

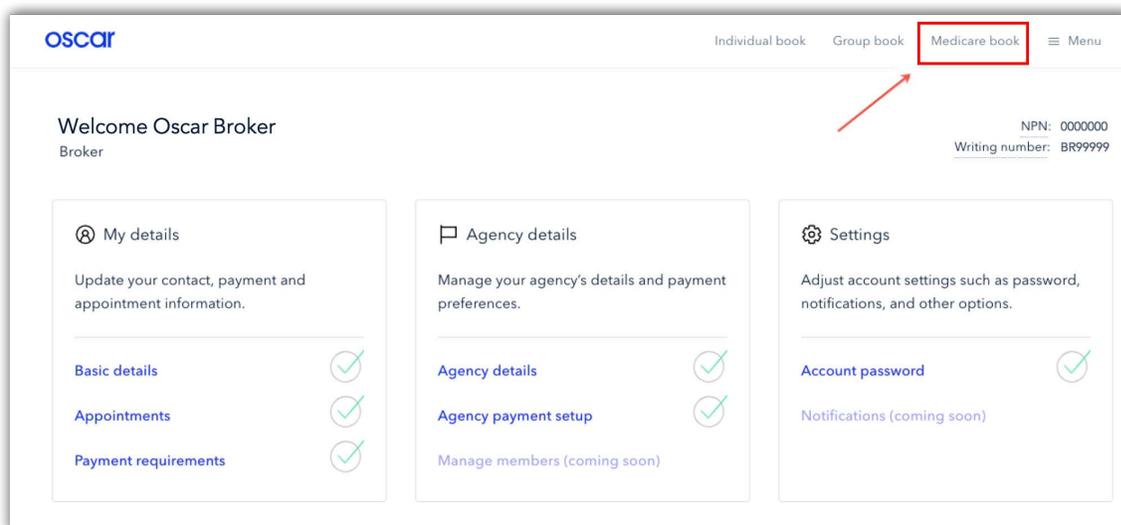
# How to get certified to sell Oscar Medicare Advantage

Step 1: Create an Oscar Broker account (if you haven't already) at <https://business.hioscar.com/create-account>.

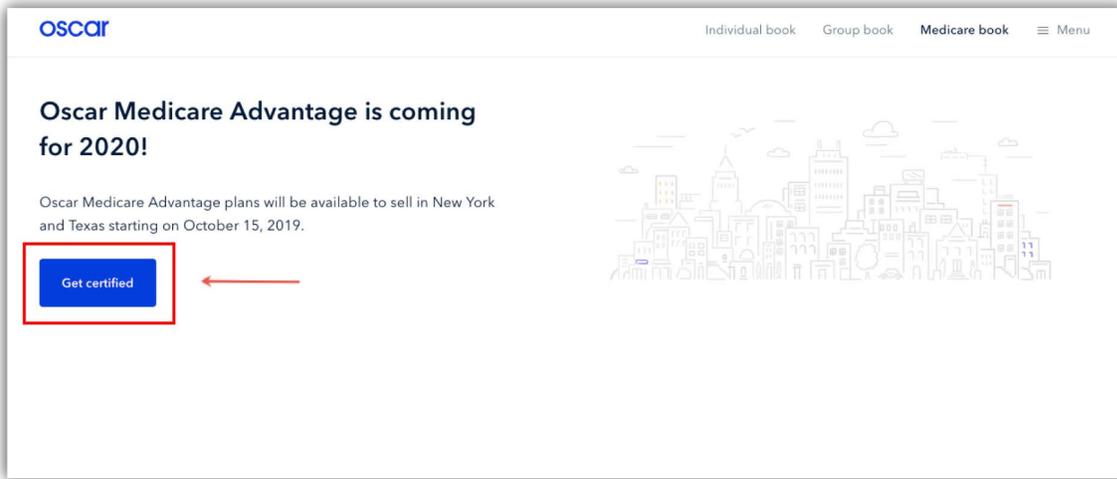
Your online Broker account is your one-stop-shop to working with Oscar. You'll be able to:

- Get certified to sell our Medicare Advantage plans
- Manage and view your Oscar book of business
- View and download your commission statements
- Update your personal details and payment information
- Get appointed to sell our individual and small group products

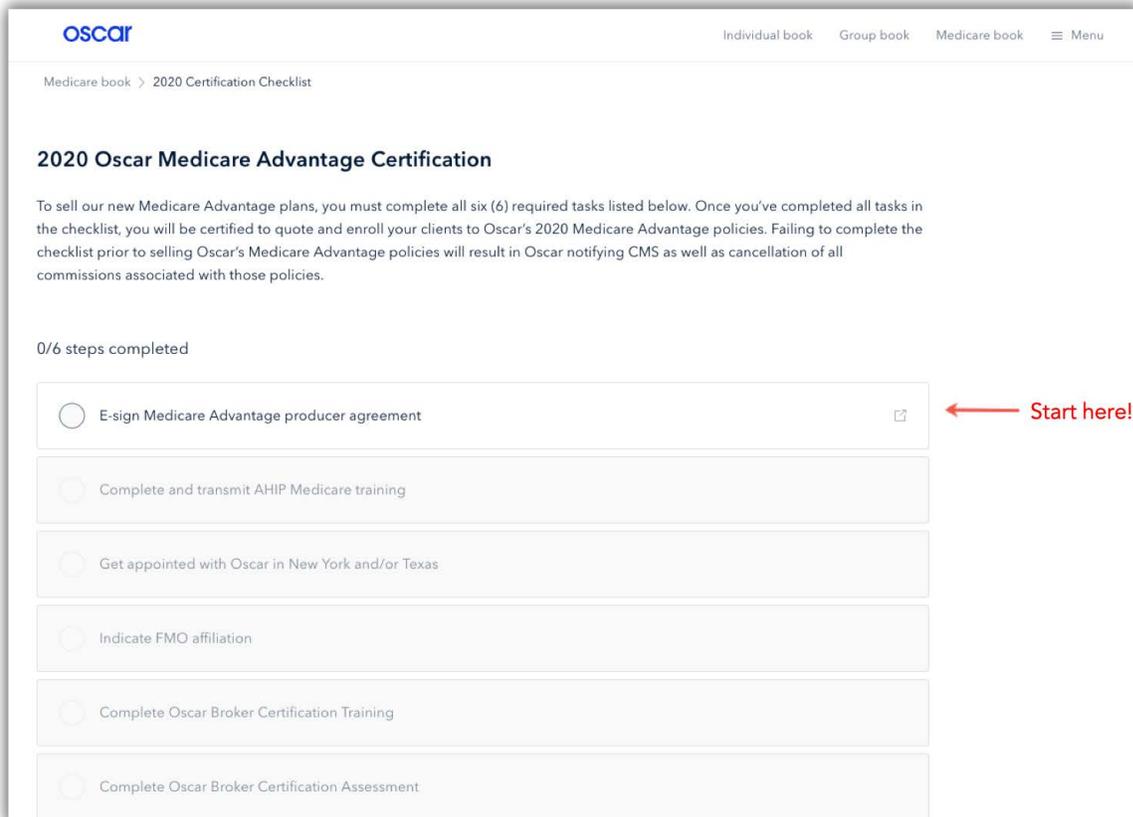
Step 2: After you've logged in, click on the **Medicare book** tab to the top-right of the page.



Step 3: Start your 2020 Medicare Certification by clicking **Get certified**.



Step 4: Complete all six (6) steps in the 2020 Medicare Advantage Certification Checklist.



# What's in the Medicare Advantage Certification Checklist

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## There are just six (6) required steps in the Certification Checklist:

Step 1: Electronically sign the Medicare Advantage producer agreement.

- You can access the signed producer agreement anytime from the **Medicare Certifications** page in your Broker account.

Step 2: Complete your AHIP training (if you haven't already) and transmit your scores to Oscar Health.

Step 3: Get appointed in New York and/or Texas.

- Please note: We are only offering Medicare Advantage plans in New York and Texas for 2020.

Step 4: Indicate your FMO affiliation.

- If you cannot find your FMO or want to change your selection, please contact our Broker Support Team at **1-855-672-2713** or [brokers@hioscar.com](mailto:brokers@hioscar.com).

Step 5: Complete the Oscar Broker Certification Training.

- Review all contents in the Oscar Broker Certification Training. You can also download and print the course materials for your convenience.

Step 6: Complete and pass the Oscar Broker Certification Assessment.

- You will have five (5) attempts to pass the assessment with a score of 90% or above.

**Once you have completed these steps, that's it! You're ready to sell Oscar 2020 Medicare Advantage plans starting on October 15, 2019.**

# What happens after you complete your Medicare Advantage Certification

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Congratulations on completing your 2020 Medicare Advantage Certification! You can start enrolling clients on October 15, 2019. In the meantime, make sure you're prepared to sell by setting up and exploring your [Oscar Medicare enrollment portal account](#).

Here's how to get started.

## Activate your Oscar Medicare enrollment portal account.

Oscar uses a separate portal to accept Medicare Advantage enrollments. To activate your Medicare enrollment portal account, use the following steps:

1. Log in to your Oscar Broker account at <https://business.hioscar.com>.
2. Click on **Medicare book** at the top right of the page.
3. Click the **Explore Medicare portal** button, which will take you to the Oscar Medicare enrollment portal login page.
4. Claim your account by clicking **Reset Password**.
5. On the Reset Password page, enter the *same* email address you use to log in to your Oscar Broker account under both **Username** and **Email address**.
6. Check your inbox for an email with the subject line "Cavulus Account Reset". This is the email containing your password reset link.
7. Follow the link in email to create a secure password and fully activate your account.

**Once your password is set, you can always access the Oscar Medicare enrollment portal through your Oscar Broker account (repeat steps 1-3).**

## Add leads to the Oscar Medicare enrollment portal.

In addition to enrollments, the Medicare enrollment portal can also be used for lead management. You can add leads anytime (even before October 15) using the following steps:

1. Access the Oscar Medicare enrollment portal by following steps 1-3 above.
2. Log in using your email address and the password you set above.
3. Click on the **Lead Entry** tab.
4. Complete the form to create a new lead. You will be asked to provide basic required information: first and last name, phone number, zip code, and contact consent.
5. View or edit your leads anytime from the **Lead Management** tab.

## Stay up to date with Oscar.

- Visit [www.hioscar.com/brokers](http://www.hioscar.com/brokers) for everything you need to know about working with Oscar and our plan offerings.
- Make sure you're receiving emails from Oscar to get our latest updates.

If you have any questions or issues, you can always contact our Broker Support Team at 1-855-672-2713 or [brokers@hioscar.com](mailto:brokers@hioscar.com). Thanks for being our valued broker partner!