

Field Service 2.0 App

Your schedule in your pocket

Oelfke GmbH & SoniQ Services are working closely together to improve your day to day work. SoniQ Services built a new Field Service App and now it is your opportunity to test it. We need your feedback to improve it and create the best possible experience for your colleagues.

How to participate?

You will be asked to complete simple tasks in the next 4-5 weeks in context of the Field Service App. Each activity will be maximum 10-15 minutes long. We will send you each week your task and you will have a few days to complete it.

What kind of activities?

- 1 Answer 1st survey: We would like to learn, what do you think about the current Field Service App. You will receive a short survey, where you can share your thoughts and ideas.
- 2 Download the Field Service 2.0 app: You will receive detailed information about how to download and install the new application.
- 3 Answer 2nd survey: Once, you started to use the new Field Service app, we would like to learn your thoughts about it. You will receive again, a short survey, where you can share your first impressions and ideas.
- 4 Interview: To close this collaboration, we would like to call you once again and discuss with you, what went well and what could be improved.

It is very important to remember that we don't test you, but you test our application. Your honest feedback is very valuable to us. If you have any questions or feedback to share in-between the surveys, please write to design@soniqservices.de.

Thank you for taking the time and effort to improve the Field Service 2.0 App.
Your SoniQ Services Team

