

## EDDIE GRAY LOUNGE

Thank you for booking matchday hospitality in the Eddie Gray Lounge. Please find below your matchday itinerary: -

**Prior to your arrival on matchday please ensure all attendees read and abide by the Supporters' Terms and Conditions, which can be found here: [Tickets, Hospitality & Membership \(leedsunited.com\)](https://www.leedsunited.com/tickets-hospitality-membership)**

In order to avoid any delays, we politely ask that you download your digital matchday hospitality ticket(s) to your Apple or Google Wallet prior to your arrival at Elland Road. Alternatively, Print at Home tickets should be printed out following the instructions on your confirmation email and to hand on arrival at the East Stand Reception.

### **Doors open 3 hours prior to Kick Off\***

Arrive at the East Stand Reception where you will be welcomed by our match-day reception staff.

All bags will be checked prior to entering the stadium. Please avoid bringing any large bags as any items bigger than A4 size will not be permitted into the stadium. We are unable to store any items for guests.

Please scan your digital matchday hospitality ticket at the hospitality turnstiles and take the staircase or lift to the 3<sup>rd</sup> Floor, where a member of the matchday team will greet you and direct you to the Eddie Gray Lounge.

A matchday lanyard and wristband will also be issued which you must wear and keep visible at all times.

You will be welcomed on arrival by our matchday hosts and directed to your reserved table or booth within the lounge where you can enjoy the theatre of your pre match dining experience from the new 'open pass' kitchen.

A variety of seasonal and classic plates will be served directly to your table accompanied with a selection of complimentary beers, wines and soft drinks\*\*.

Our Leeds United legends and resident matchday host will visit the lounge during the build up to kick off to share their insights and thoughts on the match ahead.

A copy of the matchday programme and teamsheet for each guest will also be delivered to your table.

***\*Please ensure that you arrive a minimum of 2 hours prior to kick off to allow enough time to enjoy your pre-match dining experience.***

***\*\*Premium spirits, fine wines and champagne are all available to purchase (card payments only).***

**15 minutes prior to Kick Off**

Take your executive match seats for the game, which are located on Level 5 of the East Stand and accessed via the staircases or lifts. Please speak to one of our dedicated matchday stewards or hostesses should you require assistance to your match seats.

**Half Time** Return to your table in the Eddie Gray Lounge where refreshments will be served.

**Full Time** Return to your table in the Eddie Gray Lounge where refreshments will be served and the bar will remain open for one hour after the final whistle.

**Please note that the above times are for guidance only and are subject to change on the day.**

**Away Supporters**

Please note that your hospitality suite and match seats are located in a Leeds home area. Whilst we do welcome visiting supporters, please ensure guests refrain from wearing away club colours including scarves and are not seen openly supporting the away team as you may be refused entry to the stadium or ejected without compensation. Visiting supporters are therefore advised to act discreetly.

**Dress Code**

Smart casual. Smart trainers and denim may be worn, but under no circumstances can sports trainers, football shirts or other sports apparel be worn on matchday. Please ensure you adhere to the dress code as failure to do so will result in non-admittance to the area. Children under the age of 16 need not adhere to the dress code.

**Car Parking**

Should you require car parking on the day Car Park B (opposite the Club Shop) provides spaces, payable on the day (not pre-bookable).

**Other Information**

If you have any specific dietary requirements or allergies, please contact our dedicated matchday hospitality team via email at [sales@leedsunited.com](mailto:sales@leedsunited.com) at least 48 hours prior to matchday and the information will be passed to our catering team. A children's menu is also available on request.

Please note, for health and safety reasons, children under the age of 5 years are not permitted in the East Stand Upper Tier match seating area. Children under the age of 2 years are not permitted entry into the stadium.

Should you require any further assistance, please email [sales@leedsunited.com](mailto:sales@leedsunited.com) or call 0871 334 1919 (option 3).

We look forward to welcoming you to Elland Road, the home of Leeds United.