

If you have questions, we have answers.

You are a participating provider with Cigna Administered by Oscar because you are part of the Cigna HealthcareSM LocalPlus[®] or Open Access Plus (OAP) network. All existing Cigna Healthcare network contract terms, including reimbursement, apply to your patients with Cigna Administered by Oscar coverage.

What you need to know

- Your care for patients with Cigna Administered by Oscar coverage is considered in-network.
- You do not have to sign a new agreement.
- Oscar Health maintains separate contracts for its insurance products.

How to file claims

File claims by mail or electronically:

- **Mail:**
Cigna Healthcare
PO Box 188061
Chattanooga, TN 37422-8061
- **Electronic Payer ID:** 62308

How to request prior authorization or precertification

- Call Oscar Health at **855.672.2789**.
- Fax an authorization request form to **844.965.9053**.
- Submit a request online at hioscar.com/prior-authorization.
- Request pharmacy prior authorizations directly from Express Scripts[®] Pharmacy by calling **800.753.2851**.

All patients who have Cigna Administered by Oscar coverage will have an ID card. Look in the left corner to identify the network aligned to the patient's plan.

Sample ID cards

Cigna Administered by Oscar Open Access Plus



Use the online directory at hioscar.com/search for a complete listing of participating hospitals, physicians and other health care providers.

Call Oscar at 855.672.2789 with questions related to Cigna Administered by Oscar plans.

Insured by Cigna Health and Life Insurance Company. Insurance benefits administered by Oscar Management, a third-party administrator. Cigna Administered by Oscar health insurance contains exclusions and limitations. For complete details on product availability and coverage, please refer to your plan documents or member ID card.

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