# Hi, we're Oscar – nice to meet you!

Oscar Plan Brochure
2024 Individual and Family Plans



oscar

# Hi, we're Oscar!

Here are some things you might want to know about us:



"We started Oscar in 2012 to create the kind of health insurance company we would want for ourselves — one that behaves like a doctor in the family."

- Mario Schlosser, Co-Founder & President of Technology

### WHAT WE'RE DOING

We're making a healthier life accessible and affordable for all. We stand by your side no matter the question or the issue, so getting care is easy and you don't have to jump through hoops. It's health insurance that actually works for you.

# WE'VE BUILT AN EXPERIENCE THAT WORKS FOR PEOPLE JUST LIKE YOU. HERE'S HOW:



## Meds for \$3\*!

We talked to doctors and members to figure out how to reduce Rx costs for the most commonly prescribed meds. So you'll be able to afford the prescriptions you need!



# A team that has your back

You'll have the support of a Care Team, whose only job is to help you make the most of your plan. They do things like find doctors, coordinate your appointments, make sense of bills, and more.

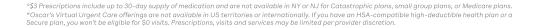


# Talk to a provider 24/7 for \$0\*

Get the help you need without leaving the couch. Just request a Virtual Urgent Care visit and a provider will be in touch in as little as 15 minutes. They can help you with a diagnosis, new prescriptions, refills, and more.



Want to know more about us? Just visit our website by scanning this code with your smartphone





# Let's talk health insurance basics

Health insurance lingo can be confusing. So before we take a look at your plan options, let's go over some things that are helpful to understand!

## HERE ARE SOME KEY TERMS TO KNOW

#### Premium

The fixed monthly fee you'll pay for your health insurance plan.

# Copay

A fixed dollar amount you're responsible for paying for a covered service.

# Co-insurance

How much you owe for a covered healthcare service or prescription.



### Deductible

The amount you'll spend on certain covered services before your plan starts paying for your care.

# Out-of-pocket

Any money you'll pay towards covered healthcare expenses – like deductibles, copays, and coinsurance.

# Maximum out-of-pocket

The maximum amount you'll pay for covered healthcare expenses during the year. It's sometimes called MOOP. After you meet this amount, your plan will pay for all of your covered medical expenses.



# Here's how our plans work

Oscar offers HMO plans with a range of premiums, deductibles, cost shares, and plan types – so you have options.

# **HMOs (Health Maintenance Organizations)**

HMOs cover care from a network of providers that work for Oscar or contract with us. Doctors or services outside our network aren't covered. Your PCP will help navigate your care and find you the right specialists when needed.

That's it! We're also here to help you make the most of your plan – just visit hioscar.com with any questions.





# Here's how our plans work

With an HMO, you need to see an in network doctor for your care to be covered. If you get care with a doctor outside the network, the visit isn't covered.

Your primary care doctor will help navigate your care and find you the right specialists when needed.

## **HOW DO HMO PLANS WORK?**

Let's say you want to see a dermatologist about a mole on your arm...



If you have an HMO, you'll need to see your primary care doctor who will help you find the right specialist and then you can schedule an appointment with the dermatologist.

## **HMO VS. EPO VS. PPO**

### **EPO**

Full access to the network No referral required Limited out-of-network benefits

# НМО

Full access to the network No out-of-network benefits Referral required to see a

# PPO

Full access to the network Out-of-network benefits No referral required to see a specialist



# How to choose a plan

Understanding what health plan is right for you can be overwhelming and confusing. So, we put together a little guide that will help make it easier.

# FIRST, PICK A PLAN TIER

There are 3 different metal tiers when it comes to our health plans: Bronze, Silver, and Gold. You'll receive the same quality of care and the same benefits for all tiers. The difference between them is the monthly cost and the amount you'll pay for care.

When you're deciding which tier is right for you, think about how often you'll use your plan and how you'll use it.

# Bronze plan



# Lower premium, higher out-of-pocket expenses

Good choice if you don't expect to use your plan often, but still want coverage to protect you from very high costs

60% of covered health costs paid by Oscar, 40% paid by you

# Silver plan



# Moderate premium, moderate out-of-pocket expenses

Good choice if you're willing to pay a slightly higher monthly premium and get more care covered

70% of covered health costs paid by Oscar, 30% paid by you

Cost share reductions available if you're eligible

# Gold plan



# Highest premium, lowest out-of-pocket expenses

Good choice if you seek a lot of care

80% of covered health costs paid Oscar, 20% paid by you



# Next, pick a plan type (aka suite)

Within each tier there are 3 plan suites you can choose from at Oscar. The plan suites range from Simple to Elite. You'll see that the plans go from having coinsurance (a % of the cost for care) to just copays (a fixed cost for care).

### HERE ARE THE DETAILS FOR EACH:

# Simple

# Least expensive premium

Most coinsurance

Simple (mostly available in Bronze and Silver metal tiers)

Condition-specific (Diabetic and COPD plans)

# Classic

# Mid-expensive premium

Mix coinsurance & copays. (You may have copays for labs but coinsurance for a hospital stay, for example.)

# **Elite**

# Most expensive premium

Mostly copays, less coinsurance

\$0 medical deductible

Rx deductible included

# SO, YOU WANT A HEALTH SAVINGS ACCOUNT (HSA)?

But first, what's an HSA? It's a long-term savings account you can set up to pay for healthcare expenses with pre-tax contributions (that's money before it's taxed).

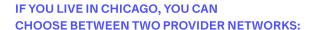
If you'd like to have a health savings account, look for a plan with "HSA" in the title. Then, all you need to do is choose an HSA provider and set one up. You can do so with your bank, health equity, optum, etc.



# Chicago, Discover Our Select and Choice Dual Networks

### HEALTH CARE THAT JUST MAKES SENSE.

In 2024, Oscar is proud to offer individuals and families even more options for new members by offering two comprehensive networks in select Illinois markets.\*



### Oscar Choice Network

The Choice network is broad and offers an expansive network of doctors, specialists, hospitals and clinical facilities. This network is available in Cook, DuPage, and Lake counties in partnership with University of Chicago, Northshore and Loyola – plus several community hospitals.\*\*

# Oscar Select Network

The Select network provides a locally curated network of doctors, specialists, hospitals and clinical facilities that offer cost-effective medical care without sacrificing the quality our members expect. This network is available in Cook county in partnership with Loyola – plus several community hospitals.\*\*

# WHY DUAL NETWORK OPTIONS?

Oscar offers two network options with high-quality health systems and providers so you can choose the network with the right doctors for you and your family.

To learn more about Oscar's Choice and Select networks, contact your local broker or visit hioscar.com/search to find in-network providers and prescription drugs in your area.





<sup>\*</sup>In Illinois, the Choice network is only available in Cook, DuPage and Lake counties. The Select network is only available in Cook county

<sup>\*\*</sup>Provider listings are not all-inclusive and are as of September 2021; subject to change. For a listing of doctors and facilities that participate in the Select and Choice networks, contact your local broker or visit hioscar.com.

# Know Your Network/Plans

# Plans in Illinois

View plans available in your state by scanning the QR code below or log into your account at <u>hioscar.com</u> to view your plan information.



# Hospitals in Illinois

Download your network overview for safe keeping by scanning the QR code below, or visit <u>hioscar.com/search</u> to view providers and doctors near you.







# What's going on virtually

### VIRTUAL URGENT CARE IS HERE FOR YOU

- With Oscar's Virtual Urgent Care, you can talk to a provider about urgent issues for \$0, 24/7.
- Get care for things like urinary tract infections, sore throats, medication refills, or other common concerns.
- Request a phone or message consultation through the Oscar app or your online account and a provider will reach out in as little as 15 minutes. If you need extra help getting an appointment, you can also call your Care Team at (855) 672-2755.



**Learn more** at <u>hioscar.com/OSCAR-CARE</u>

For 2024, Oscar Primary Care is available in TX (excluding HSA, Secure, and non-elite Bronze plans), NY (excluding Standard Silver, Standard Bronze, and Secure plans), South FL (Palm Beach, Miami-Dade, and Broward, excluding HSA and Secure plans), Northern/Central FL (excluding HSA and Secure plans), AZ (excluding HSA and Secure plans), GA (excluding HSA and Secure plans). Oscar Primary Care providers are employed by Oscar Medical Group, not Oscar Insurance Company or its insurance plan affiliates. Oscar Primary Care is only available to members 18 years of age and older. Prescriptions, visits and services may be limited at the provider's discretion and Oscar Primary Care is not intended to be used in conjunction with another primary care consultation. Oscar Care in-person visits in conjunction with your virtual visit may have a copayment. Due to medical licensing laws, you must be in your home state at the time of your virtual visit.

\*In Northern and Central FL markets there may be a cost share associated with your Oscar Primary care visit. Please view plan details <u>here</u> for more detailed information



# At Oscar, we provide convenient personalized care



# Find care super fast

Get personalized search results for in-network doctors, facilities, prescriptions, and more with Oscar's care finder tool at hioscar.com/search.



# A Care Team who actually cares

You'll have a Care Team on your side to answer questions about in-network providers, claims, and how to make the most out of your plan.



# Care at your fingertips with the Oscar app and website

Having an Oscar account is the best way to make the most of your benefits. You can easily see your ID card, plan details, request refills, find in-network care, estimate costs, and even see a provider online whenever something comes up.

We have just the right plans to keep you healthy — and save you money. You're covered whether you need support with diabetes, asthma, or Chronic obstructive pulmonary disease (COPD).

# Silver Simple Diabetes plan:

A perfect fit if you're living with type 1 or type 2 diabetes. The plan includes an insulin out-of-pocket cap of \$100/month, \$0 PCP visits, fully covered routine eye and foot exams, and more.

See details at hioscar.com/diabetes







# Ready to sign up?

Health insurance that's helpful and easy to understand. For more information, visit our website at hioscar.com/individuals.

HAVE QUESTIONS, OR WANT TO APPLY?



Visit us at hioscar.com/individuals



Call your broker



Visit healthcare.gov or your state's health insurance marketplace

