

Claims Submission

Electronic Submission

It is highly recommended that providers submit claims electronically via Availity, Eligible or Change Healthcare. For any issues setting up the ability to submit claims electronically, please contact your billing vendor to ensure that they have your payor ID in their system.

Paper Claim Submission

If a claim cannot be submitted electronically, a paper UB-04 or CMS 1500 should be submitted to:

Health First Health Plans
P.O. Box 66490
Phoenix, AZ 85082-6490

For more information on submitting claims, timely filing, turnaround times, denials, and more, check out the claims section of your state's provider manual.

For more information on submitting claims for behavioral health, pharmacy, pediatric vision, or pediatric dental services, please reference your provider manual.

For a complete list of claims submission information for Medicare Advantage, providers should reference our CMS provider manual.
