

# Prior Authorizations

## Check if a service requires authorization

To confirm requirements for a specific code or service, search using the Authorization Request tool in our Provider Portal ([provider.hioscar.com](https://provider.hioscar.com)) or call (855) 672-2755. Inpatient admissions, post-acute facility care, non-emergent ambulance, and home care all require prior authorization.



### Submit an authorization request

Authorization requests can be submitted by:

- Provider Portal ([provider.hioscar.com](https://provider.hioscar.com))
- Phone: (855) 672-2755
- Fax: (844) 965-9053 (To obtain a copy of the authorization request form, visit [hioscar.com/providers](https://hioscar.com/providers) and view the Provider Manual)



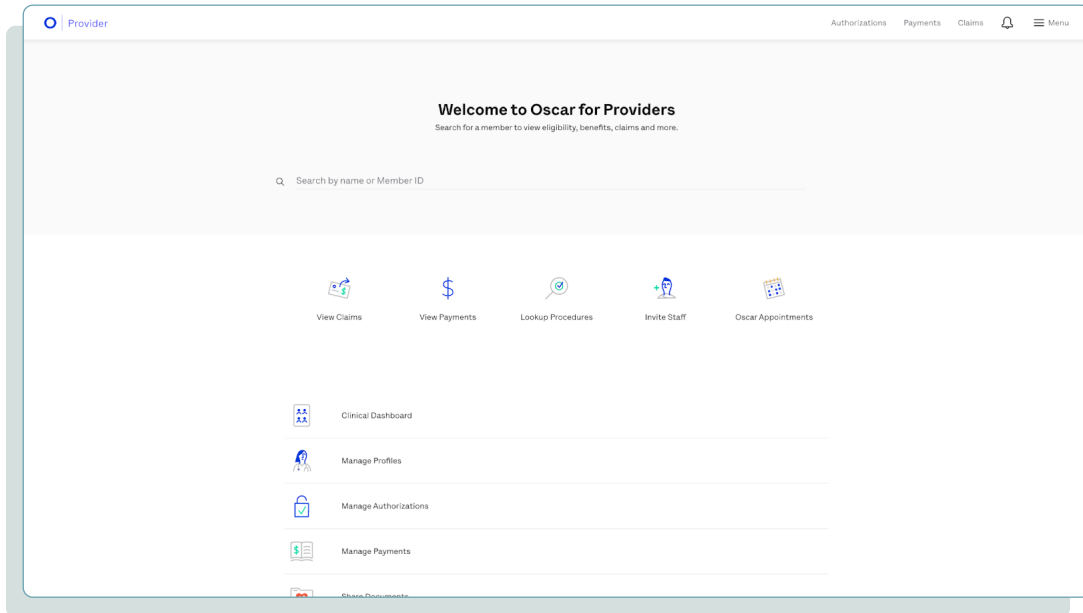
### Check the status of an authorization request

Check the status of an authorization by:

- Provider Portal ([provider.hioscar.com](https://provider.hioscar.com))
- (855) 672-2755

## Prior Authorizations in the portal

No matter where you are in the portal ([provider.hioscar.com](http://provider.hioscar.com)), authorizations are always in the top right corner.



When you click on this page, you will be directed to a list of all of the authorizations filled out by your organization with the ability to filter by a member’s Oscar ID. This page is also where you can look up a procedure’s authorization requirements using a CPT or HCPS code, or create a new authorization.

Initial decision	Pending
Decision date	Unreviewed
This request has not yet been reviewed. What happens next? We'll contact you if we need any more information.	
<a href="#">Learn more about our authorization process in the Provider manual.</a>	

When you select a specific authorization from the list, you will be directed to a page with more details on the request and the authorization status.