
Prior Authorizations

Check if a service requires authorization

To confirm requirements for a specific code or service, search using the Authorization Request tool in the Provider Portal or call the below numbers. Inpatient admissions, post acute facility care, non-emergent ambulance, and home care all require prior authorization.

Submit an authorization request

Authorization requests can be submitted by:

- Provider Portal (provider.hioscar.com)
 - Phone:
 - AHAP: 844.522.5278
 - HFHP: 844.522.5282
 - Fax: 844.965.9053 (To obtain a copy of the authorization request form visit the Provider Manual at myHFHP.org/4providers or myAHplan.com/4providers)
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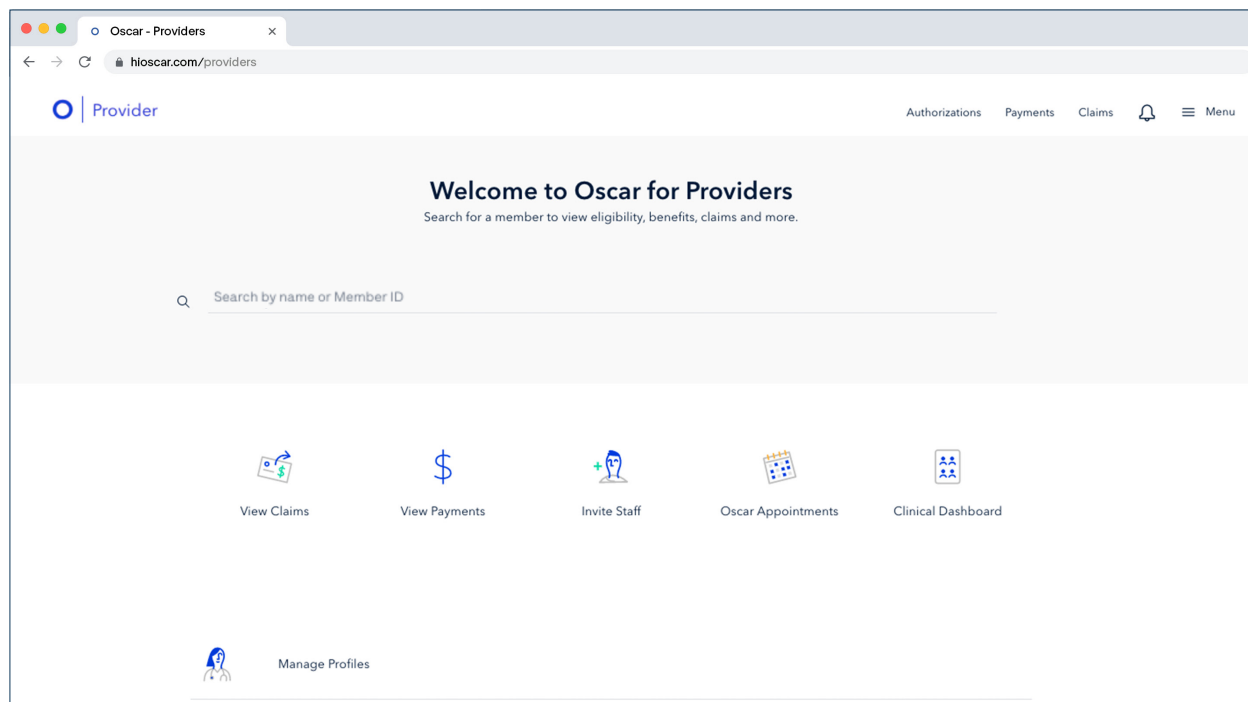
Check the status of an authorization request

Check the status of an authorization by:

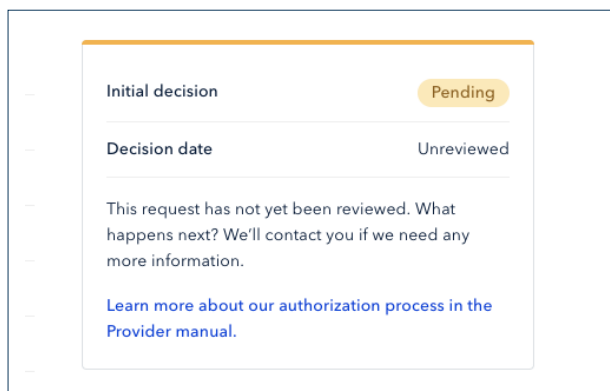
- Provider Portal
(provider.hioscar.com)
 - AHAP: 844.522.5278
 - HFHP: 844.522.5282
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Prior Authorizations in the portal

No matter where you are in the portal at provider.hioscar.com, authorizations are always in the top right corner.



When you click on this page, you will be directed to a list of all of the authorizations filled out by your organization with the ability to filter by a member's ID. This page is also where you can look up a procedure's authorization requirements using a CPT or HCPS code, or create a new authorization.



When you select a specific authorization from the list, you will be directed to a page with more details on the request and the authorization status.