



IL Pre-Service Case Review

Oscar Health provides the following information to comply with a regulatory requirement for the state of Illinois to disclose information for services that require pre-service review. The following report details the number of pre-service cases that have received approvals and adverse determinations for the plan year of 2024.

Illinois					
		Provider Authorization Requests			
		Medication	Diagnostic Test	Procedure	Other
Total Prior Authorization Requests Received		74	78	190	1362
Prior Authorizations Approved		41	13	97	1177
Prior Authorizations with Adverse Determinations		33	65	93	185
	Medical Necessity	60	19	39	167
	Referral or Service	4	10	40	9
	Experimental / Investigational	0	2	5	4
Adverse Determinations Overturned on Appeal		4	0	3	6

Prior Authorization Case Appeal Information	
Number of Prior Authorization Requests Appealed	26
Number of Prior Authorization Appeals Approved	13

Prior Authorization Case Response Time	
	Time (days)
Average Time between Prior Authorization Submission and Decision	2.86

Top Five (5) Reasons for Adverse Determinations	
1	Not Medically Necessary
2	Referral or Service
3	Experimental or Investigational
4	Administrative
5	Noncovered Benefit