

**COMPLAINT FORM**

<b>PERSONAL DETAILS</b>	
<b>Full Name</b>	
<b>Date of Birth</b>	
<b>CPF</b>	
<b>Address</b>	
<b>Username or email</b>	
<b>Phone Number (including area code)</b>	

<b>COMPLAINT DETAILS</b>	
<b>Date and Time of Incident</b>	
<b>Product</b> (Sports, Casino, Bingo)	
<b>Details of the Complaint</b> (Provide detailed information, including transactional elements such as bet reference, amounts, and match details)	
<b>Reason for the Complaint</b> (Clearly explain the reason for your dissatisfaction)	
<b>Expected Resolution</b> (Clearly explain how you expect your issue to be resolved)	

Your completed Complaint Form can be sent as an attachment (in .doc or .pdf format) to our email [support-por@customerservices365.com](mailto:support-por@customerservices365.com). Please use "Complaint Form" as the subject of your message.

We will endeavour to respond to your complaint via the email address provided as soon as possible.