Welcome to our New York 2021 Network.

We're excited to have you in our New York network for 2021.

For more information on working with Oscar please go to hioscar.com/providers or call us at 855-672-2755 with any questions. We look forward to working with you again.

From,
The Oscar Provider Team

In your packet:

1. At-a-glance cheat sheet
   Full of helpful facts and FAQs, so keep it somewhere handy!

2. 2021 Provider Fine Print
   An in-depth explanation of our network, authorizations, claims and more.

3. Sticker
   Put this up in your office so Oscar members know you're in-network!

4. Network overview
   For your market with key partners for each of our plans.
2021 Provider Fine Print
Our plan

We are an EPO (Exclusive Provider Organization) plan which means:

- No referrals required
- No naming of a PCP required

We offer the following products in your market:

- Individual and Family Plans (purchased on or off the Marketplace Exchange)
- Small Group Plans

Oscar also offers Medicare Advantage plans in New York. If you are in-network for Medicare Advantage you will receive another welcome packet. If you have questions about your network status, please call 855-672-2755 for more information.

Our network

Our network is available to all Oscar plans in the following counties:

<table>
<thead>
<tr>
<th>New York City</th>
<th>Long Island</th>
<th>Lower Hudson Valley</th>
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<tbody>
<tr>
<td>New York</td>
<td>Nassau</td>
<td>Westchester</td>
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<tr>
<td>Bronx</td>
<td>Suffolk</td>
<td>Rockland</td>
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<td>Kings</td>
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<td>Queens</td>
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<td>Richmond</td>
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NY/NJ Access Breakdown

<table>
<thead>
<tr>
<th>Plan / Member Type</th>
<th>New Jersey Network</th>
<th>New York Circle Network</th>
<th>New York Circle Plus Network</th>
</tr>
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<tbody>
<tr>
<td>NJ IVL</td>
<td>INN</td>
<td>OON</td>
<td>OON</td>
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<tr>
<td>Dental</td>
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<td>OON</td>
<td>INN</td>
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<tr>
<td>NY IVL</td>
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<td>NY Small Group Circle</td>
<td>INN</td>
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<td>OON</td>
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<tr>
<td>NY Small Group Circle Plus</td>
<td>INN</td>
<td>INN</td>
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Search for in-network providers, labs, pharmacies, and hospitals* on hioscar.com/search.

*See Hospital and large physician group lists at the end of this packet for more details
Connect with us by phone
Call 855-672-2755, Mon-Fri: 8am-6pm EST.

Connect with us electronically
You can use Oscar’s Provider Resources site and Provider Portal to find everything you need to work with Oscar. We built these sites to simplify your team’s workflows so that you can focus on delivering great care to members.

Go to hioscar.com/providers to:
- Request to join the network.
- Review the provider manual for reimbursement policies, member rights and responsibilities, and more.
- Browse resources such as:
  - Provider Manuals for all markets.
  - Policies (Clinical Guidelines, Reimbursement Policies, etc.) and forms.
  - Tutorials and How-To-Guides on using the provider portal.
  - Search our provider directory for in-network specialists, lab facilities and more.
- Search our drug formulary to find out what medications Oscar covers.
- Learn about Oscar’s most up-to-date policies regarding COVID-19.

Create a Provider Portal account to complete the following tasks online:
- Check member eligibility.
- Check status of claims.
- Submit prior Authorizations electronically.
- Sign up for electronic payments.
- Review members’ clinical information.
- Connect your staff to your organization (practice) account and grant permission to complete tasks in the Portal.

Note: If your office is unable to access the online resources and you would like a printed copy of any of the materials (provider manual, etc.) faxed to you, please contact the Oscar Provider Team. 855-672-2755.
Our partners

Our network of medical providers is available through our hospital system and provider group partnerships. Our vendors for Behavioral Health and Substance Abuse, Pediatric Dental, Pediatric Vision, Pharmacy and Laboratory services are listed below. Providers must be in-network with these vendors for Oscar to cover these services.

<table>
<thead>
<tr>
<th>Service</th>
<th>Vendor</th>
<th>Phone #</th>
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<tbody>
<tr>
<td>Behavioral Health</td>
<td>Optum</td>
<td>877-614-0484</td>
</tr>
<tr>
<td>Pediatric Dental</td>
<td>LIBERTY Dental</td>
<td>888-703-6999</td>
</tr>
<tr>
<td>Pediatric Vision</td>
<td>Davis Vision</td>
<td>800-773-2847</td>
</tr>
<tr>
<td>Laboratory*</td>
<td>Quest Diagnostics (exclusive lab services partner)</td>
<td>866-697-8378</td>
</tr>
</tbody>
</table>

*Laboratory: Providers must send lab work to an in-network lab facility. Search our online directory for in-network labs and confirm member lab benefits at hioscar.com/providers/resources. Quest Diagnostics is our exclusive in-network laboratory partner.

In 2021, Oscar’s primary retail pharmacy locations will be CVS, Target, and Walmart.

Oscar has partnered with Capsule, a digital pharmacy that offers free, same-day prescription delivery for our members. If you’re interested in partnering with Capsule for all your pharmacy needs, visit www.capsule.com/doctors. Capsule is only available in New York City, Bronx, Westchester, and Rockland counties.

For a complete list of in-network retail pharmacies, please visit hioscar.com/search.

Oscar members on specific plans in NYC and Long Island are eligible for cost share waivers for specialist visits and other healthcare services, which means Oscar will cover the charge in full. When a member is eligible for one of these free visits or services, the provider should bill for the service after the visit and should refrain from collecting a copay or coinsurance at the point-of-care. To check whether a member is eligible for these free services, call provider services at 1-855-672-2755. If a member is eligible for a free service, and is charged a copay or cost share in error, it is the provider’s obligation to refund the patient for any over-billed amount.
Claims Submission

Our clearing house options are: Availity, Change Healthcare, and Eligible.

<table>
<thead>
<tr>
<th>Service</th>
<th>Network Partner</th>
<th>Electronic Payer ID</th>
<th>Address</th>
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<tbody>
<tr>
<td>Medical Services</td>
<td>Oscar</td>
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<td>P.O. Box 52146</td>
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<tr>
<td></td>
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<td></td>
<td>Phoenix, AZ 85072-2146</td>
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<tr>
<td>Behavioral Health</td>
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<td>87726</td>
<td>Optum</td>
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<tr>
<td>and Substance Abuse</td>
<td></td>
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<td>P.O. Box 30757</td>
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<tr>
<td>Services</td>
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<td>Salt Lake City, UT 84130-0757</td>
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<td>Pediatric Dental</td>
<td>LIBERTY Dental</td>
<td>CX083</td>
<td>LIBERTY Dental Plan</td>
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<td>P.O. Box 26110</td>
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<td></td>
<td></td>
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<td>Santa Ana, CA 92799</td>
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<tr>
<td>Pharmacy</td>
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<tr>
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<td>Member ID card for pharmacy claim</td>
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<td>Transplant Related</td>
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<td>OptumHealth Care Solutions</td>
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<td>Pediatric Vision</td>
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<td>Vision Care Processing</td>
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<td>Services</td>
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<td>P.O. Box 1525 Latham, NY 12110</td>
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Note: Oscar does not offer routine dental coverage for adults

Note: Oscar does not offer routine vision coverage for adults

Visit hioscar.com/providers or call 855-672-2755 | 7
Case Management

For comprehensive case management, including complex case management, refer patients to call 855-672-2755. Oscar's case managers provide dedicated support to our members who request or need extra assistance. This includes assistance with discharge planning, DME, medication adherence, disease specific education, and any other case management concerns your patient has.

For Behavioral Health Case Management, refer patients to Optum.

Prior authorization at a glance

Certain services at Oscar require prior authorization. It is important to submit any elective or pre-service requests in advance to ensure everything is in place for your patients to get the right care. To confirm requirements for a specific code or service, request authorization, or check the status of an existing authorization, reference the Authorization Procedure Lookup tool within Oscar's Provider Portal. To access or sign up for the provider portal, visit provider.hioscar.com or call 855-672-2755. Authorization requests may also be submitted by faxing the authorization request form found in the Provider Manual to 844-965-9053. Please note that authorization requirements may be updated throughout the year. To access Oscar's Provider Manual for your state please visit: hioscar.com/providers/resources.

Some drugs may require Prior Authorization before being covered by Oscar. Drug Prior Authorizations may be submitted to Oscar electronically through the EMR/ePrescribing system; online, through www.covermymeds.com/epa/caremark; via fax, 844-814-2259 (Specialty drugs) or 844-814-2258 (Non-Specialty drugs); or by calling 855-672-2755.

Prior Authorization review for certain services is delegated to eviCore healthcare. To access eviCore's clinical criteria and authorization request forms, please visit www.evicore.com/healthplan/Oscar. For any other services not indicated in these resources, you can call 855-672-2755.

Inclusion of a service in the Oscar Prior Authorization List is not a guarantee of benefit coverage.

Coverage of these benefits may vary by plan, and the Prior Authorization list is subject to change. To verify coverage or prior authorization requirements, please call 855-672-2755. If prior authorization is not obtained for a service that requires it, the service is subject to post-service (retrospective) review. Some services that may be part of an ongoing course of treatment may also be subject to concurrent review. Prior authorization requirements (including concurrent and/or retrospective review) for Behavioral Health and Substance Abuse are subject to the policies and procedures of Optum. Please reference the provider manual for Prior Authorization requirements for our vendors.
Getting care in New York made easy.

We provide high-quality care in New York, with partners like Mount Sinai, Montefiore, and Catholic Health Services of Long Island.

Oscar’s New York service area includes New York, Kings, Queens, Bronx, Richmond, Nassau, Suffolk, Westchester, and Rockland counties.
# Our 2021 Participating Hospital List

## New York
- Mount Sinai Beth Israel Medical Center
- Mount Sinai Morningside
- Mount Sinai West
- The Mount Sinai St. Luke’s
- New York Eye and Ear Infirmary of Mount Sinai

## Kings
- Kingsbrook Jewish Medical Center
- Mount Sinai Brooklyn
- The Brooklyn Hospital Center

## Queens
- Flushing Hospital Medical Center
- Jamaica Hospital Medical Center
- Mount Sinai Queens

## Richmond
- Richmond University Medical Center

## Bronx
- Montefiore Hospital - Moses Campus
- Montefiore Medical Center - Einstein Campus
- Montefiore Medical Center - Wakefield Campus
- Montefiore Westchester Square
- Children's Hospital at Montefiore

## Nassau
- Mercy Medical Center
- Mount Sinai South Nassau
- St. Francis Hospital
- St. Joseph Hospital

## Suffolk
- Good Samaritan Hospital Medical Center
- Long Island Community Hospital
- St. Catherine of Siena Medical Center
- St. Charles Hospital

## Westchester
- Montefiore Mount Vernon Hospital
- Montefiore New Rochelle Hospital
- White Plains Hospital

## Rockland
- Nyack Hospital

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