



Provider Quick Reference Guide

We know your time matters. This guide is designed to help you and staff quickly access the information you need, when you need it. Keep it within reach for fast, reliable answers.

[Provider Quick Start](#)

[Provider Manual](#)

[Oscar Provider Portal](#)

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[Clinical Medical Guidelines](#)

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[Oscar Formulary](#)

[Provider Newsletter Sign Up](#)

Provider Contact Center (855) 672-2755, option 4



Our Partners

Optum Health

Behavioral Health/Substance Abuse Services

Electronic Payer ID: 87726

Phone: (877) 614-0484

Davis Vision

Vision Services (Pediatric Only)

Website: davisvision.com

Phone: (1-800) 773-2847

Cigna LifeSource

Transplant Services

For claims submissions only

Fax: (866) 567-7071

Email: NACClaims@Evernorth.com

For all other claim inquiries

Email: LifeSourceNACInquiries@Evernorth.com

Optum Healthcare Solutions

Transplant Services

Fax: (866) 567-7071

Phone: (877) 801-3507 x3

Email: cmc.customer.service@optumhealth.com

Laboratory Providers

Quest, Labcorp, Sonic BioReference, and more found in our [Provider Directory](#).

Durable Medical Equipment (DME) Providers

Apria, Byram, Integra, Hanger, Verse Medical, and [more listed here](#).

Pharmacy Partners

We have national access to a robust variety of in-network pharmacies including CVS, Walmart, Costco, and Hy-Vee. Please check the Oscar Provider Directory for additional in-network retail pharmacy options. Oscar uses CVS Specialty Pharmacy exclusively except in states where additional specialty pharmacies may be in-network.



Prior Authorizations

As of September 1, 2026, all authorization requests must be submitted through [Availity Essentials™](#). To learn how to do this, check out our [Authorization Submission Guide](#). You can also perform a quick eligibility and benefits verification for Oscar members.

[Click here](#) to register for Availity and access training and resources.

How to submit authorizations, formulary exceptions, or appeals for prescription drugs

- 1 Log into [CoverMyMeds](#) or download a **Prescription Drug Prior Authorization** request form at hioscar.com/forms
- 3 Select your state and plan year
- 4 Go to the **Drug & Formulary Information** section and select the **Drug Prior Authorization Form**.
Fill it out and fax it to us at (1-855) 211-0731.

To see updated drug lists and prior authorization requirements, [click here](#).

Please reference the member's ID card to verify whether their plan is standard or not. Note that a list of Specialty drugs and pharmacies can be found [here](#).

Claims Submissions

Clearinghouse: Availity | Payer ID: OSCAR

View claims, payments, and submit claim disputes in our [Provider Portal](#). If your EMR is connected to Availity's Gateway, you can now quickly view Member Eligibility and Claim status—just use payer ID: OSCAR.



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Case Management

For comprehensive case management, refer patients to call (844) 357-6585. For Behavioral Health/Substance Abuse case management, refer patients to Optum.

Unauthorized Enrollments

If your patients mention a concern of fraud or believe they were enrolled in or switched to a plan on the Federally Facilitated Marketplace (FFM) without their knowledge or consent, please advise them to call the CMS Marketplace Call Center at (1-800) 318-2596 (TTY: 1-855-889-4325).

Helping members find you

At Oscar, we rely on having the most up-to-date information about your practice. This ensures our members can seamlessly access the high-quality care you provide.

[Learn more here.](#)

