

OPTRUST ACCESSIBILITY STANDARDS FOR CUSTOMER SERVICE



NOTICE OF **ACCESSIBLE CUSTOMER SERVICE** PRACTICES

We strive to provide services that are accessible to all people. Support people and working animals are allowed on these premises.

Please let us know how we are doing.

Should you wish to provide feedback on the accessibility of our services, please contact us:

In person: Talk to one of our **on-site service representatives**

Telephone: **416 681-6161** or **1 800 906-7738**

In writing: **OPTrust**
1 Adelaide Street East, Suite 2900
Toronto, ON M5C 3A7

E-mail: **email@optrust.com**