

Get Started: Credentialing

We are excited for you to join the Oscar Network! Attached is a copy of the Oscar Participating Provider Agreement for your group or organization.

Please note that each provider that practices with your group or organization must be credentialed by Oscar before they show in our Provider Directory. In addition, Oscar will deny claims for services rendered by providers who are not credentialed by Oscar.

Please see below for details on how Oscar credentials individual providers, what you can do to complete or expedite the credentialing process, and how you can check on the credentialing status of a provider at any time online.



Providing required credentialing info:

If you have not already done so, please provide all necessary information to kick off the credentialing process.

- For Physicians, an attached roster with the required information:
 - a. First Name, Last Name, Degree, NPI, TIN, Specialty, CAQH ID, Service Locations
- For Facilities, required documentation include:
 - a. Facility roster
 - b. A copy of Oscar's Facility Credentialing Application
 - c. A copy of the facility's operating license
 - d. A copy of their Certificate of General and Professional Liability Insurance of at least \$1,000,000 per occurrence, \$3,000,000 in the aggregate
 - e. A copy of the Facility's accreditation; if the facility is not accredited, a state or federal site survey inspection will work as well (this may not be older than 3 years old of the current date)



Once credentialing is complete:

The credentialing process can take up to 45 days once a provider has updated their profile with CAQH and we have received all the required information. Each provider will be added to our directory on a rolling basis once they are individually approved.



Timing of showing "In Network":

Please note that after credentials have been approved, it can take up to two weeks for the provider to appear in the Oscar Provider Directory. Depending on the market launch date, a provider may not show up until the Open Enrollment period.



Checking Credentialing status:

To check on each provider's credentialing status, please visit provider.hioscar.com/provider-credentialing-status. If information is missing from a provider's CAQH profile, CredSimple will reach out to the provider - please submit updated information promptly to continue the credentialing process. If you have any questions or concerns about the credentialing process, please reach out to credentialing@hioscar.com.



Adding new providers or facilities to a group already INN:

Please email rosters@hioscar.com with the credentialing requirements listed above to kick off credentialing for the new providers or facilities.

For more resources and information, visit hioscar.com/providers, where you can find links to our provider manual, clinical guidelines, provider portal login and more.

