CENTENARY PAVILION

Thank you for booking matchday hospitality in the Centenary Pavilion. Please find below your matchday itinerary: -

Prior to matchday, please ensure all attendees read and abide by the Supporters' Terms and Conditions, which can be found here: <u>Tickets</u>, <u>Hospitality & Membership</u> (<u>leedsunited.com</u>)

In order to avoid any delays, we politely ask that you download your digital matchday hospitality ticket(s) to your Apple or Google Wallet prior to your arrival at Elland Road. Alternatively, Print at Home tickets should be printed out following the instructions on your confirmation email and to hand on arrival at the Centenary Pavilion.

Doors open 3 hours prior to Kick Off*

Arrive at the Centenary Pavilion Reception, located opposite the East Stand, where you will be welcomed by our matchday reception staff and your digital matchday ticket will be scanned.

All bags will be checked prior to entering. Please avoid bringing any large bags as any items bigger than A4 size will not be permitted into the stadium. We are unable to store any items for guests.

Our matchday hosts will greet you and show you to your reserved table. Please note that all bookings of less than 10 guests will be allocated on shared tables.

A matchday lanyard and wristband will be issued which you must wear and keep visible at all times.

*Please arrive a minimum of 2 hours prior to kick off to ensure you allow enough time to enjoy your pre-match hospitality.

2 Hours 15 minutes prior to Kick Off

Your two-course pre-match meal and complimentary house beers, wines and soft drinks will be served. Guests are also welcome to use the bar area. Please note that any drinks outside of your inclusive package, i.e.; spirits and champagne will be chargeable (card payments only).

A complimentary copy of the matchday programme and teamsheet for each guest will be delivered to your table.

Our Leeds United legends and matchday host will be live on stage throughout the day to take you on a trip down memory lane, sharing personal triumphs and experiences from each of their illustrious careers whilst also discussing the match ahead. Your matchday experience will also be enhanced by live sports on the big screens.

30 minutes prior to Kick Off

Please make your way across to the East Stand Main Reception to enter the stadium and scan your digital matchday ticket at the turnstiles. The Centenary Pavilion will be closed during the game, therefore please ensure you take all personal belongings with you. For access to your East Stand Upper Tier match seat(s), located on Level 5, please use the staircases. Lifts are also available if required (please speak to a member of the matchday host or steward on arrival to arrange).

Our matchday hosts and stewards will be on hand should you need assistance finding your match seats.





Half Time Please note that access to the Centenary Pavilion is not available at half time. The

facilities on the stadium concourse area may be used, where refreshments can also be

purchased.

Full Time The Centenary Pavilion will re-open exclusively for hospitality guests. Further

refreshments will be available for guests to enjoy.

Your complimentary drinks voucher may be redeemed post-match at the Centenary Pavilion Bar on production of your drinks voucher attached to your matchday lanyard (one per guest). The bar will also be open to purchase additional refreshments.

There will be a further opportunity to engage with our matchday legends who will return to the Centenary Pavilion to provide you with their post-match thoughts and analysis.

Away Supporters

Please note that your hospitality suite and match seats are located in a Leeds home area. Whilst we do welcome visiting supporters, please ensure guests refrain from wearing away club colours including scarves and are not seen openly supporting the away team as you may be refused entry to the stadium or ejected without compensation. Visiting supporters are therefore advised to act discreetly.

Dress Code

Smart casual. Trainers, sportswear and replica shirts may be worn.

Car Parking

Should you require car parking on the day Car Park B (opposite the Club Shop) provides spaces, payable on the day (not pre-bookable).

Other Information

Elland Road is a cashless venue; therefore, we request that all payments for drinks outside of your inclusive package be made by using card payment.

If you have any specific dietary requirements or allergies, please contact our dedicated matchday hospitality team via email at sales@leedsunited.com at least 48 hours prior to matchday and the information will be passed to our catering team. A children's menu is also available on request.

Please note, for health and safety reasons, children under the age of 5 years are not permitted to sit in the East Stand Upper Tier match seats. Should you have any children under the age of 5 attending as part of your booking please contact a member of the Hospitality Team in advance of matchday. Children under the age of 2 years are not permitted entry into the stadium.

Should you require any further assistance, please email <u>sales@leedsunited.com</u> or call 0871 334 1919 (option 3).

We look forward to welcoming you to Elland Road, the home of Leeds United.

^{**}Please note that the above times are for guidance only and are subject to change on the day**