



# AWAY FAN GUIDE

BIRMINGHAM CITY FOOTBALL CLUB | ST. ANDREW'S @ KNIGHTHEAD PARK | B9 4RL

*Welcome to*  
**ST. ANDREW'S**  
@KNIGHTHEAD PARK



**ST. ANDREW'S**  
@KNIGHTHEAD PARK

# WELCOME

## WELCOME TO ST. ANDREW'S @KNIGHTHEAD PARK - THE HOME OF BIRMINGHAM CITY.

This guide has been designed to help travelling supporters get the most out of their visit to St. Andrew's and provides all the relevant information required to ensure a great away day - including directions to the ground, matchday parking, stadium facilities and much more.

Whilst we have endeavoured to answer all the questions you may have prior to your visit, should you have any further queries please contact our Supporter Services Team by email at [fans@bcfc.com](mailto:fans@bcfc.com)

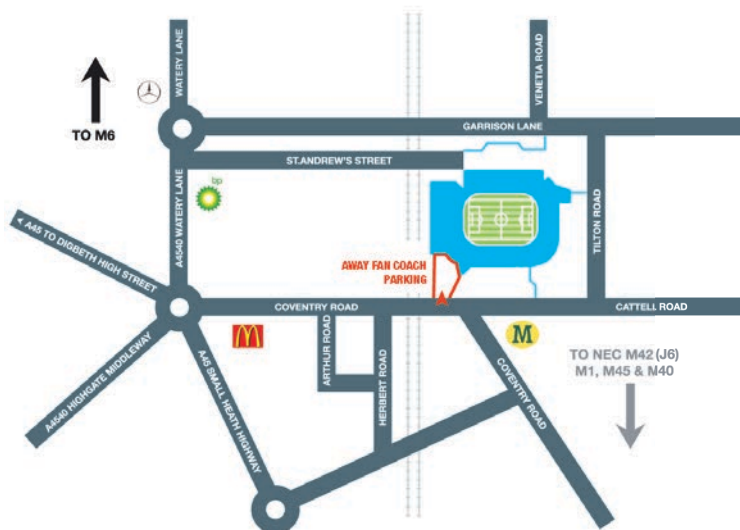
We look forward to welcoming you at Birmingham City and irrespective of the result, hope you have an enjoyable day and a memorable experience.



# GETTING HERE BY CAR

**BIRMINGHAM CITY FOOTBALL CLUB IS SITUATED JUST OFF THE COVENTRY ROAD (A45) IN SMALL HEATH.**

**STADIUM ADDRESS:  
ST. ANDREW'S @ KNIGHTHEAD PARK,  
CATTELL ROAD  
BIRMINGHAM  
B9 4RL**



## FROM THE M6:

Come off the motorway at Junction 6, join the A38 Aston expressway and then leave this at the second exit signposted Ringroad. From here follow signs to Birmingham City FC.

## FROM M42:

Come off the motorway at Junction 6 and follow the A45 into Small Heath, Birmingham City Football Club is located on the left hand side on Cattell Road.

## SAT NAV:

Please note the main stadium entrance is on Cattell Road. Our postcode is B9 4RL.

## MATCH DAY PARKING:

There is no parking available at the ground, only street parking in the vicinity, however there are 500 available spaces through a third party situated near the stadium which can be booked online at

[bigparking.co.uk/prebook-st-andrews-parking-for-birmingham-city/](http://bigparking.co.uk/prebook-st-andrews-parking-for-birmingham-city/)

## ROAD CLOSURE:

A road closure beginning at the bottom of Coventry Road that continues all the way to the Garrison Lane junction on Cattell Road is in force for the 2025/26 season. The closure will come into effect one hour before kick-off, if not earlier due to foot traffic. It will be enforced again 15 minutes before the final whistle and will last roughly 45 minutes.



# GETTING HERE BY PUBLIC TRANSPORT



## BY BUS

A number of buses stop outside or near to the ground. From Birmingham City Centre, the following buses are available: Bus number 17 (Stand MS 9), and 60 (Stand MS 4). For further information please call Travel Line on 0871 200 2233 or visit the Network West Midlands website at

<https://www.networkwestmidlands.com/ways-to-travel/bus/> to plan your journey.



## BY TRAIN

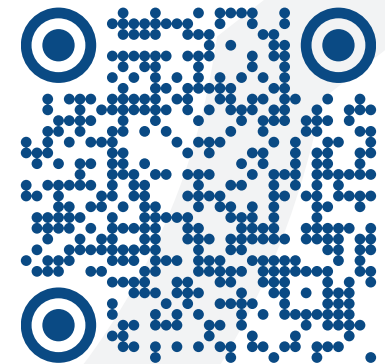
The nearest local railway station to St. Andrew's @ Knighthood Park is Bordesley which is a ten minute walk from the stadium. This service is only available on matchdays. The nearest mainline stations are Birmingham New Street, Birmingham Snow Hill or Birmingham Moor Street which are approximately a 20 minute walk from St. Andrew's @ Knighthood Park.



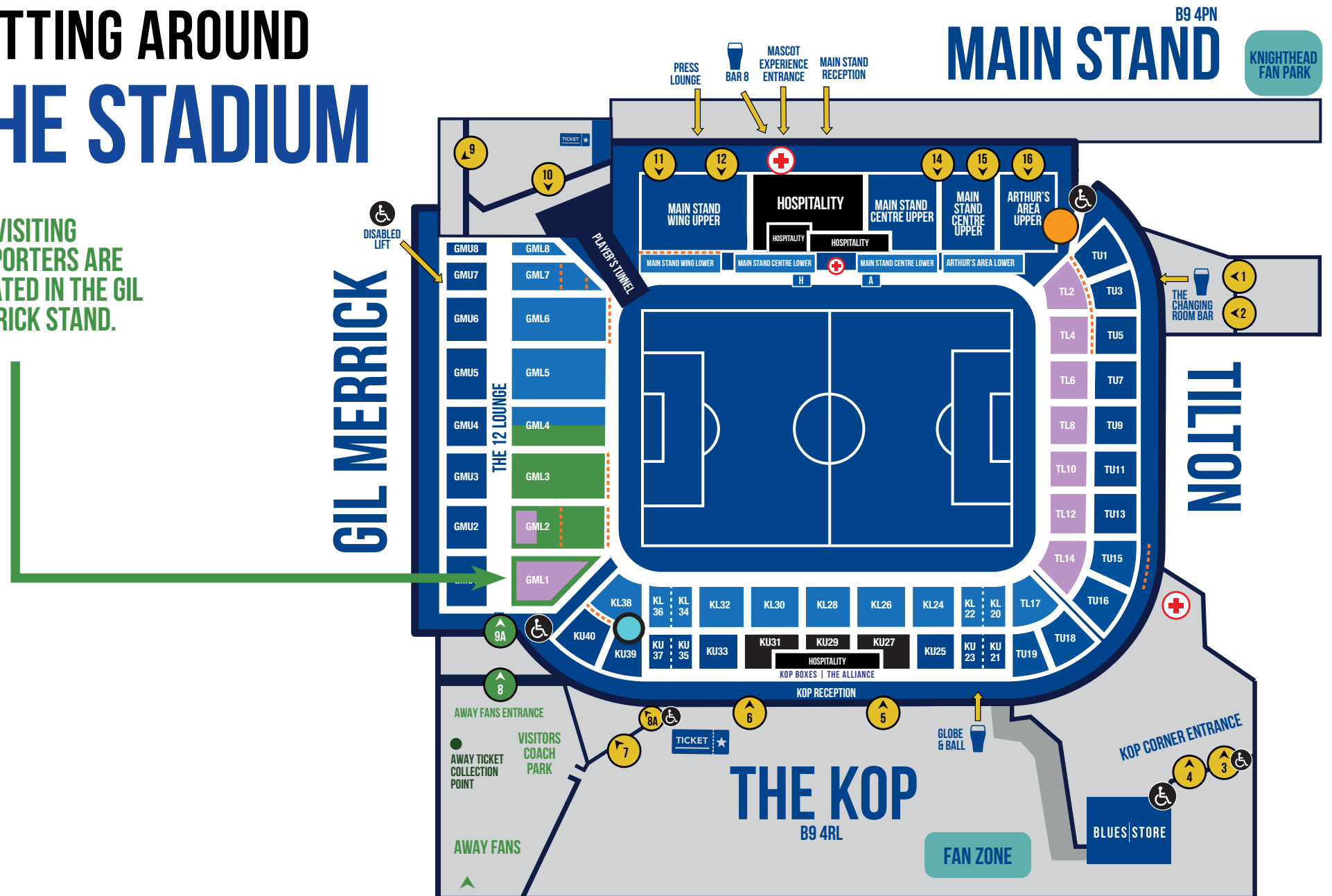
## BY TAXI

A taxi to the ground from Birmingham City Centre will cost roughly between £6 and £8.

PLAN YOUR JOURNEY



**ALL VISITING  
SUPPORTERS ARE  
LOCATED IN THE GIL  
MERRICK STAND.**



# AWAY SUPPORTER ACCESSIBILITY INFORMATION



**THE CLUB HAS A STRONG WORKING RELATIONSHIP WITH ITS ACCESSIBLE SUPPORTERS AND IS FULLY COMMITTED TO THEIR NEEDS AND ENSURING THEIR MATCHDAY EXPECTATIONS ARE MET. PLEASE FIND BELOW ALL THE INFORMATION YOU SHOULD REQUIRE.**

The only available accessible parking provided by the Club for visiting supporters is located in the away car park on Coventry Road and is allocated on a 'first-come, first-serve basis'.

Admission is only permitted in this car park up until one hour before kick-off.

Away supporters are advised to contact their club ticket office to request a blue badge parking space.

(Please note: supporters are expected to produce their blue/orange accessible parking badge upon arrival at the stadium).

## **MATCHDAY COMMENTARY**

Commentary headsets for visually impaired supporters are available upon request. These headsets can be used in any seat in the ground and must be pre-booked via [ticketoffice@bcfc.com](mailto:ticketoffice@bcfc.com).

## **ASSISTANCE DOGS**

Visually impaired supporters wishing to attend a match aided by their guide dog should contact the Ticket Office for all relevant information.

## **INDUCTION LOOPS**

Induction loop equipment is available at St. Andrew's @ Knighthed Park and is available upon request. To request equipment please contact the Ticket Office.

## **MATCHDAY ACCESSIBILITY LIAISON OFFICER**

We have a dedicated matchday accessibility Liaison Officer ready to assist all disabled supporters visiting St. Andrew's @ Knighthed Park, please ask an available matchday steward to request to speak with them.







# CONCOURSE CATERING

Refreshments are available in the Away Supporters' concourse. We offer a range of pies, burgers, hot dogs, tea, coffee and hot chocolate.

Alcoholic\* and soft drinks can also be purchased for consumption in this area. \*dependant on fixture

# SUPPORTER LIAISON OFFICERS

Our team wear clearly marked **purple tabards** and are located around the stadium on matchdays at key locations, such as the fan zone, Arthur's area, and away turnstiles.

Should any visiting supporters have any suggestions or comments with regard to Birmingham City Football Club, please contact the Club's Fan Experience team, via the following methods:

Call: 0121 772 0101 (Option 7)

Email: [fans@bcfc.com](mailto:fans@bcfc.com)

Write: Birmingham City FC, St. Andrew's @ Knighthead Park Stadium,  
Birmingham, West Midlands B9 4RL

# SAFEGUARDING GUIDE

We are committed to providing a safe, inclusive, and enjoyable environment for all visitors, including away supporters. This outlines key safeguarding information to help you feel informed and protected during your visit.

## KEY SAFEGUARDING CONTACTS ON MATCHDAY

### Safeguarding Team:

[Safeguarding@bcfc.com](mailto:Safeguarding@bcfc.com)

Safeguarding Reporting Line (on matchday): 07817 359329

Stewards and Club Staff: Trained to assist and escalate concerns appropriately

## IF YOU ARE ATTENDING WITH CHILDREN

Children must be supervised at all times.

If you become separated, contact the nearest steward immediately.

Lost children will be taken to KOP Reception.

## TO REPORT A SAFEGUARDING CONCERN

Speak to any steward or member of staff.

Use our dedicated safeguarding reporting process (see next page)

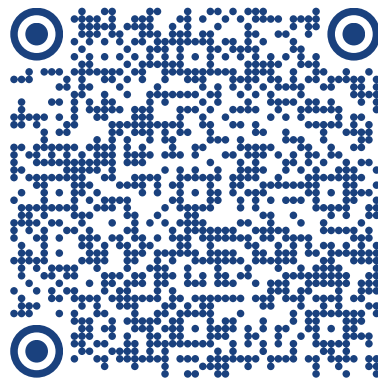
or email: [Safeguarding@bcfc.com](mailto:Safeguarding@bcfc.com)



# DON'T IGNORE IT. REPORT IT.



SCAN THE QR CODE OR TEXT 88440



SAFEGUARDING | FAN BEHAVIOUR | DISCRIMINATION | ABUSE

## HELP MAKE OUR STADIUM WELCOME TO EVERYONE

DO YOUR PART. CHOOSE RESPECT. CHOOSE BLUES.



# ST. ANDREW'S @ KNIGHTHEAD PARK

## GROUND REGULATIONS

### NON-PERMITTED ITEMS WITHIN THE STADIUM

To ensure a safe and enjoyable experience for all supporters, the following items are not permitted inside St. Andrew's @ Knighthead Park:



### SMOKING POLICY

St. Andrew's @ Knighthead Park is a smoke-free stadium and in accordance with our ground regulations, smoking and vaping is not permitted in the stadium.

### STANDING POLICY

All visitors to the stadium are reminded that we are an all-seated stadium and in accordance with the Club's ground regulations, all supporters must remain in their seat whilst the game is in progress. Persistent standing may result in an individual being ejected from the stadium and in severe cases face a ban from the stadium.

### FOUL AND ABUSIVE LANGUAGE/ ANTI-SOCIAL BEHAVIOUR

Racial, homophobic or discriminatory abuse, chanting or harassment is not tolerated by the Club and will result in arrest and/or ejection from the ground. Any supporter who persistently uses foul and abusive language or exhibits threatening behaviour could face an ejection or ban from the stadium.

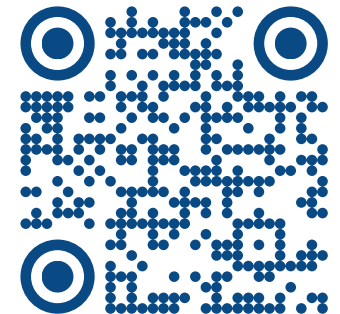




# THINGS TO DO IN THE CITY

**VISIT BIRMINGHAM AND BE AMAZED BY THE NUMBER AND VARIETY OF ATTRACTIONS ON OFFER. WITH WORLD-CLASS GALLERIES, STIMULATING MUSEUMS, THE NEW LIBRARY AND A CHOCOLATE FACTORY JUST FOR STARTERS, THERE IS PLENTY TO DO FOR ALL AGE GROUPS.**

Birmingham is the proud home to five Michelin starred restaurants, a range of eateries, world cuisine, street dining, and of course the world famous Balti Triangle. We also have a vibrant mix of bars, pubs and nightlife; including, the Arcadian, Brindley Place, the Mailbox and Broad Street so there is something for everyone. If you're planning a longer stay in the area, check out the official visitor website for the city and the wider region at [www.visitbirmingham.com](http://www.visitbirmingham.com).





# CONTACT US

## **BIRMINGHAM CITY FOOTBALL CLUB**

St. Andrew's @Knighthead Park  
Cattell Road  
Birmingham  
B9 4RL

## **TICKET OFFICE:**

0121 772 0101, option 2  
[ticket.office@bcfc.com](mailto:ticket.office@bcfc.com)

## **SUPPORTER SERVICES OFFICER & GENERAL ENQUIRIES:**

0121 772 0101 (Option 7)  
[fans@bcfc.com](mailto:fans@bcfc.com)