

STAR MEASURE DETAILS

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HEDIS and the CMS STAR Rating

The Healthcare Effectiveness Data and Information Set (HEDIS®), is a tool used by more than 90% of America's health plans to measure performance on important dimensions of care and service.

HEDIS is the most abundantly used data source for the STARs Rating. CMS displays the health plan's STAR Rating on the ACA Marketplace website for enrollment. A 5-Star health plan is rated Excellent.



HEDIS



Breast Cancer Screening

The percentage of members 50 to 74 years of age who had a mammogram to screen for breast cancer.

Colorectal Cancer Screening

The percentage of members aged 45 to 75 who had appropriate screenings for colorectal cancer.

Cervical Cancer Screening

Members 21-64 years of age who were screened for cervical cancer using either of the following criteria: had cervical cytology performed within the last 3 years or had cervical high-risk human papillomavirus (hrHPV) testing performed alone or as cotesting within the last 5 years.

Chlamydia Screening in Women

The percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year.

Antidepressant Medication Management

Members 18 years and older who had a diagnosis of major depression and were dispensed an antidepressant medication from May 1 of the prior year through April 30 of the measurement year and stayed on it.

HEDIS



Eye Exam for Patient with Diabetes

The percentage of diabetic enrollees 18-75 with diabetes (type 1 and type 2) who had an eye exam (retinal) performed during the measurement year.

Hemoglobin A1c Control in Patients with Diabetes

The percentage of diabetic MA enrollees 18-75 whose most recent HbA1c level is greater than 9%, or who were not tested during the measurement year.

Controlling High Blood Pressure

The percentage of adults 18–85 years of age who had a diagnosis of hypertension and whose blood pressure was adequately controlled <140/90 mm Hg.

Asthma Medication Management

The percentage of members 5–64 years of age who were identified as having persistent asthma and had a ratio of controller medications to total asthma medications of 0.50 or greater during the measurement year.

HEDIS



Timely Prenatal and Postpartum Care

Percentage of deliveries that received a prenatal care visit in the first trimester, on or before the enrollment start date, or within 42 days of enrollment in Oscar, and a postpartum visit on or between 7 and 84 days after delivery.

Plan All-Cause Readmissions

Assesses the rate of Members 18 -64 years of age in acute inpatient and observation stays that were followed by an unplanned acute readmission for any diagnosis within 30 days after discharge

Follow-up After Hospitalization for Mental Illness

Assesses the percentage of inpatient discharges for a diagnosis of mental illness or intentional self-harm among patients age 6 years and older that resulted in follow-up care with a mental health provider within 7 and 30 days.

Adult Immunization Status

The percentage of members 19 years of age and older who are up to date on recommended routine vaccines for influenza, tetanus and diphtheria (Td) or tetanus, diphtheria and acellular pertussis (Tdap), zoster and pneumococcal.

HEDIS



Initiation and Engagement of Substance Use Disorder

Members 13 years and older with a new episode of alcohol or other drug SUD abuse or dependence who received the following: Initiation of SUD within 15 days of dx and Engagement within 34 days of initial.

Appropriate Testing For Pharyngitis

Members 3 years and older where the member was diagnosed with pharyngitis, dispensed an antibiotic and received a group A streptococcus (strep) test for the episode.

Appropriate Treatment for Upper Respiratory Infection

Members 3 years and older where the member was diagnosed with an upper respiratory infection that did not result in an antibiotic prescription. Compliance is met if the patient DID NOT receive antibiotic medication on the date of diagnosis to 3 days after.

Immunizations for Adolescents

Adolescents 13 years of age who had the completed immunizations of Meningococcal, Tdap, and HPV on or before their 13th birthday

HEDIS



Well Child Visits in the First 15 Months of Life

Children who turned 15 months old during the measurement year had 6 or more well-child visits.

Childhood Immunization Status

Children who completed the DTaP, IPV, MMR, HiB, HepB, VZV, PCV, HepA, RV, and Influenza immunizations on or before the child's 2nd birthday.

Child and Adolescents Well Child Visit

Members 3–21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.

Weight and Assessment and Counseling for Nutrition and Physical Activity

Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during the measurement year and had evidence of: BMI percentile documentation; Counseling for nutrition; and Counseling for physical activity.



Member Experience: CAHPS



The annual Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey seeks to understand the overall health care experience from the patient perspective. This knowledge can help health plans and providers make quality changes that enhance patient perceptions and drive better health outcomes.

- **Getting Appointments and Care Quickly**
 - In the last 6 months, when you needed care right away, how often did you get care as soon as you needed? In the last 6 months, how often did you get an appointment for a check-up or routine care as soon as you needed? In the last 6 months, how often did you see the person you came to see within 15 minutes of your appointment time?
- **Care Coordination**
 - In the last 6 months, when you visited your personal doctor for a scheduled appointment, how often did he or she have your medical records or other information about your care? In the last 6 months, when your personal doctor ordered a blood test, x-ray or other test for you, how often did someone from your personal doctor's office follow up to give you those results? In the last 6 months, when your personal doctor ordered a blood test, x-ray or other test for you, how often did you get those results as soon as you needed them? In the last 6 months, how often did you and your personal doctor talk about all the prescription medicines you were taking? In the last 6 months, did you get the help you needed from your personal doctor's office to manage your care among these different providers and services? In the last 6 months, how often did your personal doctor seem informed and up-to-date about the care you got from specialists?



CAHPS

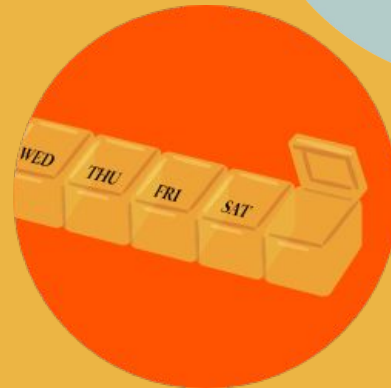


- **Getting Needed Care**
 - In the last 6 months, how often did you get an appointment to see a specialist as soon as you needed? In the last 6 months, how often was it easy to get the care, tests or treatment you needed?
- **Getting Needed Rx Drugs**
 - In the last 6 months, how often was it easy to use your prescription drug plan to get the medicines your doctor prescribed? • In the last 6 months, how often was it easy to use your prescription drug plan to fill a prescription at your local pharmacy? • In the last 6 months, how often was it easy to use your prescription drug plan to fill a prescription by mail?
- **Customer Service**
 - In the last 6 months, how often did your health plan's customer service give you the information or help you needed? In the last 6 months, how often did your health plan's customer service treat you with courtesy and respect? In the last 6 months, how often were the forms from your health plan easy to fill out?
- **Rating of Health Care**
 - Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 6 months?
- **Rating of Plan**
 - Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?
- **Rating of Drug Plan**
 - Using any number from 0 to 10, where 0 is the worst prescription drug plan possible and 10 is the best prescription drug plan possible, what number would you use to rate your prescription drug plan?

PQA Pharmacy Measures in STARs

Proportion of Days Covered (PDC) is the preferred method to measure medication adherence.

Adherence measures assess the percentage of patients covered by prescription claims for the same medication (or similar medication) in the same therapeutic class, within the measurement year.





Medication Adherence for Hypertension (RAS antagonists)

Metric: The percentage of individuals 18 years and older who met the Proportion of Days Covered (PDC) threshold of 80 percent for renin angiotensin system antagonists (RASA) during the measurement year.

Medication Adherence for Cholesterol (Statins)

Metric The percentage of individuals 18 years and older who met the Proportion of Days Covered (PDC) threshold of 80 percent for statins during the measurement year.

Medication Adherence for Diabetes Medications

Metric: The percentage of individuals 18 years and older who met the Proportion of Days Covered (PDC) threshold of 80 percent for any of the diabetes medications during the measurement year.

Statin Use in Persons with Diabetes (SUPD)

Metric: The percentage of individuals ages 40 to 75 years who were dispensed a medication for diabetes that receive a statin medication.

