



### NJ Pre-Service Case Review

Oscar Health provides the following information to comply with a regulatory requirement for the state of New Jersey to disclose information for services that require pre-service review. The following report details the number of pre-service cases that have received approvals and adverse determinations for the plan year of 2024.

New Jersey				
	Provider Authorization Requests			
	Medication	Diagnostic Test	Procedure	Other
Prior Authorizations Approved	142	46	491	6131
Prior Authorizations with Adverse Determinations	247	57	256	582
Medical Necessity	237	30	171	488
Referral or Service	6	18	63	43
Noncovered Benefit	1	3	10	19
Adverse Determinations Overturned on Appeal	21	2	11	71

Prior Authorization Case Appeal Information	
Number of Prior Authorization Requests Appealed	178
Number of Appeals Generated for Inadequate or No Clinical Information	2
Number of Prior Authorization Appeals Approved	105

Prior Authorization Case Response Time	
	Time (days)
Average Time between Prior Authorization Submission and Decision	2.49
Average Time between Appeal Submission and Decision	9.45
Average Time between Oscar's Request to Provider for Clinical Records and Receipt	2.03

Top Five (5) Reasons for Adverse Determinations	
1	Not Medically Necessary
2	Referral or Service
3	Not a Covered Benefit
4	Administrative
5	Experimental or Investigational

No.	Consumer Description	Top 30 ICD-10 Codes	Approval Rate
1	Varicose veins of bi low extrem w oth complications	I83.893	79%
2	Unilateral primary osteoarthritis, right knee	M17.11	45%
3	Radiculopathy, lumbar region	M54.16	91%
4	Bilateral primary osteoarthritis of knee	M17.0	33%
5	Weakness	R53.1	87%
6	Pain in right shoulder	M25.511	87%
7	Muscle weakness (generalized)	M62.81	89%
8	Cervicalgia	M54.2	88%
9	Pain in right knee	M25.561	92%
10	Radiculopathy, cervical region	M54.12	84%
11	Low back pain, unspecified	M54.50	92%
12	Iron deficiency anemia, unspecified	D50.9	14%

13	Difficulty in walking, not elsewhere classified	R26.2	97%
14	Unilateral primary osteoarthritis, left knee	M17.12	41%
15	End stage renal disease	N18.6	46%
16	Morbid (severe) obesity due to excess calories	E66.01	64%
17	Venous insufficiency (chronic) (peripheral)	I87.2	70%
18	Encounter for other orthopedic aftercare	Z47.89	81%
19	Pain in left knee	M25.562	93%
20	Pain in left shoulder	M25.512	92%
21	Radiculopathy, lumbosacral region	M54.17	95%
22	Unilateral primary osteoarthritis, left hip	M16.12	71%
23	Other abnormalities of gait and mobility	R26.89	81%
24	Obstructive sleep apnea (adult) (pediatric)	G47.33	60%
25	Unilateral primary osteoarthritis, right hip	M16.11	100%
26	Multiple sclerosis	G35	71%
27	Iron deficiency anemia secondary to blood loss (chronic)	D50.0	35%
28	Pain in right hip	M25.551	100%
29	Other low back pain	M54.59	87%
30	Aftercare following joint replacement surgery	Z47.1	53%