Prior Authorizations

Check if a service requires authorization

To confirm requirements for a specific code or service, search using the Authorization Request tool in our Provider Portal (provider.hioscar.com) or call (855) 672-2755. Inpatient admissions, post-acute facility care, non-emergent ambulance, and home care all require prior authorization.

Submit an authorization request

Authorization requests can be submitted by:

- Provider Portal (provider.hioscar.com)
- Phone: (855) 672-2755
- Fax: (844) 965-9053 (To obtain a copy of the authorization request form, visit hioscar.com/providers and view the Provider Manual)

Check the status of an authorization request

Check the status of an authorization by:

- Provider Portal (provider.hioscar.com)
- (855) 672-2755

Learn more at hioscar.com/providers or call (855) 672-2755.
Prior Authorizations in the portal

No matter where you are in the portal (provider.hioscar.com), authorizations are always in the top right corner.

When you click on this page, you will be directed to a list of all of the authorizations filled out by your organization with the ability to filter by a member’s Oscar ID. This page is also where you can look up a procedure’s authorization requirements using a CPT or HCPS code, or create a new authorization.

When you select a specific authorization from the list, you will be directed to a page with more details on the request and the authorization status.

Learn more at hioscar.com/providers or call (855) 672-2755.