



# Oscar is committed to improving outcomes by delivering a better member experience for all

In an ongoing effort to push forward cultural competency within healthcare, Oscar is requesting provider offices share additional data attributes in your next roster submission.

By sharing information on **telehealth availability**, **office staff languages spoken**, and **practice website addresses**, patients and prospective patients will be able to look up information about your practice (curated by your own practice!) in the Oscar directory.

Update your next roster adding the following fields and send to [rosters@hioscar.com](mailto:rosters@hioscar.com)

## 1. Office staff languages spoken

## 2. Telehealth availability

- Telemedicine Offered? (Y/N)
- Audio Appointments available? (Y/N)
- Video Appointments available? (Y/N)
- Physical Appointments available (Y/N)
- Telehealth Services Provided (please only send values below)
  - Primary Medical Care
  - Urgent Care
  - Consultation
  - Hospice
  - Hearing
  - Vision
  - Outpatient Mental Health
  - Occupational Therapy
  - Physical Therapy
  - Post Surgical Care
  - Prescription Management
  - Other Medical Services
- Caregiver Telehealth: indicate whether the practice allows a patient family member in different location than the patient to join a telehealth visit (Y/N)

## 3. Provider and/or facility website addresses



By sharing this information, you'll be able to effectively promote the accommodations available in your office location, make it easier for new patients to schedule with your practice, and lessen admin burden from patients calling with questions.

\*\*\*Note: As mandated by the *No Surprises Act*, **provider office website** is a requirement and must be provided to Oscar. If your practice is located in the state of Illinois, **telehealth services** fields are also required.

For answers to frequently asked questions, we've put together a handy guide to answer some common questions around new roster fields.

If you have further questions, call Oscar at 855-672-2755.

[View FAQs](#)