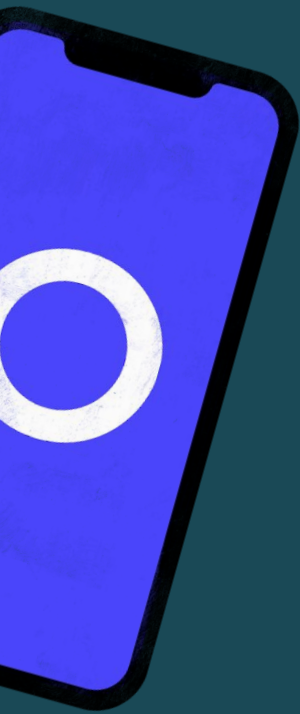




Supplemental Data for HEDIS and Stars Quality Performance Improvement



Supplemental Data is SO Important

Our participating physicians and other health care professionals play an important role in HEDIS. The care they deliver to their patients, our members, is assessed by the HEDIS measures. HEDIS is the most abundantly used data source for Star Ratings, so ensuring its accuracy will help minimize time spent on data collection.

Submitting the right CPT/ICD-10 codes on claims and a monthly supplemental file feed is the only way to perform well in HEDIS.

Supplemental data is a monthly file share which allows for discrete events and procedures that occur during patient encounters. They are to be captured for gap closure that may not necessarily be submitted through claims processing. **The diagnosis codes within the files are also used to close RA gaps.**

🌟 **Supplemental data reduces the medical record retrieval burden for all** 🌟

How to get started?



Contact Kristine Green, our HEDIS Manager.

Her email address is, kgreen@hioscar.com.

[Click this link](#) to see Oscar's preferred file format.

Do not limit the scope of the file to specific codes or measures. Include race, ethnicity, diagnostic and snomed codes. Having robust supplemental data will position us for better performance in current and future measures.

What is a Primary Source Verification (PSV) Audit?

All data received via supplemental file sharing is subject to a PSV audit. We will randomly select a small number of records from the data feed, request the charts that correspond to the selected records. Once the charts are received, they are validated against the data submitted.

As part of the audit the provider or group is required to:

1. Explain the program and process for data collection at the point of service (e.g., provider enters data into a portal, doctor renders service in a home).
2. Describe the training provided by the original source or the organization as part of the data collection process.
3. Identify the proof-of-service documentation for this data source (e.g., EHR, medical record).