

Your insurance company is called Cigna Administered by Oscar. Cigna is your provider network and Oscar is the plan administrator.

Here are some helpful hints to share with your clients to assist if any provider issues come up:



Always present your ID card.

Show the front and back of your physical ID card, or via the Oscar app, so that providers can gather all information they need to process your visit.



Download the Oscar App

Download the Oscar app and get familiar with your Care Team. You can message them OR call them at **855-672-2789** and they can call your provider(s) to help you. If your provider accepts the **Cigna Open Access Plus** OR **LocalPlus** network and you are being told that they cannot verify your insurance, please call your Care Team right away so they can assist you and you can keep your appointment.



Oscar is not the name of the network.

Your provider network is either **Cigna Open Access Plus** or **LocalPlus** (it will be specified on your ID card) which are Cigna networks. All existing Cigna contract terms, including reimbursement, apply to members with Cigna Administered by Oscar coverage.

Network
Name listed
on ID card

John Doe Open Access Plus Bronze \$3000 (No Referral Required)	
Member plan information Member ID Group ID Cigna ID Coverage start date	
None 0224764 01/01/2023	
In-network spending Deductible Rx deductible Out-of-pocket max	
\$3000 / \$6000 \$3100 / \$6200 \$9100 / \$18200	
In-network cost before / after deductible Oscar Care virtual visits Primary care Specialist Urgent care Emergency room	
\$0 / \$0 \$0 / \$0 \$150 / \$150 \$150 / \$150 100% / \$1200	
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Member Care Team Log in at cignabyoscarAZ.com , or on the Oscar mobile app, or call 855-672-2789	
Provider & pharmacist services Providers call Pharmacists call	
855-672-2755 800-922-1557	
Pharmacy by Express Scripts RxBIN RxPCN RxGRP	
003858 A4 CIOSCRx	
Payer ID e-Payer ID Dental ID	
OSCAR 62308 CK083	
Pediatric vision & dental Send claims to Davis Vision & Liberty Dental.	
Medical claims Cigna, PO Box 188061, Chattanooga, TN 37422	
Insured by Cigna Health and Life Insurance Company. Insurance benefits administered by Oscar Management Corporation, a third party administrator. Cigna insurance coverage contains exclusions and limitations.	

Additional Questions?

Insurance verification is handled by Oscar.

Provider #: 855-672-2755

Care Team #: 855-672-2789

Other Relevant

Request Prior Authorization

(Express Scripts): 800-753-2851

Specialty Pharmacy Services:

800-803-2523

Where do providers send claims?

Mail: Cigna

PO Box 188061

Chattanooga, TN 3742

Electronically: Payer ID: 62308