



ILLINOIS PRE-SERVICE CASE REVIEW

Oscar Health provides the following information to comply with a regulatory requirement for the state of Illinois to disclose information for services that require pre-service review. The following report details the number of pre-service cases that have received approvals and adverse determinations for the plan year of 2023.

Illinois				
	Provider Authorization Requests			
	Medication	Diagnostic Test	Procedure	Other
Total Prior Authorization Requests Received	64	23	118	1130
Prior Authorizations Approved	27	8	64	989
Prior Authorizations with Adverse Determinations	37	15	54	141
Medical Necessity	35	12	43	117
Referral or Service	0	1	2	5
Experimental / Investigational	0	1	0	11
Adverse Determinations Overturned on Appeal	4	1	8	6

Prior Authorization Case Appeal Information	
Number of Prior Authorization Requests Appealed	34
Number of Prior Authorization Appeals Approved	19

Prior Authorization Case Response Time	
	Time (days)
Average Time between Prior Authorization Submission and Decision	1.85

Top Five (5) Reasons for Adverse Determinations	
1	Not Medically Necessary
2	Referral or Service
3	Experimental or Investigational
4	Administrative
5	Noncovered Benefit