

DofE Code of Conduct for Parents and Carers

Note: Where we refer to 'parents' we mean parents and carers inclusively. The term 'children' or 'child' describes any person 18 years or under.

As a parent of a child taking part in our club or activity, we'd like you to: -

- Make sure your child wants to complete the DofE award, as they need to be committed to complete all parts of the award
- Make sure your child has the right kit for the session as well as enough food and drink
- Try to make sure your child arrives to sessions on time and is picked up promptly; or let us know if you're running late or if your child is going home with someone else
- Complete all consent, contact and medical forms and update us straight away if anything changes
- Make sure your child wears the appropriate clothing for the activity/expedition
- Maintain a good relationship with your child's leader, keeping up to date with emails and any replies needed.
- Talk to us if you have any concerns about any part of your child's involvement - we want to hear from you
- Visible collection from expeditions, so the leaders are aware you have collected your child.

Behaviour

- Try and learn about DofE and what means to your child
- Take the time to talk to your child about what you both want to achieve from the Award
- Remember that children get a wide range of benefits from participating in DofE, like making friends, developing skills, independence and working in a team.
- Listen when your child says they don't want to do something
- Think about how the way you react and behave effects not just your child but other children too
- Encourage your child to respect and celebrate differences in the centre
- Use social media responsibly when talking about what goes on at our centre, by behaving in the same way online as you would in person
- Talk to your child about embracing good etiquette
- Encourage your child to follow the rules
- Ensure that your child understands their behaviour code

As a parent, we understand you have the right to:

- Be assured that your child is safeguarded during their time with us
- See any of our policies and procedures at any time
- Child Protection in DofE know who the welfare officer responsible for your child is and have their contact details
- Be involved and contribute towards decisions within the centre
- Know what training and qualifications our staff have

- Be informed of problems or concerns relating to your child
- Know what happens if there's an accident or injury, be informed if your child is injured and see records of any accidents
- Have any concerns about any aspect of your child's welfare listened to and responded to

We expect all parents to follow the behaviours and requests set out in this code. If any parent behaves in a way which contradicts any of the points set out above, we'll address the problem straight away with the parent and aim to resolve the issue.

Persistent concerns or breaches may result in parents being asked not to attend the Centre if their attendance is considered a risk to the welfare and enjoyment of young participants.

Continued issues and repeated breaches of this code may result in us regrettably asking your child to leave the activity, event or club permanently, something we never want to do.