



FAN ADVISORY BOARD

27 February 2024 6.30-8.30pm

Meeting summary

Attendees

FAB Members: Angelo Basu (AB), Adam Hobbs (AH), Ronald Mansveld (RM), Don Tanswell (DT), Chris Tate (CT), Allyson Woyak (AW), Sharon Wright (SWr)

Brentford FC: Hayley Carson (HC), Dave Gregg (DG), Greig Mailer (GM), Sally Stephens (SS), Jon Varney (JV), Steve Watts (SW)

Apologies: Stuart Hatcher (co-Chair of FAB)

Welcome and introductions

The group welcomed new FAB member Allyson Woyak (BIAS) and introduced themselves.

Minutes and actions from the last meeting

The group approved the minutes from the last FAB meeting held on 8 November 2023 and reviewed progress on each of the outstanding actions from previous meetings.

CEO update

Jon Varney provided an update on the planning application to develop the club's training ground in Osterley as part of plans to progress towards achieving Category 1 status for the Academy, which is being considered by Hounslow Council's Planning Committee meeting on 7 March. He also highlighted the recent appointment of Stephen Torpey as Academy Director, formerly at Manchester City.

JV also provided an overview of the club's recent financial accounts and provided an update on the process being undertaken to investigate potential investment opportunities.

Season ticket renewals

The group discussed the club's plans relating to season ticket renewals for the 2024/25 season. The season ticket renewals process is due to be launched w/c 25 March, so these discussions will remain confidential at this stage.

Matchday operations

This is a standing item on the agenda and the discussion was focused primarily on reviewing the actions that the club is undertaking to address the issue of away fans in home areas, particular at the recent Liverpool game. Over 120 individuals were either blocked due to concerns that they may have been obtained by away fans or misused in some way (e.g. incorrect age tariff) or ejected from home areas for supporting the opposition. The club has also put in place additional soft ticket checks for upcoming high profile games, launched a ticket touting page on the club's website



and will continue to sanction supporters who are found to have passed on their tickets to away supporters.

Working groups update

A written update on the club's working groups was provided in advance of the meeting – there are currently 11 different groups in operation discussing matters ranging from the ticket system and TAPs through to food and drink, as well as a women and girls' fans forum.

Sustainability update

A written update on the club's sustainability work was provided in advance of the meeting, highlighting the club's fifth place in the recent Planet League competition as part of the Green Football Weekend in February and also our recent submission to Sport Positive which creates a league table of Premier League clubs based on their sustainability achievements. The club recently sent out a fan survey on sustainability which is being reviewed currently to help inform future work in this area.