| Press Release

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A card that resolves everything with loads of advantages

NEW WORTEN RESOLVE CARD WITH MORE THAN 1 MILLION MEMBERS IN PORTUGAL

The programme associated with Worten Resolve has more than a million members in just seven months. In other words, Worten has more than a million customers enjoying the advantages that come with this card, which was launched in the stores last December.

The Worten Resolve card is a free ID card aimed at all the brand's customers, which resolves lots of after-sales situations and comes with many exclusive advantages.

The new card is a strong wager by Worten, based around a general concept of after-sales in its stores called Worten Resolve. The Worten Resolve card is associated with a wide range of services to provide customers with all the solutions simply and immediately.

For instance, the Worten Resolve card means you no longer need paper proof of purchase (slip or receipt) to exchange an item or use the guarantee. This is because when you buy an item using the Worten resolve card all the details are recorded without any complication or paper work.

Another advantage of this card is the online access to your purchasing history, which can be a great advantage for frequent customers.

Other exclusive, attractive services are also defined for Worten resolve card holders such as: free home delivery for large appliances and TVs of over 26'', until 8 p.m. and extended satisfaction/return time periods (internal brand policy) from 15 to 30 days.

For further details about the advantages of the Worten Resolve card see the site www.worten.pt or call 808 100 007.

Worten Resolve Card. A card that resolves everything with loads of advantages.

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