

To raise a complaint, provide your personal information and the details of your complaint below.

Personal Information

Please attach valid identification (Passport or National Identity Card) to your complaint and provide

the following information:

- Full Name:
- Date of Birth:
- Residential Address:
- Email Address:

For bet365 account holders, please also provide your username or email address:

- Username:
- Email Address:

Complaint Details

Date and time of Incident:

Product: Sports, Casino, Poker, None (delete as required)

Details of Incident: Please provide as much information about your complaint as possible.

Your completed form can be sent as an attachment using the subject 'Complaint' to support-eng@customerservices365.com. We will endeavour to respond to your complaint via the email address provided within 48 hours