# oscar

# Find a member's active referral

Oscar's HMO process is smooth for both the referring Primary Care Physician (PCP) as well as the specialist. Whether you're enrolling a new client or renewing a plan for a member, this quick guide shows you exactly how to get your clients covered with Oscar in 2024.



### Let's go!



The following will guide you through verifying a referral in the Provider Portal, so you can schedule an appointment with an Oscar member.

## Locate the referral

#### **Getting started**

- 1. Visit the member's profile page
- 2. Select the 'Referrals' tab, located under the member's personal information
- 3. View the a list of specialty referrals submitted on the member's behalf

Note: Regardless of the specialist listed with the referral, a member can choose a different in-network specialist.

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Dermatology					Active

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## Know your statuses

To the right of each referral is an associated status that will clarify next steps

## Active

The referral is valid and you're ready to go

#### Pending start date

The referral will become valid after the member's plan starts

#### Pending PCP reassignment (i)

The referral will become valid after the member changes their PCP to the referring provider

## The following statues will require the member to take additional steps with their PCP:



All visits used



Note: For specialists who want to coordinate care with the referring provider, you can click on the provider's name in the referral details, located under the status.



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See, we told you it was pretty easy. For additional information, please visit our Provider Resources page.