

# If you have questions, we have answers.

You are a participating provider with Cigna Administered by Oscar because you are part of the Cigna Healthcare<sup>SM</sup> LocalPlus<sup>®</sup> or Open Access Plus (OAP) network. All existing Cigna Healthcare network contract terms, including reimbursement, apply to your patients with Cigna Administered by Oscar coverage.

## What you need to know

- Your care for patients with Cigna Administered by Oscar coverage is considered in-network.
- You do not have to sign a new agreement.
- Oscar Health maintains separate contracts for its insurance products.

## How to file claims

File claims by mail or electronically:

- **Mail:**  
Cigna Healthcare  
PO Box 188061  
Chattanooga, TN 37422-8061
- **Electronic Payer ID:** 62308

## How to request prior authorization or precertification

- Call Oscar Health at **855.672.2789**.
- Fax an authorization request form to **844.965.9053**.
- Submit a request online at [hioscar.com/prior-authorization](https://hioscar.com/prior-authorization).
- Request pharmacy prior authorizations directly from Express Scripts<sup>®</sup> Pharmacy by calling **800.753.2851**.

All patients who have Cigna Administered by Oscar coverage will have an ID card. Look in the left corner to identify the network aligned to the patient's plan.

## Sample ID cards

### Cigna Administered by Oscar Open Access Plus

Front

Cigna + oscar	
John Doe	
Cigna Administered by Oscar Open Access Plus (No referral required)	
Member plan information	
Member ID	OSC12345678-01
Group ID	None
Cigna ID	0224764
Coverage start date	10/01/2022
In-network spending	
Deductible	\$1000 / \$2000
Rx deductible	\$1000 / \$2000
Out-of-pocket max	\$8700 / \$17600
In-network cost before / after deductible	
Oscar Virtual Urgent Care	\$0 / \$0
Primary care	\$50 / \$50
Specialist	\$150 / \$150
Urgent care	\$150 / \$150
Emergency room	100% / \$1,500

### Cigna Administered by Oscar LocalPlus

Front

Cigna + oscar	
John Doe	
Cigna Administered by Oscar LocalPlus (No referral required)	
Member plan information	
Member ID	OSC12345678-01
Group ID	None
Cigna ID	0224764
Coverage start date	10/01/2022
In-network spending	
Deductible	\$1000 / \$2000
Rx deductible	\$1000 / \$2000
Out-of-pocket max	\$8700 / \$17600
In-network cost before / after deductible	
Oscar Virtual Urgent Care	\$0 / \$0
Primary care	\$50 / \$50
Specialist	\$150 / \$150
Urgent care	\$150 / \$150
Emergency room	100% / \$1,500

Use the online directory at [hioscar.com/search](https://hioscar.com/search) for a complete listing of participating hospitals, physicians and other health care providers.

**Call Oscar at 855.672.2789 with questions related to Cigna Administered by Oscar plans.**



Insured by Cigna Health and Life Insurance Company. Insurance benefits administered by Oscar Management, a third-party administrator. Cigna Administered by Oscar health insurance contains exclusions and limitations. For complete details on product availability and coverage, please refer to your plan documents or member ID card.