



Tennessee Pre-Service Case Review

Oscar Health provides the following information to comply with a regulatory requirement for the state of Tennessee to disclose information for services that require pre-service review. The following report details the number of pre-service cases that have received approvals and adverse determinations for the plan year of 2024.

Prior Authorization Case Information	
Case Decision	Total
Fully Adverse Determination	621
Fully Approved	1248
Fully Mixed	100

Prior Authorization Case Appeal Information	
Number of Prior Authorization Requests Appealed	72
Number of Prior Authorization Appeals Approved	41

Prior Authorization Case Response Time	
	Time (days)
Average Time between Prior Authorization Submission and Decision	5.25
Average Time between Appeal Submission and Decision	6.41

Top Five (5) Reasons for Adverse Determinations	
1	Not Medically Necessary
2	Referral or Service
3	Administrative
4	Noncovered Benefit
5	Experimental or Investigational