

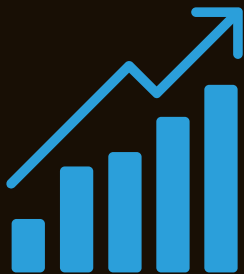
YOUR GUIDE TO
BETTER BUSINESS TRAVEL



BLACKLANE
YOUR PROFESSIONAL DRIVER

Taken for a Ride: How Legacy Chauffeur Companies Overcharge Travelers

Chauffeured transportation is one of the last travel sectors to modernize – and customers are paying the price. Across 20 global cities, on average, travelers spent 215% what they should. The reason: legacy limousine services cling to an outdated, low-tech, inflexible business model.



In a global sample of 20 cities, Blacklane's average fare is \$90 while the legacy limousine average is \$194. This is 2.2 times Blacklane's fare.



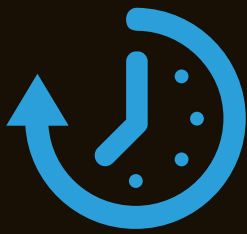
On average, travelers can take 11 Blacklane rides for nearly the same cost as 5 rides with legacy operators.

[READ MORE AT: BLOG.BLACKLANE.COM/NEWS](https://blog.blacklane.com/news)

BLACKLANE
YOUR PROFESSIONAL DRIVER

The 11 Hidden Costs of Ground Transportation

Ride services can cost up to 200% more than base fares – adding at least an estimated \$1.32 billion to annual U.S. business traveler expenses. Taxis, ride hailing, and chauffeured services fail to show the full cost of their trips by adding a variety of fees and extras on top of fares. Plus, the soft costs of employees' time add even more to companies' burdens.



Ground transportation is full of hidden extras and wasted time. So much, in fact, that the variety of fees and lost work hours can turn a \$13 taxi fare into a potential \$53 total cost.

Vast tracts of the travel landscape remain “fertile territory for poorly disclosed fees today. Consider a car service, which quotes you a rate and then adds fees for fuel, parking, an ‘international arrival’ fee and my personal favorite, a ‘safety assurance’ fee.”

Consumer advocate
Christopher Elliott in USA Today

[READ MORE AT: BLOG.BLACKLANE.COM/NEWS](https://blog.blacklane.com/news)

Reclaiming Traveler Productivity with Airport Concierge Services

Airport concierge services address travelers' biggest problems: wasted time and stress. Yet they remain an afterthought for corporate travel managers and business travelers.

Blacklane's new service removes their biggest pain points – cost and booking – to make them affordable and accessible worldwide.



Business travelers waste untold billions of dollars each year waiting. Waiting in airport security lines. Waiting in customs and immigration lines. Waiting between connecting flights. Not only do the lines crush productivity, but their uncertainty also adds stress. Studies found that travelers' lack of control for getting to the gate on time was one of the most stressful parts of the airport experience. Furthermore, 37% of travelers reported anxiety about running late.

[READ MORE AT: \[BLOG.BLACKLANE.COM/NEWS\]\(https://blog.blacklane.com/news\)](https://blog.blacklane.com/news)

BLACKLANE
YOUR PROFESSIONAL DRIVER

Every day, Blacklane connects business travelers with our vast network of reliable, top-quality chauffeurs across the globe. Create your Blacklane for Business account on blacklane.com/en/business to be able to book chauffeured rides for all your employees or clients in seconds.

We recently launched Blacklane PASS, our airport services solution through which you can reserve lounge access and book airport concierges to fast-track guests through the airport before, in between, or after their flights. Book PASS service on pass.blacklane.com.



500+
airports



300+
cities



60+
countries

blacklane.com/en/business

www.blacklane.com

pass.blacklane.com



BLACKLANE
YOUR PROFESSIONAL DRIVER