



To comply with the CMS Interoperability and Prior Authorization final rule, Oscar Health is required to annually report aggregated prior authorization metrics on our website. Specifically, this includes a list of all medical items and services (excluding drugs) that require prior authorization, as well as data on prior authorization requests for those items and services (e.g., approvals, denials, etc.) over the previous calendar year. Publicly reporting these metrics promotes transparency and accountability, helps patients understand prior authorization processes, and enables providers to evaluate payer performance. In addition, metrics can be used to compare plans, programs, and payers.

Oscar only offers commercial health plans. Oscar does not extend the timeframe to review prior authorization requests for these health plans. Accordingly, Oscar is not reporting information related to extensions.

Note: CMS Interoperability Prior Authorization Statistics are directed by federal regulations which may differ from other required data disclosures.

North Carolina 69803			
		Prior Authorization Requests	
		% Total Requests	
Total Prior Authorizations Approved After Extension		N/A	% Approved Extensions to Total Extensions
Expedited Prior Authorizations Approved		65.28%	% Expedited Approved PAs Compared to Total Expedited PA Determinations
Standard Prior Authorizations Approved		82.93%	% Standard Approved PAs Compared to Total Standard PA Determinations
Adverse Determinations			
	Expedited PA Adverse Determinations (incl. total and partial adverse determinations)	34.72%	% Expedited Adverse Determinations Compared to Total Expedited PA Determinations
	Standard PA Adverse Determinations (incl. total and partial adverse determinations)	17.07%	% Standard Adverse Determinations Compared to Total Standard PA Determinations

Prior Authorization Case Appeal Information	
Percentage of Standard Prior Authorization Requests Approved on Appeal	43.75%
Percentage of Expedited Prior Authorization Requests Approved on Appeal	22.22%

Prior Authorization Case Response Time	
	Time (days)
Average Time between Expedited Prior Authorization Submission and Decision	1.9
Average Time between Standard Prior Authorization Submission and Decision	2.1
Median Time between Expedited Prior Authorization Submission and Decision	1.9
Median Time between Standard Prior Authorization Submission and Decision	0.8