

# Your insurance company is called Cigna + Oscar. Cigna is your provider network and Oscar is the plan administrator.

Here are some helpful hints to share with your clients to assist if any provider issues come up:



## Always present your ID card.

Show the front and back of your physical ID card, or via the Oscar app, so that providers can gather all information they need to process your visit.



## Download the Oscar App

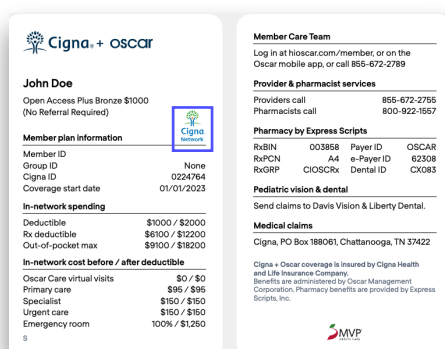
Download the Oscar app and get familiar with your Care Team. You can message them OR call them at **855-672-2789** and they can call your provider(s) to help you. If your provider accepts the **Cigna Open Access Plus** OR **LocalPlus** network and you are being told that they cannot verify your insurance, please call your Care Team right away so they can assist you and you can keep your appointment.





## Oscar is not the name of the network.

Your provider network is either **Cigna Open Access Plus** or **LocalPlus** (it will be specified on your ID card) which are Cigna networks. All existing Cigna contract terms, including reimbursement, apply to members with Cigna + Oscar coverage.

Network  
Name listed  
on ID card



Cigna + Oscar	
<b>John Doe</b>	
Open Access Plus Bronze \$1000 (No Referral Required)	
	
<b>Member plan information</b>	
Member ID	None
Group ID	0224764
Cigna ID	01/01/2023
Coverage start date	
<b>In-network spending</b>	
Deductible	\$1000 / \$2000
Rx deductible	\$4000 / \$12200
Out-of-pocket max	\$9100 / \$18200
<b>In-network cost before / after deductible</b>	
Oscar Care virtual visits	\$0 / \$0
Primary care	\$95 / \$95
Specialist	\$150 / \$150
Urgent care	\$150 / \$150
Emergency room	100% / \$1250
<b>Member Care Team</b>	
Log in at <a href="https://hioscar.com/member">hioscar.com/member</a> , or on the Oscar mobile app, or call 855-672-2789	
<b>Provider &amp; pharmacist services</b>	
Providers call	855-672-2755
Pharmacists call	800-922-1557
<b>Pharmacy by Express Scripts</b>	
RxBIN	003858 Payer ID OSCAR
RxPCN	44 e-Payer ID 62308
RxGRP	CIO5C26 Dental ID CX085
<b>Pediatric vision &amp; dental</b>	
Send claims to Davis Vision & Liberty Dental.	
<b>Medical claims</b>	
Cigna, PO Box 188061, Chattanooga, TN 37422	
Cigna + Oscar coverage is insured by Cigna Health and Life Insurance Company. Benefits are administered by Oscar Management Corporation. Pharmacy benefits are provided by Express Scripts, Inc.	
	

## Additional Questions?

Insurance verification is handled by Oscar.

**Provider #:** 855-672-2755

**Care Team #:** 855-672-2789

## Other Relevant #

### Request Prior Authorization:

800-753-2851

### Specialty Pharmacy Services

(Express Scripts): 855-672-2789

## Where do providers send claims?

**Mail:** Cigna

PO Box 188061

Chattanooga, TN 3742

**Electronically:** Payer ID: 62308