

Product information in a nutshell

The Letter from Santa Claus comes with Santa's very own stamp and the postmark of Santa Claus' Main Post Office. The Letter from Santa Claus also includes a certificate of niceness and a fun coloring card. We send Santa Claus' mail in accordance with the delivery terms of domestic letters or international Priority letters, depending on the destination country. Santa's greetings will arrive by Christmas (Chrismas letter) or early in the year (mid-January letter).

When placing the order, please provide the recipient's first and last name so that we can include them in the letter/certificate of niceness.

You pay for the letter when you order it in the online store, and a delivery fee will not be added to the order. We will send you an order confirmation by email. Please keep the order confirmation as it also acts as a receipt of purchase.

The Letter from Santa Claus is produced by Posti Distribution Ltd.

If a letter with the correct information is lost in transit, please contact our customer service.

In the event of a lost letter, our liability is limited to the value of the price paid for the Letter from Santa Claus.