <li>Annual review of COC</li> <li>Onboard all significant vendors on Supply Chain Control platform</li> </ul>	Update supply chain risk analysis	☐ Annual review of COC	Update supply chain risk an
Transparency	Annual NTA due diligence report	Publish supplier list on webpage	Annual NTA due diligence report	Ensure updated supplier list	Annual NTA due diligence report	Ensure updated supplier list
Certifications & commitments	<ul> <li>RJC COP certification</li> <li>UN Global Compact Participant</li> </ul>	<ul> <li>Watch &amp; Jewellery Initiative membership</li> <li>UN WEP signatory</li> </ul>				
Equality, diversity & inclusion	<ul> <li>50% women in leadership</li> <li>Culture score of 4.3/5 in survey</li> </ul>	<ul> <li>90 % engagement on survey</li> <li>DEI score of 4.5/5 in engagement survey</li> </ul>	<ul> <li>All tier 1 suppliers sign UNWEP</li> <li>Implement company policy</li> </ul>	<ul> <li>Annual report on equality and non-discrimination in the workplace (when we reach 50 employees)</li> </ul>		
Employee growth & engagement	<ul> <li>Responsibility onboarding for all new employees</li> <li>Responsibility training program</li> </ul>	<ul> <li>Quarterly meetings with the responsibility team</li> <li>Responsibility targets on company, department, and individual level</li> </ul>	<ul> <li>Annual review of responsibility targets</li> <li>Launch online learning platform</li> </ul>	Empower through education & inspiration	Annual review of responsibility targets	Empower through education & inspiration
Community, stakeholder & industry engagement	Collaborative industry workshops with WJI	Participation in collaborative forums in Norway (UN Global Compact Norway etc.)	<ul> <li>Etablish a responsibility communication channel</li> <li>Launch community outreach program</li> </ul>	Local volunteering		



<ul> <li>Product</li> <li>Completed</li> <li>Ongoing</li> <li>To be solved</li> </ul>	2023		20
Traceability & responsible sourcing	<ul> <li>100% traceability of recycled metals</li> <li>New sourcing policy in supplier COC</li> </ul>	<ul> <li>Analysis of gemstone traceability status</li> <li>Mapping of sub suppliers</li> </ul>	<ul> <li>30% trac</li> <li>Source of COC ce</li> </ul>
Recycled metals	<ul> <li>100% utilisation of recycled silver</li> <li>100% utilisation of recycled gold</li> </ul>	<ul> <li>100% utilisation of recycled rhodium plating</li> <li>100% utilisation of recycled gold plating</li> </ul>	
Design & innovation	In-house prototyping in Tom Wood Lab	Commit to at leat one ESG innovation project	☐ Introduc
Responsible production	<ul> <li>100% RJC Certified manufacturing</li> <li>Utilise demand-prediction software to optimise production volumes and avoid overproduction</li> </ul>	Supplier onboarding process	☐ Annual r manage
Care & repair	Offer care and repair solutions in our retail locations		Launch o program

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aceability of gemstones e all metals from RJC certified suppliers	<ul> <li>Roll out next generation Responsible Material Guidance for all key materials</li> <li>100% traceability of diamonds</li> </ul>	50% traceability of gemstones
uce circular jewellery project	Commit to at leat one ESG innovation project	Commit to at leat one ESG innovation project
l review of environmental gement systems in supply chain	Annual review of supplier onboarding process	Annual review of environmental management systems in supply chain Annual review of supplier onboarding process
h a new care & repair Im for e-commerce and retail	Launch a jewellery care kit in e-commerce and retail	Introduce an in-store recycling program

<ul> <li>Planet</li> <li>Completed</li> <li>Ongoing</li> <li>To be solved</li> </ul>	2023	2024	2025
Reporting	Annual responsibility report Review of data quality and reporting methodology	<ul> <li>Annual and half-year responsibility report</li> <li>Launch responsibility dashboard</li> </ul>	Annual and half-year Review of data quality and responsibility report reporting methodology
Carbon emission reduction	<ul> <li>100% renewable energy in HQ</li> <li>100% renewable energy in Oslo Flagship store</li> <li>Baseline analysis of renewable energy in supply chain</li> </ul>	<ul> <li>100% renewable energy in Tokyo store</li> <li>10% overall reduction</li> <li>Annual renewable energy analysis of supply chain</li> <li>Develop supplier specific emission factors</li> </ul>	<ul> <li>Annual renewable energy analysis of supply chain</li> <li>Purchase RECs to offset remaining scope 1, 2 emissions</li> <li>10% overall reduction</li> <li>10% overall reduction</li> <li>Purchase RECs to offset remaining production emissions in scope 3</li> </ul>
Responsible retail development	Responsible retail development guidelines	<ul> <li>Develop responsible store concept</li> <li>Develop responsible concept for shop-in-shop</li> <li>Introduce carbon emission calculator for store construction</li> </ul>	<ul> <li>Develop responsibility spec for marketing materials</li> <li>Open first responsible space</li> </ul>
Packaging	<ul> <li>Roll out new e-com shipping boxes</li> <li>Baseline analysis on packaging performance, needs, and areas of improvement</li> <li>New wholesale product pouch</li> </ul>	<ul> <li>Launch new packaging program &lt;50%</li> <li>QR codes on packaging with car recycled materials and recyclable</li> <li>Eliminate single-use plastic in e-commerce and retail packaging</li> </ul>	
Logistics	Electric delivery and carrier Service in Oslo Change from Go Green offsetting to SAF	<ul> <li>Launch solution reserve &amp; return in store</li> <li>Electric carrier service in Tokyo</li> <li>Electric carrier service in Tokyo</li> </ul>	Sustainable Aviation Fuel on 100% of D2C shipments
Business travel		<ul> <li>Launch responsible business</li> <li>Establish a carbon budget travel management solution</li> <li>Grade Reduce business travel emissions through SAF</li> </ul>	
Biodiversity	Include biodiversity risks in risk assess- ment	<ul> <li>Conduct a biodiversity materiality</li> <li>Establish a nature roadmap assessment</li> <li>Establish a nature roadmap and impact mitigation plan</li> </ul>	

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