

Hi, we're Oscar.

Oscar is the first health insurance company built to make health care easy. We provide tools and resources to help our members and providers navigate the complex health care system. That's why our member satisfaction rating is **2x above the industry average**. If you don't already have an account, sign up for the Provider portal today at provider.hioscar.com.



New patient?

Check member eligibility and plan benefits in the Provider Portal. It's 6x faster than calling in!



Want to get paid faster?

Sign up for ACH and ERA payments on our Provider Portal to get paid quickly.



Checking on claims status or payments?

Head to the Provider Portal to quickly check the status of your claims and electronic EOPs. You can easily submit additional documentation such as medical records and itemized bills to ensure your claims are reviewed.



Questions about authorizations?

First, check to see if a service requires prior authorization, and then confirm steps to process the authorization through the Provider Portal.



Looking for a specialist?

Head to hioscar.com/search to check out our preferred providers.



Looking for additional Provider resources?

Our Provider Manual, reimbursement policies, and clinical guidelines are available to all at hioscar.com/providers/resources.

Questions? Contact us at **855-672-2755**.

INDUSTRY-LEADING MEMBER SATISFACTION

TRUST

90%

of members recommend the provider they found through Oscar.

74%

of members trust Oscar to give advice on how and where to get care.

ENGAGEMENT

77%

of members have received help from their personal Concierge team.

5x

more virtual visits with doctors than the industry average.

FINDING CARE

\$129

average saved by members each time they use Doctor on Call.

10%

lower costs and better reviews when members use Oscar to find providers.

BY THE NUMBERS



Over 1.3 million members covered by our individual and small group health insurance plans as of January 2024.



18 states offering health plans in the ACA marketplace.

