

How to set up Alexa with Amazon Account sign-in

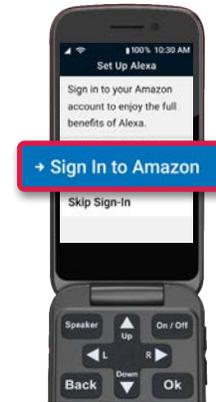
Connecting your Amazon account to Alexa on your Jitterbug Flip2 lets Alexa give personalized answers. For example, when you ask “Alexa, what’s the weather” or “Alexa, what time is it”, the responses are based on the location registered in your Amazon account.



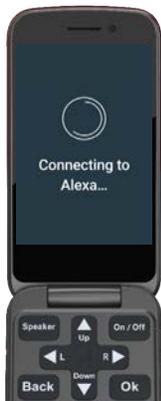
1 From the Main Menu screen, scroll down to select **Amazon Alexa**. Press **Ok**.



2 On the Welcome to Alexa screen, scroll down to select **Set Up Alexa**. Press **Ok**.



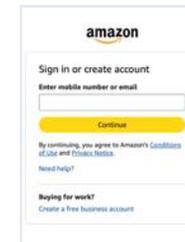
3 On the Set Up Alexa screen, select **Sign In to Amazon**. Press **Ok**.



4 Please wait a moment while your phone connects to Alexa.



5 The Sign in to Amazon screen appears and shows a code that you'll enter on a computer or tablet to link your Amazon account with Alexa on your Jitterbug Flip2.



6 From your computer or tablet, go to **amazon.com/us/code** and sign into your Amazon account. If you do not have an Amazon account, you will need to create one.

How to set up Alexa with Amazon Account sign-in (cont.)



7 Enter the code from the screen of the Jitterbug Flip2 into the Amazon registration box. Click **Continue**.



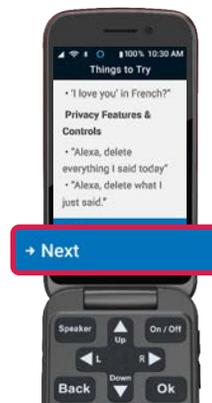
8 Click **Allow** to give your phone access to your Alexa account.



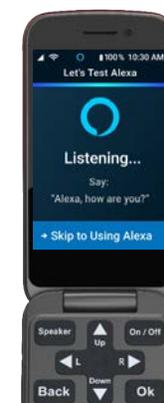
9 Select your country or region, then click **Next**.



10 On your phone, select **Next** and press **Ok**.



11 When finished reading the Things to Try screen, select **Next** and press **Ok**.



12 On the Let's test Alexa screen say aloud "Alexa, how are you?"

How to set up Alexa with Amazon Account sign-in (cont.)



13 Once Alexa has finished responding, select **Next: Using Alexa**. Press **Ok**.



14 Select **Just Ask Alexa** or **Use From Menu**, then press **Ok**.

NOTE The “Just Ask Alexa” setting allows you to ask Alexa questions after simply flipping open the phone. The “Use from Menu” setting adds additional steps of pressing the Down arrow to highlight “Amazon Alexa” on the Main Menu and pressing Ok before you can ask Alexa questions.



15 Alexa is successfully set up. Select **Close** and press **Ok**.

Next Steps

If you want to use your voice to make calls and send texts to your contacts, you will need to set up the Lively skill with Alexa. See the next page for instructions.

How to set up the Lively skill with Alexa

The Lively skill allows you to use your voice to:

- Make calls to contacts stored in your phone
- Help write and send text messages to contacts stored in your phone
- Check your phone battery level
- Get your phone number
- Find out how many minutes remain on your monthly plan
- Find out how many texts you have left on your monthly plan

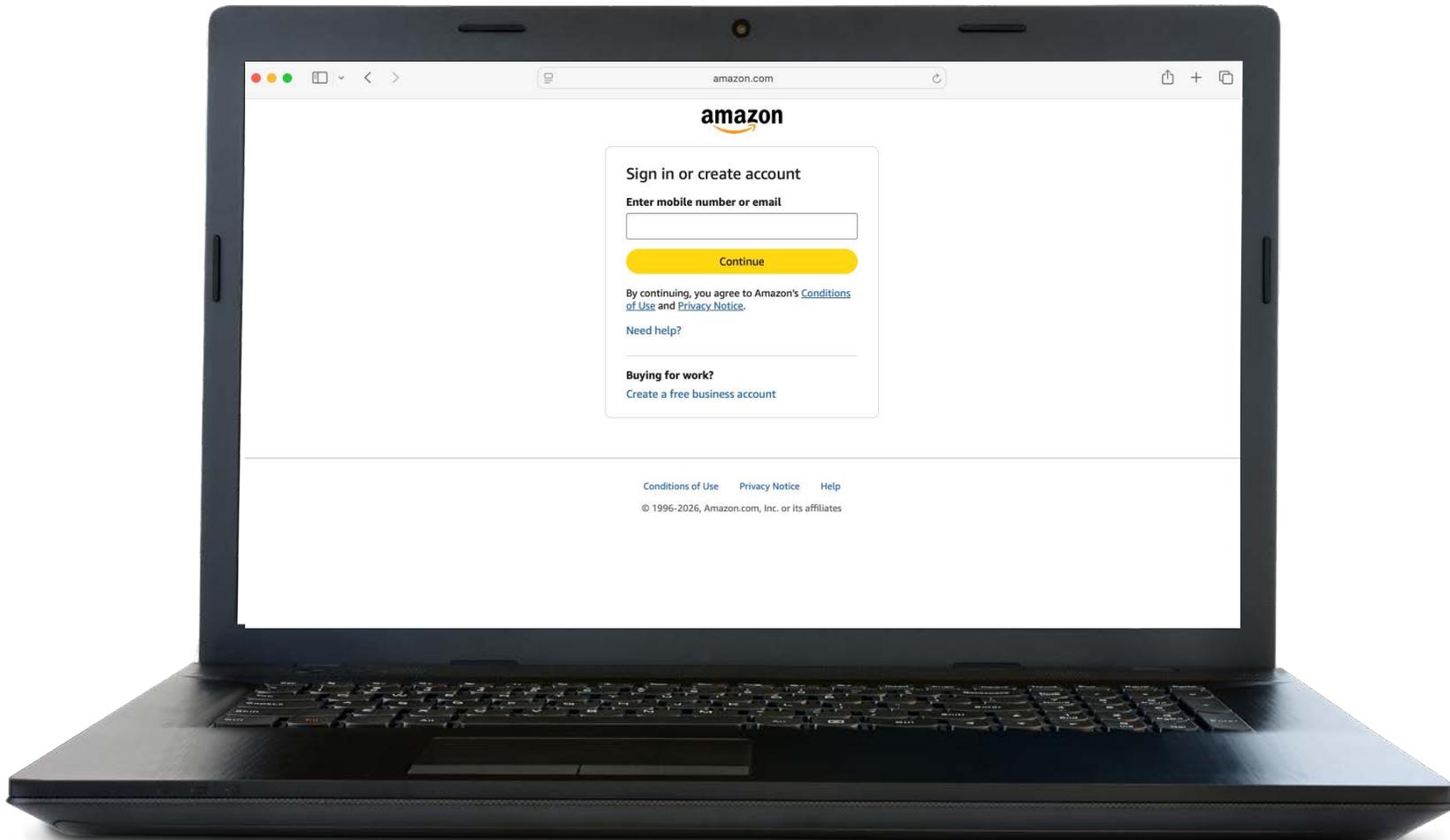
Before you start, make sure you have set up Alexa with connection to your Amazon account. If you have not completed these steps yet, see the how-to guide “How To Set up Alexa With Amazon Account Sign-In.”

NOTE If you encounter any issue while completing these steps, refer to the “Troubleshooting” section on the last page.

Phone calls and texts will be sent from your Jitterbug Flip2 to recipients in your contact list only. Phone calls and texts cannot be placed through the Alexa smart speakers. Calls to Urgent Response cannot be placed through the Lively skill. Texts and minutes will be deducted from your monthly plan for calls and texts sent using the Lively skill. In order to utilize Lively skill, you will need a Lively account and a Jitterbug Flip2 phone. To sign up for an account, please visit www.lively.com/myaccount. The Lively skill is free to access and use, but standard call and text rates apply when placing calls and texts through the Lively skill.

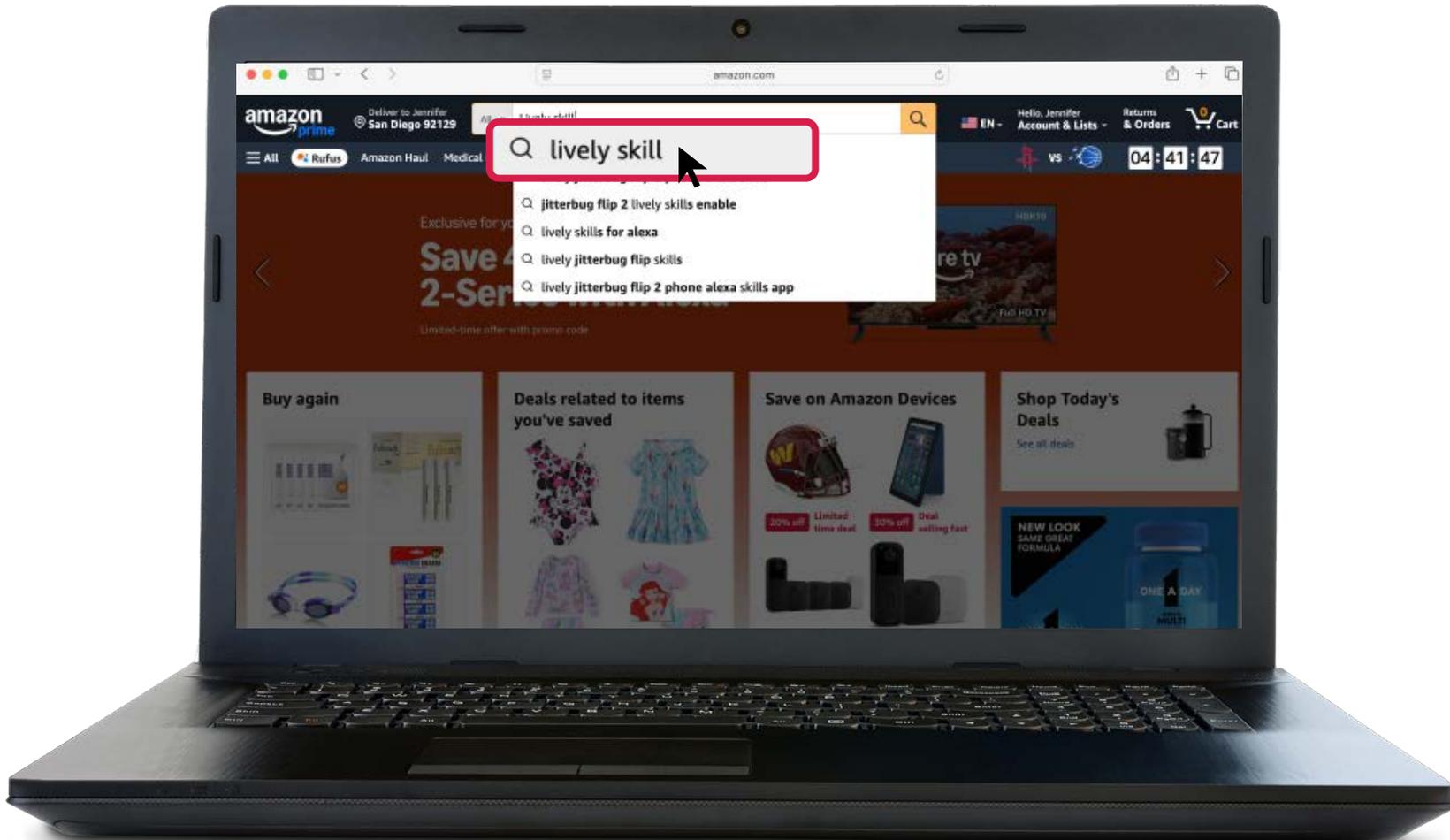
How to set up the Lively skill with Alexa (cont.)

- 1 Using a computer or tablet go to **Amazon.com** and sign into your Amazon account.



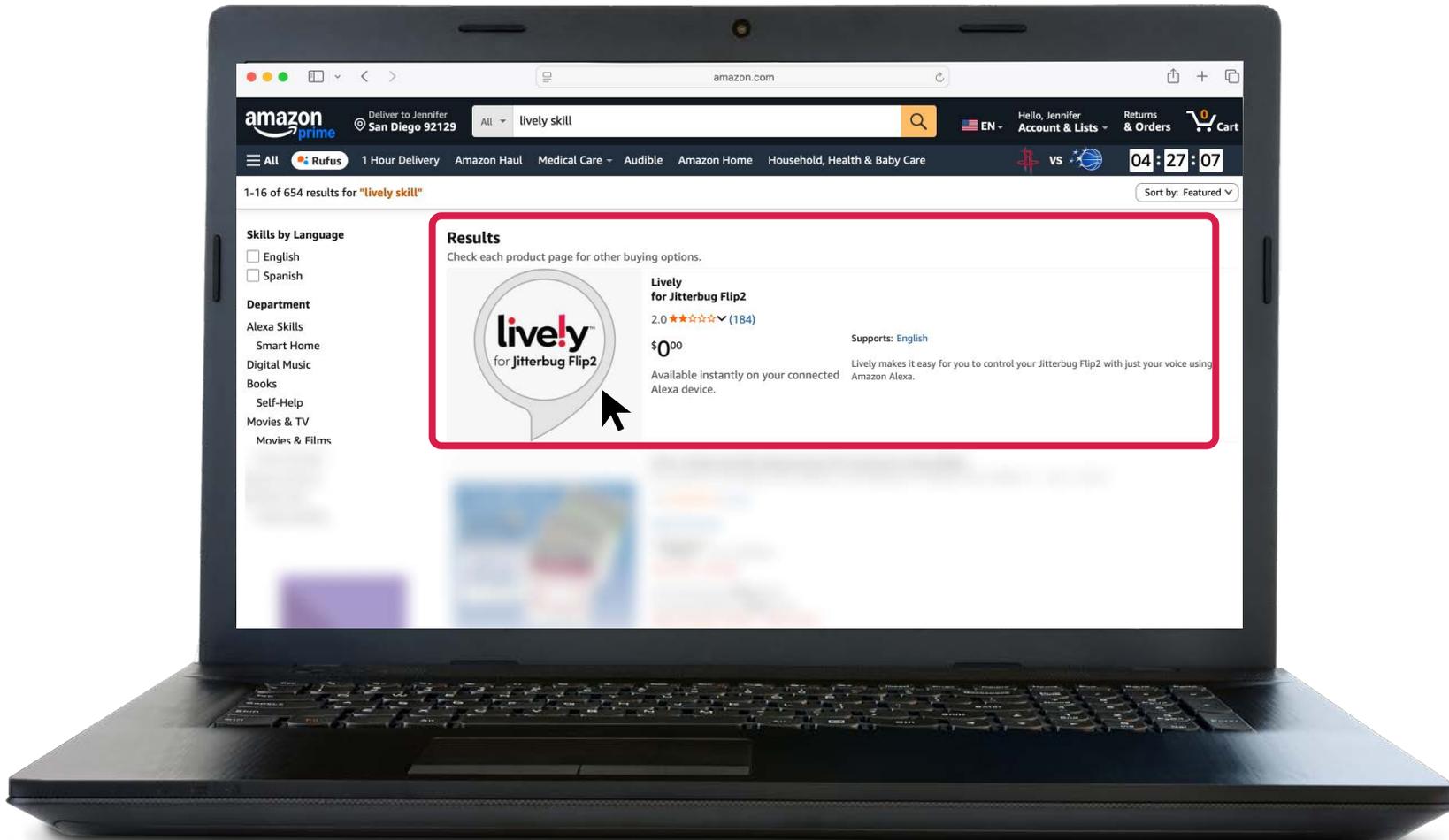
How to set up the Lively skill with Alexa (cont.)

- 2 Type “Lively skill” into the search bar and press Enter.



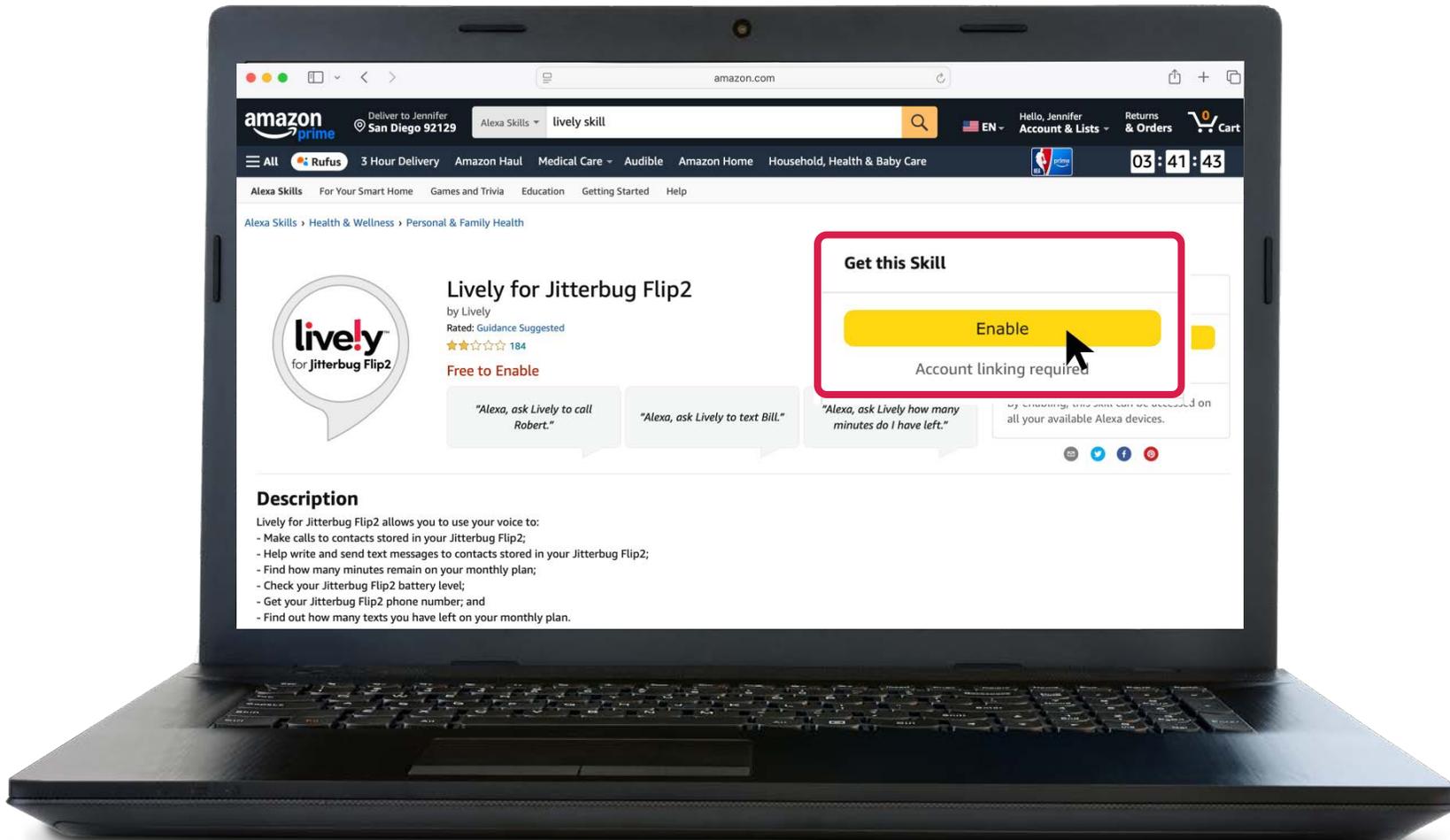
How to set up the Lively skill with Alexa (cont.)

- 3 The list of search results displays. Locate and click on **Lively for Jitterbug Flip2**.



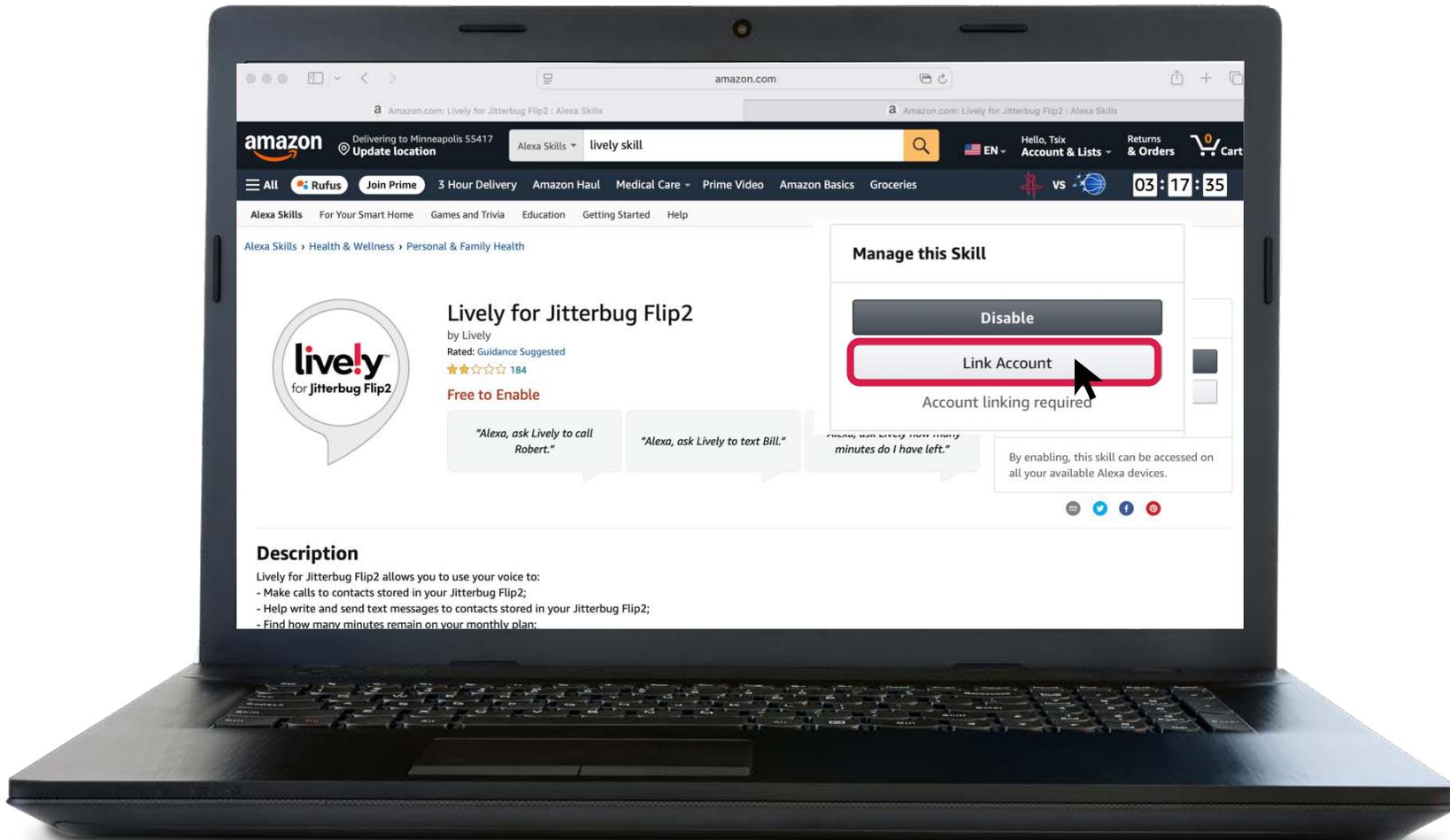
How to set up the Lively skill with Alexa (cont.)

- 4 The Lively skill description displays. Click **Enable**.



How to set up the Lively skill with Alexa (cont.)

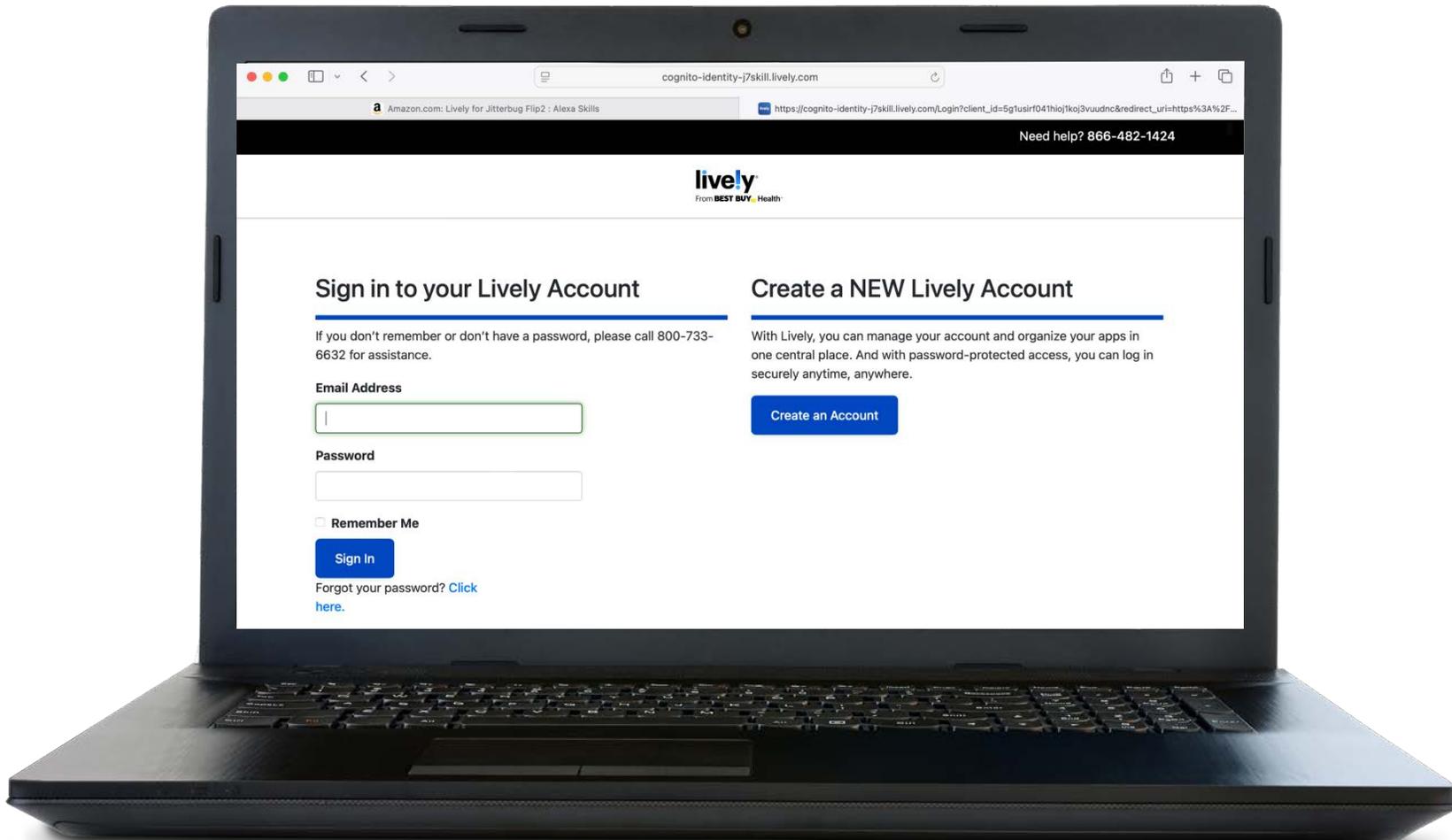
5 Click **Link Account**.



How to set up the Lively skill with Alexa (cont.)

- 6 A second window opens to the Lively account sign-in page. Sign into your Lively account using your Lively credentials.

NOTE If you don't have an account, click **Create an Account** and following the on-screen instructions. If you don't remember your password, click **Forgot your password? Click here** and follow the on-screen instructions.

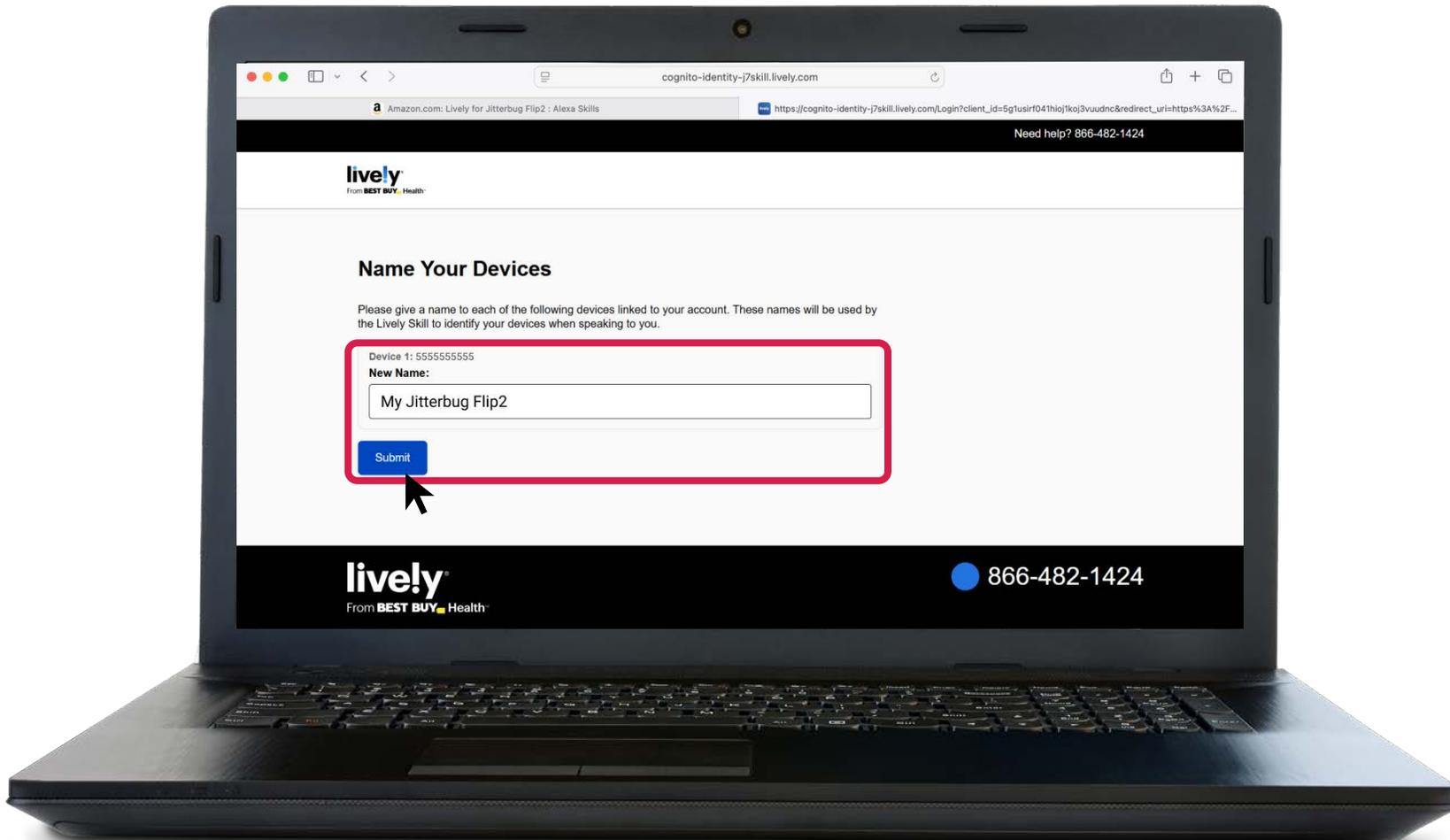


How to set up the Lively skill with Alexa (cont.)

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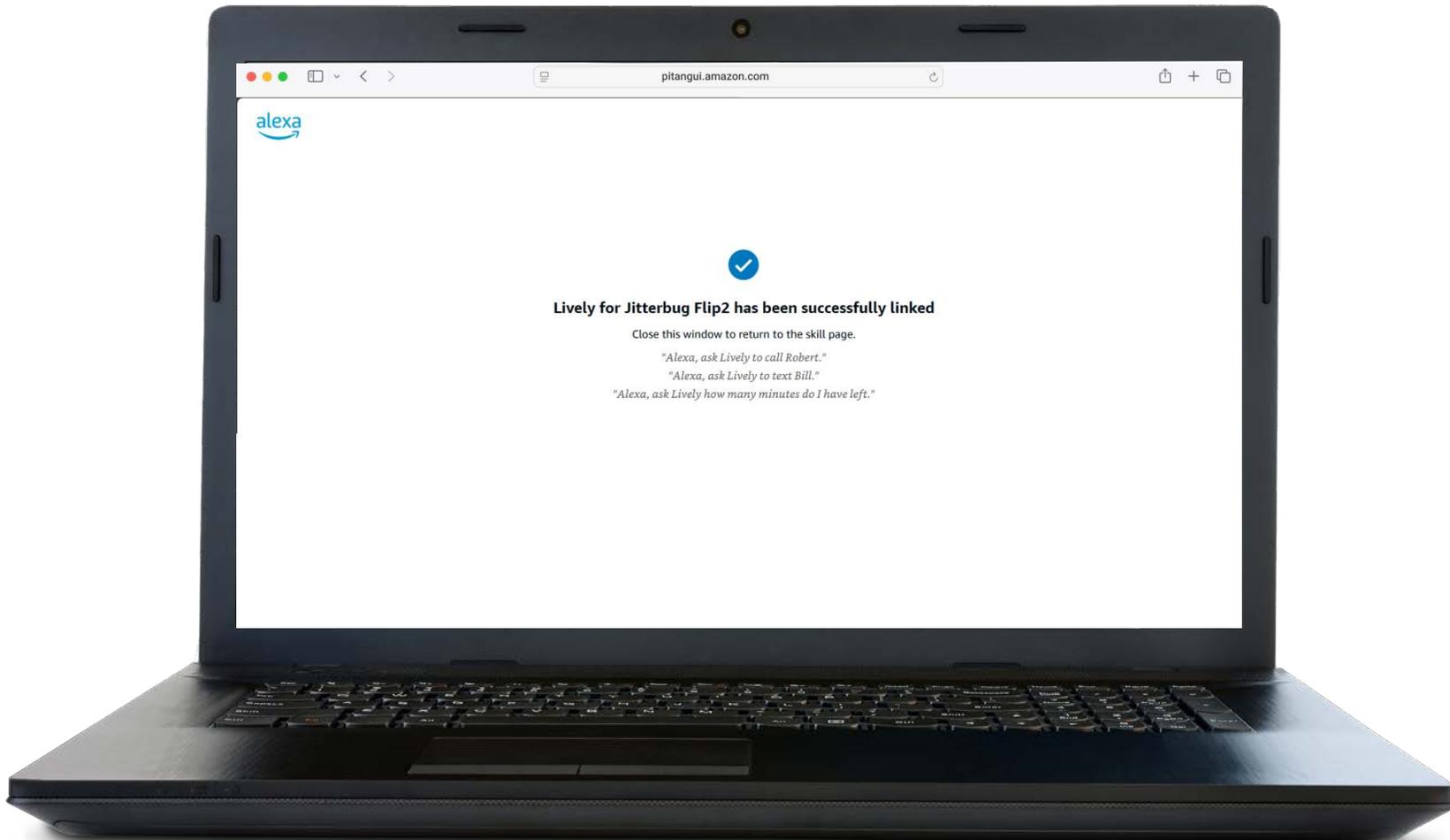
The Name Your Devices page displays. Create a nickname for your device and type it in the box under “New Name.” Click **Submit**.

NOTE Alexa uses this nickname to identify the device. For example, with a nickname, Alexa can say “Jane’s phone has 30 minutes remaining this month.”



How to set up the Lively skill with Alexa (cont.)

- 8 The confirmation page displays to inform you that your device was successfully linked.



How to set up the Lively skill with Alexa (cont.)

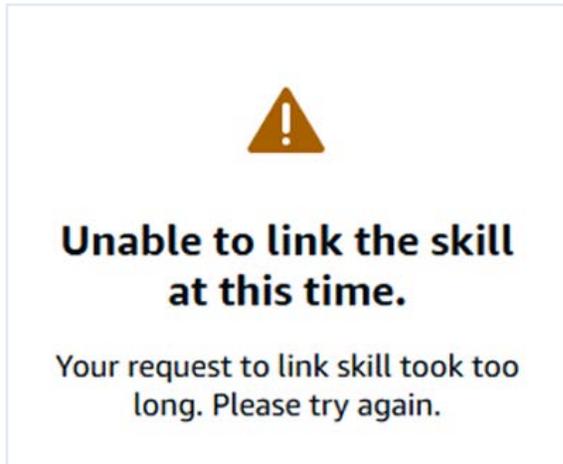
To confirm the Lively skill works correctly, make sure your phone is flipped open and say “Alexa open Lively.”

- Lively skill: “Welcome to Lively! I don’t recognize the device you’re using. It’s either new, or something has changed on it. When you created your account, you provided a name for each phone. This allows it to place calls or send a text. Is this a phone you want to set up to place calls or send texts?”
- You say “Yes.”
- Lively skill: “Is this the phone for: <nickname you provided for your Jitterbug Flip2>?”
- You say “Yes.”
- Lively skill: “Alright! This phone is now assigned to <nickname> Do you want to learn what you can do with Alexa on your phone?”
- You say “Yes.”

You are now ready to use the Lively skill on your Jitterbug Flip2 to help make calls, send texts, check your remaining minutes and texts, check your battery level, and get your phone number.

Troubleshooting

- If you run into the following error on the web browser when relinking the Lively skill, repeat the steps using an incognito browser.



To open an incognito browser from your computer:

1. With your browser open, click **File** in the window at the top of your computer screen.
 2. Click **New incognito window** or **New private window**.
- If a command doesn't go through on your Jitterbug Flip2 right after you relink the Lively skill, try saying it again. The device may miss the first command after relinking, but will respond normally on the next attempt.