

Terms and Conditions

Connector Boost Bonus

1. Promotion Overview

- 1.1. These promotional terms and conditions form part of the Connector Terms (the “**Agreement**”) and should be read in conjunction with them.
- 1.2. This promotion is available to all registered Connectors, excluding those that are part of the National League partnership.

2. Eligibility & Application

- 2.1. This promotion is available to registered Connectors, including new Connectors who register during the promotion window. The only excluded Connectors are those that are part of the National League partnership.
- 2.2. All standard eligibility criteria as set out in the Agreement continue to apply.
- 2.3. Applications will be processed in accordance with our standard procedures as outlined in the Agreement.

3. Promotional Terms

- 3.1. From 12th September 2026 - 31st October 2026 (the “**Promotional Period**”), for every two Eligible Customers gathered via a Connector’s referrals, that Connector will earn a £200 bonus (“**Boost Bonus**”).
- 3.2. Eligible Customers means a new UW homeowner customer taking at least two core services (energy, broadband, mobile) during the Promotional Period. Tenant customer sign-ups do not count toward the Boost Bonus.
- 3.3. The Boost Bonus is paid on top of usual commission for customer sign-ups. Customer bonus commission amounts and allocations are not affected.
- 3.4. The full Boost Bonus amount will be paid to the Connector only, not the associated Partner.

- 3.5. The Boost Bonus can be earned a maximum of twice during the Promotional Period, making the maximum bonus amount £400 per Connector.
- 3.6. Eligibility will be determined based on the date an Eligible Customer signs up, irrespective of when their services go live.
- 3.7. Customers gathered must still have a live account with us at the end of the Promotional Period in order to count towards the Boost Bonus qualification.
- 3.8. Boost Bonus payments will be paid to qualifying Connectors in the November commission run, after the promotion window has ended.
- 3.9. We reserve the right to withhold or clawback the Boost Bonus where we reasonably determine that qualifying sign-ups are not genuine, have been cancelled, have been mis-sold, or where a Connector has otherwise sought to manipulate the incentive.

4. General

- 4.1. UW reserves the right to withdraw or amend this promotion at any time without prior notice.
- 4.2. All other terms and conditions of the Agreement continue to apply during and after the promotional period.
- 4.3. These terms and conditions are governed by English law and any disputes within the jurisdiction of the courts in England and Wales.
- 4.4. Any personal data collected or used in connection with this promotion will be handled in accordance with the [UW privacy notice](#) and the data protection provisions of the [Connector Agreement](#).