

REPORTS TO	LOCATION	DIRECT REPORTS	GROUP
Cloud Infrastructure Manager	New Zealand	Nil	Digital & Data

“Our purpose is to grow companies internationally – bigger, better, faster – for the good of New Zealand”

“Tā mātau whai kia whakakaha kamupene – kia nui ake, kia pai ake, kia tere ake – mō Aotearoa ngā whiwhinga”

WHY IS THIS ROLE IMPORTANT? | TE MANA Ō TE MAHI?

This role is about getting things done. About keeping the operational lights in our mission critical environments, as well keeping up to speed and ahead of the curve on new and emerging technologies. A key focus is on the application of emerging / changing technologies within the environment and how they would benefit NZTE. Bring your passion, enthusiasm and forward thinking to the role.

WHAT'S THE ROLE ABOUT | TE NGAKO Ō TE MAHI?

The most important work of this role is to...

- Be the expert in configuring and maintaining all things cloud security, with a focus on the Microsoft Enterprise security suite.
- Own the implementation and adherence to policies and standards that guide and support NZTE's security policies and procedures.
- Be the technical SME (Subject Matter Expert) in your field and complete technical documentation.
- Be comfortable completing and maintaining roadmaps for current and future technologies.
- Implement infrastructure change and the deployment of beneficial technologies.
- Manage and monitor for significant changes in information risk, with subsequent communication to appropriate levels of management.
- Advise and make recommendations regarding appropriate personnel, physical and technical security controls.
- Manage the information security incident management program to ensure the prevention, detection, containment and correction of security breaches.
- Investigate and resolve security incidents and any other security violations.
- Conduct risk management activities (risk assessment, gap analysis, business impact analysis, etc.) to help the NZTE reach an acceptable level of risk.
- Maintain an information security education and awareness campaign for the organisation.
- Coordinate with vendor, auditors, management, and end-users to enhance information security.
- Minimise service outages by identifying infrastructure weakness with subsequent implementation of appropriate solutions.
- Be comfortable implementing and maintaining WAF solutions in the cloud.
- Provide afterhours support on a rostered On-Call basis.
- Work with external service providers to resolve escalated technical issues.
- Continuously evaluate and plan requirements and needs of NZTE and its customers and match that to new and evolving technologies.

- Eliminate conflicts, assist your team in developing appropriate solution strategies, and keep an eye on potential future tensions.
- Represent the team interests towards relevant stakeholders and work out improvement for areas of tension within the work program.
- Establish collaborative and effective relationships across NZTE, ensuring advice around continuous improvement opportunities is sound, well thought through and contributes to the success of NZTE.
- Work with vendors to make enhancements, resolve issues and manage scheduled changes and ensure commitments, SLAs and schedules are adhered to as a part of documented agreements.

Success in this role means:

- That there are unbounded, secure possibilities of what NZTE can achieve in digital delivery to customers.
- A genuine commitment to providing a quality service to all customers, and keen sense of purpose and direction.
- Quick, accurate and secure execution against agreed work plans.
- To move very fast and be flexible with ground-breaking / leading edge products that require frequent amendments to thinking / processes and implementations

WHAT CAPABILITIES ARE NEEDED TO SUCCEED | Ō PŪKENGA?

- **Passion, enthusiasm, and the ability to influence others to achieve outcomes** - You are curious and passionate about new and emerging technologies and the ability to successfully solve complex technical problems in a collaborative environment. We are a tight knit team; you need will need to be an exemplary team member and team player.
- **Excellent interpersonal, oral, and written communication skills** and the capacity to establish and maintain effective working relationships at all levels. You are an impactful team member and Subject matter expert.
- **An outstanding communicator** – with the ability to present information and recommendations to peers, leaders, and other decisions makers.
- **Genuinely committed** to providing a quality service to all customers, with a keen sense of purpose and direction.
- Proven in business improvement and operational skills, with a **continuous improvement mindset** which can be distilled into pragmatic technical solutions.
- **Extra:** Experience working in a corporate IT environment and managing projects (within a project team) and in a disbursed global environment.

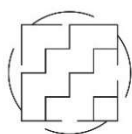
Our characters | Ō mātou uara

- **Ambition drives us** – Our ambition for our customers is high, and we always rise to the occasion. We help meet their business expectations by expecting greatness of ourselves.
- **Adventure teaches us** – Experimentation is more powerful than perfection, as only through learning from our missteps can we truly succeed. That's why 'giving it a go' is the best way to learn.
- **Honesty frees us** – We explore challenges with an open mind. Only when we ask questions and truly listen can we discover the right way forward.
- **Trust binds us** – Our people may be worlds apart, but it's trust that holds us together. Growing a nation is only possible when we keep promises and honour commitments.
- **Manaaki is us** – We celebrate the mana (strength and dignity) of each other as being equal to or greater than our own. We strive to enhance mana in everything we do through our hospitality, generosity and mutual respect.

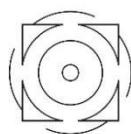
It's when these five characters work together that we truly become One Global Team – that's the real superpower of our organisation and how we achieve so much for our customers.



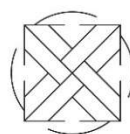
AMBITION
Drives us



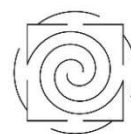
ADVENTURE
Teaches us



HONESTY
Frees us



TRUST
Binds us



MANAAKI
Is us

How we lead at NZTE | Ā mātou kawenga ki Te Taurapa Tūhono

Leadership at NZTE takes a broad definition. We see leaders as those who lead others. That can include formal people leaders, leaders through influence or those who are leading our customers. At NZTE we define leadership as "*enhancing mauri to deliver impact*".



NZTE is committed to uplifting the mana of Māori as tāngata whenua and recognises Te Tiriti ō Waitangi/ the Treaty of Waitangi as Aotearoa's founding document.