

HISENSE LEEDS LOUNGE

Thank you for booking matchday hospitality in the Hisense Leeds Lounge. Please find below your matchday itinerary: -

Prior to your arrival on matchday please ensure all attendees read and abide by the Supporters' Terms and Conditions, which can be found here: [Tickets, Hospitality & Membership \(leedsunited.com\)](https://www.leedsunited.com/tickets-hospitality-membership)

In order to avoid any delays, we politely ask that you download your digital matchday hospitality ticket(s) to your Apple or Google Wallet prior to your arrival at Elland Road. Alternatively, Print at Home tickets should be printed out following the instructions on your confirmation email and to hand on arrival at the East Stand Reception.

Doors open 3 hours prior to Kick Off*

Arrive at the East Stand Reception where you will be welcomed by our match-day reception staff.

All bags will be checked prior to entering the stadium. Please avoid bringing any large bags as any items bigger than A4 size will not be permitted into the stadium. We are unable to store any items for guests.

Please scan your digital matchday hospitality ticket at the hospitality turnstiles and take the staircase or lift to the 2nd Floor, where a member of the matchday team will greet you and direct you to your table in the Hisense Leeds Lounge. Please note that all bookings of less than 10 guests will be allocated on shared tables (this does not apply to private booth bookings).

A matchday lanyard and wristband will also be issued which you must wear and keep visible at all times.

2 hours 15 minutes prior to Kick Off

Your two-course pre-match meal and complimentary house beers, house wines and soft drinks will be served**. Further refreshments and cheese and biscuits will also be available to enjoy from Chef's buffet table.

A complimentary copy of the matchday programme and team sheet for each guest will be delivered to your table.

Our Leeds United Legends and resident matchday host will visit the main stage throughout the day to take you on a trip down memory lane, sharing personal triumphs and experiences from each of their illustrious careers whilst also discussing the match ahead. Your matchday experience will also be enhanced by live sports and pre-match build up on the Hisense videowall and screens.

****Please arrive a minimum of 2 hours prior to kick off to ensure you allow enough time to enjoy your pre-match hospitality.***

***** Please note, premium beers, fine wines, spirits and champagne are also available to purchase (card payments only).***

15 minutes prior to Kick Off

Take your executive match seats for the game, which are located on Level 5 of the East Stand and accessed via the staircases or lifts. Please speak to one of our dedicated matchday stewards or hosts should you require assistance to your match seats.

Half Time Return to your table in the Hisense Leeds Lounge where and the bar will re-open. Refreshments will be available from Chef's buffet table.

Full Time Return to your table in the Hisense Leeds Lounge where the bar will re-open for one hour after the final whistle.

Please note that the above times are for guidance only and are subject to change on the day.

Away Supporters

Please note that your hospitality suite and match seats are located in a Leeds home area. Whilst we do welcome visiting supporters, please ensure guests refrain from wearing away club colours including scarves and are not seen openly supporting the away team as you may be refused entry to the stadium or ejected without compensation. Visiting supporters are therefore advised to act discreetly.

Dress Code

Smart casual. Smart trainers and denim may be worn, but under no circumstances can sports trainers, football shirts or other sports apparel be worn on matchday. Please ensure you adhere to the dress code as failure to do so will result in non-admittance to the area. Children under the age of 16 need not adhere to the dress code.

Car Parking

Should you require car parking on the day Car Park B (opposite the Club Shop) provides spaces, payable on the day (not pre-bookable).

Other Information

If you have any specific dietary requirements or allergies, please contact our dedicated matchday hospitality team via email at sales@leedsunited.com at least 48 hours prior to matchday and the information will be passed to our catering team. A children's menu is also available on request.

Please note, for health and safety reasons, children under the age of 5 years are not permitted in the East Stand Upper Tier match seating area. Children under the age of 2 years are not permitted entry into the stadium.

Should you require any further assistance, please email sales@leedsunited.com or call 0871 334 1919 (option 3).

We look forward to welcoming you to Elland Road, the home of Leeds United.