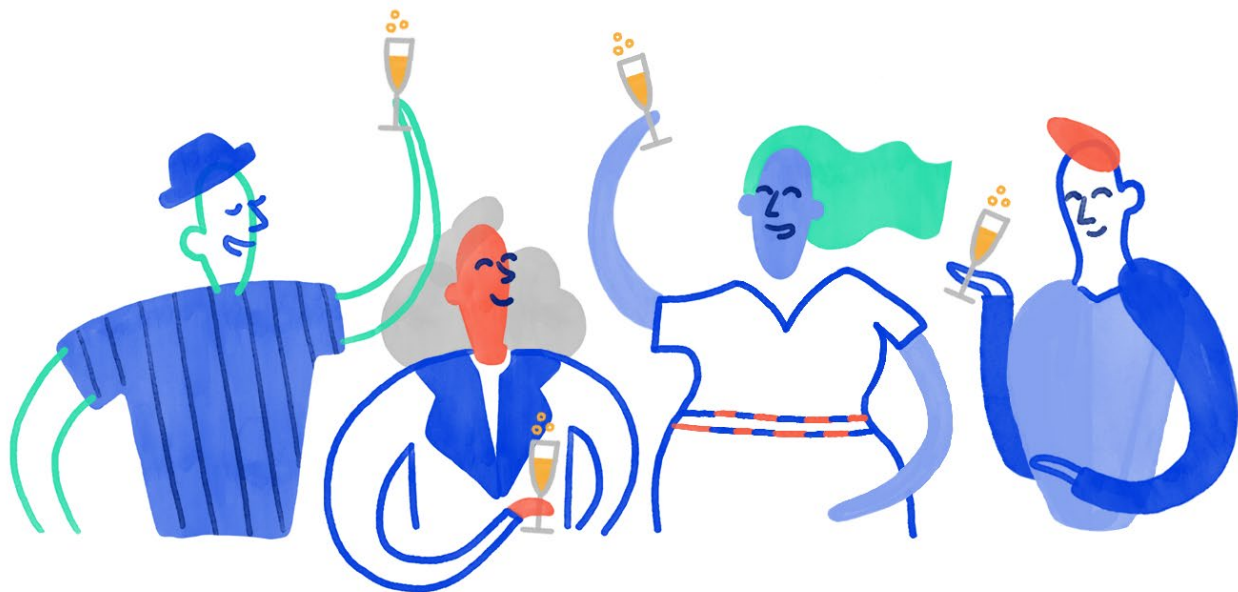


# Welcome to Oscar!

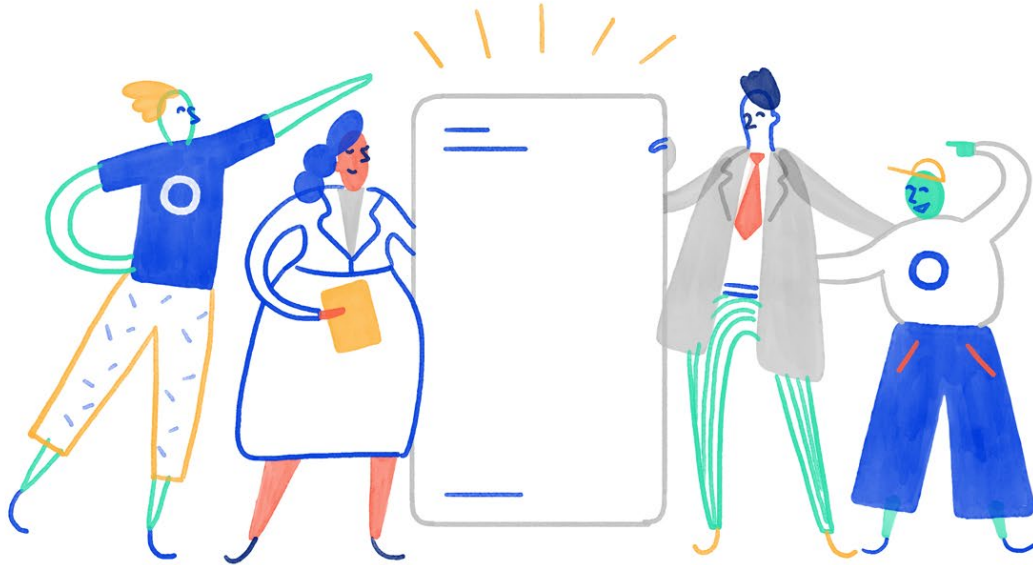
Read this packet and complete your to-do list below to get started and learn how to make the most of your plan.



## Here's your to-do list:

- Create an account at [hioscar.com](https://hioscar.com) to access your digital ID card.
- Download the Oscar app.
- Meet your Concierge team.
- Track your steps to earn \$\$\$.
- Try Doctor on Call.

# Create an account.



Now you can start using all the perks and benefits that come with your Oscar plan. With an account, you can request a call using Doctor on Call, ask your Concierge team anything from your Inbox, and you can access your digital ID card and view your plan details anytime.

Go to [hioscar.com/account](https://hioscar.com/account) to get started.

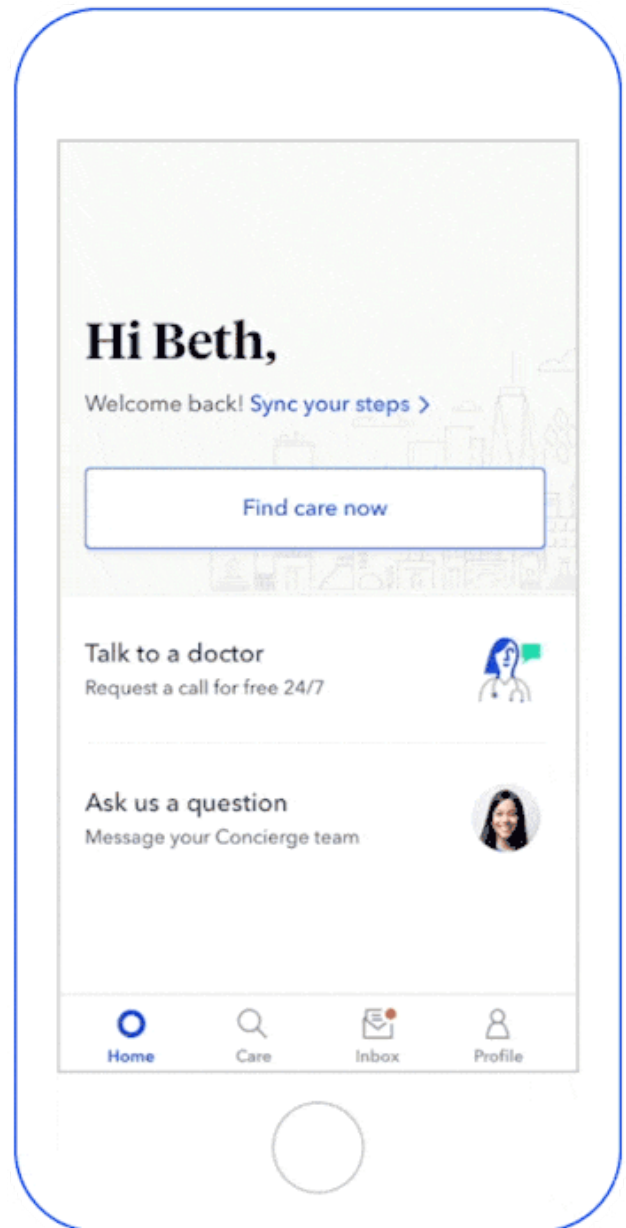
# Download the Oscar app.

Download the Oscar app for iOS or Android from the app store now! With the app you can search for care on the go, track your steps to get \$\$ and talk with Doctor on Call anytime, anywhere.

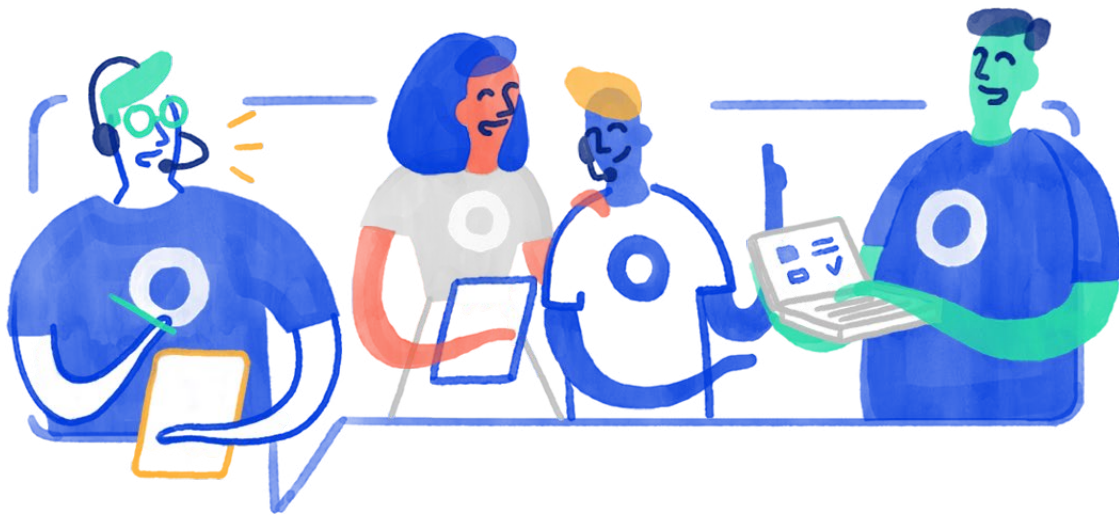


## Looking for a doctor, but don't need care right now?

You can save doctors and places in the Oscar app to easily access them later! Simply navigate to a doctor's profile, tap the options icon on the top right, and tap "Save for later." When you're ready to book, tap "Find care now" from the app home screen to access your saved doctors and places.



# Meet your Concierge team.



Have a question or need help finding care? Always start with your Concierge team. You now have your own go-to team of care guides and a licensed nurse to help you navigate the ins and outs of the health care world. They're experts on your specific plan benefits, and they know your local care options like the back of their hand!

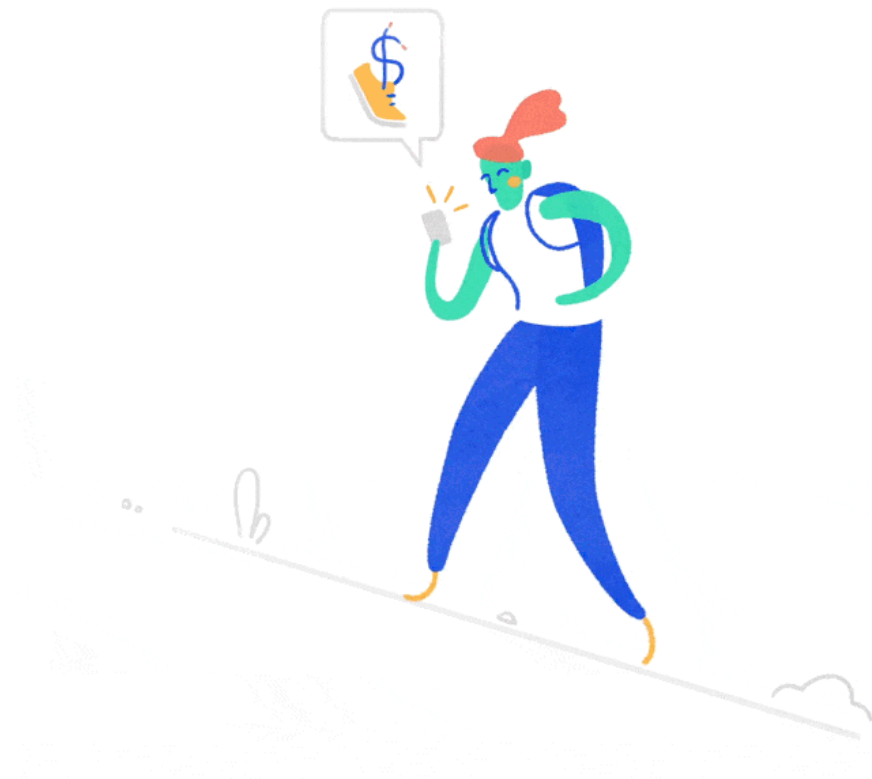
Have a question about your plan or need help finding care? Message them from your inbox anytime through your Oscar account.

**Say hi!**

## **Your Concierge team can...**

- Find you a doctor
- Answer your health related questions
- Help you deal with weird bills
- Assist you with managing a chronic condition

# Track your steps. Earn easy \$\$\$.



Take the next step (pun intended!) on your Oscar journey and earn money just for walking. With the Oscar app, we'll pay you \$1 towards an Amazon gift card each day you hit your step goals!\*

To get started, open the Oscar app and follow the steps to connect your Apple Health app or Google Fit account to your Oscar profile. Then start walking!

\*Up to a specified amount.

# Try Doctor on Call.

Feeling under the weather? Skip the waiting room. Get medical advice and a diagnosis over the phone by using Doctor on Call. It's free, unlimited, and available 24/7.

It's great for issues like colds, ear infections, sore throat, minor headache, stomach ache or nausea, UTIs, cuts, and sprains. Get help figuring out if you need follow up care and even get prescriptions sent to your pharmacy!

“

*I always use Doctor on Call. I was slicing zucchini and slit my finger and sent a pic. Do I really need stitches? Didn't end up having to and the doctor was great.*

MaryLynn C, Oscar Member

