

Dust Investigation Request

Should you wish to lodge a dust investigation request, please complete and return the enclosed 'Dust Nuisance Investigation Request Form' and accompanying 'Log Sheets', so that the City can investigate your concerns.

It is important that you accurately record the dust nuisance as it affects you, providing as much information as possible. This information should also identify the source of the dust (at least the estate name/address of concern). It is recommended that you record the dust disturbances on the attached 'Log Sheets' for the time period specified for that particular type of nuisance. This information will then be used to determine the nature of the nuisance and possibly identify a pattern of the times and days the dust typically occurs. Details provided will then assist the Environmental Health Officer to investigate your dust issue.

Should the dust nuisance be causing an immediate health risk (visibility, breathing issues) please contact Health Services directly on 9394 5000 and discuss with an Environmental Health Officer

Enclosed in this package:

1. Dust Nuisance Investigation Request Form (to be completed and returned)
2. Log Sheet(s) (to be completed and returned)

Please Note:

The City receives a large number of requests relating to dust issues and these are dealt with in order of priority.

In some cases, enforcement action may be necessary to resolve a dust issue. In such cases the evidence of persons affected by the dust may be vital to achieving a successful outcome. Anyone making a dust complaint should be aware that they may be required to give evidence should the need arise.

The City is subject to the *Freedom of Information Act 1992*.

The City will not commence investigation of your request until the Dust Nuisance Investigation Request Form is completed and returned with completed dust log sheet. Dust logs should be a minimum of 5 days' worth.

Return Options

Email:

info@armadale.wa.gov.au

In person:

7 Orchard Avenue Armadale

Post:

City of Armadale
Locked Bag 2 Armadale
Western Australia 6992

Dust Nuisance Investigation Request Form

Your Contact Details

Name:			
Address:			
Phone:	(H)		(M)
Email:			

Property of Concern

Address:			
Name of Estate: (if applicable)			
Description of Issue:			

Further Information

Experience has shown that in order to maintain harmonious relationships, it is better to contact the person causing the dust before asking the City to become involved.		
Have you attempted to resolve this matter yourself prior to contacting the City?	Yes	No
If yes, what was the outcome?		

Declaration

I acknowledge that:

1. The City is subject to the *Freedom of Information Act 1992*
2. All dust complaints will be dealt with in order of priority
3. Should legal action be necessary I may be required to give evidence in Court
4. The City will not commence investigation of your request until this form is completed and returned, together with a completed log sheet (attached).

Signed:

Date

Assessment of Dust Density

In order to assist the City's Health Service in resolving your complaint please use the following image to assess the density of the dust leaving the property of concern.

Dust Density Guide

Low density	Airborne dust: Dust is occasionally visible in the air, light and short-lived, with minimal impact on visibility. Surface dust: Dust particles covered less than 20% of the surface area.
Medium density	Airborne dust: Dust is clearly visible in the air for sustained periods and may drift across property boundaries. Surface dust: Dust particles covered 20 to 50% of the surface area.
High density	Airborne dust: Dense dust clouds present, significantly reducing visibility and/or continuously moving across properties. Surface dust: Dust particles covered more than 50% of the surface area.

The below is a general guide to assist in determining how much dust fallout has occurred.

