



Terms and Conditions for users

Select is a product of Reward Gateway Edenred Limited ("Reward Gateway Edenred").

Redemption

1. Select is provided to you, the "User", by your employer/business partner.
2. Your employer/business partner has chosen Reward Gateway Edenred to provide and administer your Select Code ("eCode").
3. Your eCode value may be redeemed by you, online, in exchange for eGift cards ("Rewards").
4. You can redeem your eCode online, on the Select website ("Website") and enter the Code provided to you by Reward Gateway Edenred.
5. In using your eCode you are deemed by your employer/ business partner to have accepted these Terms & Conditions for Users (the "Conditions").
6. You can redeem the value of your eCode only in respect of the goods and services offered by Reward Gateway Edenred and as communicated to you on the Website.
7. You can redeem the value of your eCode in full, but not in part - selecting one or more Rewards up to the value of your eCode. If you have more than one eCode, you can choose to combine the value of multiple eCodes and redeem that combined value in full.
8. You cannot access the Website unless you enter the eCode provided to you by Reward Gateway Edenred on behalf of your employer/business partner.
9. For queries concerning your eCode please email helpdesk-uk-vbr@edenred.com or send via the post addressed to: Select, Reward Gateway Edenred, Honeycomb North, Honeycomb, Chester Business Park, Chester, CH4 9QJ.
10. Reward Gateway Edenred and your employer/business partner have agreed the Rewards which you may select when redeeming your eCode, and have taken reasonable steps to ensure that the third-party suppliers of those Rewards are secure and reputable suppliers. The selection of suppliers or Rewards may be modified from time to time at the sole discretion of Reward Gateway Edenred. In case this modification takes place after you have chosen a Reward but before dispatch, Reward Gateway Edenred will contact you to discuss and reinstate the eCode, or provide a replacement Reward.
11. In the event that you are dissatisfied with the quality of supply, or the quality of the Reward(s) you have selected when redeeming your eCode(s), please direct your query to Reward Gateway Edenred in the first instance via email to helpdesk-uk-vbr@edenred.com. We will respond within two working days during the working week of Monday to Friday (9am to 5pm) excluding bank holidays.
12. You must redeem your eCode in full before the expiry date shown on your eCode welcome message, which will be provided to you by email.
13. Once your redemption order has been placed, it cannot be cancelled.