



# FAN DISCIPLINARY POLICY

## INFORMATION FOR LUFC SUPPORTERS





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**By purchasing a season ticket, membership, corporate ticket or matchday ticket at home or away you should be aware of and adhere to the Ground Regulations, and the terms and conditions of sale of your ticket. The Ground Regulations are displayed on entry to the stadium and on the LUFC website. The terms and conditions of your ticket are included with the sale of your ticket. LUFC will also send an email to ticket holders for home and away games to remind of expected behaviours whilst attending Leeds United matches, this information will also be available to read on our website.**

If you do not comply with the terms and conditions of the ticket or breach the Ground Regulations you may be subject to a Club match suspension or ban. We will endeavour to complete an investigation of an incident within 10 working days of it occurring but we reserve the right to investigate post that time frame as and when the information becomes available to us. We have an Information Sharing Agreement with West Yorkshire Police therefore we work with police and other authorities when an offence has taken place.

- 1. The Safety and Security Team will carry out an investigation following receipt of a complaint or becoming aware of an incident occurring. Information may be received by our dedicated text line, by spectators speaking directly to stewards on matchdays, by CCTV operators monitoring match day events, information from Kick It Out, Her Game Too, Give Racism the Red Card and others. If it is a standard case the safety and security team will determine the outcome, if it a more complex case the Sanctioning Panel will be convened to determine the action to be taken.**
- 2. More complex incidents include those where the individual has previous offences, the supporter is a child, multiple persons involved in the one incident, the individual poses a safety risk to other spectators, and the intent of those involved in the incident. The panel will consider any reasonable mitigation offered by the supporter when deciding on the level of sanction.**
- 3. If the Club believes there is a risk of reoffending and any other risks to other spectators and staff they can impose a temporary suspension of the supporters season ticket or membership. This will limit the spectator's ability to purchase tickets and attend Leeds United matches played at home and away. The Club will communicate this decision in writing to the supporter.**
- 4. Club sanctions are additional to any action the police and courts take. The Club have an information sharing agreement with West Yorkshire Police and other relevant authorities to address any potential or proven offences that have taken place involving Leeds United fans.**
- 5. Any supporter issued with a sanction by the Club will not be entitled refunds for their season ticket, membership and tickets purchased.**
- 6. The Club will send any correspondence related to sanctions to the address or email registered on the supporter's account.**



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### Supporters should be aware:

- Bans may carry from one season to the next
- The club reserve the right to amend the sanctions, adding to the list below as appropriate
- Supporters must sign a Behaviour Agreement before they are allowed to return to home and away fixtures
- Parents / Guardians are held responsible for any offence committed by children under the age of 14 and will therefore be subject to a sanction.

Offence	3-Match Ban	6-Match Ban	3 Month Ban	1 Year Ban	Indefinite Ban
<b>Breaching ticketing terms and conditions</b>	✘				✘
<b>Unacceptable Conduct</b> Persistent standing, visiting supporters in home areas	✘				✘
<b>Persistent Foul and Abusive Language</b> Towards players, staff, officials and spectators		✘			✘
<b>Drinking Alcohol in View of The Pitch</b> In the stands or hospitality areas in view of pitch		✘			✘
<b>Smoking</b> Use of e cigarettes or smoking inside the stadium, smoking areas must be used		✘			✘
<b>General Disorder</b> Fighting or any physical assault on others			✘		✘
<b>Alcohol/Substance Abuse</b> Being drunk or under the influence of illegal drugs in the stadium			✘		✘
<b>Abuse/Aggression Towards Staff</b> Including verbal and physical abuse				✘	✘
<b>Discriminatory Behaviour</b> Either inside the stadium, other places or online				✘	✘
<b>Missile Throwing / Possesion of Prohibited Items</b> Throwing objects onto the pitch, having possession of flares, pyrotechnics and smoke bombs; including lighting them				✘	✘
<b>Pitch Incursion</b> Pre, in game or post match pitch incurions				✘	✘
<b>Other Criminal Offences</b>			✘		✘

✘: Minimum Suggested Ban    ✘: Maximum Suggested Ban